SoftLogix 5800 SERCOS Interface Card, Firmware Revision 16

Catalog Number 1784-PM16SE

When to Use These Release Notes

Use these release notes for firmware revision 16.20.

Module	Catalog Number
SoftLogix5800 SERCOS interface card	1784-PM16SE

Compatible Revisions

To use this revision, update your system as follows:

Update	To Revision
RSLinx software	2.51 or later
RSLogix 5000 software	16
SoftLogix 5800 controller	16

Corrected Anomalies

This firmware revision contains these corrected anomalies.

Corrected Anomaly	Description
E19 and configuration faults	Homing an axis with the IDN reads active caused E19 and configuration faults.
Read of IDN 30 (drive version)	IDN 30 read of the drive version on a system with more than six axes read incorrectly.
SERCON816 chip	A SERCOS interface module ring drop and service channel issue was identified as a result of an anomaly occurring in the SERCON816 ASIC chip.

Enhancements

For a list of enhancements, see SoftLogix 5800 Controller Firmware Revision 16 Release Notes, publication 1789-RN016.

Rockwell Automation Support

Rockwell Automation provides technical information on the Web to assist you in using its products. At http://support.rockwellautomation.com, you can find technical manuals, a knowledge base of FAQs, technical and application notes, sample code and links to software service packs, and a MySupport feature that you can customize to make the best use of these tools.

For an additional level of technical phone support for installation, configuration, and troubleshooting, we offer TechConnect Support programs. For more information, contact your local distributor or Rockwell Automation representative, or visit http://support.rockwellautomation.com.

Installation Assistance

If you experience a problem with a hardware module within the first 24 hours of installation, please review the information that's contained in this manual. You can also contact a special Customer Support number for initial help in getting your module up and running.

United States	1.440.646.3223 Monday – Friday, 8am – 5pm EST
Outside United States	Please contact your local Rockwell Automation representative for any technical support issues.

New Product Satisfaction Return

Rockwell tests all of its products to ensure that they are fully operational when shipped from the manufacturing facility. However, if your product is not functioning, it may need to be returned.

United States	Contact your distributor. You must provide a Customer Support case number (see phone number above to obtain one) to your distributor in order to complete the return process.
Outside United States	Please contact your local Rockwell Automation representative for return procedure.