Brendon Waters

Victoria, BC
brendonwaters@uvic.ca

github.com/brwaters
linkedin.com/in/brendonwaters/

EDUCATION

University of Victoria
Bachelor of Software Engineering

09 2021 - Present
Victoria, BC

Camosun College
Information and Computer Systems Diploma

09 2019 - 04 2021
Victoria, BC

EXPERIENCE

Ministry of Forestry, Lands and Natural Resources, BC Government
Workstation Refresh Technician

04 2021 - 08 2021
Victoria, BC

- Communicate with clients via phone/email to collect user workflow data aggregated by location
- Enter collected data in Excel template and process user data through in-house ordering system
- Perform quality control inspection and submit to direct report

Discovery Insurance, part of Arthur J. Gallagher Canada Limited
Personal Lines Account Manager

09 2014 - 09 2019
Victoria, BC

- Ensured customer satisfaction by providing clients with comprehensive knowledge of all Personal Lines insurance products not limited to Home, Tenant, Condo, Automobile, Watercraft and Special Event Liability
- Provided risk assessment encompassing each clients entire portfolio to minimize client exposure
- Maintain excellent recording keeping by processing all client material changes within 5 business days
- Convert eligible clients to private auto insurance with 75% conversion rate

PROJECTS

LaTeX Resume
https://brwaters.github.io/resume.html

Personal Project

- Used Unix CLI to install TeX Live
- VSCode to write LaTeX code for this resume
- Utilize git for version control and to easily deploy to Github Pages

Red Box Dash
example.com

Personal Project

- Implemented Game Manager using Singleton design pattern to manage game state between scenes
- Link game objects to scripts to end game when player collides with obstacles or falls out of playable area

COMPETENCIES

Technical	Git, VSCode, Unix CLI/WSL
General	Communication, Responsibility, Avid Learner, Integrity, Adaptable
Language	Java, C, Python, SQL, React, Bash, C#, Markdown, TeX