

ControlLogix SERCOS Generic Interface Module, Firmware Revision 17

Catalog Numbers 1756-M08SEG

When to Use These Release Notes

Use these release notes for firmware revision 17.10

Description	Cat. Nos.
ControlLogix 8 Axis SERCOS interface module	1756-M08SEG

IMPORTANT

Before updating your ControlLogix SERCOS Generic Interface Module, we strongly recommend that you review information pertinent to previous major firmware revisions. For example, when updating from revision 16.x to 17.x, view information for revision 16 in the ControlLogix SERCOS Generic Interface Module, revision 16 Release Notes, publication [1756-RN641](#), in addition to the content of these release notes.

Firmware release notes contain material for all minor revisions subsequent to each major revision. If your controller, for example, is at revision 16.3, and not the last minor revision, 16.5, you should view all of the information for revision 16.3...16.5 before updating to revision 17.10.

ControlLogix SERCOS Generic Interface Module, Revision 16 Release Notes, publication [1756-RN641](#), are available at <http://literature.rockwellautomation.com>.

Compatible Revisions

To use firmware revision 17.10, update your system as follows.

Update	To Revision
RSLink Classic software	2.54 or later
RSLink Enterprise software	5.17 or later
RSNetWorx	9.00 or later
RSLogix 5000 software	17
ControlLogix controller	17.02

Rockwell Automation Support

Rockwell Automation provides technical information on the Web to assist you in using its products. At <http://support.rockwellautomation.com>, you can find technical manuals, a knowledge base of FAQs, technical and application notes, sample code and links to software service packs, and a MySupport feature that you can customize to make the best use of these tools.

For an additional level of technical phone support for installation, configuration, and troubleshooting, we offer TechConnect support programs. For more information, contact your local distributor or Rockwell Automation representative, or visit <http://support.rockwellautomation.com>.

Installation Assistance

If you experience a problem within the first 24 hours of installation, please review the information that's contained in this manual. You can also contact a special Customer Support number for initial help in getting your product up and running.

United States	1.440.646.3434 Monday – Friday, 8 a.m. – 5 p.m. EST
Outside United States	Please contact your local Rockwell Automation representative for any technical support issues.

New Product Satisfaction Return

Rockwell Automation tests all of its products to ensure that they are fully operational when shipped from the manufacturing facility. However, if your product is not functioning and needs to be returned, follow these procedures.

United States	Contact your distributor. You must provide a Customer Support case number (call the phone number above to obtain one) to your distributor in order to complete the return process.
Outside United States	Please contact your local Rockwell Automation representative for the return procedure.

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