

BRENDON WATERS

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github.com/brwaters
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EDUCATION

UNIVERSITY OF VICTORIA Bachelor of Software Engineering	09 2021 - 06 2026 Victoria, BC
CAMOSUN COLLEGE Information and Computer Systems Diploma	09 2019 - 04 2021 Victoria, BC

EXPERIENCE

DISCOVERY INSURANCE, PART OF ARTHUR J. GALLAGHER CANADA LIMITED Personal Lines Account Manager	09 2014 - 09 2019 Victoria, BC
<ul style="list-style-type: none">Ensured customer satisfaction by providing clients with comprehensive knowledge of all Personal Lines insurance products not limited to Home, Tenant, Condo, Automobile, Watercraft and Special Event LiabilityProvided risk assessment encompassing each clients entire portfolio to minimize client exposureMaintain excellent recording keeping by processing all client material changes within 5 business daysConvert eligible clients to private auto insurance with 75% conversion rate	
MINISTRY OF FORESTRY, LANDS AND NATURAL RESOURCES, BC GOVERNMENT Workstation Refresh Technician	04 2021 - 08 2021 Victoria, BC
<ul style="list-style-type: none">Communicate with clients via phone/email to collect user workflow data aggregated by locationEnter collected data in Excel template and process user data through in-house ordering systemPerform quality control inspection and submit to direct report	

PROJECTS

LATEX RESUME https://github.com/brwaters/brwaters.github.io	Personal Project
<ul style="list-style-type: none">Used Unix CLI to install pdflatexCreate resume using LaTeX packagesUtilize git for version control and to easily push to Github Pages	
RED BOX DASH example.com	Personal Project
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COMPETENCIES

Technical	Nam lacus libero, pretium at, lobortis vitae, ultricies et, tellus. Donec aliquet, tortor sed accumsan bibendum, erat ligula aliquet magna, vitae ornare odio metus a mi.
General	Communication, Responsibility, Avid Learner, Integrity, Adaptable
Language	Java, C, Python, SQL, JavaScript, Unix CLI