

# FindMyTradie

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# FindMyTradie

## Abstract

FindMyTradie is an innovative iOS mobile application designed to connect customers with tradespeople in their local area. The app streamlines the process of finding, hiring, and managing tradespeople for various projects. Customers can search for tradespeople, such as electricians, plumbers, or carpenters, based on their location and specific trade. Each tradesperson's profile contains detailed information, including their skills, ratings, reviews, and verification status. This empowers customers to make informed decisions when selecting a professional for their job.

Customers can quickly contact tradespeople through in-app messaging or phone and submit job requests directly through the app.

Conversely, Tradespeople can view these requests, accept or reject them, and manage their ongoing projects. FindMyTradie also simplifies the payment process, tracking payment history and providing valuable analytics for tradespeople to monitor their business performance. This app is an excellent tool for tradespeople to grow their client base and gain new jobs without solely relying on word-of-mouth referrals.

The application has two sides: the Tradespersons side and the Client side. Both can be accessed through the Login Page.

## Installation

### Step 1) Required Technologies:

- xCode (Simulator to run the app)
- Node
- npm
- yarn

### Step 2) `npm install`

- Run this to install the packages and dependencies.

### Step 3) `yarn start`

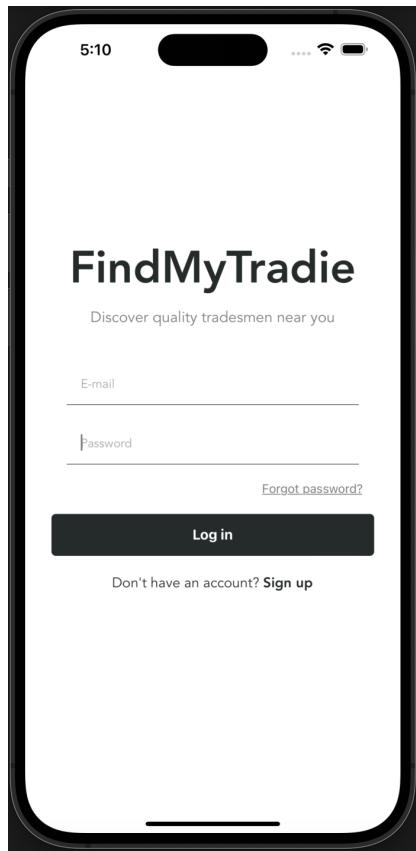
- Run “yarn start” to trigger the metro bundler

### Step 4) press “i” on your keyboard

- This opens the simulator

# 1 Login Screen

Figure 1.1



When the user first opens the application, they are loaded into the login screen, where they have three options. Option one, they can log into the application if they already have an account. Option two, if they forgot their account details, they can use "Forgot Password". Option three, if they don't already have an account, they can create one by going to the Sign Up page via the "Sign Up" button.

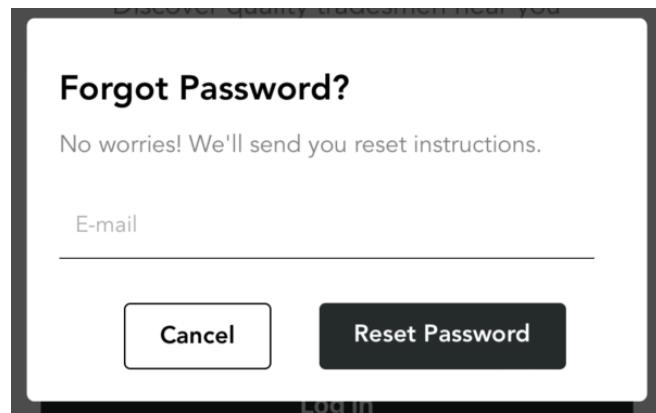
## 1.1 Logging In

As shown in Figure 1.1, if the user wants to log into the application, they can enter their email address and password into the text fields and click the "Login" button.

## 1.2 Forgot Password?

If the user has forgotten their password, we have created a mock set-up where they enter an existing email address in the database. If it is, they will get an alert that details on resetting the password have been sent to their email address. This is only a mock. It doesn't work, but you can change your password in the Settings Screen

Figure 1.2



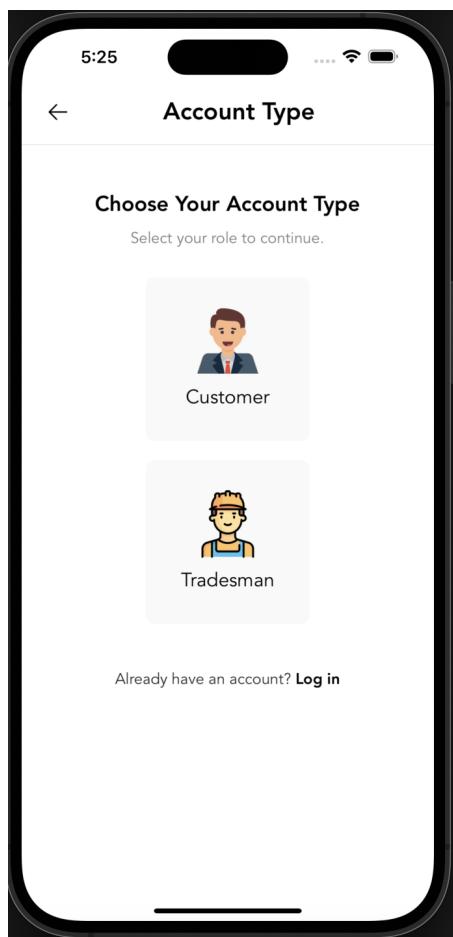
### 1.3 Don't have an account? Sign Up

If the user has not already set up an account on the application, they can do so by clicking "Sign up", where they will be brought to the signup screen where they can choose their account type, which we will look at in more detail in [Section 2.1](#).

## 2 Account Sign Up

The application is divided into two sides which are the Tradesperson side (e.g. Electricians, Plumbers, etc.) and the Client/Customer side (people that are looking for Tradespeople). Users can choose which account they are signing up for by clicking “Customer” or “Tradesman”.

Figure 2.1



### 2.1 Account Type

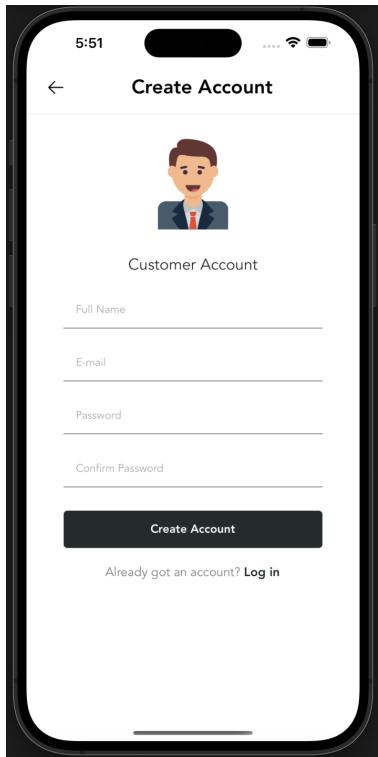
As shown in Figure 2.1, the user has two options for signing up. They can choose a customer account. This account will allow them to search for Tradespeople by location and trade. The second option is to sign up for a Tradesman account, where they can have a profile that will appear in the customer search, helping them boost their business.

