



# DECISION MODELING

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# DECISION MODELING

- WHY DO WE NEED MODELS?
  - APPROXIMATION OF REALITY
  - UNDERSTAND PAST
  - PREDICT FUTURE
  - SEPARATE UNPREDICTABLE AND PREDICTABLE
  - A PICTURE, A SPREADSHEET, A SET OF MATHEMATICAL RELATIONSHIPS.
- WHAT IS A DECISION MODEL?
  - IS A MODEL THAT CAN BE USED TO UNDERSTAND, ANALYSE, OR FACILITATE MAKING A DECISION.

# DECISION MODELING

- DEVELOPING STRATEGIES TO DEAL WITH:
  - WHAT PRICE TO CHARGE FOR A PRODUCT
  - WHERE TO LOCATE A NEW FACILITY
  - HOW MANY PEOPLE TO HIRE
  - WHERE TO ALLOCATE ADVERTISING BUDGETS
  - HOW TO SCHEDULE PRODUCTION
- QUANTITATIVE DECISION MODELS CAN GREATLY ASSIST IN THESE TYPES OF DECISIONS.
- SPREADSHEETS, IN PARTICULAR, PROVIDE A CONVENIENT MEANS TO MANAGE DATA, CONSTRUCT MODELS, AND ANALYSE THEM FOR GAINING INSIGHT AND SUPPORTING DECISIONS.

# MODELING AND DECISION TREES

- DECISION MODELS CHARACTERIZE THE RELATIONSHIPS BETWEEN DATA, UNCONTROLLABLE VARIABLES, AND DECISION VARIABLES AND THE OUTPUTS OF INTEREST TO THE DECISION MAKER.
- A SPREADSHEET IS ONE WAY OF EXPRESSING A DECISION MODEL THROUGH THE FORMULAS ENTERED IN THE CELLS THAT REFLECT THE RELATIONSHIPS AMONG THE MODEL COMPONENTS. FOR ANY SET OF INPUTS, THE SPREADSHEET CALCULATES SOME OUTPUT MEASURES OF INTEREST.
- SPREADSHEETS ARE IDEAL VEHICLES FOR IMPLEMENTING DECISION MODELS BECAUSE OF THEIR VERSATILITY IN MANAGING DATA, EVALUATING DIFFERENT SCENARIOS, AND PRESENTING RESULTS IN A MEANINGFUL FASHION.

# DECISION MODELS – OUTSOURCING EXAMPLE

- DECISION MODELS ARE MODELS THAT CAN BE USED TO UNDERSTAND, ANALYZE, OR FACILITATE MAKING A DECISION

	A	B
1	Outsourcing Decision Model	
2		
3	Data	
4		
5	Manufactured in-house	
6	Fixed cost	\$ 50,000
7	Unit variable cost	\$ 125
8		
9	Purchased from supplier	
10	Unit cost	\$ 175
11		
12	Model	
13		
14	Demand volume	1500
15		
16	Total manufacturing cost	\$ 237,500
17	Total purchased cost	\$ 262,500
18	Difference	\$ (25,000)
19		
20	Decision	Manufacture

	A	B
1	Outsourcing Decision Model	
2		
3	Data	
4		
5	Manufactured in-house	
6	Fixed cost	50000
7	Unit variable cost	125
8		
9	Purchased from supplier	
10	Unit cost	175
11		
12	Model	
13		
14	Demand volume	1500
15		
16	Total manufacturing cost	=B6+B7*B14
17	Total purchased cost	=B14*B10
18	Difference	=B16-B17
19		
20	Decision	=IF(B18<=0, "Manufacture", "Outsource")

# OUTSOURCING MODEL

- MODEL COMPONENTS
  - $F$  = FIXED COST OF IN-HOUSE MANUFACTURING
  - $V$  = UNIT VARIABLE COST OF IN-HOUSE MANUFACTURING
  - $C$  = UNIT COST OF OUTSOURCING
  - $D$  = DEMAND VOLUME
- TOTAL MANUFACTURING COST =  $TMC = F + V * D$
- TOTAL OUTSOURCING COST =  $TOC = C * D$ .

