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Office of Graduate Admissions  
VCU College of Business  
Snead Hall  
301 West Main Street  
Box 84000  
Richmond, Virginia 23284-4000

To whom it may concern:

It is my pleasure to write a letter of recommendation for Bryce Bowles as a candidate for the Master of Decision Analytics (M.D.A.) program at VCU. Bryce joined the Bureau of Insurance's Automated Systems team in June 2017. I am Bryce's direct manager and I can say with certainty, that Bryce has many qualities that make him the ideal candidate for this M.D.A. program.

Some primary responsibilities of the Automated Systems section are to provide business systems support to the nearly 200 team members of the Bureau of Insurance (Bureau), which includes processing systems security requests, and participating in Bureau systems projects. Bryce's participation in system projects has revealed his strong analytical skills. Examples of these skills include, but are not limited to, testing and reporting findings on new and enhanced systems, analyzing data via various reports and research.

Bryce is committed to learning and developing his skills and those of his co-workers. He voluntarily committed to a SharePoint certification program offered within the State Corporation Commission. He recently attended a conference on Teammate software that is currently used in the Bureau's Financial Regulation Division. The knowledge he gained at this conference has already shown to be invaluable. He shares information well and enjoys empowering other employees with the many skills he has learned. In addition, he has outstanding customer service skills, which is essential considering the interaction necessary for assisting the Bureau's entire team. I am certain that the knowledge Bryce will gain by the M.D.A. program will benefit him in his current position and the Bureau as a whole, as we are evolving with the many technological advances of today and tomorrow.

Since joining the team, Bryce's professionalism, work ethic, his ability to analyze and to grasp new systems and procedures is very impressive. I am confident that he will demonstrate the same commitment and competence in his pursuit of a Master of Decision Analytics degree that he has shown during his career with the Bureau.

Sincerely,

Patricia C. Todd, CPCU, AIC, AIT  
Manager - Automated Systems  
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