### 2.2 Already have an account? Log In

If the user already has an account, they can click the “Log In” button to be directed back to the Login Page and can follow the steps in [Section 1.1](#).

## 2.3. Customer Sign-Up

Figure 2.3



If the user has chosen a "Customer" account in the Account Type Screen, as explained in [Section 2.1](#), they will be brought to the Customer Sign-Up Screen.

*Step 1) Customer enters their Full Name into the text field.*

*Step 2) Customer enters their email address into the text field.*

*Step 3) Customer enters a password into the Password field.*

*Step 4) The customer re-enters the same password into the Confirm Password field.*

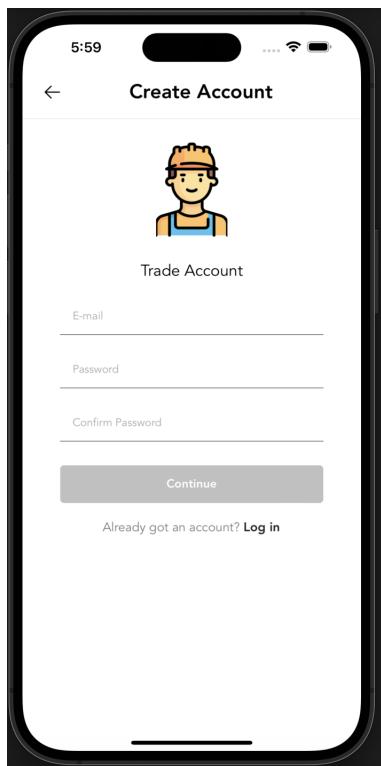
*Step 5) Customer presses "Create Account" to be logged into their new account.*

N.B If the customer doesn't enter the password twice correctly, they will get an error message saying passwords don't match.

If you want to look into more detail on the Customer Account, please skip to [Section 8](#).

## 2.4 Tradesperson Sign-Up

### 2.4.1 Email and Password



If the user has chosen a “Tradesman” account in the Account Type Screen, as explained in [Section 2.1](#), they will be brought to the Tradesman Sign-Up Screen.

*Step 1)* Customer enters their email address into the text field.

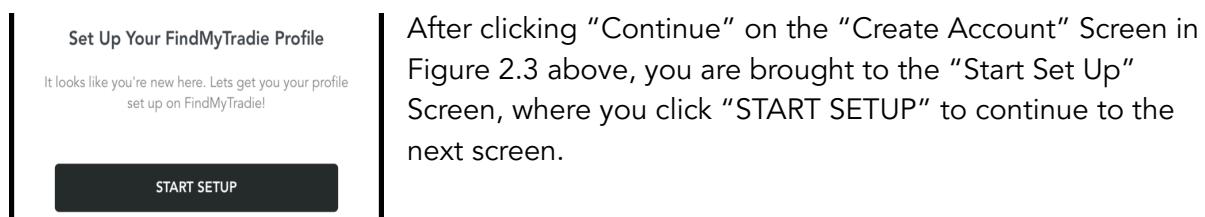
*Step 2)* Customer enters a password into the Password field.

*Step 3)* The customer re-enters the same password into the Confirm Password field.

*Step 4)* Customer presses “Continue” to move onto the next screen in creating their Tradesperson account.

N.B. If the customer doesn't enter the password twice correctly, they will get an error message saying the passwords don't match.

Figure 2.3

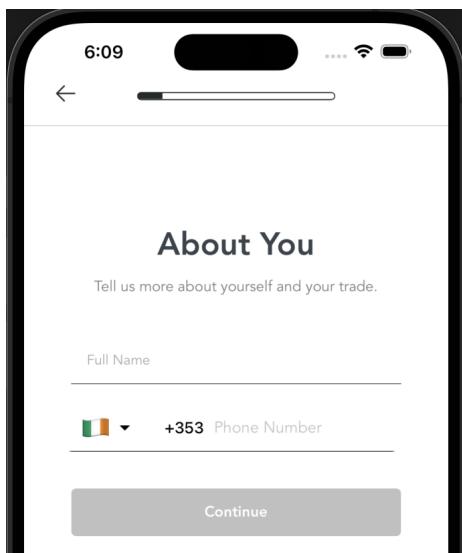


After clicking “Continue” on the “Create Account” Screen in Figure 2.3 above, you are brought to the “Start Set Up” Screen, where you click “START SETUP” to continue to the next screen.

Figure 2.4

## 2.4.2 About You Screen

Figure 2.5



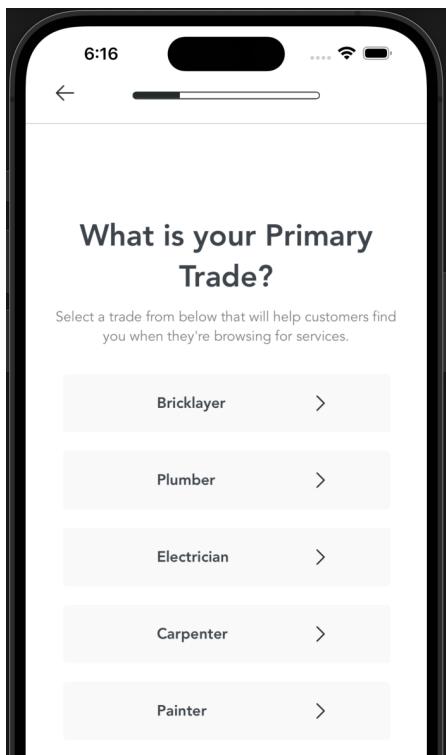
*Step 5) Enter your Full Name into the Text Field (e.g. Oisin Duffy)*

*Step 6) Enter your Phone Number into the Text Field (e.g. 86 123 4567)*

*Step 7) Click the "Continue" button to advance to the Trade Selection Screen.*

## 2.4.3 Select your Trade

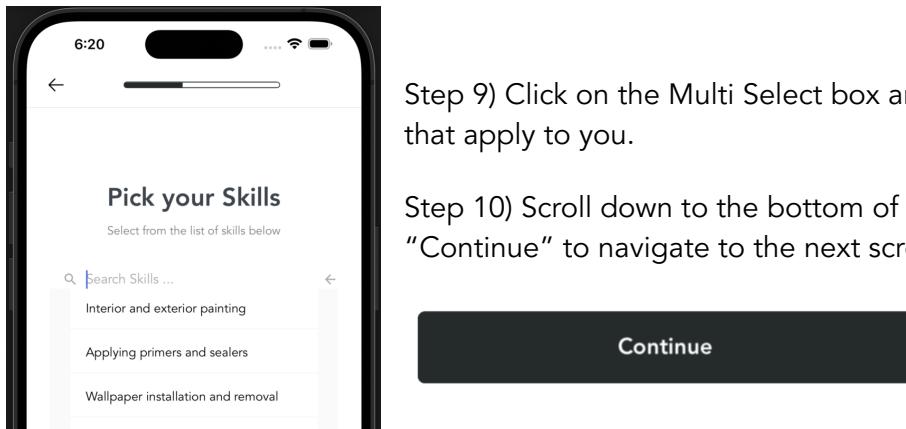
Figure 2.6



*Step 8) Select a trade from the options on the screen based on what trade you are. When you click on the trade, you will be brought to the next screen, but if you make a mistake, you can click the back arrow on the NEXT screen.*

#### 2.4.4 Skills Selection

Figure 2.7



Step 9) Click on the Multi Select box and pick any skill types that apply to you.