# AIRLINE PRICING MODEL

	A	B
1	<b>Airline Pricing Model</b>	
2		
3	<b>Data</b>	
4	Airplane capacity	300
5	Fixed cost	\$ 90,000
6	Demand function	
7	slope	-2.33
8	intercept	1900
9		
10	<b>Model</b>	
11		
12	Revenue	
13	Unit price	\$ 500.00
14	Demand	733
15	Number of flights/day	3
16	Total Revenue	\$366,666.67
17	Cost	
18	Fixed Cost	\$270,000.00
19		
20	Profit	\$96,666.67

	A	B
1	<b>Airline Pricing Model</b>	
2		
3	<b>Data</b>	
4	Airplane capacity	300
5	Fixed cost	90000
6	Demand function	
7	slope	=-7/3
8	intercept	1900
9		
10	<b>Model</b>	
11		
12	Revenue	
13	Unit price	500
14	Demand	=B8+B7*B13
15	Number of flights/day	=ROUNDUP(B14/B4,0)
16	Total Revenue	=B13*B14
17	Cost	
18	Fixed Cost	=B5*B15
19		
20	Profit	=B16-B18



# MODEL ANALYSIS

- **WHAT-IF ANALYSIS** – EVALUATE HOW SPECIFIC COMBINATIONS OF MODEL INPUTS THAT REFLECT KEY MODEL ASSUMPTIONS AFFECT MODEL OUTPUTS (OFTEN CALLED **SENSITIVITY ANALYSIS**).
- EXCEL TOOLS
  - DATA TABLES
  - SCENARIO MANAGER
  - GOAL SEEK



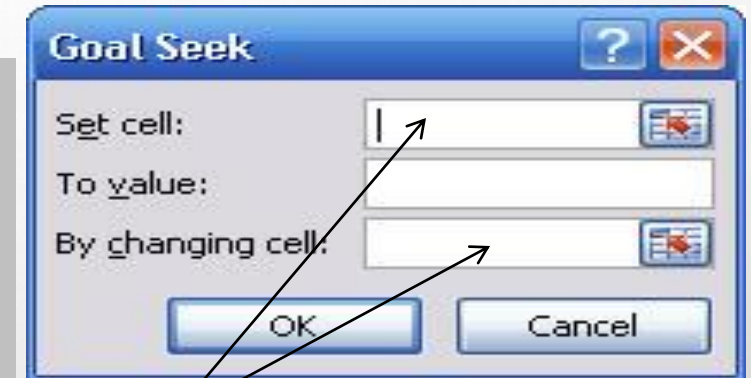
# DECISION MODELING

- GOAL SEEK
  - GOAL SEEKING IS THE ABILITY TO CALCULATE BACKWARDS TO OBTAIN AN INPUT THAT WOULD RESULT IN A GIVEN OUTPUT.
  - ALSO CALLED WHAT IF ANALYSIS OR BACK SOLVING.
  - EXCEL ALLOWS YOU TO ADJUST A VALUE IN A FORMULA TO ACHIEVE A SPECIFIC GOAL. OR PUT ANOTHER WAY, EXCEL ALLOWS YOU TO DISCOVER THE INPUT VALUES NEEDED TO ACHIEVE A SPECIFIC GOAL.

