



Cruise Vacation Guide

HALLOWEEN CARIBBEAN CRUISE

Virgin Brilliant Lady | October 25-November 1, 2025



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Welcome to Atlantis!

We're thrilled to welcome you onboard the brand new *Brilliant Lady* for our first Halloween cruise on the East! You're about to experience a revolution in fun on the high seas, and we can't wait to share it with you as we sail from Miami!

In this booklet, we'll help get you organized for your vacation with information on how to pack, what to expect, and what you'll do when you arrive.

Sailing the spectacular *Brilliant Lady*, you'll experience nonstop entertainment and fun in ways you never imagined. Virgin and Atlantis' superb teams, hosts, entertainers, and crew are excited and ready to show you the time of your life.

Please take a few minutes to read this entire booklet, which contains essential information to prepare for your vacation.

We look forward to seeing you onboard *Brilliant Lady* and in Miami. Bon voyage!

Warm regards,

Rich, Jan, James, Ben, and the entire Atlantis Virgin team



Your Itinerary

Day	Date	Port	Arrive	Depart
Saturday	October 25	Miami, Florida		7 pm
Sunday	October 26	Relaxing Day at Sea		
Monday	October 27	Cozumel, Mexico	8 am	8 pm
Tuesday	October 28	Costa Maya, Mexico	8 am	5 pm
Wednesday	October 29	Roatan, Honduras	8 am	5 pm
Thursday	October 30	Wonderful Day at Sea		
Friday	October 31	Bimini, Bahamas	10 am	6 pm
Saturday	November 1	Miami, Florida	7 am	

All arrival and departure times are approximate and may change without notice. Please note embarkation and departure times during your cruise at all gangways.

Departure in Miami begins around 7:30 am and will continue until approximately 10:30 am. Details will be provided onboard. We do not recommend flights before 11 am.

Itinerary Changes

Atlantis and Virgin have carefully planned this itinerary to maximize the enjoyment of all our ports and the ship. Although we do our best to adhere to published ports and times, unforeseen weather and/or sea conditions may force us to alter the itinerary during your cruise.

In the unlikely event of an itinerary change, while sailing, we will communicate our new plan through ship-wide (outside of cabin) announcements and an updated app notice. According to your Passenger Cruise Contract, neither Atlantis nor Virgin shall be held liable for any damages resulting from any itinerary change.



Get Ready

Review Your Boarding Documentation

A valid passport is the best way to travel and should be valid at least through May 1, 2026. However, US citizens and permanent residents can travel with a valid government-issued photo ID and copy of your birth certificate or green card.

Please note that it is your responsibility to have the necessary documentation before boarding the ship. Failure to provide proper and valid documentation will result in denied boarding, and no refund will be provided.

Register On-line With Virgin Voyages

Please take time now to register online with Virgin using the *Virgin Voyages App*, available for free in the Apple or Android app store. It only takes a few minutes and will ensure you can embark quickly.

If you haven't already received it, you will receive a booking number and confirmation directly from Atlantis Events by email with details on how to register online.

Please note that each room has only one Virgin Booking Number assigned. If your roommate or partner didn't receive their email, please know that they may use the same booking number for registration.

If you have any questions or issues with accessing your booking, please call Virgin directly on +1 954 488 2955. However – and this is very important – if their call center refuses to assist you because “This is a charter sailing” or similar statement, please get the agent's name and call our team on +1 310-859-8800. We've been training their staff but it's not always getting through. (And don't worry, they will not get in trouble – we're just trying to find the pockets where the training is not getting through!)

Get Ready

Review Your Flight Plans

If you're flying into Miami, allow enough time to arrive at the pier by 3:30 pm.

For departure, flights from Miami should not be booked before 11 am.

Book Shore Things

You can book Shore Things and view their details, duration, and prices on the *Virgin Voyages App* by visiting the Discover tab or calling Sailor Services once onboard.

Atlantis has worked closely with Virgin to enhance and develop excursions that will be fun and exciting for our group. Most of the excursions are "exclusive" to Atlantis guests, although the tours may sometimes be mixed with guests from other cruise ships. If you are in doubt, please inquire with Shore Things.



Before You Go

Packing Advice

Atlantis emphasizes a casual, comfortable atmosphere with no specified dress code. Sportswear and casual resort attire are always appropriate. There are no formal nights and no need for a jacket and tie.

We only request that you show good taste and respect for our other sailors at dinner time. That means no gym-like tank tops or gym shorts, super-revealing party outfits, etc. It's a request, and everyone will appreciate it.

