BRENDON WATERS

Victoria, BC

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github.com/brwaters

linkedin.com/in/brendonwaters/

EDUCATION

UNIVERSITY OF VICTORIA	09 2021 - 06 2026
Bachelor of Software Engineering	Victoria, BC
CAMOSUN COLLEGE	09 2019 - 04 2021
Information and Computer Systems Diploma	Victoria, BC

EXPERIENCE

DISCOVERY INSURANCE, PART OF ARTHUR J. GALLAGHER CANADA LIMITED — 09 2014 - 09 2019
Personal Lines Account Manager — Victoria, BC

- Ensured customer satisfaction by providing clients with comprehensive knowledge of all Personal Lines insurance products not limited to Home, Tenant, Condo, Automobile, Watercraft and Special Event Liability
- Provided risk assessment encompassing each clients entire portfolio to minimize client exposure
- Maintain excellent recording keeping by processing all client material changes within 5 business days
- Convert eligible clients to private auto insurance with 75% conversion rate

MINISTRY OF FORESTRY, LANDS AND NATURAL RESOURCES, BC GOVERNMENT — 04 2021 - 08 2021
Workstation Refresh Technician — Victoria, BC

- Communicate with clients via phone/email to collect user workflow data aggregated by location
- Enter collected data in Excel template and process user data through in-house ordering system
- Perform quality control inspection and submit to direct report

PROJECTS

LATEX RESUME — Personal Project
brwaters.github.io

- Used Unix CLI to install pdflatex
- Create resume using LaTeX packages
- Utilize git for version control and to easily push to Github Pages

RED BOX DASH — Personal Project
example.com

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COMPETENCIES

Technical	Nam lacus libero, pretium at, lobortis vitae, ultricies et, tellus. Donec aliquet, tortor sed accumsan bibendum, erat ligula aliquet magna, vitae ornare odio metus a mi.
General	Communication, Responsibility, Avid Learner, Integrity, Adaptable
Language	Java, C, Python, SQL, JavaScript, Unix CLI