**Bryan Montero**

IT professional, process automation enthusiast with experience in desktop and web application development, database administration, project management, general knowledge of physical and virtual infrastructure management and high orientation to results and continuous improvement of processes.

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| **bryanmonterom@gmail.com** | **787 612 0228** | [**My Portfolio**](http://shorturl.at/rxyCF) | [**bmontero**](http://www.linkedin.com/in/bmontero/) |
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**SKILLS**

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| --- | --- | --- | --- | --- |
| Software Development | .NET Framework | Problem Solving | Project Management | Power BI |
| Teamwork | Version Control (Git) | Software Design | Agile | SQL |
| Software Development Cycle (SLDC) | Business Intelligence | C# | JQuery | APIs |

**WORK EXPERIENCE**

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| **Baxter International Inc.** | | | |
| **Senior Information Technology Analyst** | | | |
| **09/2021 - Now** | | | **Guayama, PR** |
| * Design and Lead Digital Transformation initiatives to accelerated user adoption and improve processes. * Deliver effective presentations; facilitate and address issues at all levels of management * Gain, understand, and document business objectives, requirements, functional specifications through workshops/interviews/meetings * Identify, evaluate, develop and /or redesign systems and procedures that meet user requirements * Design data flow through software solutions, including upstream and downstream interfaces * Leads efforts to reengineer and optimize business processes and systems by assessing business needs and developing, proposing and implementing technology solution options. * Performed the end-to-end application coding: user interface layer to data access. | | | |
| **Associate Information Technology Analyst** | | | |
| **04/2020 - 09/2021** | | **Haina, Dominican Republic** | |
| * Liaison between local manufacturing, QA teams and corporate teams in the coordination of manufacturing systems implementation projects. It is a main goal for this position to ensure the implemented projects align with the global strategy and the IT vision * Responsible for the data collection and population of the shop floor application database tables related to the EBR systems, including additions and updates in POMS * Responsible for the IT manufacturing systems applications upgrades and migration tasks, including validations. * Monitor assigned manufacturing processes and related computer systems for possible non-compliance situations that could put in jeopardy the integrity of the product * Analyzes, tests, and implements physical database design supporting various business applications, including structure documentation, long-range requirements, and operational guidelines * Develops and maintains applications and databases by evaluating client needs, analyzing requirements, and developing software systems | | | |
| **Programmer Analyst I** | | | |
| **Fenwal INC, a Fresenius Kabi Company** | | | |
| **05/2019 – 03/2020** | | **Haina, Dominican Republic** | |
| * Participated in web design meetings and analyzed user needs to determine technical requirements. * Designed coherent user interfaces consistent with modern web design practices. * Performed testing and analysis on web and systems to identify problems. * Developed and maintained websites or web applications involving multiple technologies (C#, JavaScript, JQuery, Reporting Services, SQL) | | | |
| **IT Technical Resource** | | | |
| **Baxter Healthcare** | | | |
| **03/2018 – 04/2019** | | **Haina, Dominican Republic** | |
| * Provide end user support through a variety of channels including telephone, remote desktop and face-to-face. * Onboarding and offboarding of employees * Responsibility for 2nd level Service Desk tickets via the ITSM system ensuring response times are met within SLAs * Purchasing of PCs and related products., asset management and auditing * Install, configure, test, maintain, monitor, and troubleshoot end user devices, including desktop, laptop, printer, tablet, smart phone (Android and iOS) | | | |
| **Tech Support** | | | |
| **Cristian Data Services** | | | |
| **06/2017 – 03/2018** | **Santo Domingo, Dominican Republic** | | |
| * Responding to client support requests. * Troubleshooting hardware and software issues. * Installing and maintaining hardware and computer peripherals. * Installing and upgrading operating systems and computer software. * Troubleshooting networking and connection issues. * Providing basic training in computer operation and management. | | | |
| **Teacher** | | | |
| **Reikys Technical Institute** | | | |
| **10/2017 – 10/2018** | **Santo Domingo, Dominican Republic** | | |
| * Teach classes on Microsoft Excel, Windows and Web Design with Dreamweaver | | | |

**EDUCATION**

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| **Computer Systems Engineer,**  **Magna Cum Laude** | **Master in Design and Management of Technological Projects** |
| Universidad Nacional Pedro Henríquez Ureña (UNPHU) | Universidad Internacional de La Rioja (UNIR) |
| **Sept 2015 – Apr 2020** | **Oct 2022 – Apr 2024** |
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| **Continuing Education Certificate in Leadership** |  |
| MIU City University Miami |  |
| **Sep 2022 - 45 Hours** |  |

**LANGUAGES**

|  |  |
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| **Spanish**  Native | **English**  Full Professional |

**CERTIFICATIONS AND COURSES**

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| **Microsoft**  Microsoft Certified: Power BI Data Analyst Associate  Microsoft Certified: Power Platform Fundamentals  Microsoft Certified: Azure Fundamentals  **Solo Learn Courses**  C# Fundamentals  SQL Fundamentals  HTML Fundamentals  **Udemy**  Programming in C# 10 - From Beginner to Professional  **CertiProf**  SCRUM Foundation Professional Certificate (SFPC)  Remote Work and Virtual Collaboration | **Linkedin Courses**  ASP.NET Core Essentials  ASP.NET MVC 5 Essential  Azure for Development  Azure Microservices Essentials  C # 7 essential  C # Best Practices for Developers  Fluent API Development in C#  Fundamentals of Cloud Computing  GitHub for developers  Learn big data: Data visualization.  Learn JSON  Learn Relational Database Design  Learn to use the Lean methodology.  Learning ASP.NET  Learning Entity Framework 6.1.3 |