

COMMONWEALTH OF VIRGINIA

SCOTT A. WHITE
COMMISSIONER OF INSURANCE
STATE CORPORATION COMMISSION
BUREAU OF INSURANCE



P.O. BOX 1157
RICHMOND, VIRGINIA 23218
1300 E. MAIN STREET
RICHMOND, VIRGINIA 23219
TELEPHONE: (804) 371-9741
www.scc.virginia.gov/boi

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Office of Graduate Admissions
VCU College of Business
Snead Hall
301 West Main Street
Box 84000
Richmond, Virginia 23284-4000

To whom it may concern:

It is my honor to write a letter of recommendation for Bryce Bowles as a candidate for the Master of Decision Analytics (M.D.A.) program at VCU. In just one year, Bryce has risen from an Insurance Trainee to Insurance Market Examiner. Evidence of his ability to advance quickly is shown by his exceptional work here at the Bureau of Insurance (BOI). He strives to help BOI employees work efficiently and effectively. Bryce approaches his work with energy, enthusiasm, and commitment. He would be an outstanding candidate for the M.D.A. program.

I am the Chief Insurance Market Examiner of the Automated System section of the Bureau of Insurance. In addition to overseeing the section, I am responsible for managing IT projects for the Bureau; I am also the contract administrator on vendor contracts. Bryce has learned the business of the Bureau in just over a year. His knowledge was gained by analyzing information to help the Bureau with system enhancements and determining the best software available for the Bureau's utilize. For example, the Bureau is currently using Microsoft BI. Bryce has learned the software and has offered ways the software can benefit the Bureau.

Bryce has been instrumental with numerous Bureau projects. For example, he is analyzing certain aspects of a project with the Agent's Regulation Division. His involvement requires him to work with developers and vendors. He leads meetings and acts as a liaison between the Agent Regulation Team and the developers. His involvement in projects often require him to test and write-up his findings for the vendor.

Bryce participates in system related committees and working groups. He participates in monthly calls with vendors to learn about system enhancements and communicates them back to Bureau. He recently became involved in three new Bureau working groups for Microsoft BI, Technology Education and Communication.

Please consider Bryce for the M.D.A. program. This program aligns with Bryce's duties here at the Bureau and his commitment for education. I am certain that he will be successful.

Sincerely,

Vicki M. Ayers
Chief Insurance Market Examiner - Automated Systems
Virginia Bureau of Insurance
(804) 371-91115
Vicki.ayers@scc.virginia.gov