Step 10) Scroll down to the bottom of the screen and click "Continue" to navigate to the next screen.

#### 2.4.5 Work Location

Figure 2.8

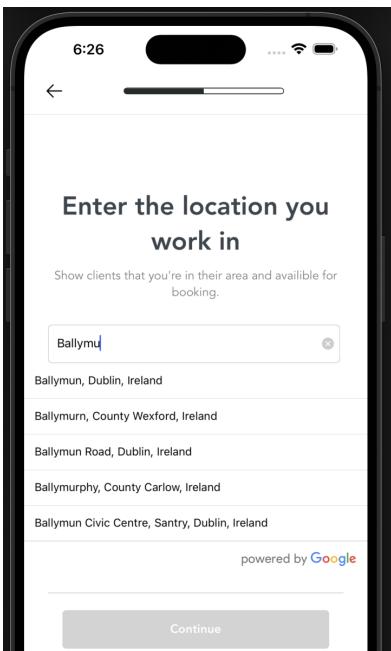
##### Where can your clients find you?

Tell us a bit more about where you are working so you can be shown to the correct clients!

Click "Continue". This screen tells us about the next screen that you need to enter in where you work so this is where the clients will find you in the search.

CONTINUE

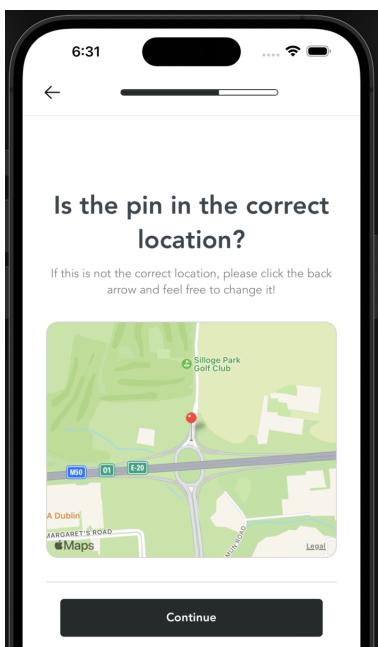
Figure 2.9



Step 11) Enter the location you work in; in the Text Field, you will be given options with Autocomplete, as shown in Figure 2.9. (e.g. Ballymun, Dublin, Ireland). This means that your location is set to Ballymun, meaning your profile will show that you work in Ballymun.

Step 12) Click "Continue" to navigate to the next screen.

Figure 2.10

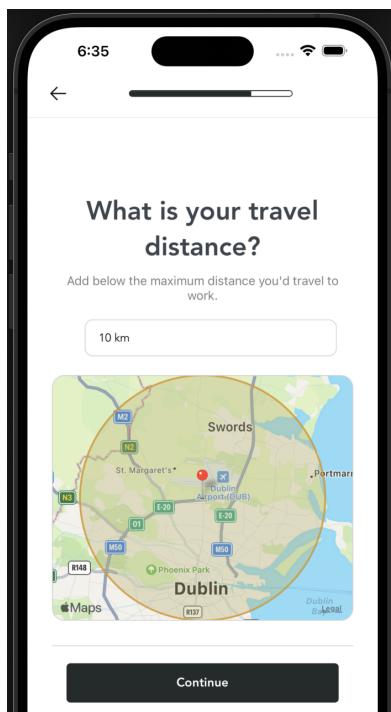


This screen shows the location you entered in Step 11. If this is not the location of your choice as you thought it was (Displayed on the map). You can navigate back to Step 11 by clicking the back arrow in the top left corner of the screen.

If this is the correct location, click "Continue" to navigate to the next screen.

#### 2.4.6 Work Radius

Figure 2.11



This screen is important because it determines the search radius and work radius in which you want to work/ appear based on the location you entered in *Step 11*.

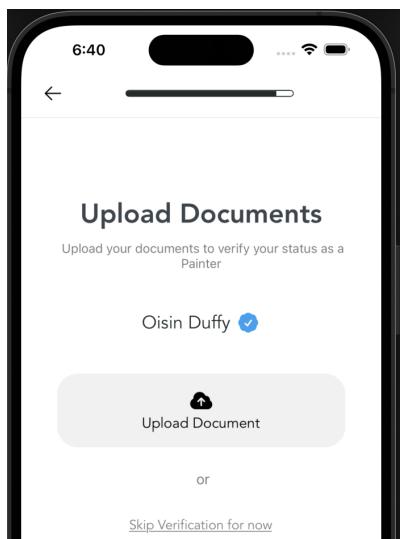
As you can see, you can pick your radius in the selector in Figure 2.11.

Step 13) Select your desired work radius (e.g. 10KM)

Step 14) Click "Continue" to navigate to the next screen

## 2.4.7 Account Verification

Figure 2.12



If you want to have your account verified, meaning you get a blue tick, you can choose to upload your Certificate of Verification for your trade type. This means that customers can see you as a trusted Tradesperson.

**Step 15)** If you want to be verified, click on the "Upload Documents" button, where you will be brought to your photo gallery to upload a photo of your trade certification. Wait for an alert to show the upload is successful.

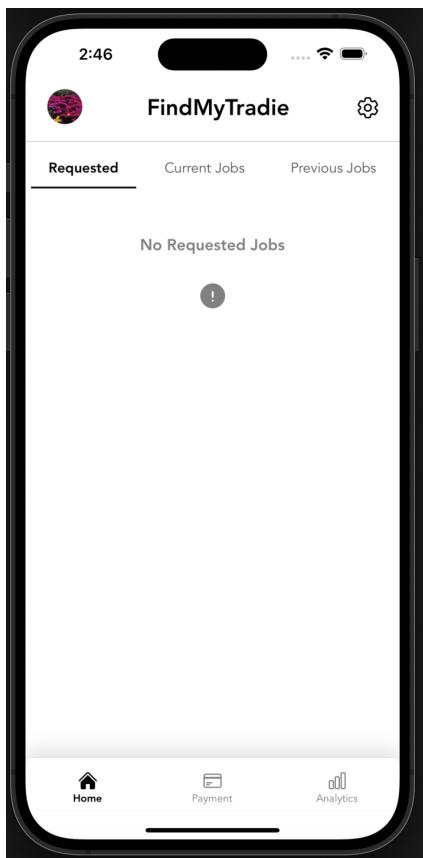
**Step 15.1)** If you don't want to be verified, click "Skip Verification for now" to continue.

You are now ready to go!

## Tradesperson Side of the Application

### 3 Trade Home Screen

Figure 3.1



This is the Home Screen of the Tradesperson side of the application. Here can see a variety of features which will be explained beneath, such as "Requested", "Current Jobs", and "Previous Jobs". Also on the screen at the bottom is the navigation bar where users can direct themselves to different screens on the application, such as Payment (Section 4) and Analytics (Section 5).

