BRYAN STEELE

Veteran ◆ **Team Leader** ◆ **Executer** ◆ **Motivator** ◆ **Problem Solver**

HTML ◆ **CSS** ◆ **JavaScript** ◆ **SQL** ◆ **Node.js** ◆ **Linux** ◆ **Git** ◆ **Python**

Juniper ◆ **Cisco** ◆ **Tellabs** ◆ **ALU Nokia** ◆ **Service Provider Networks** ◆ **Structured Cabling (Fiber/Copper)**

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HOW I CAN ADD VALUE

• Motivated and disciplined U.S. Army veteran with over a decade of experience. Team Leader in Network Operations and Engineering, systems administration, and troubleshooting complex technical issues. Skilled in managing high-pressure environments and ensuring secure, reliable communications.

• Having worked across diverse technological domains. I am particularly passionate about this field, as it enables me to solve complex problems, optimize systems, and drive impactful solutions. The dynamic nature of technology keeps me challenged, and I thrive on troubleshooting issues and enhancing performance.

• Outside of work, I further nurture my passion and skills through web development projects and self-study, while staying current with other technologies (e.g., networking, cloud, Linux, and servers) by building labs and embracing lifelong learning. Additionally, I find inspiration in music and cooking, both of which share my enthusiasm for creativity and problem-solving.

• Currently, I am studying Linux and Private Cloud Administration on IBM Power Systems and Google Cybersecurity, gaining hands-on experience in Red Hat Enterprise Linux (RHEL), Security Information and Event Management (SIEM) tools, Private Cloud Management on IBM Power Systems, using SQL to communicate with and query databases, and automating tasks with Python.

My areas of expertise include but not limited to:

• Demonstrates expertise in delegating tasks, overseeing operations, and evaluating the performance of subordinate personnel to ensure efficiency and quality standards are met.

• Inspires and guides teams and individuals to achieve mission objectives with utmost precision and attention to detail.

• Cross-Functional Collaboration: Experienced in working with diverse teams, ensuring smooth communication between engineers, and non-technical stakeholders.

• Incident Response: Proficient in managing network outages, working with cross-functional teams to resolve issues quickly and minimize downtime.

• Operates both independently and collaboratively as a team player, demonstrating advanced expertise in troubleshooting and recovery for **Verizon's** Network Management Center (NMC) and its supported networks.

• Highly proficient in installing, troubleshooting, and performing break-fix maintenance on network equipment, including routers, switches, access points, telephony equipment, circuits, and Cisco UCS servers (Blade Servers, Rack Servers, HyperFlex, etc.). Experienced in managing Cisco, Juniper, Tellabs, and ALU/Nokia routing and switching equipment in data centers and customer premises.

• Skilled in Microsoft Office Suite, including Excel, Word, PowerPoint, and Outlook, along with other standard office productivity tools.

• Possesses a basic understanding of cloud computing concepts, including infrastructure, virtualization, and cloud services.

• Responsive Web Design: Skilled in building mobile-first, adaptive websites using CSS Grid, Flexbox, and media queries to ensure optimal user experience across devices.

• Foundational knowledge of Linux, Python and JavaScript.

WHERE I'VE BEEN

Verizon - Cary, NC	**Team Lead, Network Operations Engineer**	June 2021 - Present
Acuative - Fayetteville, NC	**Network Field Engineer**	November 2014 - May 2021
Ampcus, Inc - Fort Bragg, NC (contract)	**IT Infrastructure Engineer**	March 2014 - November 2014
Netorian, LLC - Afghan. (contract)	**Network/Systems Field Engineer**	March 2011 - July 2013
US Army - Active & Reserve	**Network Support & Structured Cabling**	September 1996 - March 2011

WHAT I'VE LEARNED

Linux and Private Cloud Administration on IBM Power Systems ◆ Google Cybersecurity Professional Certifications

Cisco Certified Network Associate (**CCNA**) ◆ Cisco Certified Technician Data Center (**CCTDC**)

Cisco Certified Technician Routing & Switching (**CCTR&S**)