1. Introduce yourself / Tell me About yourself?

● First of all, Thanks for giving me this opportunity to introduce myself.
   My name is **"Amrendra Kumar "**
   I am from **"Delhi"** but currently I live in Noida
● As far as my Qualification is concerned.
   I have 12th from UP Board and
   I have just completed my Bachelor of Technology in **Computer Science Engineering** from
   SHEAT COLLEGE OF ENGINEERING Babatpur, Varanasi which are Affiliated to
   Dr APJ Abdul Kalam Technical University Lucknow. And.
   Currently in Engineering my aggregate score is **8.5 CGPA in 8th Semester** And
   My technical skill **is Python Programming, My SQL, MS Excel, Power BI, Statistics,
   Artificial Intelligence (AI) and Machine Learning (ML)** And I worked in this skills and
   I have some Experience in Data Analytics fields during working in
   "Ta Rule Technology "company I worked different Projects like Sales Analysis
   dashboard and other Analysis Projects
● My hobbies are **Reading Writing, Develop New Skills and Travelling** in my free time.

2. What is Data Analytics work?

In a simple word. The work of Data Analyst.
The Process of analysing the large amount of row data to get insights and find pattern about the information's using various techniques and process for Data Cleaning.
And the row data transformed in to the format which could be a further Visualize & be made human readable. And Provide about the Business Understandings.

Advantages.
● Improve decision-making.
● Batter customer support.
● Batter understanding.
● More efficient operation.
● Froud detection.
● Enhance security.
●Enhance the Business Understandings.

Life cycles.
● Data gathering.
● Data preprocess/Cleaning
● Model selection.
● Model building.
● Communication result.
● Operationalize.

3. Why Choose Data Analytics fields?

High Demand -: In today's digital age, organizations are generating vast amounts of data from various sources, including social media, sensors, transactions, and more. This data contains valuable insights that can help businesses make informed decisions, optimize operations, and drive growth. Data Analytics is the process of extracting insights and patterns from this data using various techniques, tools, and technologies.
Identify New Business Opportunities -: Data Analytics can help businesses identify new opportunities, such as untapped markets or unmet customer needs.
Variety of Roles -: including Data Analyst, Data Scientist, Business Analyst, Quantitative Analyst, and

more. This means that you can choose a role that aligns with your skills, interests, and career goals.
Opportunities for Growth -: The field of Data Analytics is constantly evolving, with new technologies,

2. What is the work of Data Scientist?
Builds the predictive Models and works on Machine Learning.

2. What is the work of Business Analyst?
The work of business analyst Focuses on business strategy using data insights. And how to grow out business on the top levels in a country

2. What is the work of MIS?

Manage Day-to-day reporting and excel Dashboards.

2. What is the work of Data Mining Experts?

Extracts the Patters using Algorithms and large Data Sets.

4. Why Choose this company / Why do you want to work here?

Sir/Mam I Would like to join your company. Because I research about your company this company is fastest growing company in the industry.
I strongly believe that my skill & my Experience suited to this position.
As a fresher I am looking for new opportunity to grow my career I think this company is the best platform for me to start my career.

5. What is your Strength?

I am a good communicator with team player & very hard worker person and learn new skills.

6. What is your Weakness?

My weakness is that I try to go very much in depth of thinks to Analyse the works. And
I feel uncomfortable until I finish my work. And
My second weakness is that I am always over prepared for any works that is assign to me.

7. What is Your Long term And Shor term Goal

My short-term goal is I want Join Your Company and Improve yourself and My Long term Goal is I want best position in your Company and Grow my currier with Company.

8. Why Should we hire you?

Sir/Mam I believe I am a great fit for this role according to my skills. And
I am self-motivated person and give 100 percentage to any task that is given to me.

9. What is your biggest achievement?

10. What are your biggest mistakes?

During my 7th semester exam, I did arrive **15 min** late to the examination hall during one of my exams. I take full responsibility for my mistake because there was a lot of traffic that day. but after very requesting college HOD allow to me for exam and I cleared my exam with batter marks.

