## BRYAN STEELE

HTML ♦ CSS ♦ JavaScript ♦ Node.js ♦ Linux ♦ Git ♦ Python

Veteran ♦ Team Leader ♦ Executer ♦ Motivator ♦ Problem Solver

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As a Team Leader in Network Operations and the U.S. Army with over a decade of experience, I have had the opportunity to work across diverse technological domains. One area that continues to captivate me is web development, where I find great fulfillment in creating tangible solutions that drive meaningful impact. This passion extends beyond technology, as I also find solace in music and cooking, both of which share similar areas of enthusiasm. I enjoy programming both the front-end and back-end of the tech stack. Seeking to leverage strong analytical skills, technical expertise, and problem-solving abilities to transition into web development.

## **HOW I CAN ADD VALUE**

Motivated and disciplined Army Veteran with over 12 years of experience as a team leader in network operations, engineering, systems administration, and troubleshooting complex technical issues. Skilled in managing high-pressure environments and ensuring secure, reliable communications. Currently studying a comprehensive Full-Stack Web Development course online, gaining hands-on experience in building and deploying web applications using HTML, CSS, Java-Script, Node.js, Astro, Bootstrap, and databases, to name a few.

My areas of expertise include but not limited to:

- Demonstrates expertise in delegating tasks, overseeing operations, and evaluating the performance of subordinate personnel to ensure efficiency and quality standards are met.
- Inspires and guides teams and individuals to achieve mission objectives with utmost precision and attention to detail.
- Cross-Functional Collaboration: Experienced in working with diverse teams, ensuring smooth communication between engineers, and non-technical stakeholders.
- Responsive Web Design: Skilled in building mobile-first, adaptive websites using CSS Grid, Flexbox, and media queries to ensure optimal user experience across devices.
- Incident Response: Proficient in managing network outages, working with cross-functional teams to resolve issues quickly and minimize downtime.
- Operates both independently and collaboratively as a team player, demonstrating advanced expertise in troubleshooting and recovery for Verizon's Network Management Center (NMC) and its supported networks.
- Highly proficient in installing, troubleshooting, and performing break-fix maintenance on network equipment, including routers, switches, access points, telephony equipment, circuits, and Cisco UCS servers (Blade Servers, Rack Servers, HyperFlex, etc.). Experienced in managing Cisco, Juniper, Tellabs, and ALU/Nokia routing and switching equipment in data centers and customer premises.
- Skilled in Microsoft Office Suite, including Excel, Word, PowerPoint, and Outlook, along with other standard office productivity tools.
- Possesses a basic understanding of cloud computing concepts, including infrastructure, virtualization, and cloud services.

## WHERE I'VE BEEN

Verizon - Cary, NC Team Lead, Network Operations Engineer June 2021 to Present

Acuative - Fayetteville, NC Network Field Engineer/Tech November 2014 to May 2021

Ampcus, Inc - Fort Bragg, NC (contract) **IT Infrastructure Engineer**Netorian, LLC - Afghan. (contract)

Network Field Engineer

March 2014 to November 2014

March 2011 to July 2013

US Army - Europe and the US Network Support & Cabling January 2003 to March 2011

## WHAT I'VE LEARNED

IBM Full-Stack JavaScript Developer ◆ Meta Front-End Developer Professional Certifications Cisco Certified Network Associate (**CCNA**) ◆ Cisco Certified Technician Data Center (**CCTDC**) Cisco Certified Technician Routing & Switching (**CCTR&S**)