Plan for warm, even hot weather with slightly cooler breezes at night. We recommend loose, comfortable cotton and other lightweight clothing. Don't forget a hat!

Except for the above notes, our ports are very relaxed and have no dress codes. We suggest casual resort wear and some comfortable shoes. Daytime at sea is time for swimwear and flip-flops. Bring lots of sunblock.

Currency Advice

The entire ship operates on U.S. Dollars, and all ports accept US currency as payment, either directly or with a credit card. There is no need to exchange money or worry about local currencies.

We recommend using a credit card if possible and always selecting the "local currency" option to avoid transaction fees.

Prohibited Items

Please do not bring any of the following onboard. Do not place these items in your checked luggage: irons (including travel steamers), alcoholic beverages, knives, firearms, power strips, extension cords, or other potentially dangerous items.

If your luggage contains any of the above items, your bag will be held at security and not delivered to your stateroom. Full details on prohibited items can be found on the Virgin Voyages website.

<https://www.virginvoyages.com/safety-security/prohibited-items>

Weather Forecast

The weather in the Caribbean is usually very pleasant and warm. High temperatures are usually around 85 °F / 27 °C, and lows are around 70 °F / 20 °C. Rain is always a possibility, but we do our best to avoid it. The wind will make it feel cooler onboard the ship.

Before You Go

Party Themes

Our theme parties are legendary, and dressing up is part of the show but, of course, always optional. All parties will be outdoors on deck except Neon Playground, which will be in the magical Red Room! (Subject to weather, of course.)

Dog Tag T-Dance - The troops come home for Atlantis' longest-running signature afternoon party. Show your creative strength at our first big outdoor party inspired by the joys of men in (small) uniforms. We'll provide dog tags; you do the rest.

Washed Up - As we head deep into the Caribbean, creatures above and below the water line wash up on shore for a night of nautical silliness. Colorful sea creatures meet marauding pirates alongside a few mythical characters.

Neon Playground - Fast, flashy, bright, and silly! We're turning the Red Room into a musical playground bathed in laser light and filled with bouncy sounds to make you smile.

Twisted Pink T-Dance - You cannot escape it, so let yourself get swept up in a world of pink silliness! What started with a little Barbie fun has changed us all! Let your imagination run wild and play out your favorite pink look for a hot afternoon of frivolous dolled up fun.

Ghostly White - Step out of the shadows in dazzling white for a night of haunting fun at sea. Glow under the lights, dance with spirits, and bring your most spectral, spooky-chic looks to the ultimate ghostly celebration. Think ethereal spirits, icy phantoms, and ghoulish glamour as our ship transforms into a glowing underworld of fog, light, and sound.

Thriller T-Dance - It's gonna be one thriller of an afternoon filled with the demons of the dance floor that never stopped moving as we celebrate the music that never dies from the heyday of the Disco era.

Hallow-weird - As the clock strikes midnight on Halloween, our ship suddenly disappears into the night, shrouded in darkness and filled with creatures from beyond our world. You're invited to tour our haunted hull at your own risk to witness the transformation for yourself. Just be back on deck for a spirited costume parade and a full gathering of the LGBT (Lost, Ghostly, Bizarre, and Terrifying) community on the dance floor.



Embarkation Day

Getting to The Port of Miami

Brilliant Lady will sail from Virgin's fabulous terminal!

Port Miami

Terminal V

718 N Cruise Blvd

Miami, FL 33132

The port is about 20 minutes from the airport. Taxis and Uber are the best way to get to the port.

Important Check-In Information

Embarkation starts at 1:30 pm, and the pier is NOT open earlier. If you show up before that time, you will be standing in line outside.

When you register with Virgin, you are assigned a designated arrival time. To ensure a great experience for all, we ask that you adhere to your assigned arrival time. Sailors arriving earlier or later than their assigned times will be asked to wait until the guests with the correct appointments have been embarked.

There's plenty of time to check in, and check-in is open until 4:30 pm. If you have not been able to register yet or receive a check-in time, we ask that you arrive after 2:30 pm.

Thank you in advance for your cooperation and participation in making everyone's check-in smooth and seamless.

What Do I Need to Check-In?

Since your reservation is electronic, you need only a valid passport to travel and a credit card to check in.

You will then be issued a wearable token, which will serve as your room key and identification card for all things onboard!

If you register correctly through the app, this will only take a minute or two!

