

Product Bulletins are strictly internal Intelligrated documents. They are written to simply inform all others in the company of issues, concerns, guidelines, etc. related to an Intelligrated product. These bulletins may contain information of a sensitive nature, as well as details that may unduly complicate communications to our customers. Furthermore, the information in the bulletins may be incomplete, because they may be issued as a "heads up" while internal investigation continues. They are, therefore, not to be shared with anyone outside of our company. Appropriate communication with our customers, on the topics covered in Product Bulletins, will be in the form of "Technical Service Bulletins", issued by our Customer Service Group.

Bulletin #:	16-018
Issue Date:	9/13/2016

	Immediate Action
X	Procedure
X	Information Only

**ZoneFlex Advanced Status Update** Subject: Contact: Jonathan Lim, Product Management

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Products Affected: IntelliQ ZoneFlex Advanced and Accuglide ZoneFlex Advanced

#### Description:

As Intelligrated continues to implement ZoneFlex Advanced (ZFA) on IntelliQ and Accuglide in more systems, we have gained valuable lessons learned on every project. To further improve organizational learning on this product, all project teams should go through the training outlined below before implementing ZFA for the first time\*\*:

- 1. Accumulation Conveyor Basics
- 2. ZFA Implementation
- 3. ZF Configurator In-class Demo
  - It is expected that all project teams be able to configure ZFA, not just Controls;
  - During the training session, all participants will connect their laptop to a ZF Manager to ensure proper connection
- 4. Hands-on session in the Mason demo loop
- 5. Certification Test

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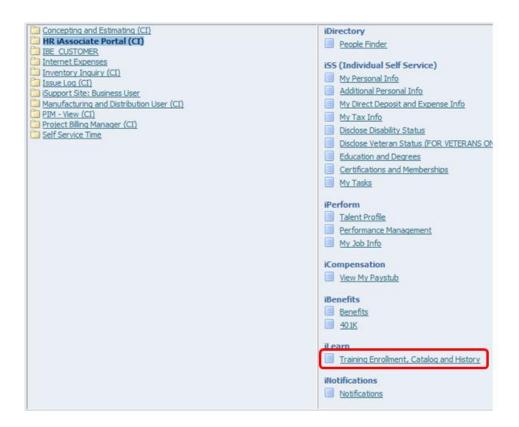
<sup>\*\*</sup>Contact Jonathan Lim to schedule



In addition, there is a <u>new ZoneFlex Advanced Implementation e-learning module</u> available in Oracle (i-Learn). This module focuses on the implementation side of ZoneFlex Advanced and is meant to supplement the in-class and hands-on training outlined above.

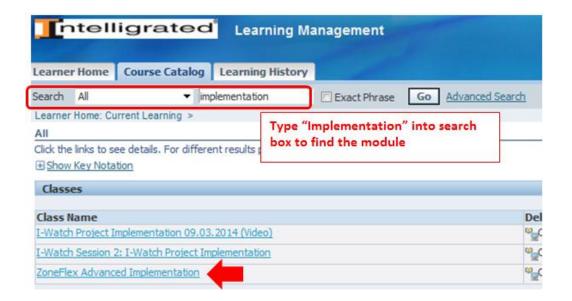
See below for navigation in Oracle:





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To continue managing risk, schedules and system implementation performance, the following ZFA review process should be followed during the quoting phase of a new project (by sales channel):

- Integrators (or projects with third party controls)
  - ZFA is not available for sale
- Major Systems
  - Low risk applications can be quoted with SME engagement
    - Low risk example application requirements:
      - Typical accumulation speeds (150 180 fpm)
      - Typical product mix (D&F, manufacturing)
      - No special ZFA functions required to implement (i.e. ZF Standard could have been used)
  - Higher risk applications requires ZFA committee<sup>1</sup> review (C&E engineer to schedule meeting)
    - Higher risk example application requirements:
      - Higher speeds / throughput requirements (>=240 fpm)
      - Other ZFA functions required to meet requirements (i.e. Crowding, Aux input / output, Dynamic Auto Slug, pulsed release, etc)
- Field Operations / MS
  - Require ZFA committee<sup>1</sup> review (C&E engineer to schedule meeting)

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After a ZFA project has been awarded, a ZFA specific turnover meeting with the review committee<sup>1</sup> must be scheduled (Project Mechanical Engineer to schedule).

This ZFA review process and application rules will be constantly evaluated and relaxed as the organization increases experience and expertise in providing this advanced and market leading technology.

<sup>1</sup> ZFA Review Committee includes: Ray Neiser, Jason Johnson, Karl Springer and Jonathan Lim

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