

SoftLogix 5800 Analog Encoder Servo Card, Firmware Revision 18

Catalog Number 1784-PM02AE

When To Use These Release Notes

Use these release notes for information about firmware revision 18.01.

IMPORTANT

Before updating your SoftLogix 5800 Analog Encoder Servo Card, we strongly recommend that you review information pertinent to previous major firmware revisions. For example, when updating from revision 17.xx to 18.xx, view information for revision 17 in the SoftLogix 5800 Analog Encoder Servo Card, Revision 17 Release Notes, publication 1784-RN538, in addition to the content of these release notes.

For more information, see the SoftLogix 5800 Analog Encoder Servo Card, Firmware Revision 17 Release Notes, publication [1784-RN538](#).

Compatible Versions of Software

To use firmware revision 18.01, the following minimum software versions are required.

Software	Required Version
RSLink Classic	2.56 (CPR 9, SR2)
RSLink Enterprise	5.21(CPR 9, SR2)
RSLogix 5000	18.00 (CPR 9, SR2)
SoftLogix controller	18.00
RSNetWorx for ControlNet	10.00 (CPR 9, SR2)
RSNetWorx for DeviceNet	
RSNetWorx for EtherNet/IP	

Additional Resources

For more information on using the SoftLogix 5800 Analog Encoder Servo Card with SoftLogix controllers, see:

- SoftLogix Controllers, Version 18 Release Notes, publication [1789-RN018](#)
- SoftLogix5800 System User Manual, publication [1789-UM002](#)

Rockwell Automation Support

Rockwell Automation provides technical information on the Web to assist you in using its products. At <http://support.rockwellautomation.com>, you can find technical manuals, a knowledge base of FAQs, technical and application notes, sample code and links to software service packs, and a MySupport feature that you can customize to make the best use of these tools.

For an additional level of technical phone support for installation, configuration, and troubleshooting, we offer TechConnect support programs. For more information, contact your local distributor or Rockwell Automation representative, or visit <http://support.rockwellautomation.com>.

Installation Assistance

If you experience a problem within the first 24 hours of installation, please review the information that's contained in this manual. You can also contact a special Customer Support number for initial help in getting your product up and running.

United States	1.440.646.3434 Monday – Friday, 8 a.m. – 5 p.m. EST
Outside United States	Please contact your local Rockwell Automation representative for any technical support issues.

New Product Satisfaction Return

Rockwell Automation tests all of its products to ensure that they are fully operational when shipped from the manufacturing facility. However, if your product is not functioning and needs to be returned, follow these procedures.

United States	Contact your distributor. You must provide a Customer Support case number (call the phone number above to obtain one) to your distributor in order to complete the return process.
Outside United States	Please contact your local Rockwell Automation representative for the return procedure.

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Publication 1784-RN541A-EN-P - January 2010

PN-68654

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