Alcoholic Beverages and Other Restrictions

Guests can bring two (2) 750mL bottles of wine per cabin in carry-on bags. No beer or hard liquor may be brought onboard for consumption.

Any alcohol placed in checked baggage or carried on will be removed and held for you until the end of your voyage. Alcohol purchased onboard or in port will be held in secure storage and delivered to your stateroom on the last night of the cruise.

Embarkation Day

Lost Luggage Assistance

If your luggage does not arrive with you, please do all the following:

1. Get a complete report from the airline, including your luggage's original bag receipt and tracking number. Make sure that you tell the airline that you are boarding *Virgin Brilliant Lady*.
2. Upon arrival on the ship, go immediately to Sailor Services, where they will make a copy of your lost baggage report. The ship will attempt to track your luggage and follow up directly with the airlines.
3. Be patient. Depending on the airline, it might arrive prior to sailing. Our port agents will attempt to deliver any lost luggage directly to your room in concert with the ship. If your luggage does not arrive, they will keep you informed with the latest news from your airline.

Please understand that neither Virgin Voyages nor Atlantis has lost your luggage. We can only assist you in recovering your luggage from the airline and in communicating with them. Ultimately, the airline is responsible for any loss or inconvenience you encounter. However, in our experience, most bags turn up in the first 48 hours.



The Atlantis Experience

Atlantis Events Program

All events and entertainment schedules are available on the *Virgin Voyages App* and on screens throughout the ship. When you doubt a time/schedule/event, please review the video screens throughout the ship.

A printed copy of the day's schedule, called "Glance At The Day" is also available in the following areas: Sailor Services on Deck 5, the Chart Room on Deck 7, and the Grounds Club on Deck 7. On embarkation day, this will be delivered to your stateroom.

Team & Information Desk

Our office and Team Atlantis staff will be on hand throughout your trip to host and assist with every aspect of your vacation. Please don't hesitate to ask any of us if you have a question or require assistance. We are available 24 hours a day and always wear Atlantis name badges.

We also offer a general information desk on Deck 5, adjacent to Sailor Services. Hours vary and are posted at the desk and in the daily schedule.

Atlantis staff can also be reached through Sailor Services at any time.

Friendly & Social Meet Ups

We celebrate our community's diversity and diverse interests with a set of casual places for you to meet guests with similar interests. Here are a few samples:

Lure of Leather – For our guests who like or love leather.

Bears & Cubs – A social gathering for bears, friends, and admirers.

Atlantis BIPOC – For our Black, Indigenous, and people of color guests & friends.

Guns & Hoses – Cops and Firemen.

Global Community – Guests from outside the USA.

Active & Veterans – Military gathering for Atlantis service members.

Friends of Bill W – Daily meetings.

Real Daddies – Gay parents and those to be.

Women of Atlantis – Our female guests and their friends.

Gaymers & Geeks – Players and friends.

General Hospital – Doctors, nurses, techs, and other medical staff.

Up in the Air – Gay pilots and flight crew.

Law & Order – Lawyers, judges, paralegals.

These gatherings are casual, non-hosted meetings throughout the week, these are quick and easy gatherings meant to give you a social hub to meet other friends. Dates and times are published in the *Virgin Voyages App* and daily schedule.

The Atlantis Experience

Special Events for Singles

We host several special events for our single guests, ranging from cocktail parties to special dinners. Please see the App for information on specific events.

No Solicitation Policy

Atlantis does not allow guests to solicit other guests for services or business while onboard our cruises. Please respect our other guests' right to enjoy themselves in an advertising-free environment.

Any guest that violates this policy by distributing materials, voice mails, or other sales communications to our guests will be subject to a USD 2,500 fine applied directly to their onboard account. Thank you for your understanding.

Social Media Policy

While we want everyone to have fun, there are limits, so we ask that you respect all guests and our cruise partners. Please do not post anything explicitly sexual on social media in a public forum or space. Any guest posting explicit and publicly visible photos or videos will be asked to leave the ship with no refund. Thank you for understanding and keeping Atlantis friendly!

Atlantis Roommate Share Program

If you are participating in our room share program, you have been assigned a roommate based on smoking preferences. Your roommate's name may appear on your confirmation but is subject to change. This program is offered as a convenience and service for our single travelers, and as such, no roommate changes are permitted for any reason whatsoever.

