

Bianca Salunga

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Software Quality Assurance Engineer

SUMMARY

Software QA Engineer with 10 years of experience skilled in manual testing and quality assurance. Proven ability to analyze requirements, develop test plans and strategies, and execute meticulous testing procedures to ensure the seamless functionality of SnapTryAI's virtual try-out platform. Skilled at identifying and reporting bugs, collaborating with developers, and contributing to a high-quality user experience.

EDUCATION

Software Engineering Technician Program

Jan 2024 - Apr 2025

Centennial College, Toronto, ON

Bachelor of Science in Information Technology

Jun 2008 - Apr 2012

Angeles University Foundation, Philippines

SKILLS

Testing Expertise: Proficient in Manual, Performance, Web, Mobile App, and AI-powered testing.

Problem-Solving: Strong analytical and troubleshooting skills honed through experience. Identify and develop solutions to software issues.

Tools & Technologies: Jira, Confluence, TestRail, Redmine, Github, Miroboard, VersionOne (Test Management). JMeter (Load Testing), Postman (API Testing). BrowserStack (Device Testing). MS Office Suite, MS Teams, Slack (Communication). Canva (Design Collaboration), Docker, Kubernetes, Microsoft Azure, and AWS (Cloud Technologies).

Technical Skills: Basic proficiency in C#, Python, Javascript, HTML, CSS, and Linux/Unix.

Learning Agility: Eager learner, adapting quickly to new processes, industries, and technologies.

Communication: Excellent written and verbal communication for documenting test cases, reporting defects, and effective team/stakeholder collaboration.

Automation (Basic): Experience with Gherkins, Cucumber, and Cypress.

Teamwork: Proven ability to work independently and collaboratively in Scrum/Agile environments.

WORK EXPERIENCE

QA Engineer | Screening Eagle Singapore Pte. Ltd. | Singapore

Mar 2022 - Dec 2023

- Reviewed requirements, specifications, and technical design documentation to proactively identify potential usability, functionality, and performance issues.
- Developed and executed comprehensive test plans and test cases for web and mobile applications, ensuring thorough coverage of functionalities and user scenarios.
- Performed build verification testing implemented on web and iOS applications to identify critical issues and ensure build stability.
- Contributed to overall software quality through build verification, regression, and smoke testing.
- Proactively identified, documented, and tracked defects using Jira, collaborating closely with development teams

for timely resolution.

- Utilized Postman or equivalent tools to test API endpoints, ensuring correct data exchange and functionality.
- Maintained basic automated test scripts using Cypress to enhance testing efficiency and coverage.
- Shared expertise in testing methodologies, features, and processes, improving the skills and efficiency of the QA.

Lead QA | Taiger Singapore Pte. Ltd. | Singapore

Jul 2018 - Mar 2022

- Created and executed test cases that identified and prevented critical bugs before release, significantly improving software quality.
- Applied testing processes for Artificial Intelligence products such as AI chatbot, and created user flows for new and existing clients.
- Engaged with project managers and the agile team during the project planning phase to understand the project scope and requirements.
- Worked closely with the team to resolve bugs and improve product quality.
- Planned and scheduled test strategies for each software project without necessary supervision.

QA Assistance | Ebix Singapore Pte. Ltd. | Singapore

Aug 2016 - Jul 2018

- Contributed to test plan development and executed comprehensive test cases for Insurance software projects, ensuring adherence to project requirements.
- Identified, documented, and tracked defects for a smooth and successful launch of Insurance software projects.
- Liaised with clients on test results, and requirements, and provided necessary training and support.

Mid-Level Test Engineer | Twistresources, Inc. | Philippines

May 2013 - Jul 2016

- Conducted JMeter performance testing to identify and address bottlenecks, optimizing application performance and ensuring a seamless user experience under high load.
- Created and executed detailed test plans and test cases for high-performance web and mobile applications.
- Collaborated with Agile teams, performing diverse software testing to ensure high-quality delivery per sprint & timely identification of critical issues.
- Executed API testing (Postman, SoapUI) designed and created by developers.
- Assisted in creating and maintaining automated test scripts with Gherkin, Cucumber, and Selenium.

Associate SQA Engineer | Cloudstaff | Philippines

Apr 2012 - Dec 2012

- Verified new features and enhancements through comprehensive web testing.
- Developed and executed thorough test cases to ensure the functional completeness of web applications.

CERTIFICATION

ISTQB Certified Tester Foundation Level (CTFL)

Nov 17, 2023

Certification Number: 106181