

Kigali-Rusororo - Rusororo, Rwanda

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About me

Throughout my work experience, I have demonstrated high motivation, work ethic, and teamwork to achieve my goals. At 22, I am proud of my achievements and embrace opportunities that broaden my learning perspective to better myself.

Skills

- Excellent communicator
- Customer Service (Phone and face-to-face)
- Leadership and Management
- Listening Skills
- Effective problem solver
- Human Resource Management
- Computer skills

Education

- Bachelor of Entrepreneurial leadership in planetary health at African Leadership University.
- Advanced Certificate with First Class Hon in Mathematics, Physics, and Geography at Lycée Notre Dame De Citeaux.
- Primary School at Saint Ignatius Primary School

Experience

- Jan 2023- started working at Connexsteck (IT service & IT consulting company)
 - I work as a customer care representative
 - I assist Canadian customers directly, in both English and French
- I got accepted into the Giants of Africa Festival Youth Internship Program (upcoming this August)
- I was a podcast Assistant for the Africa Soft power Summit podcast 2023
- In 2022 I Worked with Stanford university on a data collection project they were running with small business owners in Rwanda.
- In 2021 I worked in a Handcraft Shop as a Salesperson.
 - I presented and sold products and services to prospective customers.
 - I supplied management with reports on customer needs, problems, interests, competitive activities, and potential for new products and services.
 - I did stock Management.
- I worked as an intern at R.A.L.C. (Rwanda Academy of Language and Culture) in 2018
 - I delegated a team of Six fellow Interns. I organized documents with historical value to our Country (Rwanda) to create a new Library.

Languages

- English: Fluent
- French: Fluent
- Kinyarwanda: Native

Hobbies

- Participating in community work (e.g., helping the less fortunate)
- Environmental conservation enthusiast
- Learning new languages
- Learning about mental health

I certify that the information provided herein is true and accurate to the best of my knowledge.