In the top left corner is the Tradespersons profile picture; when they click on this, a sliding drawer will be toggled where they can be directed to more screens which will be explained in [Section 3.4](#).

In the top right corner of the Home Screen is a Cog Icon which will direct you to the Settings Screen, where you can edit your profile information; this will be explained in more detail in [Section 6](#).

#### 3.1 Requested Jobs

Figure 3.2

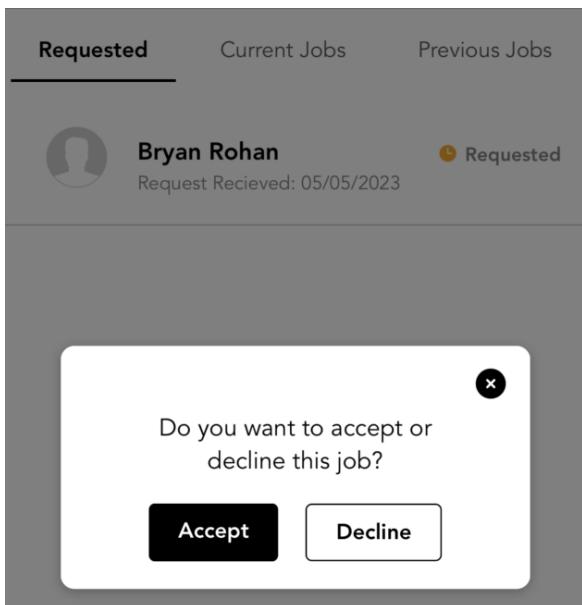
Requested	Current Jobs	Previous Jobs
	<b>Bryan Rohan</b> Request Recieved: 05/05/2023	Requested
	<b>Sean Coughlan</b> Request Recieved: 05/05/2023	Requested

### Accepting or Declining a Job:

On this tab on the Home Screen. The Tradesperson can see their “Requested Jobs”. These jobs are when a client/customer finds their profile in search results and clicks “Request a Job”. The customer, as seen here, “Bryan Rohan”, has requested a job from the Tradesperson.

The customer would have already contacted the Tradesperson here via call or text, so now they have two options. They can either “Accept” the job or “Decline” it.

Figure 3.3



To *Accept* or *Decline* the job, the Tradesperson clicks on the client's name, e.g. “Bryan Rohan”, and a modal appears where the Tradesperson has an *Accept* or *Decline* option.

If they decide to accept, the job is moved to the “Current Jobs” tab, and if they decline, the job is removed from the “Requested Jobs” tab.

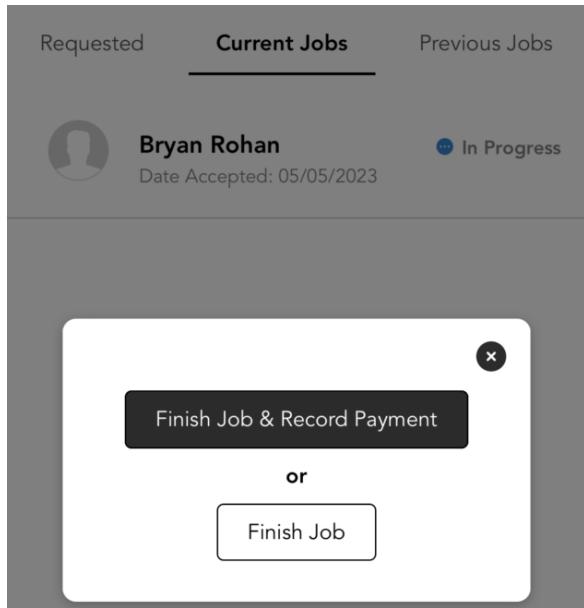
### 3.2 Current Jobs

Figure 3.4



We can now see that the Tradesperson has accepted the “Bryan Rohan” job from Section 3.1 above and is now in the “Current Jobs” tab. This is now where the client and the Tradesperson will be in contact via SMS or Call and get the job completed. The client can see a list of their current jobs in this application section.

Figure 3.5



### 3.2.1 Finish Job

Once the Tradesperson has completed the job for "Bryan Rohan", he has two options. He can "Finish Job", which means he won't get a rating and review from Bryan Rohan,

### 3.2.2 Finish Job & Record Payment

The second option they can choose is "Finish Job & Record Payment". This feature means that the Tradesperson can record a payment for his job with "Bryan Rohan" to keep track of all his previous work and payment. How he does this can be seen in [Section 3.1](#).

## 3.3 Previous Jobs

Figure 1.6

Requested	Current Jobs	Previous Jobs
	Bryan Rohan	Finished
	Sean Henry	Finished

We can now see the "Previous Jobs" tab on the Home Screen. This is where the Tradesperson can see a list of the clients they have previously worked with and their job status.

### 3.4 Drawer Component

Figure 1.7

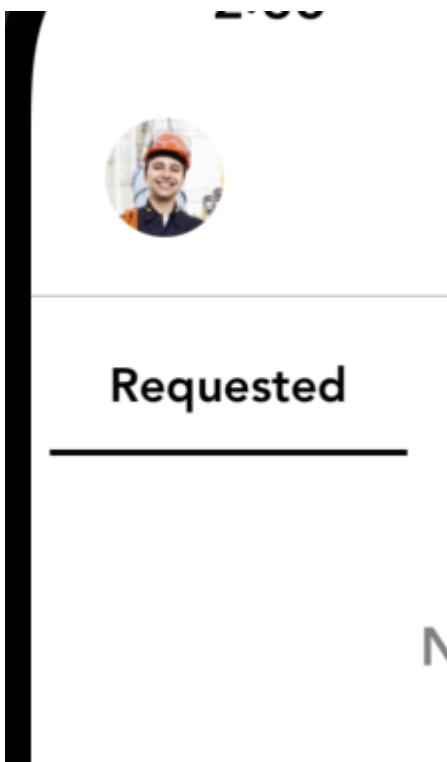
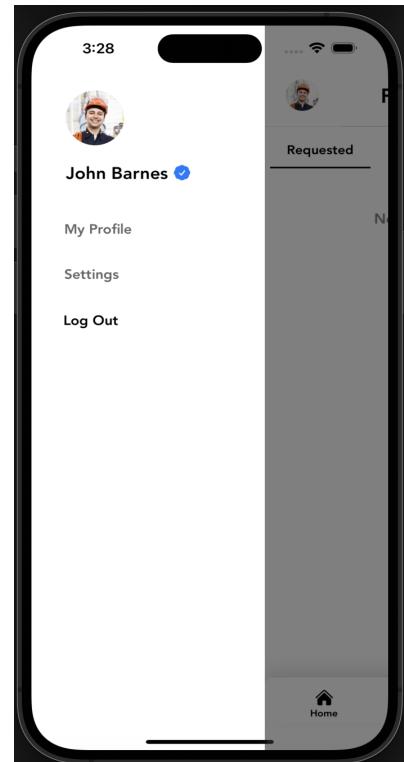


Figure 1.8



When the Tradesperson clicks on the profile picture icon in the top left corner of the screen, a sliding drawer is toggled, as shown above. There are three buttons which the Tradesperson can click in this nav while also being able to see their name and profile picture.

