BRYAN STEELE

U.S. Army Veteran | Team Leader | Problem Solver | Network & Systems Engineer

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PROFESSIONAL SUMMARY

Motivated and disciplined U.S. Army veteran with over a decade of experience in network operations, engineering, and systems administration. Skilled in troubleshooting complex technical issues, optimizing systems, and leading high-performing teams.

My passion lies in both **leadership and technology**—I take great pride in staying technically proficient and continuously expanding my skill set, while also finding deep fulfillment in mentoring, coaching, and empowering others to excel in their roles. By combining these strengths, I tackle complex challenges, optimize systems, and drive impactful solutions.

Beyond technology, I find inspiration in **music and cooking**, both of which provide creative outlets that fuel my problem-solving mindset and passion for continuous learning.

HOW I CAN ADD VALUE

- Leadership & Team Management: Delegating tasks, mentoring teams, and evaluating performance to drive operational efficiency.
- Network & Systems Engineering: Troubleshooting, maintenance, and optimization of enterprise networks and IT infrastructure.
- Incident Response & Problem-Solving: Managing network outages, mitigating risks, and implementing proactive solutions.
- · Cross-Functional Collaboration: Bridging communication between technical and non-technical stakeholders.
- Cloud & Cybersecurity Awareness: Hands-on experience with Linux, Security Information and Event Management (SIEM), Private Cloud Management, and compliance best practices.
- Programming & Automation: Foundational knowledge in Python, Node.js, SQL, and scripting to automate tasks and enhance efficiency.
- Technical Proficiency: Juniper | Cisco | Tellabs | ALU Nokia | Layer 2/3 | Service Provider Networks | Structured Cabling (Fiber/Copper)

WHAT I'VE DONE

- Led a team in Verizon's IP Network Management Center (IPNMC), overseeing troubleshooting, recovery, and maintenance of critical infrastructure.
- Optimized network performance and fostered collaboration with engineers, vendors, and leadership.
- · Mentored junior engineers and provided technical guidance.
- Installed, maintained, and troubleshot routers, switches, access points, and Cisco UCS servers.
- Led **telecommunications equipment installation**, including copper and fiber optic systems.
- Executed structured cabling projects, ensuring compliance with regulatory standards.
- Conducted site surveys for IT/DS3 modernization at Army Reserve sites.
- Led Microwave Line-of-Sight system deployment teams in Afghanistan, integrating video encoders for remote viewing.
- · Configured, deployed, and troubleshot network infrastructure in challenging environments.
- Managed scheduling and logistics for **mission-critical projects**.
- Trained personnel on safety protocols and provided performance counseling for career development.
- Monitored network nodes using **SolarWinds, Orion, Route Explorer**, and **SNMPc** to ensure operational efficiency.
- · Managed firearms and equipment security, training teams in firearms drills and maintenance.

WHERE I'VE BEEN

Verizon - Cary, NC | Team Lead, Network Operations Engineer | June 2021 - Present

Acuative - Fayetteville, NC | Network Field Engineer | November 2014 - May 2021

Ampcus, Inc - Fort Bragg, NC (contract) | IT Infrastructure Engineer | March 2014 - November 2014

Netorian, LLC - Afghanistan (contract) | Network/Systems Field Engineer | March 2011 - July 2013

US Army - Active & Reserve | Network Support & Structured Cabling | September 1996 - March 2011

WHAT I'VE LEARNED

- Google Cybersecurity Professional Certificate (In Progress)
- Linux and Private Cloud Administration on IBM Power Systems (In Progress)
- Cisco Certified Network Associate (CCNA) | Valid Until December 2027
- Cisco Certified Technician Data Center (CCTDC) | Valid Until December 2027
- · Cisco Certified Technician Routing & Switching (CCTR&S) | Valid Until December 2027