# GOAL SEEK

- FIND THE VALUE OF AN INPUT THAT PRODUCES A KNOWN RESULT WITHIN A SPREADSHEET
- EXAMPLE: FIND THE BREAK-EVEN POINT IN THE OUTSOURCING DECISION MODEL

	A	B
1	<b>Outsourcing Decision Model</b>	
2		
3	<b>Data</b>	
4		
5	<b>Manufactured in-house</b>	
6	Fixed cost	\$ 50,000
7	Unit variable cost	\$ 125
8		
9	<b>Purchased from supplier</b>	
10	Unit cost	\$ 175
11		
12	<b>Model</b>	
13		
14	Demand volume	1500
15		
16	Total manufacturing cost	\$ 237,500
17	Total purchased cost	\$ 262,500
18	Difference	\$ (25,000)
19		
20	Decision	Manufacture



The Goal Seek dialog box is shown with the following fields:

- Set cell:** A text box with a cursor, representing cell B18.
- To value:** A text box, representing the value 0.
- By changing cell:** A text box with a cursor, representing cell B14.
- Buttons:** OK and Cancel buttons at the bottom.

Set cell is B18;  
To value = 0;  
By changing cell is B14

# DECISION MODELING

- SCENARIO ANALYSIS IS A PROCESS OF ANALYZING POSSIBLE FUTURE EVENTS BY CONSIDERING ALTERNATIVE POSSIBLE OUTCOMES.
- SCENARIO ANALYSIS IS ONE OF THE MAIN FORMS OF PROJECTION DOES NOT TRY TO SHOW ONE EXACT PICTURE OF THE FUTURE.
- SCENARIO MANAGER IN EXCEL IS A TOOL THAT ALLOWS USERS TO DEAL WITH CHANGING UP TO 32 VARIABLES SIMULTANEOUSLY.
- USUALLY A MINIMUM OF THREE SCENARIOS ARE DEVELOPED, BEST CASE, LIKELY CASE, WORST CASE.

# SCENARIO MANAGER

	Fixed Cost	Unit Variable Cost	Demand Volume
Best case	\$40,000	\$120	1,800
Worst case	\$60,000	\$140	1,000
Most likely case	\$55,000	\$125	1,500

1	Scenario Summary					
2						
3	Current Values:		Best case		Worst case	Most likely case
4	Changing Cells:					
5						
6	\$B\$6	\$ 50,000	\$ 40,000	\$ 60,000	\$ 55,000	
7	\$B\$7	\$ 125	\$ 120	\$ 140	\$ 125	
8	\$B\$14	1500	1800	1000	1500	
9	Result Cells:					
10	\$B\$18	\$ (25,000)	\$ (59,000)	\$ 25,000	\$ (20,000)	
11	\$B\$20	Manufacture	Manufacture	Outsource	Manufacture	

Notes: Current Values column represents values of changing cells at time Scenario Summary Report was created. Changing cells for each scenario are highlighted in gray.

# DECISION MODELING

- TABLES PROVIDE A STRAIGHTFORWARD VIEW OF YOUR DATA.
- INSTEAD OF CREATING DIFFERENT SCENARIOS YOU CAN CREATE A DATA TABLE TO QUICKLY TRY OUT DIFFERENT VALUES FOR FORMULAS.
  - ONE WAY TABLES PRESENT DATA FOR A SINGLE INPUT VARIABLE'S AFFECT ON THE OUTCOME.
  - TWO WAY TABLES PRESENT DATA FOR TWO INPUT VARIABLES' AFFECT ON THE OUTCOME

# ONE WAY DATA TABLE

	A	B	C	D	E	F	G
1	<b>Outsourcing Decision Model</b>						
2							
3	<b>Data</b>				Fixed Costs	Difference	Decision
4					\$ 30,000	\$ (45,000)	Manufacture
5	<b>Manufactured in-house</b>				\$ 40,000	\$ (35,000)	Manufacture
6	Fixed cost	\$ 50,000			\$ 50,000	\$ (25,000)	Manufacture
7	Unit variable cost	\$ 125			\$ 60,000	\$ (15,000)	Manufacture
8					\$ 70,000	\$ (5,000)	Manufacture
9	<b>Purchased from supplier</b>				\$ 80,000	\$ 5,000	Outsource
10	Unit cost	\$ 175			\$ 90,000	\$ 15,000	Outsource
11					\$ 100,000	\$ 25,000	Outsource
12	<b>Model</b>						
13							
14	Demand volume	1500					
15							
16	Total manufacturing cost	\$ 237,500					
17	Total purchased cost	\$ 262,500					
18	Difference	\$ (25,000)					
19							
20	Decision	Manufacture					