#### 3.4.1 My Profile

If the user clicks on "My Profile", they are directed to their Profile Screen, which we will discuss in more detail in [Section 2](#).

#### 3.4.2 Settings

If the user clicks on "Settings", they are directed to the Settings Screen, which we will discuss in more detail in [Section 5](#).

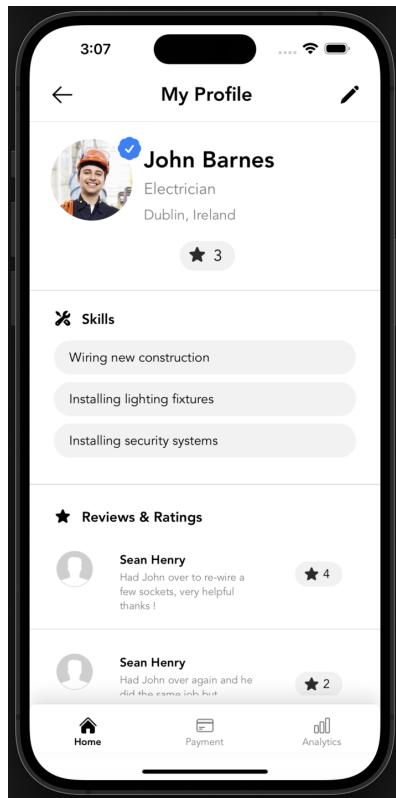
#### 3.4.3 Log Out

If the user clicks "Log Out", they are logged out of their profile. They are redirected back to the "Login Screen" of the application.

## 4 Trade My Profile Screen

The Tradesperson, as discussed above, can get access to the “My Profile” screen by clicking on the profile icon in the top left corner of the home screen and clicking on “My Profile”

Figure 4.1



Here, we can see on this screen the Tradesperson can view what the customer can view when searching for them on the customer side of the application. The Tradesperson can see their Full Name, Trade, Location, Rating, Skills and Reviews on this screen.



If the Tradesperson wants to edit information on this screen, such as Full Name, Trade, Skills, etc., they can do so by clicking on the pencil icon in the top right corner of the screen. We will discuss this screen in more detail in [Section 4.2](#).

## 4.1 Tradesperson Information

### 4.1.1 Reviews & Ratings

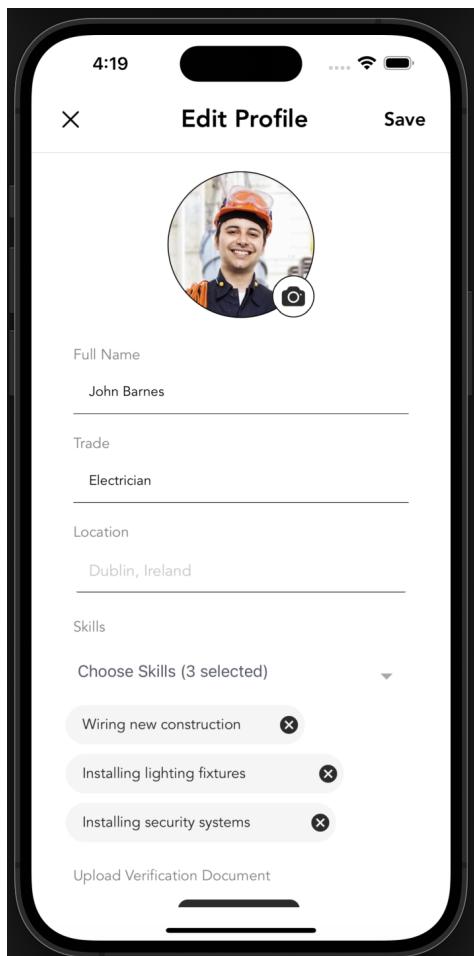
This is a list of all the ratings left by previous clients with whom the Tradesperson has worked. A client can only leave a comment if they confirm a payment transaction with the Tradesperson, as we will discuss in Section 3. This is to stop clients from leaving bad reviews and ratings on the tradesperson's profile if they have not had a job with them.

### 4.1.2 Skills

The Tradesperson can see their chosen skills list when signing up or editing them in the "Edit Profile" screen.

## 4.2 Edit Profile Screen

Figure 4.2



The Edit Profile screen is where the Tradesperson can edit their profile details. The Tradesperson can edit their profile, and when they click save, the details will be updated in real-time on the application.

#### 4.2.1 Update Profile Picture

If the Tradesperson wants to update their profile picture, they click the camera icon and will be brought to their gallery, where they can choose their desired photo.

Once they pick the photo and press “Choose” in the bottom right corner of the screen, an alert will appear saying that the profile picture has been uploaded successfully.

#### 4.2.2 Update Full Name

If the Tradesperson wants to update their Full Name, they can enter their new name into the text box shown in Figure 4.2 above and click “Save” to update it.

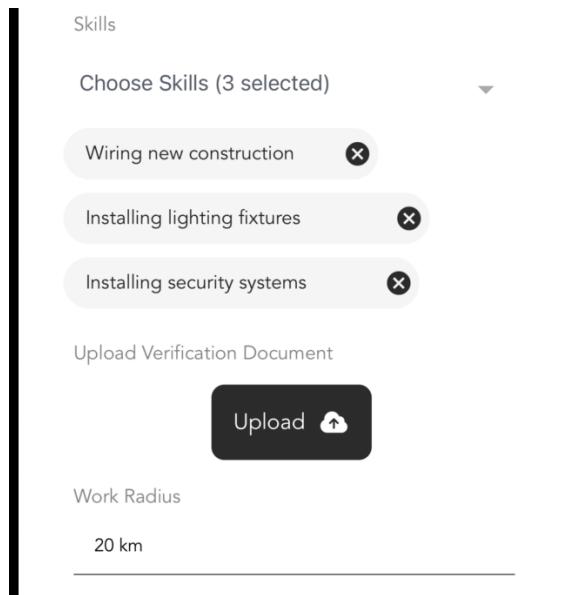
#### 4.2.3 Update Trade

If the Tradesperson wants to update their trade, they can click on their existing trade, and a scroll wheel will appear where they can pick the trade they want and click “Save” in the top right-hand corner of the screen. It will be updated.

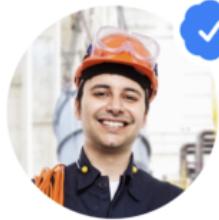
#### 4.2.4 Update Location

If the Tradesperson wants to update their location, they can enter a new location in the Location box, as shown above in Figure 4.2. This location will update where they can be found in the search.

Figure 4.3



#### 4.2.5 Update Document for Verification



If the Tradesperson wants to prove that he is an, e.g. Qualified Electrician, he can upload a photo of proof that they have received a certificate that he is qualified. They can do this by clicking "Upload", and they will be brought to their phone gallery to pick the required photo. We will then check whether they are or now, and depending on if they are, we can give them a blue tick like in Figure 4.4, where clients can filter searches by "Verified", meaning they will show up better in searches.

