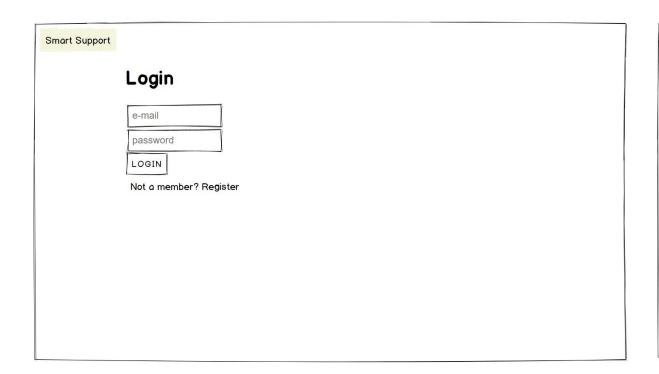
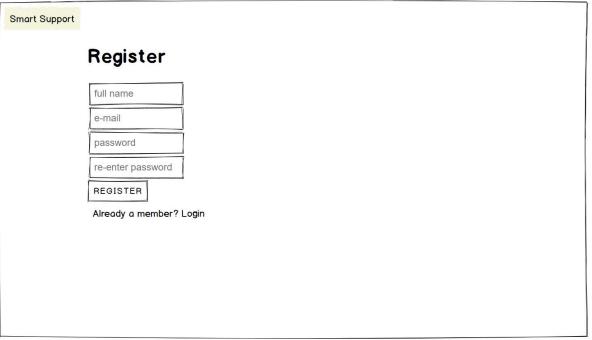
Storyboard - Smart Support

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A student is facing a problem with her course and wants to contact the support team. She accesses the support ticketing system through the university website.





The student is presented with a login page where she needs to enter her credentials to access the support ticketing system. She can also click on **Register** link if she is new to the system.