# TWO WAY DATA TABLE

	A	B	C	D	E	F	G	H	I	J	K
1	<b>Outsourcing Decision Model</b>										
2											
3	<b>Data</b>				Fixed Cost			Variable Cost			
4					Manufacture	\$ 100	\$ 110	\$ 120	\$ 130	\$ 140	\$ 150
5	<b>Manufactured in-house</b>				\$ 30,000	Manufacture	Manufacture	Manufacture	Manufacture	Manufacture	Manufacture
6	Fixed cost	\$ 50,000			\$ 40,000	Manufacture	Manufacture	Manufacture	Manufacture	Manufacture	Outsource
7	Unit variable cost	\$ 125			\$ 50,000	Manufacture	Manufacture	Manufacture	Manufacture	Manufacture	Outsource
8					\$ 60,000	Manufacture	Manufacture	Manufacture	Manufacture	Outsource	Outsource
9	<b>Purchased from supplier</b>				\$ 70,000	Manufacture	Manufacture	Manufacture	Outsource	Outsource	Outsource
10	Unit cost	\$ 175			\$ 80,000	Manufacture	Manufacture	Manufacture	Outsource	Outsource	Outsource
11					\$ 90,000	Manufacture	Manufacture	Outsource	Outsource	Outsource	Outsource
12	<b>Model</b>				\$ 100,000	Manufacture	Outsource	Outsource	Outsource	Outsource	Outsource
13											
14	Demand volume	1500									
15											
16	Total manufacturing cost	\$ 237,500									
17	Total purchased cost	\$ 262,500									
18	Difference	\$ (25,000)									
19											
20	Decision	Manufacture									



# DECISION MODELING

- DATA SIMULATIONS USE RANDOM NUMBERS TO SIMULATE REAL WORLD MODELS.
- EXCEL HAS A RAND() FUNCTION FOR GENERATING RANDOM NUMBERS.
- SIMULATIONS LET YOU EXPERIMENT WITH DIFFERENT DECISIONS AND SEE THEIR OUTCOMES
- YOU CAN USE REPEATED SIMULATION “TRIALS” TO ASSESS ODDS OF VARIOUS OUTCOMES
- COMPANIES TYPICALLY USE SIMULATIONS TO ASSESS THE LIKELIHOOD OUTCOMES THAT MAY FOLLOW FROM DIFFERENT ACTIONS

5b) Create 90 simulations of the Passenger Revenue using VLOOKUP, the Likelihood Bins and the RAND function

5c) Create 90 simulations of the average annual profit using the Cost per Mile and Passenger Revenues

5d) Determine the probability of making a profit on the new Chicago - Atlanta Route

5d) Determine the probability of making a profit on the new Chicago - Atlanta Route

Likelihood bins	Passengers per Flight	Annual Passenger Revenue
0%	150	\$8,662,500.00
41%	175	\$10,106,250.00
71%	185	\$10,683,750.00
91%	135	\$7,796,250.00

Summary Information	
Average annual profit	\$1,448,448
Probability of profit	81%
Establish the route?	<input checked="" type="checkbox"/>