Figure 4.4

#### 4.2.6 Update Work Radius

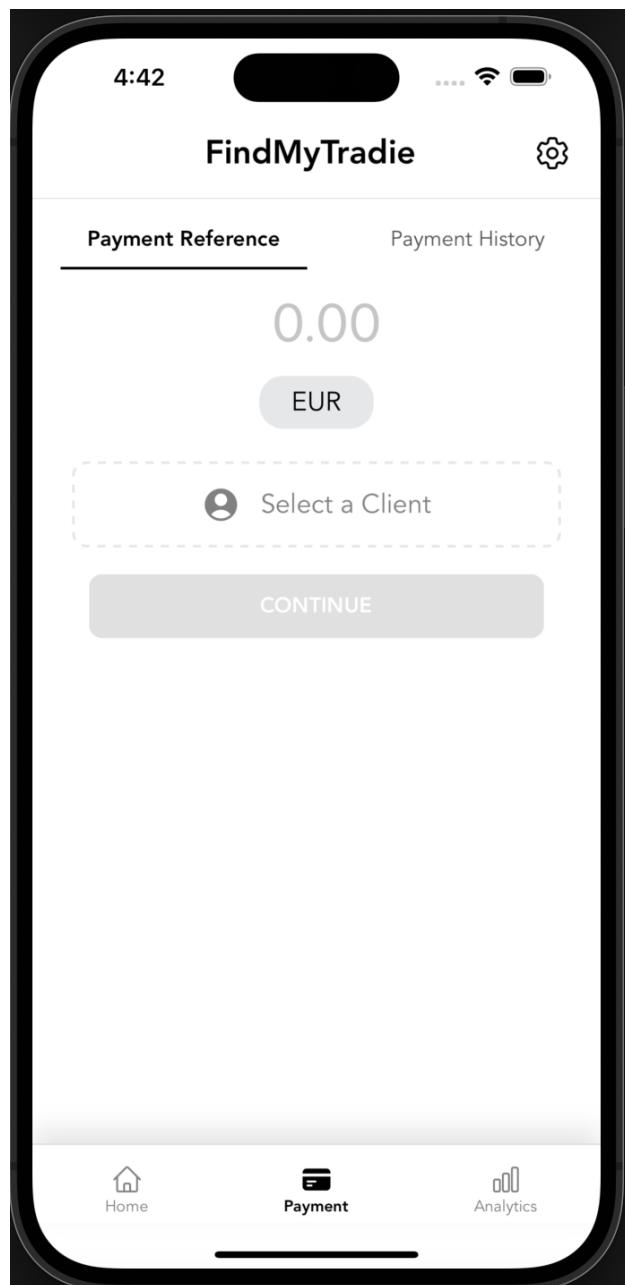
If the Tradesperson wants to update their work radius (how far they are willing to travel to work from their location), they can do so by updating it in the scroll wheel (Figure 4.3) by picking a distance between 5KM to 100KM.

#### 4.2.7 Update Skills

If the Tradesperson wants to update their skills, they can click the Multi-Select, as shown in Figure 4.3 and pick from the list of skills. To save the data, they can click "Save" in the top right corner of the screen.

## 5 Trade Payments Screen

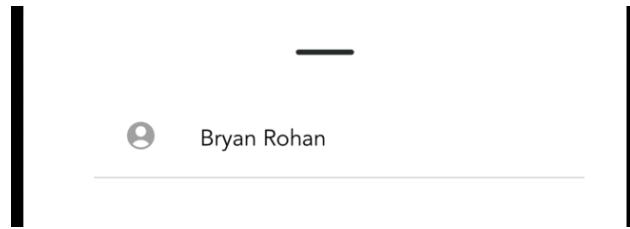
Figure 5.1



### 5.1 Creating A Payment Reference

The Payment Screen in the application is used when a Tradesperson has completed their job for the client and is now looking to take a payment from them. The Tradesperson will enter the value of the job they are charging the client for their services (e.g. €50). Once they have entered the value of the payment, they click on "Select a Client", where a modal will pop up with all the current clients the Tradesperson has. As shown in Figure 5.2 below.

Figure 5.2

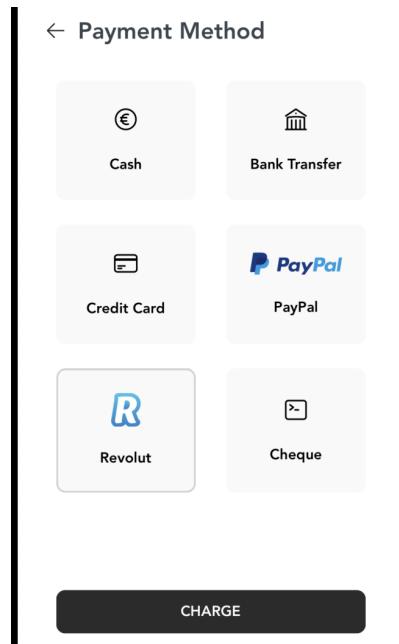


Once the Tradesperson clicks the client they want to make a transaction with, in this case, "Bryan Rohan", they will click the "Continue" button where they will be brought to the Payment Method Screen.

### 5.1.1 Payment Method

In the Payment Method Screen, the Tradesperson can choose the form of payment they want to take off the client. In Figure 5.3, we can see that the Tradesperson has clicked on "Revolut", and once they click "CHARGE", the Payment Reference will be sent to the client, where they can Accept or Decline whether the payment has occurred.

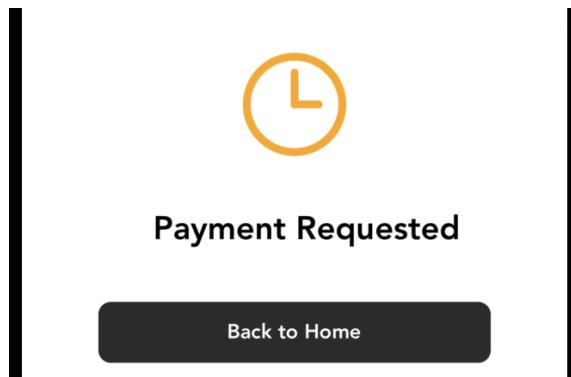
Figure 5.3



### 5.1.2 Pending Payment

The user is then forwarded to the Pending Payment Screen, where they will be shown that the Payment is pending, and they can click the "Back to Home" button to return to the Home Screen of the app, as shown in Figure 5.4.

Figure 5.4



## 5.2 Payment History

The Tradesperson can see previous client transactions by clicking on the "Payment History" tab, as seen in Figure 5.5 in the Payment Screen. Here they can see a list of previous transactions with details on the payment method, name and payment amount.