The Atlantis Experience

Entertainment Preview

On *Virgin*, you'll be delighted by Atlantis' world-class entertainers and Virgin Voyages' dazzling productions. You'll find the complete entertainment and event schedule in the *Virgin App* once you embark.

Saturday Miami

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|---|--------------|--------------|
| Sail-Away Party | Aquatic Club | 5 pm |
| We're off on a new adventure with fabulous friends and a welcome from the Virgin and Atlantis teams. | | |
| First Time Cruisers Orientation | Red Room | 7 pm |
| If it's your first time, join Atlantis Host Ben for a quick and friendly overview of how to make the most of your vacation! | | |
| Sutton Lee Seymour | Red Room | 7:30 & 10 pm |
| Legendary Queen of the stage with an all-new spooky and hilarious Halloween spectacular. The perfect start for an all-gay cruise! | | |
| Cacophony Daniels | The Manor | 9 pm |
| Direct from the Broadway stage to Atlantis, a drag sensation with a voice as high as her hair! | | |
| Gay Comedy All-Stars | The Manor | 11 pm |
| Atlantis' all-star comics, Brad Loekle, Erin Foley and Dylan Adler take the stage for a night of laughs. | | |
| Piano Bar with Ge Enrique | On the Rocks | 11 pm |
| Our welcoming and rowdy piano bar, filled with musical surprises. Show tunes, pop hits, requests, and so much more. | | |
| Atlantis Welcome Party | Aquatic Club | 11 pm |
| Fire up the dance floor with a massive musical start. | | |

Sunday At Sea

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| Bingo with Miss Richfield & The Diva | Red Room | 2 pm |
| Pure silliness and camp craziness when our own Miss Richfield joins The Diva for a hilarious bingo session unlike any other. | | |
| Dog Tag T-Dance | Aquatic Club | 4:30 pm |
| Atlantis' most infamous afternoon party. A little green, red, or yellow can go a long way. Dog tags for everyone! | | |
| Up with Twist | The Manor | 7 pm |
| New! An immersive experience with a touch of glamour and unpredictability. Dine in style while Virgin's sizzling performers put a modern spin on vintage tunes. Extra charge for incredible dining and seriously playful drinks (and plenty of them!). | | |
| Miss Richfield 1981 | Red Room | 7:30 & 10 pm |
| Professional beauty queen and on-trend fashion gal Miss Richfield 1981 celebrates our wonderfully medicated world and the joy we all feel about that with her new show, <i>"There's A Pill For That!"</i> | | |
| Sutton and Cacophony Duo | The Manor | 11 pm |
| Two of New York's top drag queens are back with a sizzling duel cabaret show for a more intimate set of hilarious songs and dynamic banter. | | |
| Piano Bar with Brian Nash | On the Rocks | 11 pm |

The Atlantis Experience

Washed Up	Aquatic Club	11 pm
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As we head deep into the Caribbean, creatures above and below the water line wash up on shore for a night of nautical silliness. Colorful sea creatures meet marauding pirates alongside a few mythical characters.

Monday Cozumel

Duel Reality	Red Room	7:30 & 10 pm
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A dazzling, modern, & sexy acrobatic retelling of Romeo and Juliet. Watch as two warring groups grapple through graceful and death-defying acts.

Christina Bianco	The Manor	9 pm
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Acclaimed cabaret and Broadway star whose versatile vocals and celebrity impressions have been the hit of the NY scene. She'll bring legends like Barbra, Celine, and Britney to life!

Gay Comedy Stars	The Manor	11 pm
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Tonight starring Erin Foley, and Dylan Adler!

Piano Bar with Ge Enrique	On the Rocks	11 pm
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Atlantis Classics	Aquatic Club	11 pm
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Celebrate three decades of Atlantis dance music with the big anthems, diva voices and classic sounds that sound amazing today!

Tuesday Costa Maya

Twisted Pink T-Dance	Aquatic Club	4:30 pm
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Let your imagination run wild and play out your favorite pink look for a hot afternoon of frivolous dolled up fun.

Murder in the Manor	The Manor	6:30 pm
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An interactive mystery somewhere between Scooby-Doo and Haunted Mansion, with plenty of tongue-in-cheek humor, 80s-inspired costumes, synth pop soundtrack, and moody staging.

Red Hot	Red Room	7:30 & 10 pm
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An all-new Virgin production show paying tribute to their musical roots through thrilling choreography, iconic performance and dazzling staging!