11. How long do you think you will be working for us if we hired.?

As a fresher "I'm looking for a long-term fit, and I believe this company has the potential to be a great match. I think I will be here any time growing and developing with the organization." In the future, I envision myself moving into a better position, where I can give my skills, experiences, and greater value for the company

12. Do you have any question for me.?

Sir/Mam. Can you please tell me more about the company culture what can I do to prepare myself better for this job if I get selected.

13. Why not choose IT company.?

Actually. Every student trying to take off campus placement but I don't get any opportunities Because any company are not visited in my college.
I try to many companies but after applying some company not give any response and After coming AI(Artificial Intelligence) company hire they candidates which have more Knowledge about AI(Artificial Intelligence) and belong to medial class family so I could not spend much time to learn coding and I research about your company this company is fastest growing company in the industry.
I strongly believe that my skill & communication skills and my internship work Experience I am best fit for your company.

14. What is Customer Support?

Customer Support/Customer Service is the Service Provide by the companies in this process company provide by some responsibilities to Assistant who have able to take right decisions and able to solve and resolve the problem of the Customer and also provide the best solutions to the customer regarding the products via to Call, Email or Live chat
there are Two types Voice and Non-Voice Support.

15. What is Technical Support?

Technical Support/ Technical Service is the Service Provide by the companies in this process company provide by some responsibilities to Assistant who have able to take right decisions and able to solve and resolve the problem of the Customer and also provide the best solutions to the customer which are related to the Technical via to Call, Live chat
there are Two types Voice and Non-Voice Support.

16. What is Sales?

Understand about the Markets. which products more demand in the market and Understand Customer needs, and then Interact with client to client and Deal with Clients, and How can we Servia Our Products in the Markets, and How to Sell our products in the Markets, and Convince to the Customer my Product is batter to the other products, and this products good for you According to your requirement's

How to do more develop our business

Role and Responsibility

Company Growth responsibility
Create a New Plan for the Company
and Research New Opportunities

Strategy Plane Steps

First of all, Create Strategy and Plane
then Appling
then Cheak Reviews which type of Impact on Market

Growth Strategy steps

Understand the Market and Customer Needs and check online products review
then Product Development according to the customer needs
Apply in the markets
Then review which types of impact on Markets positive or negative
Customer Satisfaction ensure my products is batter to the other products

17. What is BPO.?

BPO is stand for business process outsourcing.
BPO is branch of outsourcing that involves a third-party service provider. And
Company outsources of the business process to the other company become more efficient and save cost.

18. What is KPO?

KPO is stand for Knowledge Process Outsourcing
KPO is outsource of activities that are Related to very Important Business and Information's. It help to extend the business process outsourcing that is able to take decisions on low level but need more complex team to support it.
KPO is always helps to minimize the cost either by organization locating in the different country or by locally.

19. Different between Inbound & Outbound call centre.?

Inbound – In inbound customer interact with seller via to email, number, social media Applications it is incoming process.

Outbound – In outbound seller interact with customer via to email, number, and other social media applications.
In outbound seller call to the customer throw the different platform.
It is outgoing process.

20. Tell me about your yesterday.?

Yesterday I woke up early in the morning around 6:00 Am.
then I fresh up after that I want to the park for exercise.
I come from there after 2 hours and took bath and after bathing I had breakfast.
then I started learn new skill and after 3 to 4 hours I sleep for 2 hours after sleep I started searching for job because I need a job and after searching I started preparing for the interview and around 7: PM My friend and I want to the market the I come home after 1 hours than we had a dinner

21. what is NPI?
NPI means National Provider Identifier
It is a **9 Digits Number** That is assigned by Health Care Provider.
22. What is Modifier? Modifier is **Two Dugite Character Code** That Provide the Additional Information's about the Medical Service

23. Co-pay / Co – Insurance

A Co Pay is a fixed Amount that a Patient Pays for Covered Health Care Services. And It is a Cost Sharing arrangement b/w the patient and the Insurance Provider.