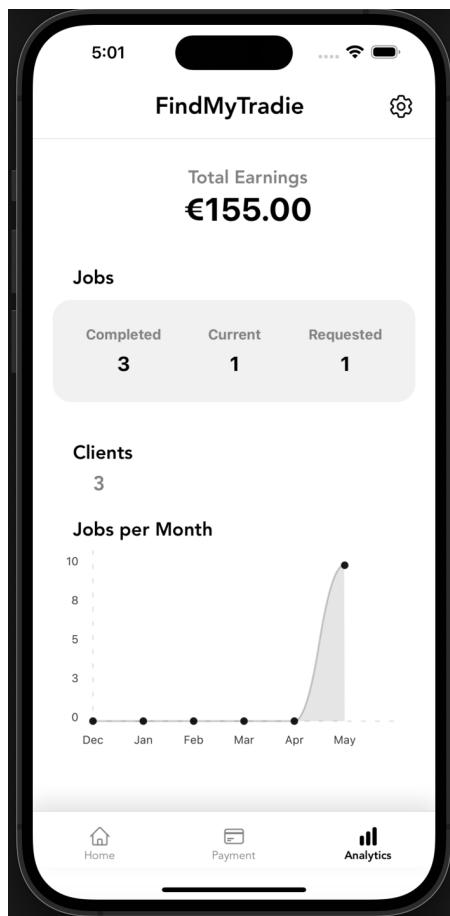
Figure 5.5

Payment Reference	Payment History
 <b>Bryan Rohan</b> Paid via Revolut	€50.00
 <b>Sean Henry</b> Paid via Revolut	€50.00
 <b>Sean Henry</b> Paid via Cash	€55.00

## 6 Trade Analytics Screen

The Analytics Screen shows the profile statistics of the logged-in Tradesperson. It keeps track of how much money they have processed through the app, the number of completed, current and requested jobs, the number of clients they have completed a job with and also a line graph displaying the busiest months of the clients based on the number of jobs they had that month.

Figure 6.1



### 6.1 Jobs

The Jobs statistic shows the number of completed, current and requested jobs the Tradesperson has.

### 6.2 Clients

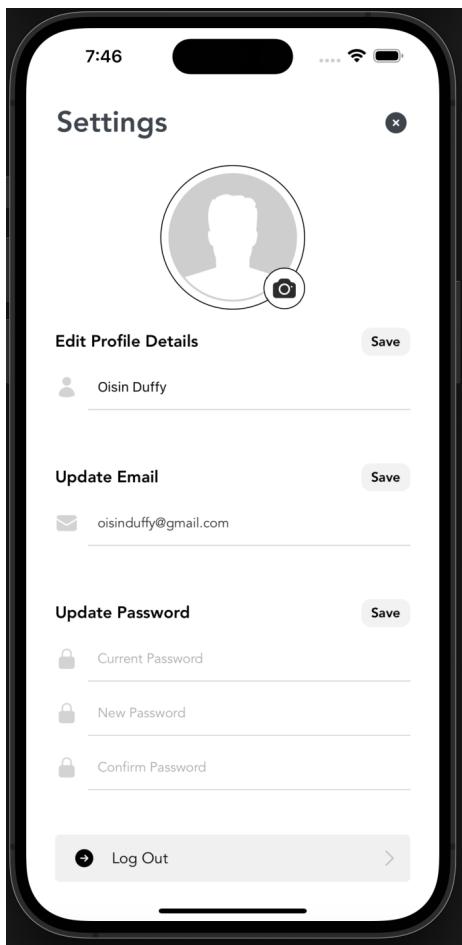
Clients are the number of customers for which the Tradesperson has done a job. (e.g. two clients, Bob and Billy)

### 6.3 Line Graph

The line graph displays the number of jobs the client has done in the past five months so they can visually represent how many jobs they have had and what their busiest months have been.

## 7 Trade Settings Screen

Figure 7.1



In this screen, the user can update their profile picture and edit their name, email address and password.

The user can also log out of the application and have the option to delete their account.

### 7.1 Change Full Name

The user can edit their profiles name by editing it in the Text Field where their existing name is and clicking "Save" to the right of the Text Field.

## 7.2 Change E-Mail Address

The user can edit their profile email by editing it in the Text Field where their existing email is and clicking “Save” to the right of the Text Field.

## 7.3 Change Password

The user can change the account password with the following steps:

Step 1) Enter their current Password

Step 2) Enter their new password

Step 3) Re-enter their new password

*NB. Suppose the user gets the current password wrong or the two new passwords don't match. In that case, an Alert will pop up telling you "Passwords don't match" or "Current Password is incorrect"*

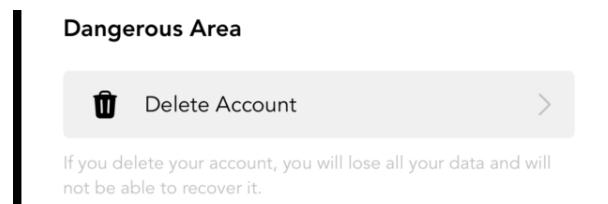
## 7.4 Log Out

If the user wants to log out of the account, they can do so by clicking on the “Log Out” button, and it will navigate them back to the Login Screen.

## 7.5 Delete Account

If the user wants to Delete their account, they can do so by clicking on the “Delete Account” button as shown in Figure 7.2 below

Figure 7.2



## Customer Side of Application

### 8 Customer Home Screen

Figure 8.1



When the customer logs in to the application, they are first met with the Customer Home Screen where they have access to the following features

- 1) Search Navigation Bar (Section 8.1)
- 2) Settings (Section 11)
- 3) Around You (Section 8.2)
- 4) Drawer (Section 8.3)
- 5) Navigation Bar (Navigate to Jobs & Payments)

#### 8.1 Search Bar

Figure 8.2

Enter your location

Where? e.g. Ballymun, Dublin

Select your trade

What Trade Are You Looking For?

Verified    High to Low    Low to High

Search

### 8.1.1 Enter Location

The Customer enters in the location in which they are looking for a Tradesperson (e.g. Ballymun, Dublin)

### 8.1.2 Enter Trade

The Customer clicks on the "Select your Trade" to refine what type of Tradesperson they are looking for. They have the options of Electrician, Plumber, Bricklayer, Carpenter and Painter. (Once they have selected both Location and Trade, they can click "Search", or they can use the filters in Section 8.1.3 or as shown in Figure 8.2

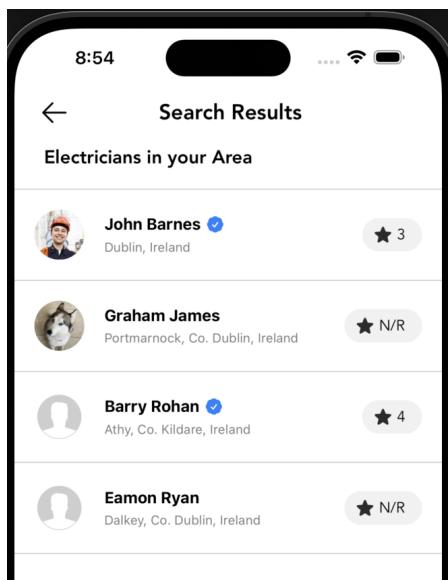
### 8.1.3 Filter Search Buttons

There are 3 Search Filters which users can filter by which are:

- 1) Verified - Only show verified users in the search results.
- 2) High to Low - Filter the tradesmen by High to Low rating
- 3) Low to High - Filter the tradesmen by Low to High rating