Christina Bianco	The Manor	9:30 pm
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Comedian Erin Foley	The Manor	11:15 pm
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A hilarious solo set from one of the USA's most dynamic and talented lesbian comedians. She's an Atlantis legend ready with stories from her time surrounded by gay men around the world!

Piano Bar with Brian Nash	On the Rocks	11 pm
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Neon Playground	Red Room	12:30 am
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Fast, flashy, bright, and silly! We're turning the Red Room into a musical playground bathed in laser light and filled with bouncy sounds to make you smile.

Wednesday Roatan

Solea Pfeffer	Red Room	7:30 & 10 pm
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New! Broadway's hottest new diva, direct from a star role in Moulin Rouge! From Hamilton to Hadestown, pop to R&B, she's here to thrill and dazzle!

The Atlantis Experience

Cacophony Daniels	The Manor	7 pm
Haus of Dylan	The Manor	9 pm
Comedian Dylan Adler presents a hilarious solo show, injected with songs, personal anecdotes, even acrobatics, directly from the Edinburgh Fringe.		
Ghostly White Party	Aquatic Club	11 pm
Step out of the shadows in dazzling white for a night of haunting fun at sea. Glow under the lights, dance with spirits, and bring your most spectral, spooky-chic looks to the ultimate ghostly celebration.		

Thursday At Sea

Ask Atlantis Anything	On the Rocks	4 pm
Murder in the Manor	The Manor	6 pm
AirOtic	Red Room	7:30 & 10 pm
The sexiest, gayest, and most outrageous acrobatic show you've ever seen, designed and produced by Les Farfadais exclusively for Atlantis!		
Christina Bianco	The Manor	9:30 pm
Piano Bar with Ge Enrique	On the Rocks	11 pm
Hallow-weird	Ship-wide	11 pm
As the clock heads towards Halloween, our ship suddenly is filled with creatures from beyond our world. Tour our haunted hull at your own risk to witness the transformation for yourself. Just be back on deck for a spirited costume parade and a full gathering of the LGBT (Lost, Ghostly, Bizarre, and Terrifying) community on the dance floor.		

Halloween Friday Bimini

Halloween Pool Games	Bimini Pool	Noon
Ben takes you back to zany Halloween silliness of your youth with some spooky prizes and fun for all.		
Thriller T-Dance	Aquatic Club	4:30 pm
It's gonna be one thriller of an afternoon filled with the demons of the dance floor that never stopped moving as we celebrate the music that never dies from the heyday of the Disco era.		
The Diva Goes West	The Manor	7:30 pm
Virgin's super-talented Diva takes the stage to drag you out West with a twisted tales and soaring vocals!		
Brad's Last Laugh	Red Room	8 & 10 pm
Legendary gay comic Brad Loekle has been watching you all week and will make sure you're ready to head back to the "real" world with a huge smile.		
Cacophony Daniels	The Manor	9:30 pm
Piano Bar with Brian Nash	On the Rocks	11 pm
Last Dance	The Manor	11 pm
A few moments to dance it out as we sail into Miami.		

The Atlantis Experience

Our DJs

We're thrilled to have the world's top DJs onboard: Each has their own unique style and has been selected for their particular sound.

Abel	Miami
Dan Slater	Dallas
DJ Suri	Madrid
GSP	Miami/Atlanta

Cabaret Performers

Atlantis entertainment happens throughout the ship and all day and night. Look for some exciting shows from the following Atlantis entertainers:

Brian Nash & Ge Enrique - Our superstar team of incredible piano entertainers. Broadway tunes and piano pop medleys make our piano bar the ultimate late-night escape.

Cacophony Daniels - New York's Broadway and pop drag sensation.

Christina Bianco - Hilarious vocal impressionist. No diva is safe!

Sutton Lee Seymour - Zany, fun, and a Broadway bombshell!

Atlantis Gay Comedy All-Stars

We're thrilled to present the world's top LGBTQ comics in rotation at The Manor.

Brad Loekle - He always gets the last laugh, and deserves it.

Erin Foley - Hilarious stand-up comedian and actor.

Dylan Adler - Comedian, musician, actor, acrobat...Dylan does it all!



Dining Information

Essential Information on Dining and Seating

All restaurants onboard *Brilliant Lady* are included in your cruise fare and are truly fabulous! On this sailing, no bookings are necessary and you can walk-in to any restaurant, allowing maximum flexibility.

When you come to any restaurant, Virgin and Atlantis staff will offer you the opportunity to join our other guests and share a meal. We encourage joining as it's the best way to meet people, but you're always welcome to dine on your own.

