



Bryce Tham

Software Engineer & Design Thinker

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I am a software engineer and design thinker, combining cutting-edge full-stack development techniques with innovative UI/UX design that have led to numerous successful partner projects around the world. I'm currently a software engineer at Cisco.

EDUCATION

Stanford University

M.S. in Computer Science, 2019
Specialization in Human-Computer Interaction
4.05 GPA, CS Department Award

University of California, Irvine

B.S. in Computer Science, 2017
Specializations in Information & Algorithms
3.99 GPA, Summa Cum Laude, Honors in ICS

SKILLS

Programming

★ Python, ★ JavaScript, Java, C/C++

Web Applications

★ HTML/CSS, MEAN Stack, React, WebRTC

Database Management

★ SQL/MySQL, Informatica

Human-Computer Interaction

★ Design Thinking, UI/UX Design

Other Interests

AR/VR Applications, Computer Games, Mobile Applications, Social Good, Technical Writing

★ denotes high proficiency

WORK EXPERIENCE

Software Engineer II | Cisco

Aug 2019 – Present

- Leveraged the latest WebRTC technology to deliver the best end-to-end audio, video, and sharing experiences on the Webex Web App.
- Led the effort in implementing WebSocket media support on the Webex Web App, enabling millions of new users to join Webex meetings online.
- Took ownership of the test automation framework, enhancing and maintaining jobs to automate over 30% of tests in the release pipeline.
- Worked directly with customers to resolve critical issues during the COVID-19 pandemic, during which Webex traffic increased by 300%.

Software Engineering Intern | Visa

Jun 2018 – Sep 2018

- Engineered full-stack solutions for the Visa Ask Now platform, implementing stories to improve internal operations and infrastructure.
- Worked with the service catalog team to normalize the backend database and improve the integrity of the service catalog dataset.
- Created an automated attestation scheduled job with ServiceNow API that administers assessments to CI owners for CMDB certification.
- Played a key role in porting an AngularJS-based CI Viewer to the Service Portal that queries and updates application services.

Programmer Analyst Intern | UC Irvine

Apr 2015 – Aug 2017

- Worked with OIT staff and the Data Warehouse team to develop and maintain backend database systems for the University of California.
- Evaluated and composed reports for over 150 database tables and jobs during the company's successful migration from Talend to Informatica.
- Developed and tested dozens of Informatica ETL mappings, sessions, and workflows as part of the Legacy ODS Conversion project.
- Upgraded the online query-by-example ad-hoc tool in the DWH BLISS Enhancement project with usability, search, and security features.

FEATURED PROJECTS

Elevate | Stanford Software Fair

Low technical literacy and negative social stigma make it difficult for those formerly incarcerated to find a career. How might we create a mobile platform that navigates ex-convicts through the job application process?

🏆 1st Place, Google Prize, Palantir Prize, Facebook Honorable Mention

QuizBot | Stanford Interaction Design Lab

Advances in conversational artificial intelligence enable more engaging and effective ways to teach factual knowledge. How might we leverage AI to enable college students to study through natural-language conversations?

🏆 CHI 2019 Accepted Paper

The Smart Worker | UCI Institute for Software Research

Augmented reality has the potential to greatly reduce errors and increase productivity in the manufacturing space. How might we create an AR solution that provides effective just-in-time training for factory workers?

🏆 UROP Fellowship Award

Bubble Buddy | Autism App Jam

1 in 59 children suffer from autism and struggle with communicating, identifying emotions, and learning. How might we design a virtual communication companion targeted at young children with autism?

🏆 2nd Place, Hype Award