

BRENDON WATERS

Victoria, BC
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EDUCATION

UNIVERSITY OF VICTORIA Bachelor of Software Engineering	09 2021 - Present Victoria, BC
CAMOSUN COLLEGE Information and Computer Systems Diploma	09 2019 - 04 2021 Victoria, BC

EXPERIENCE

MINISTRY OF FORESTRY, LANDS AND NATURAL RESOURCES, BC GOVERNMENT Workstation Refresh Technician	04 2021 - 08 2021 Victoria, BC
<ul style="list-style-type: none">· Communicate with clients via phone/email to collect user workflow data aggregated by location· Enter collected data in Excel template and process user data through in-house ordering system· Perform quality control inspection and submit to direct report	
DISCOVERY INSURANCE, PART OF ARTHUR J. GALLAGHER CANADA LIMITED Personal Lines Account Manager	09 2014 - 09 2019 Victoria, BC
<ul style="list-style-type: none">· Ensured customer satisfaction by providing clients with comprehensive knowledge of all Personal Lines insurance products not limited to Home, Tenant, Condo, Automobile, Watercraft and Special Event Liability· Provided risk assessment encompassing each clients entire portfolio to minimize client exposure· Maintain excellent recording keeping by processing all client material changes within 5 business days· Convert eligible clients to private auto insurance with 75% conversion rate	

PROJECTS

LATEX RESUME https://brwaters.github.io/resume.html	Personal Project
<ul style="list-style-type: none">· Used Unix CLI to install TeX Live· VSCode to write LaTeX code for this resume· Utilize git for version control and to easily deploy to Github Pages	
RED BOX DASH https://vimeo.com/874589220	Personal Project
<ul style="list-style-type: none">· Implemented Game Manager using Singleton design pattern to manage game state between scenes· Link game objects to scripts to end game when player collides with obstacles or falls out of playable area	

COMPETENCIES

Technical	Git, VSCode, Unix CLI/WSL
General	Communication, Responsibility, Avid Learner, Integrity, Adaptable
Language	Java, C, Python, SQL, React, Bash, C#, Markdown, TeX