Please be patient during peak hours as there may be a slight wait. We do highly recommend watching the first (7:30 pm) show and dining comfortably around 8:30 pm afterward.

There is no "main" restaurant and no buffet on Virgin! There are also no extra charges for dining in any of the restaurants, although a few luxury upgrades have an additional charge.

Finally, if you're a solo traveler don't fear! We have you covered in every venue, every night. Just see one of our hosts and they will seat you with new friends. The Galley is great, but come join the fun at one of our fabulous restaurants!

Virgin's Fabulous Restaurants

Rojo by Razzle Dazzle

Elevated modern dining experience bursting with Spanish flavor including large dishes and small plates (tapas and pintxos) that are perfect to share.

The Wake

Our sexy and sophisticated grill specializing in seafood and steak in a slick, posh setting. It's open for a delicious brunch every day and fabulous dinners.

Pink Agave

Modern Mexican creations in a lively setting featuring a massive Mescal bar and vibrant colors. Perfect for sharing and tasting.

Extra Virgin

Classic rustic Italian with a Virgin twist. Enjoy hand-made pasta, simple and fresh starters, and authentic regional specialties in a sophisticated but relaxed setting.

Test Kitchen

Creative tasting menus in a vibrant, ultra-modern setting designed to showcase the flavors of the moment. Super-interactive.

Gunbae

The only Korean BBQ joint at sea will have you drinking, singing, and eating authentic food in the liveliest setting on the ship. Choices abound, and it's essential to share them with friends, old and new.

Dining Information

The Galley

When you want something quick, our collection of food truck-like stands offers everything from burgers to ramen, salads to tacos, and plenty in between. They are open almost all day (and night) and provide grab-and-go options as well.

And More...

Casual options abound, starting with Mediterranean tapas in the Dock and Dockhouse. Grab a coffee and pastry in Grounds Club, and don't miss the incredible pizza at Pizza Place.

Dining Times

The Wake & Rojo by Razzle Dazzle

Brunch	8 am – 1 pm
Dinner	6 pm – 10 pm

The Pizza Place

Lunch	12 pm – 6 pm
Late Night	10 pm – 4 am

Pink Agave, Extra Virgin, Test Kitchen, Gunbae

Dinner	6 pm – 10 pm
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Lick Me 'til Ice Cream

All-Day	11:30 am – 10 pm
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Social Club Diner

Snacks	1 pm – 12 am
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Dock House

Mezze & Tapas	12 pm – 6:30 pm
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Sun Club Café

Bowls & More	12 pm – 6 pm
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The Galley

Breakfast	7 am – 10:30 am
Lunch	12 pm – 3 pm
Dinner	7 pm - 10 pm
Late Night	10 pm - 4 am
Diner & Dash	6 am to 4 am

What's Included?

All meals at all restaurants are included. The exceptions are a few optional luxury specialty items. Drip coffee, tea, filtered water, soft drinks, and most juices are also included. Specialty coffees & alcoholic beverages are available at our bars and restaurants for an additional charge.

We suggest dining in a variety of venues and enjoying your meal times with friends old and new. It's the easiest way to connect.

Dining Information

Special Diets

All dietary restrictions and allergies should be communicated directly to Virgin in advance of our sailing and can also be input in the *Virgin Voyages App*. As an abundance of caution, we also ask that you communicate any special dietary requests, including allergies, to the Maitre D at the entrance to any of our restaurants.

Vegetarian and vegan options are available everywhere - especially in Razzle Dazzle - and need no advance notification.

Ship Eats

Virgin's Ship Eats (Room Service) is available 24 hours daily. See the menu on the app for a complete selection and ordering instructions.

Please recognize that the staff handling room service has limited capabilities. If you're looking for a quick snack, we highly recommend The Galley, which is open almost always.

There is a small service charge for some items.

Beverage Packages & Bar Tab

Virgin does not offer beverage packages, but you can purchase a pre-paid "bar tab" before sailing via the *Virgin Voyages App* that gives you credit beyond the cost of your payment.

This Bar Tab option is a fabulous deal; we highly recommend it before you set sail! Bar Tabs will not be available onboard.

If you buy a \$300 Bar Tab, you get \$350 in credit! It's a great deal!

Sustainability Notes

Virgin operates in an environment with no single-use plastics. Water is readily available throughout the ship at complimentary filter stations. If you have a favorite vessel for water, you might want to bring it along or buy a smart Virgin one onboard.



