Bryn Adrien Beaudry

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TECHNICAL SKILLS

2014 - Present   **Programming**

C	JavaScript	HTML	PHP
C++	D3.js	CSS	Laravel 5.4
C#	Angular.js	Bootstrap	Nginx
Linux	Node.js	MySQL	Visual Studio
Bash	jQuery	SQL	Android Studio
ASP.NET MVC4	Ajax	Microsoft SQL Server	Atom
Python	JSON	MongoDb	Google Maps API
	Java	XML	iOS

2013 - 2017   **Hardware**

Mobile Phone Repair	Desktop Computer Repair	Laptop Repair

2011 - Present   **Office, Graphic Design, Video Editing, and Sound Editing Software**

Photoshop	Camtasia Studio	Microsoft SharePoint
Final Cut Pro	Sony Acid Studio	Microsoft System Center
Illustrator	Logic Pro	Configuration Manager
GIMP	Microsoft Office 365	Microsoft Active Directory

2011 - 2017   **Technical Support**

House Calls	Remote Desktop Support	On-Site/In-house Support

PROFESSIONAL DEVELOPMENT

2015   **BCIT Peak Leadership Program**

COMMUNITY ACTIVITIES

2015-2017   **BCIT Student Association : Elected CST Set Student Representative**

EDUCATION AND TRAINING

2015 - Present	**Computer Systems Technology Diploma**
	British Columbia Institute of Technology, Burnaby, BC
	Specialization : Web and Mobile
	Overall GPA : 87%
2014	**Apple Technician Certification**
	Apple, Web Course
2006 - 2011	**Bachelor of Arts Majoring in History**
	Kwantlen Polytechnic University, Surrey, BC
	Major : History
	Overall GPA : 3.33 (out of 4.0)

INDUSTRY EXPERIENCE

May 2017   **Okanagan Valley Certified Massage Therapy School, Vernon, BC**

until June 2017   **Contract Position : Software Engineer**

http://www.ovcmt.com/

OVCMT is committed to providing the highest quality educational experience in massage therapy.
They provide a dynamic, supportive and positive environment where students develop the knowledge, skills and professionalism essential to becoming Registered Massage Therapists.

Responsibilities:

- Build an addition to an existing, internal-use, web-based, scheduling application
- Ensure finished product tracks and facilitates substitutions of staff on leave
- Provide secure server for client to inspect and test the development
- Keep track of file changes and additions, while carefully modifying the existing software
- Define functions in JavaScript on the front end that drive the use case
- Define functions in PHP on the back end that drive the use case
- Modify the existing database structure
- Ensure that existing code and database structure is backed up before modification
- Communicate with client concerning progress, tests, and deployment

INDUSTRY EXPERIENCE

January 2017   **ResponseTek, Vancouver, BC**

until May 2017   **Position : Industry Sponsored Student Web Developer**

ResponseTek is a software company headquartered in Vancouver, with offices and clients that span the globe. They develop web-based Customer Experience Management (CEM) software. The purpose of the software is to give customers of their clients a quick and easy way to share their feedback about the business process, bridging the gap between the company's brand promise and the experience delivered by its employees.

Responsibilities:	▪ Listen to the client, assess their requirements, and define the scope
	▪ Co-ordinate in a team of four developers, setting tasks to achieve the scope within the timeframe
	▪ Meet with team members daily to discuss strategies and tasks
	▪ Demo results to client weekly, receive feedback, and implement suggestions
	▪ Meet with Project coordinator weekly to discuss progress
	▪ Draft and finalize scope and mission documents, weekly status reports, and meeting minutes
	▪ Deliver the final requirements within the scope in desired format
	▪ Present and demo the end result in front of peers, clients, and instructors
Part-Time January - April Full-Time May	▪ Design and complete 3 solutions for three use cases, using D3.js and the data provided, within the 83 day timeframe, while taking 5 other courses.
	▪ Design and complete a solution covering 2 uses cases, using ASP.NET MVC4, within a 23 day timeframe.

May 2016   **ResponseTek, Vancouver, BC**

until January 2017   **Full Time Position : IT Desktop Technician**

My role was to support the people behind the magic. As a technical support technician, I worked with 200+ employees across all 5 geographies.

Responsibilities:	▪ Microsoft Active Directory and System Center Configuration Manager configuration and administration
	▪ Install hardware and software for internal staff
	▪ Meet or communicate with local or international team members daily
	▪ Draft new internal and department related documentation
	▪ Assist with troubleshooting, configuring, repairing network and local printers.
	▪ Communicate, interact, coordinate, and meet with internal staff across departments.
	▪ Participate in writing and implementing projects

INDUSTRY EXPERIENCE

December 2013   **DMAC Technologies, Surrey, BC**

until July 2015   **Full-Time Position :**
Lead Technician,
Customer Service Representative
https://www.dmac.ca/

Discount Mac Enterprises Inc., also known as DMAC Technologies, was established in 1997, and has locations in Richmond and Surrey. To differentiate itself from more price-oriented national chains, DMAC emphasizes good product knowledge, professional service and support to customers. Their mission is to provide computers, electronics and communications products, quality consulting and I.T. services in a professional and friendly way.

Responsibilities:
- Perform Apple Computer, iPhone, and iPad part replacement and repair
- Keep the supply of repair parts and retailer items organized and sufficiently stocked
- Making marketing materials for routine display and the annual Tech Fair, using Photoshop
- Technical support and troubleshooting for client devices
- Configuring and Operating Point-of-Sale software and hardware
- Planning an annual Tech Fair event by coordinating with vendors, and using SquareSpace CMS to make the website for it.
- Training new Employees

December 2011   **Epsi Computer Systems, Delta, BC**

until December 2013   **Part-Time Position :**
Salesman,
IT Support Technician

Epsi Computer Systems Inc. provides the Saas accounting and rental management software, Epsi inBusiness. epsi inBusiness streamlines business operations, boosts productivity, supports collaboration, and most importantly enables easy management of the company books. Although Epsi Computer Systems no longer sells Apple hardware since Apple stores became widespread, their clients still use Epsi's software to ensure their business runs smoothly.

