Bryce Benson
Midlothian, VA | Phone: 804-305-8217
Email: niseleone@gmail.com
LinkedIn: www.linkedin.com/in/bryce-benson-4023aa226

EDUCATION

North Carolina A&T State University   Greensboro, NC
B.S., Computer Science, Cumulative, GPA: 3.06   August 2021 - curent

Lloyd C. Bird High School   Chesterfield, VA
Governors Academy of Engineering Studies, GPA: 3.8   September 2017-June 2021

WORK EXPERIENCE

North Carolina A&T State University
Client Technology Service   Greensboro NC | Feb – May 2023
- Provided professional software support through consultative engagements, assisting students and adults via phone communication to resolve a spectrum of software-related issues.
- Proficiently addressed and resolved diverse technical tickets encompassing network connectivity, hardware integration with computer systems, and other IT-related challenges within a school environment.
- Acquired substantial hands-on experience in the dynamic realm of Information Technology, augmenting skills in troubleshooting and comprehensive IT support.

SHRM (Society of Human Resource Management)
Service Desk Intern   Alexandria VA | May 2022 – August 2022
- Supported a network of 325,000+ employees at SHRM, handling hardware issues including monitor fixes, replacements, and setting up workstations for new hires.
- Provided software assistance to SHRM employees, managing tasks like password resets, account extensions, system configurations, and computer provisioning.
- Gained substantial IT experience, troubleshooting diverse hardware and software challenges to ensure smooth operations at SHRM.

CREO (Center of Excellence in Cybersecurity Research, Education, and Outreach)
Cybersecurity Researcher   Greensboro NC | May 2024 – Current
- Composed a research paper with the topic of solutions for Cyber Attacks on Water infrastructures during Natural Disasters with a Concentration of Flooding
- Acquired proficiency in various languages and operating systems, including Bash and Kali Linux

PERSONAL PROJECT

**Website Page
Creator**
- Designed and developed a responsive website using HTML, incorporating semantic elements for improved accessibility and SEO.
- Managed version control and collaboration using GitHub, regularly committing code and tracking changes in the repository.
- Portfolio: **https://brycebenson54.github.io/**

SKILLS/RELEVENT COURSES

- **Skills:** Python Programming | Java Programming | Consulting | Leadership | Workflow Process | Critical Thinking | Customer Service | Communication | Problem Solving | Computer Software Skills | Computer Hardware Skills
- **Courses:** Data Base Design | Analysis of Algorithms | Operating Systems | AI & Machine Learning
- **Certifications:** IBM Zero Trust Badge

ACTIVITIES

NSBE (National Society of Black Engineers), Member | ACM (Association for Computer Machinery), Member | MOTM (Men on the Move), Mister MOTM | Curl Create, Mister Curl Create 2023-2024 | Phi Beta Sigma Fraternity Inc., Member