Onboard *Brilliant Lady*

Personal Funds & Shipboard Charges

The currency onboard is U.S. Dollars. Virgin operates on a cashless system. You can validate your Virgin wearable with your Visa, MasterCard, Diner's Club, or American Express card or settle your account by cash. Guests can then sign all onboard services and purchases to their account. At the end of the cruise, you will receive a wholly itemized statement by email or in the App.

For your convenience, the ship has an onboard ATM that dispenses U.S. currency. Bank debit cards on the PLUS and CIRRUS networks are accepted along with the following credit cards: American Express, Discover/Novus, MasterCard, and VISA. Fees will be charged per transaction.

Customs & Immigration at Sea

Upon embarkation, customs and immigration officials will inspect our guests and the ship. This usually occurs without your knowledge or participation. Occasionally, passengers are called for inspection. Please follow the instructions in these cases to ensure we can disembark on time at each port.

While we shouldn't have to say this, illegal substances, weapons, hazardous materials, or other restricted items are strictly prohibited. Any guest found with illegal substances will be removed from the ship at the next port of call and turned over to local authorities.

Atlantis and Virgin both have a zero-tolerance policy for all illegal substances.

Sailor Conduct Policy

All our guests are bound by Virgin Voyages' Sailor Conduct Policy. The policy is intended to help ensure all guests can participate in a safe and enjoyable cruise experience. It sets forth standards of conduct for guests to follow throughout their vacation. Please take a minute to read this policy on the Virgin Voyages website:

[Sailor Conduct Policy](#)

Onboard *Brilliant Lady*

Room Features

The rooms on *Brilliant Lady* are incredibly comfortable and modern. The ship has both 110 (US standard) and 220 (European) voltage power outlets in the rooms. All the water onboard is filtered and potable.

Additional amenities include an interactive TV & tablet and 24-hour room service.

The bed configuration on Virgin is unique in that your room can be configured both as a standard bedroom or a more lounge-like setting with a comfortable couch or daybed. Your stateroom attendant can change your configuration (and back) easily on demand.

Note that if the beds are separated, they will be in an “L” formation, not side by side. If you’re in our room-share program, you might want to discuss how to sleep!

Finally, Virgin offers one cleaning service each day for your stateroom. Your stateroom attendant will meet with you to set a time to clean the room once you embark. Suites will have two services per day.

Laundry & Dry-Cleaning Services

Laundry, dry cleaning, spot removal, and pressing services are available for an additional fee. Laundry bags and service request forms are in your room. Ask your cabin steward for details.

There are no irons in staterooms as they constitute a fire hazard. There are also no self-service laundry facilities onboard.

Service Charges and Tipping

Virgin Voyages operates on a no-tipping policy, so there is no tipping required or expected at any time. No additional tipping to these service personnel is needed but may be extended at your discretion if the service is exceptional.

Smoking & Vaping Policy

For the comfort of all of our guests, all indoor areas on the ship are non-smoking except the smoking lounge on Deck 6, Forward. Smoking and vaping are permitted only in certain areas on open decks.

As a courtesy to our guests, ship personnel will thoroughly enforce the smoking policy.

Smoking or vaping is not allowed on stateroom balconies at any time.

Please note that Atlantis and/or Virgin reserves the right to change the smoking policy at any time depending on guest requirements. A complete detail of the smoking areas onboard can be found on the *Virgin Voyages App*.

Onboard *Brilliant Lady*

If You Have a Problem or Question

Both the Sailor Services and the Atlantis Information Desk can handle most difficulties you may encounter. Generally, issues relating to your stateroom, the ship, schedules, or billing should be directed to Sailor Services. Questions regarding entertainment, service, Atlantis policies, special requests, or anything else should be directed to the Atlantis Desk.

If the Atlantis Desk is unattended, please feel free to ask any Team Atlantis member, and we will happily assist you.

Spa and Fitness Center

Brilliant Lady features a stunningly beautiful spa offering a fantastic range of services, including massage, facials, aromatherapy, hair styling, and much more. Take a look on Deck 5 - you'll be amazed as it doesn't look like anything else at sea!

Appointments for these services should be made early in your cruise, as many of the services book up early. All spa services are an additional charge which can be signed to your stateroom.

Stateroom Safe

All staterooms and suites are equipped with a personal safe. We recommend that you not leave valuables, jewelry, or money unsecured in your stateroom. Although every effort is made to safeguard staterooms, Virgin Voyages Cruises will not accept any responsibility for the loss or damage of any valuables left unsecured.

