



SoftLogix5800 Analog Encoder Servo Card Revision 15

Catalog Number 1784-PM02AE

When to Use These Release Notes

Use these release notes for this revision:

Module	Catalog number	Revision
SoftLogix5800 analog encoder servo card	1784-PM02AE	15.1

Compatible Revisions

To use this revision, update your system as follows:

Update this	To this revision
RSLogix 5000 software	2.50 or later
SoftLogix 5800 software	15
SoftLogix5800 controller	15

Enhancements

For a list of enhancements, see *SoftLogix5800 Controller Firmware Revision 15 Release Notes*, publication 1789-RN517.

Restrictions

This revision has these restrictions:

- **Don't** update the firmware of the card while the SoftLogix5800 controller with the motion program is in the virtual chassis.
- Reboot the system after you update the firmware. This is especially important if you tied multiple cards together via a Synchronization Cable (catalog number 1784-PMCSY4).

Rockwell Automation Support

Rockwell Automation provides technical information on the web to assist you in using its products. At <http://support.rockwellautomation.com>, you can find technical manuals, a knowledge base of FAQs, technical and application notes, sample code and links to software service packs, and a MySupport feature that you can customize to make the best use of these tools.

For an additional level of technical phone support for installation, configuration and troubleshooting, we offer TechConnect Support programs. For more information, contact your local distributor or Rockwell Automation representative, or visit <http://support.rockwellautomation.com>.

Installation Assistance

If you experience a problem with a hardware module within the first 24 hours of installation, please review the information that's contained in this manual. You can also contact a special Customer Support number for initial help in getting your module up and running:

United States	1.440.646.3223 Monday – Friday, 8am – 5pm EST
Outside United States	Please contact your local Rockwell Automation representative for any technical support issues.

New Product Satisfaction Return

Rockwell tests all of its products to ensure that they are fully operational when shipped from the manufacturing facility. However, if your product is not functioning and needs to be returned:

United States	Contact your distributor. You must provide a Customer Support case number (see phone number above to obtain one) to your distributor in order to complete the return process.
Outside United States	Please contact your local Rockwell Automation representative for return procedure.

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