BRYAN REITER

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EDUCATION

Temple University, College of Science and Technology, Bachelor of Science   September 2020 – May 2024

- **Major**: Computer Science
- **GPA**: 3.55
- **Relevant Coursework**: Computer Programming in C, Math Concepts in Computing I/II, Program Design and Abstraction, Data Structures & Algorithms, Computer Systems & Low-Level Programming, Systems Prog. & Operating Systems, UX Design, Software Design, Software Security, Digital Forensics, Web Application Development

TECHNICAL SKILLS

- Code: HTML, CSS, Javascript, Java, C, Python, NodeJS, Express, Bootstrap, React, NextJS, SQL
- Tools: Git, Shell, JUnit, Visual Studio Code, IntelliJ IDEA, NPM, Jira, JSON, XML, Linux, Autopsy, Figma, MySQL

TECHNICAL WORK EXPERIENCE

Master Data Management Intern, Victaulic   May 2023 – June 2024

Worked directly alongside the MDM Team in Victaulic's MDM Syndigo System

- Created Business Rules and Conditions to verify length constraints of critical attributes, which provided stronger data governance for our upstream systems
- Delivered custom reports using Elasticsearch Query DSL which provided real-time analytics and streamlines error processing and detection
- Worked with diagnosing issues regarding the MDM notification system, including auditing existing notifications and obtaining feedback from end-users about their effectiveness

Help Desk Technical Assistant, Temple University IT Services   January 2023 – May 2024

- Provided technical support to students, alumni, and staff through both phone calls and walk-ins using Genesys PureCloud and BMC Helix ITSM, ensuring prompt resolution and efficient service
- Efficiently addressed and resolved a wide range of software and hardware issues, including networking connectivity, mobile device support, virus removal, software installation, OS reinstallation, and Microsoft 365 difficulties
- Collaborated with colleagues to resolve technical issues and trained new employees

TECHNICAL PROJECTS

PurrfectPets   November 2023 – December 2023

- Developed a comprehensive pet adoption platform facilitating user interaction and pet discovery
  - Utilized JavaScript and React to build dynamic user interfaces
  - Implemented CSS and Bootstrap for responsive and visually appealing designs
  - Integrated Express and Node for efficient server-side rendering and user requests
  - Leveraged JavaScript and React to customize pet recommendations based on user preferences

Informed Navigation   January 2023 – May 2023

- Spearheaded a user research project to understand key metrics when it comes to safety and accessibility in the transportation industry
  - Conducted interviews, developed user personas and created insightful surveys to better understand the wants and needs of public transportation users
  - Utilized AxureRP and Figma for prototyping, wire-framing, and an iterative testing process to refine the design of the app based on feedback from usability testing

AFFILIATIONS

Community Lead, Temple University Esports   January 2023 – May 2024

- Managed a team of students who oversee their respective games within the club
- Planned and executed a collegiate tournament at our affiliated Esports Center, Localhost's Nerd Street's 'The Block', hosting 10 different college teams
- Spearheaded a 24-Hour 'Gaming For Good' Charity Live Stream raising over $300 for The AbleGamers Charity