24. What is Insurance?

Insurance is a Contract b/w insurance company and as Individual that protects against financial losses

25. What is Health Care?

Health Care is the process of **Maintaining, Improving and Restoring** the Person health.

26. Authorization

Authorization is medical bill it is **legal approval** from an Insurance Company.

27. What is EPO?

EPO is stand for **Exclusive Provider Organization** it is types of Health Insurance Plan.

28. Five types of Denials?

Duplicate Claims
Missing Information's
Expired Insurance
Incorrect Coding Hard Denial

29. What is Back Office?

In a Back Office Identify, Manage and Study the Customer Complains and Problem. Then provide assistant to solve customers' Problems And
in a back-office workers or client does not directly communicate with Customers
in back-office workers only handle and manage all Documents and filing systems
Handling Financial and Accounting Tasks
Managing internal systems and software
Handling contracts and legal documentation
Handling customer inquiries and support of the customers.

30. How to Handle Anegre Customer & Technical Issue and Supports?

Firs of all I will trying to Listen and Understand the Customer Problems
then Identify the best Root then
Provide the best solutions
Ensure Customer Satisfaction

31. What is Hardware?

Hardware is a physical part of the computer system that we can touch are called Hardware we know that same hardware parts of the computer system Inside and some pars are Outside. Some outside parts of the computer system Like – **Monitor, Keyword and Moues** And some Inside parts of the computer system Like – **CPU**, when we opened the CPU box then we can see some components Like – **HDD, Chip, Motherboard** etc.

Types of Hardware
Monitor, Keyword, Moues
CPU, UPS

31. What is Software?

Software is a part of the computer system Software is set of instruction and set of Program are known as Software. But we cannot touch Software tells the computer what to do and how to do

Types of Software
1) System Software – It is Provide the Platform to the Other Software and It is manage & Contral the Computer Hardware
2) Application Software – Like **MS Word, MS Excel** etc
3) Utility Software – It is Manage, Maintain, Control Computer Resources Like – Antivirus, Backup Software etc

32. What is Motherboard?

Motherboard is a plate of blue colour It is available inside the CPO and Motherboard is connected to the all-small components and which are provide the power supply & Allow to all components to communicate each other

33. What is Operating System?

Operating System is a System Software which help of provide the massage to the computer Hardware devices. Operating system is managing the computer hardware and software and provide the services
Like – Windows, Linux, Mac OS etc
Operating System is the first program that loaded on the computer system

Types of Operating System

Multiuser OS – Allow to do multiple user can work
Single User OS -
Multitask OS -
Multiprocessor – Connected Multiple Processor and Execute
Network OS –

32. What is Windows?

Windows is a Operating System or System Software on which some applications are Available and we can perform some operations Create File, Delete File etc
It is Developed by Microsoft Corporations.

33. What is Linux?

Linux is an open-source operating system based on Unix

Features of Linux

Speed, Stability, Security, Performance, Light Weight, Free Available etc.

34. What is RAM?

RAM is stand for Random Access Memory
It is a Temporary memory
It is a high Speed & Expensive memory
Store Data in MB

35. What is ROM?

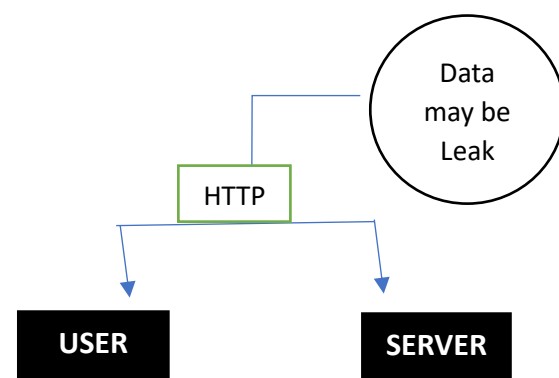ROM is stand for Read Only Memory
It is a Permanent Memory
It is a Slow & Cheapest Memory
Store Data in GB

