Bryce Benson
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EDUCATION

North Carolina A&T State University   Greensboro, NC | August 2021 – May 2025 (estimated)
B.S., Computer Science, Cumulative, GPA: 3.06

Lloyd C. Bird High School   Chesterfield, VA | September 2017-June 2021
Governors Academy of Engineering Studies, GPA: 3.8

WORK EXPERIENCE

CREO (Center of Excellence in Cybersecurity Research, Education, and Outreach)
Cybersecurity Researcher   Greensboro NC | May 2024 – August 2024
- Composed a research paper with the topic of solutions for Cyber Attacks on Water infrastructures during Natural Disasters with a Concentration of Flooding
- Acquired proficiency in various languages and operating systems, including Bash and Kali Linux

North Carolina A&T State University
Client Technology Service   Greensboro NC | February 2023 – May 2023
- Provided professional software support through consultative engagements, assisting students and adults via phone communication to resolve a spectrum of software-related issues.
- Proficiently addressed and resolved diverse technical tickets encompassing network connectivity, hardware integration with computer systems, and other IT-related challenges within a school environment.
- Acquired substantial hands-on experience in the dynamic realm of Information Technology, augmenting skills in troubleshooting and comprehensive IT support.

SHRM (Society of Human Resource Management)
Service Desk Intern   Alexandria VA | May 2022 – August 2022
- Supported a network of 325,000+ employees at SHRM, handling hardware issues including monitor fixes, replacements, and setting up workstations for new hires.
- Provided software assistance to SHRM employees, managing tasks like password resets, account extensions, system configurations, and computer provisioning.
- Gained substantial IT experience, troubleshooting diverse hardware and software challenges to ensure smooth operations at SHRM.

PERSONAL PROJECT

Portfolio Creator
- Designed and developed a responsive website using HTML, incorporating semantic elements for improved accessibility and SEO.
- Managed version control and collaboration using GitHub, regularly committing code and tracking changes in the repository.
- Portfolio link: https://brycebenson54.github.io/

SKILLS/RELEVANT COURSES

- **Skills:** Python Programming | Java Programming | Consulting | Leadership | Workflow Process | Critical Thinking | Customer Service | Communication | Problem Solving | Computer Software Skills | Computer Hardware Skills
- **Courses:** Data Base Design | Analysis of Algorithms | Operating Systems | AI & Machine Learning
- **Certifications:** IBM Zero Trust Badge

ACTIVITIES

NSBE (National Society of Black Engineers), Member | ACM (Association for Computer Machinery), Member | MOTM (Men on the Move), Mister MOTM | Curl Create, Mister Curl Create 2023-2024 | Phi Beta Sigma Fraternity Inc., Member