Responsibilities:
- Formal correspondence for employers and technical troubleshooting for clients by phone, web-conference, and email
- Sales, installation, and support of client's computer hardware and software
- Planning and executing cold-call sales and door-to-door advertising campaigns
- Deposit, book-keeping, and digitization of accounts receivable
- Personal deliveries of hardware, as well as routine dispatch of packages through Canada Post
- Designing web pages, logos, flyers and brochures

OTHER WORK EXPERIENCE

July 2016	Independent, Vancouver, BC
until November 2016	Part-Time Position : Digital Multimedia Tutor for Autistic Children

After meeting an old friend at a high school re-union and mentioning my previous experience tutoring and caring for a gentleman with dementia for several years, she told me about two autistic twin teenage boys who were very interested in computers. I accepted an offer to meet with them weekly after work at the Vancouver public library to teach them about computers and digital media. I received compensation for my time through the provincial government's Autism Funding Unit and later on through a Ministry of Education-funded program called selfDesign.

Responsibilities:
- Assess competencies and explain concepts kinesthetically
- Teach basic computer skills
- Teach basic film editing and uploading to YouTube
- Working in the recording studio and teaching the boys about the sound and video recording equipment
- Teaching how to edit the recordings we had made in the studio
- Opening up donated laptops and computers and demonstrating to the boys how computers work

April 2013	Elections BC, Surrey, BC
until May 2013	Seasonal Position : Care Home Enumerator, Door-to-Door Community Outreach Enumerator

http://elections.bc.ca/

Elections BC is a custodian of The Canadian Charter of Rights and Freedoms, which gives Canadian citizens the right to vote. It is the organization that administers the Election Act and the provincial electoral process in B.C. It is separate from other provincial and federal election organizations. My role was to ensure that as many people as possible, within specific areas, were registered to vote and their registration information was accurate.

Responsibilities:
- Updating Elections BC's voter list with current public information
- Coordinating with superiors by email and phone
- Answering questions about BC Elections Policy from the public
- Keeping secure records and mailing the information to Elections BC
- Searching Government databases for voter registration information
- Keeping varieties forms and other materials organized, safe, and ready for use

OTHER WORK EXPERIENCE

September 2010 **KPC Immigration and Consulting, Coquitlam, BC**

until September **Part-time Position : English Tutor**
2012

While completing my BA Majoring in History, I taught English for a Korean Immigration and Consulting company. KPC would provide logistics and solutions for helping Korean families and their children immigrate to Canada by giving them access to a community of established immigrants, options for housing, strategies for gaining citizenship, and providing tutors to children and adults.

Responsibilities:
- Creating plans and leading activities
- Writing, speaking, and drawing with students to build vocabulary and enhance fluency
- Accurately conveying complex information to children and adults
- PowerPoint presentations in public
- Digitizing work records
- Email correspondence with clients and employers.
- Creative strategies for overcoming language barriers

VOLUNTEER

Summer 2005 **White Youth Ambassador Program, Whiterock, BC**

until Summer **Summer Events Position :**
2014 **Event Technology Manager,**
 Sound and Lighting Engineer

https://wrya.ca/

White Rock Youth Ambassadors (WRYA) come from a tradition that is 50 years old, that being the Miss White Rock Pageant. What began as a summer beauty pageant in Surrey and WR has now morphed into a contemporary, volunteer and self-developmental program for teens who are chaperoned and mentored by members of the community in a positive and nurturing environment.

Responsibilities:
- Setup and operation of sound equipment for talent shows, fashion shows, dances, and pageants.
- Operation of the sound and lighting systems at the Coast Capital Savings/White Rock Player's Club theatre.
- Instructing youth on proper use of microphones
- Following queue schedules and scripts for the event, and executing the proper sound and lighting at the required times.
- Coordinating with stage managers and other volunteers by radio during the event to prevent mishaps and ensure the show runs smoothly
- Setup and operation of sound equipment for talent shows, fashion shows, dances, and pageants.

VOLUNTEER

September 2013	**Vancouver Aboriginal Friendship Center Society ,** **Urban Native Youth Association** **Vancouver, BC**
until December 2013	**Part-Time Position : Volunteer Youth Tutor, Recreational Leader**

www.vafcs.org,
www.unya.bc.ca

The Vancouver Aboriginal Friendship Centre Society (VAFCS) provides programs in health, welfare, social services, human rights, culture, education, recreation and equality for people of all age groups. Right across the street, the Urban Native Youth Association (UNYA) delivers 20 programs to over 6,500 urban Indigenous youth in Vancouver each year. They're training the leaders of tomorrow by helping Indigenous youth explore their personal goals and develop their leadership skills.

Responsibilities:
- Repair computers
- Develop and requisition materials for traditional craft activities
- Tutor English, computer skills, Planning, and Math to youth ages 13-18
- Set up and coordinate sound system for a large event with the elders, MC, and performers

REFEREES

Raashid Ali

Title: Director of Product Development

ResponseTek, Vancouver

Daniel Deprez

Title: IT Department Manager

ResponseTek, Vancouver

Steven Cheung

Title: Co-owner

DMAC Technologies, Surrey/Richmond

Robynne Kingswood

Title: Practical Director

Okanagan Valley College of Massage Therapy, Vernon