If you are participating in the roommate share program, please discuss the use of your safe with your roommate. No additional safes can be provided.

Medical Services

If you require medical attention while on board, an infirmary staff can assist you 24 hours a day. A doctor is available to render services at a customary charge. The infirmary can provide treatment for minor matters that may arise during your cruise and can assess and stabilize most medical emergencies. Should you require treatment for a serious condition requiring hospitalization, arrangements may be made to transfer you to a medical facility ashore. While at sea, the ability to transfer you to a shoreside facility maybe limited or delayed by weather or logistical considerations. If you are currently suffering from a serious medical condition, please consult your physician before sailing. Virgin's doctors are independent contractors.

Onboard *Brilliant Lady*

Internet Access

Brilliant Lady offers basic complimentary internet to all guests onboard. Premium (faster) internet upgrades are available onboard for an extra charge.

Cell Phone Access Onboard

Brilliant Lady is equipped to allow your mobile phone to work onboard. Please note that roaming charges apply and will be billed directly by your home carrier. Rates vary by carrier but can be considerably cheaper than using satellite phones. Check with your carrier before sailing for specific rates.

We recommend turning all mobile broadband devices to “Airplane Mode” while onboard to avoid any excessive charges.

This access only works while at sea. When in port, the local land operator’s roaming charges will apply.

Important Health Notice -- Please Read!

Suppose you should come down with a contagious disease or even suspect an infectious disease. In that case, you must report it to the ship’s infirmary for the safety of everyone on board. Should you be on any medication or want the medical staff to be aware of any special needs, please get in touch with the infirmary. This will ensure that they will be prepared should you need assistance.

In rare instances, the ship’s medical staff may determine that your medical condition will require you to be quarantined in your stateroom to protect the health of our other guests. While both Virgin and Atlantis will make every effort to make you comfortable in such a situation, we are unable to compensate lost vacation time due to quarantine.

Please note that the ship follows C.D.C. guidelines on all quarantine issues, and there is little flexibility in applying the rules, mainly where gastrointestinal symptoms are present.

As always, we highly recommend travel insurance to assist with unforeseen costs and reimbursement for missed vacation time due to illness. If you do not have travel insurance, it can be purchased virtually right up to departure time. Please note that this includes COVID-related quarantines, and no credit or refund is issued for any lost time. This is why we strongly recommend Travel Insurance!

After Your Voyage

Arrival Into Miami

We'll arrive into Miami around 7 am on November 1, and disembarkation begins around 7:30 am. Virgin offers a very relaxed disembark process, allowing you to sleep in a bit, have a nice breakfast and depart by around 10:30 am.

Luggage should be placed outside of your room no later than midnight on Friday, October 31 if you want Virgin to bring it to the terminal for you. Otherwise it's very easy to carry it yourself.

If you have an early flight before 10 am, we recommend bringing your bags off with you and departing as soon as we arrive!

Customs and Immigration in Miami

Immigration is super-fast and mostly simply facial recognition for US citizens. You'll walk right off.

Customs officers may inspect guests' belongings at their discretion upon arrival.

Airport Transfers

Virgin will offer coach transfers to both Miami and Ft. Lauderdale airports onboard. These can be purchased on the App and are the best way to get to the airport if you're flying out on November 1.

Taxis and ride-sharing services are readily available in the port of Miami. Please note that due to heavy port traffic on a Saturday there is usually a substantial wait (and often rate increase) during peak periods before 11 am.

Atlantis Team

Our Atlantis team is made up of our full-time employees and part-time talent working together to create an exciting cruise experience for you.

Team Atlantis

Rich Campbell – President
Jan Basson – Producer
James Xiao – Producer
Brian Nash – Musical Director
Ben Cameron – Cruise Director
Marino Maranion – Guest Relations
Allan McGavin – Team Manager

Our Entertainers

Abel Aguilera	Christina Bianco	Erin Foley
Airotic	Dan Slater	Ge Enrique
Brad Loekle	DJ GSP	Miss Richfield 1981
Brian Nash	DJ Suri	Solea Pfeiffer
Cacophony Daniels	Dylan Adler	Sutton Lee Seymour

Questions?

Please ask your travel agent, call our office (+1 310-859-8800), or e-mail us at: Info@atlantisevents.com

**We look forward to seeing you onboard *Brilliant Lady!*
Bon Voyage.**