36. What is HTTP?

HTTP is stand for Hypertext Transfer Protocol
Without Password Encrypted

Data may be Leak

HTTP

USER

SERVER

Not Secured Connection
Speed Fast

37. What is HTTPS?

HTTPS is stand for Hypertext Transfer Protocol Secure
With Password Encrypted
Secured Connection
Speed Slow
Not - It is a Medium which help of user interact with Server
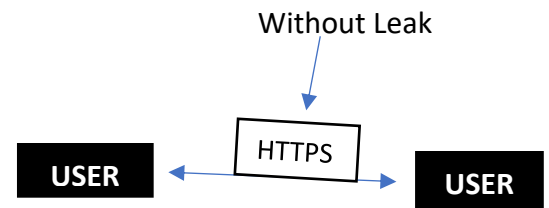
Without Leak

USER ←→ HTTPS ←→ USER

38. What is BIOS?
BIOS Stand for Basic I/P O/P System
BIOS is Provide the Connectivity's between Hardware and Software (operating system and devices)
BIOS is Available in ROM Memory inside the Computer Motherboard and Check the all-internal Activities
BIOS Run First in the Computer whenever we turn On or Off the Computer
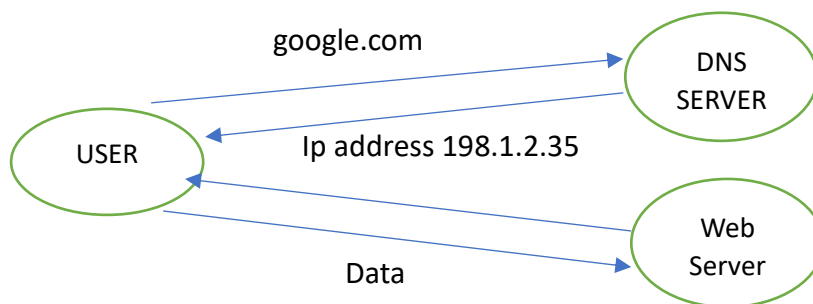
38. What is DNS?

DNS is stand for Domain Name System
DNS Translate Domain to IP Address for Easy to User Access
When user type **google.com** on the Web Brouser then DNS Server provide the IP Address to the user & this IP Address use on Web Server then Server Provide the Data to the User

google.com → DNS SERVER

USER ← Ip address 198.1.2.35

Data → Web Server

38. What is IP Address?

IP (Internet Protocol) Address It is a Combination of Digit and Decimal
Whenever we search a domain name like google.com on the server the IP Address is also displayed along with the domain name, which tells the Server from which device the Domain name was Searched

With the help of IP Address Connectivity, Communication and data Transfer Between the Network system and Devices.
Types / Version of IP Address
IP V4
IP V6

39. How do you Handle a Network Connection Issue?

Verify the Issue
Check if it's a **single device** or **multiple devices** affected
Confirm whether the issue is **wired or wireless**.
Make sure the **Wi-Fi or Ethernet** is turned on and connected
Restart the device PC.
Restart Network Equipment
IP Configuration Check
Command
ipconfig /release
ipconfig /renew
Ping Test Command
ping 192.168.1.1   # Router
ping 8.8.8.8   # Google DNS
ping google.com   # DNS resolution check

40. What are Some Common Troubleshoot Network Connectivity issue?

Firs of all check Physical Connection
Restart router
Check cable connections.
Verify IP Configuration
IP Configuration Check Command
ipconfig /release
ipconfig /renew
Use ping Command
Using Ping Test Command
Ping Test Command
ping 192.168.1.1   # Router
ping 8.8.8.8   # Google DNS
ping google.com   # DNS resolution check

41.How do you stay updated with the latest trends and Technologies?

I regularly participate in **training sessions**
attend **workshops and webinars, real industry publications**
and Join Online **Forums** to exchange my ideas and Knowledge with peers
I learn **new skills** and daily practice to improve my skills