Runs	Cost / Mile	Annual Revenue	Profit
1	\$40	\$10,106,250	\$2,285,328.81
2	\$38	\$8,662,500	\$1,185,536.41
3	\$37	\$10,683,750	\$3,432,810.64
4	\$37	\$8,662,500	\$1,420,183.26
5	\$35	\$8,662,500	\$1,761,723.23
6	\$47	\$8,662,500	(\$609,521.20)
7	\$40	\$8,662,500	\$892,272.43
8	\$30	\$8,662,500	\$2,693,852.09
9	\$43	\$8,662,500	\$251,319.06
10	\$49	\$10,106,250	\$456,854.97
11	\$43	\$10,106,250	\$1,643,053.29
12	\$41	\$10,106,250	\$2,093,517.66
13	\$32	\$8,662,500	\$2,309,283.80
14	\$47	\$10,683,750	\$1,413,048.36
15	\$45	\$8,662,500	(\$242,446.36)
16	\$49	\$8,662,500	(\$1,036,494.35)
17	\$50	\$10,683,750	\$909,970.32
18	\$44	\$10,683,750	\$2,076,814.35
19	\$42	\$10,106,250	\$1,926,409.37
20	\$46	\$8,662,500	(\$399,006.66)
21	\$47	\$7,796,250	(\$1,510,751.23)
22	\$45	\$7,796,250	(\$1,010,427.60)
23	\$36	\$10,683,750	\$3,551,023.30
24	\$46	\$10,106,250	\$1,111,924.31
25	\$42	\$8,662,500	\$470,447.66
26	\$43	\$10,683,750	\$2,289,803.04
27	\$39	\$8,662,500	\$1,074,241.07
28	\$32	\$10,106,250	\$3,897,590.34
29	\$43	\$10,106,250	\$1,601,567.80
30	\$48	\$10,106,250	\$694,139.50
31	\$50	\$8,662,500	(\$1,060,957.73)
32	\$44	\$7,796,250	(\$760,135.84)
33	\$48	\$7,796,250	(\$1,585,636.06)
34	\$33	\$10,106,250	\$3,537,029.53
35	\$39	\$10,683,750	\$2,999,275.53
36	\$42	\$10,106,250	\$1,881,568.28
37	\$32	\$8,662,500	\$2,340,323.15
38	\$43	\$10,683,750	\$2,152,781.86

# SIMULATIONS

# DECISION MODELING

- OPTIMISATION
- SOLVER IN EXCEL ALLOWS YOU TO FIND AN OPTIMAL (MAX OR MIN) VALUE FOR A FORMULA IN ONE CELL – CALLED THE OBJECTIVE CELL – SUBJECT TO CONSTRAINTS, OR LIMITS, ON THE VALUES OF OTHER FORMULA CELLS ON A WORKSHEET.
- SOLVER WORKS ON A GROUP OF CELLS CALLED DECISION VARIABLES THAT PARTICIPATE IN FORMULAS IN THE OBJECTIVE CELLS. SOLVER ADJUSTS THE VALUES IN THE DECISION CELLS TO SATISFY LIMITS AND PRODUCE THE RESULTS YOU WANT FOR THE OBJECTIVE CELL.
- IT FINDS THE VALUES NEEDED FOR THE BEST OUTCOME.

# OPTIMIZATION MODELS: EXCEL SOLVER

	A	B	C	D	E	F	G	H	I	J	K
1	Airline Pricing Model										
2											
3	Data										
4	Airplane capacity	300									
5	Fixed cost	\$ 90,000									
6	Demand function										
7	slope	-2.33									
8	intercept	1900									
9											
10	Model										
11											
12	Revenue										
13	Unit price	\$ 500.00									
14	Demand	733									
15	Number of flights/day	3									
16	Total Revenue	\$366,666.67									
17	Cost										
18	Fixed Cost	\$270,000.00									
19											
20	Profit	\$96,666.67									
21											
22											
23											
24											
25											
26											
27											
28											
29											
30											
31											
32											
33											
34											
35											

**Solver Parameters**

Set Objective:

To: ☒ Max ☐ Min ☐ Value Of:

By Changing Variable Cells:

Subject to the Constraints:

Add  
Change  
Delete  
Reset All  
Load/Save

☐ Make Unconstrained Variables Non-Negative

Select a Solving Method:

**Solving Method**  
Select the GRG Nonlinear engine for Solver Problems that are smooth nonlinear. Select the LP Simplex engine for linear Solver Problems, and select the Evolutionary engine for Solver problems that are non-smooth.

HelpSolveClose

Solution:  
Price = \$428.57;  
profit =  
\$115,714.28