### 8.1.4 Search Results Screen

Figure 8.3

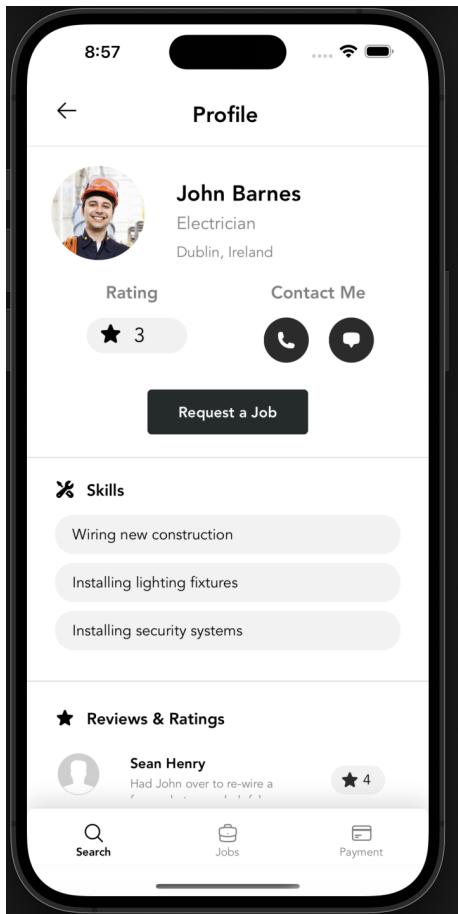


In Figure 8.3, you can see the customer searched for "Electricians in Dublin" meaning all Electricians that have their working radius set within the customer's search location will appear in the search results

You can see the verified users have the blue tick and the tradespersons ratings are on the right with the star.

### 8.1.5 Tradesperson Profile

Figure 8.4



I have clicked on "John Barnes" in Figure 8.3, and we can now see his profile in Figure 8.4. On his profile, we can see:

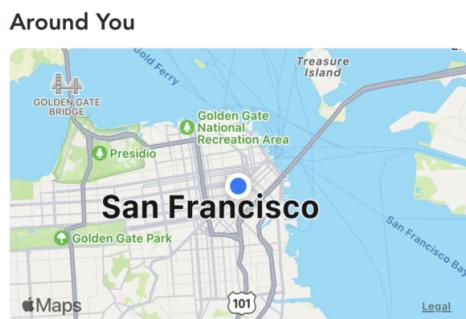
- 1) Name
- 2) Trade
- 3) Location
- 4) Contact Me
- 5) Rating
- 6) Request a Job
- 7) Skills
- 8) Reviews & Rating

If I want to request a job off John Barnes, I can get in contact with him via call or text using the two contact me buttons.

Once we have agreed on a job with John, we can click "Request a Job" and wait for them to accept our job request.

### 8.2 Around You

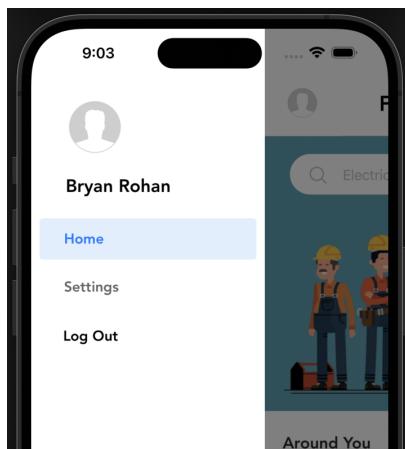
Figure 8.5



Around You is a feature showing all tradespeople within 25 km of your current location. You can move the map around and click on the pins to reveal the tradesperson's account and view their profile.

## 8.3 Drawer

Figure 8.6



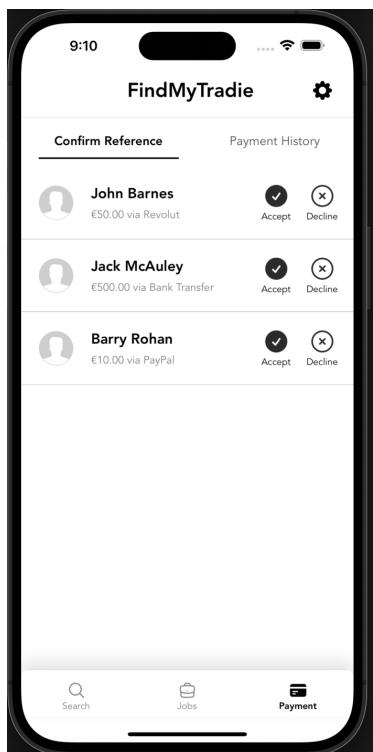
This drawer toggles when you click the profile picture in the top left corner of the Home Screen. From here, you can log out or access your account Settings (Section 11)

### 8.3.1 Settings

You can access your account settings to edit your profile picture, name, etc. We will look at this more in Section 11

## 9 Customer Payment Screen

Figure 8.7

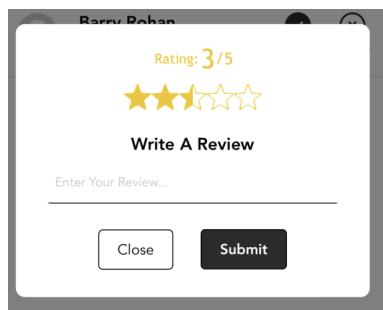


On this screen, you can Accept or Decline the Payment References created by the Tradespeople.

You can also see Previous Payment History you've had with Tradespeople

## 9.1 Confirm Reference

Figure 9.1



On this screen you can Accept or Decline the payment the tradesperson has sent you after they have completed the job you got them to do.

If you click Accept & Confirm the payment, you can leave a Rating and Review for the tradesperson based on how good the work they carried out for you was. This will appear on their profile

## 9.2 Payment History

Figure 9.2

Confirm Reference		Payment History
	<b>John Barnes</b> Paid Via Revolut	€50.00
	<b>John Bradley</b> Paid Via Revolut	€50.00

In this screen, you can see the previous transactions you have had with tradespeople that completed jobs for you.

You can see their name, the method of payment you paid and the amount you paid them.

## 10 Customer Jobs Screen

### 10.1 Sent Requests

Figure 10.1

Sent Requests	Current Jobs	Previous Jobs
 Amo McAuley Carpenter	 Requested	
 Barry Rohan	 Requested	

Here the customer can see the sent requests they have sent to tradespeople, but the tradespeople have not accepted their job yet.

You can click on their name to access their profile.

### 10.2 Current Jobs

Figure 10.2

Sent Requests	Current Jobs	Previous Jobs
 Harry Dylan Plumber	 In Progress	
 John Bradley Plumber	 In Progress	

Here in this “Current Jobs” tab we can see the profiles of the tradespeople that we currently have doing a job for us.

We can click on their name to access their profile again.

### 10.3 Previous Jobs

Figure 10.3

Sent Requests	Current Jobs	Previous Jobs
 John Barnes Electrician		 Completed
 John Bradley Plumber		 Completed

On this tab then we can see previous tradespeople that did work for us in the past.

We can click on their name to access their profile again.

## 11 Customer Settings Screen

The Customer Settings Screen is the same as the Tradesperson's Settings Screen in Section 7.