

Bryn Phillips

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WORK EXPERIENCE

JB Hi-Fi Melbourne Central

Nov. 2022 – Present

Games and IT Salesperson

Melbourne, VIC

- Leveraged knowledge of current hardware, software, and IT products to provide customer service in sales.
 - Consistently both achieved and exceeded weekly sales targets utilizing a wide array of customer service strategies.
 - Collaborated with team members to design visually appealing and informative product displays and tickets.
- Worked as part of a driven team coordinating between departments of sales, merchandising and operations.
- Enabled effective growth through monthly coaching and target updates with supervisors and peers.

JB Hi-Fi Fyshwick Home

Oct. 2021 – Nov. 2022

Games and Operations Team Member

Canberra, ACT

- Utilized all above skills and work strategies.
- Additionally worked as operations team member for a 3-month period.
 - Organized and distributed stock across store to ensure smooth availability and allocations during peak trade periods.
 - Ensured consistent customer resolutions through back-of-house support.

Crust Pizza Erindale

Feb. 2021 – Oct. 2021

Delivery Driver

Canberra, ACT

- Worked within a small team to provide optimal customer service.
 - Ensured an efficient work process and distinct time management skills.

EDUCATION

RMIT University

Feb. 2023 - Present

Bachelor of Software Engineering

Melbourne, VIC

- Equipped with solid foundation across multiple different areas of study, including software architecture, processes, methodologies, and quality frameworks.
 - Completed a multitude of solo and team-based projects covering full-stack development, UI/UX, AI, algorithms/analysis, and theoretical coursework.
 - Familiar and proficient in software management tools such as GitHub and relevant skills

Academy of Interactive Entertainment

Feb. 2022 – Dec. 2022

Dual Diploma of Screen and Media, and Visual Arts

Melbourne, VIC

- Studied a dual diploma course regarding computer art, 3D modelling, and animation.

CERTIFICATIONS, SKILLS & INTERESTS

- **Certifications:** Year 12 Certificate (Canberra College), First Aid Certificate (St John Ambulance Australia)
- **Skills:** HTML, CSS, JavaScript, C++, Java, React, MySQL, Rust, Program Documentation.
- **Interests:** 3D modelling, painting, and printing; Gaming; Tennis; Film and TV;