

# Bryan Reiter

IT PROFESSIONAL

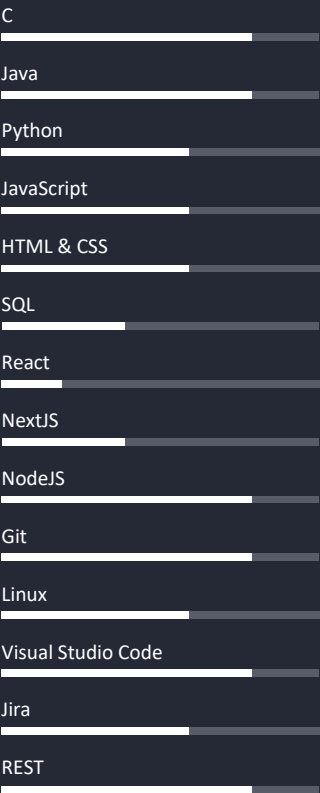
## Details

Easton, Pennsylvania, United States  
4842684900  
[breiter2002@gmail.com](mailto:breiter2002@gmail.com)

## Links

[www.bryanreiter.dev](http://www.bryanreiter.dev)  
[www.github.com/bryanreiter](https://www.github.com/bryanreiter)

## Skills



## Summary

Dynamic IT Professional with 2 years of experience in technical support, computer systems, and programming. Proven ability to enhance operational efficiency through troubleshooting, data governance, and user-focused solutions. Skilled in a range of programming languages and tools, enabling the development of innovative solutions and seamless user experiences. Strong communicator and collaborator, dedicated to supporting end-users and driving success in diverse technical environments.

## Education

**Bachelor of Science, Computer Science, Temple University, College of Science and Technology, Philadelphia**

SEPTEMBER 2020 — MAY 2024

## Employment History

### Simulation Specialist at St. Luke's University Health Network

JANUARY 2025 — PRESENT

- Operated and maintained simulation equipment and AV systems, ensuring seamless support for clinical education initiatives.
- Collaborated closely with nursing and physician educators to plan and execute simulation sessions, acting as the technical and logistical lead.
- Assisted learners in utilizing simulation tools effectively, fostering a supportive learning environment while adhering to strict compliance protocols.

### Support Technician at Innovative Control Systems

JULY 2024 — JANUARY 2025

- Provide first-level technical support, enhancing customer satisfaction and reducing average resolution time by swiftly resolving issues through effective use of communication and remote tools.
- Educated customers on optimizing ICS systems, leading to noticeable results in user engagement and system utilization.
- Collaborated with cross-functional teams to address complex technical challenges, ensuring adherence to response times and boosting team efficiency.

### Master Data Management Intern at Victaulic

MAY 2023 — JUNE 2024

- Implemented robust data governance measures, enhancing attribute verification and ensuring compliance across upstream systems.
- Developed real-time analytics reports using Elasticsearch, significantly improving error detection and streamlining processing workflows.
- Conducted thorough audits and engaged with end-users to gather feedback on MDM notifications, identifying key issues leading to actionable insights that boosted notification effectiveness and user experience.

## Projects

### IntelliGest Smart Home – Project Lead

January 2024 — May 2024

- Led a team in the design and development of a smart home assistant controlled via intuitive gestures.
- Build computer vision and gesture recognition features using Python, OpenCV, and MediaPipe, enabling gesture-based device control.
- Integrated gesture commands with Home Assistant through its REST API to control smart devices like lights and thermostats.
- Managed project timeline, delegation, and Agile workflows using Jira and team standups.

### Purrfect Pets

November 2023 — December 2023

- Developed a responsive pet adoption platform using React, Node.js, and Express, with data from the Petfinder API.
- Designed and integrated interactive UI components using HTML, CSS, and JavaScript for a user-friendly experience.
- Collaborated with a team using Git and Agile methodologies for version control and task management.
- Contributed to backend functionality, handling API requests and managing server-side logic with Express.