SOFTWARE ENGINEERING

MILESTONE 3



INDIAN INSTITUTE OF TECHNOLOGY, MADRAS

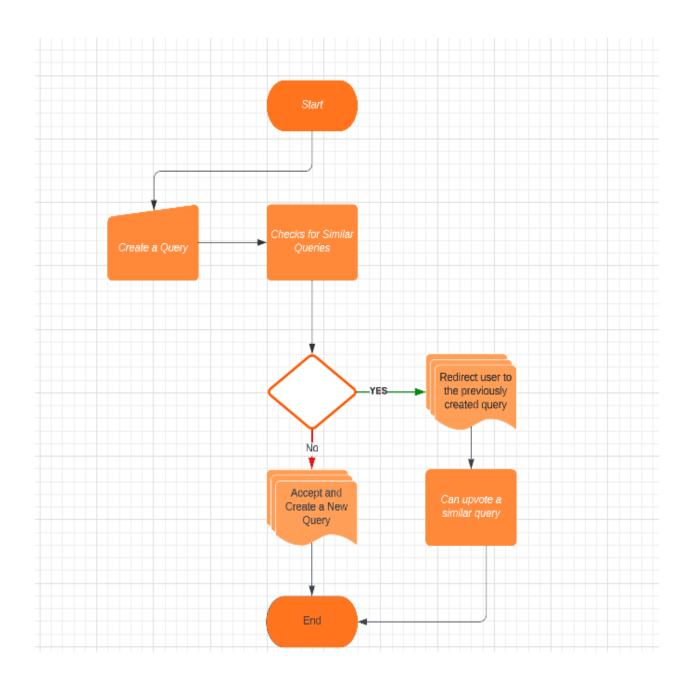
SUBMITTED IN THE PARTIAL FULFILLMENT OF THE REQUIREMENTS OF THE COURSE:

BSCSS3001: Software Engineering

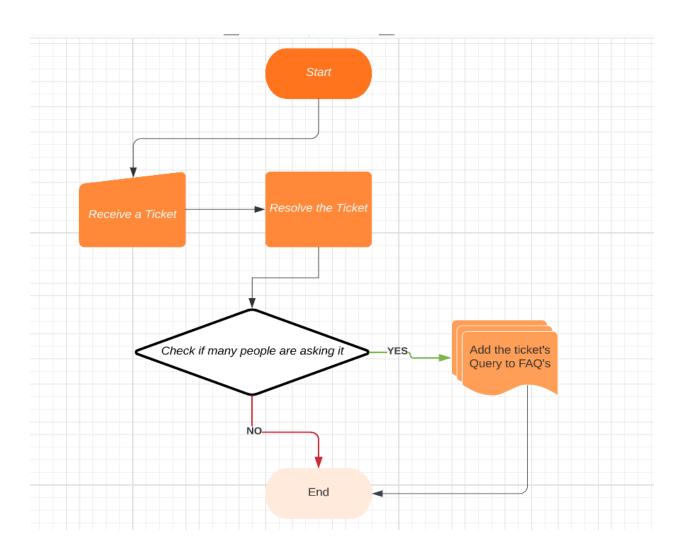
By:

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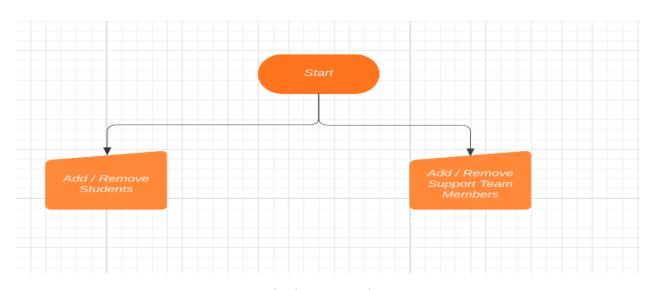
User Flow Diagrams



Student User Flow

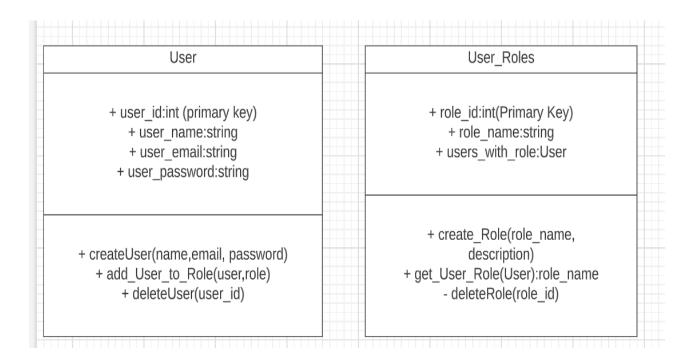


Support Team User Flow



Admin User Flow

Class Diagrams (UML)



```
Query

+ query_id:int(Primary Key)

+ issue:string

+ solution: string

+ created_by:user_id (Student)

+ answered_by: user_id (Support)

+ upvotes: DateTime

+ created_on: DateTime

+ updated_on DateTime

+ createQuery(issue,created_by)

+ resolveQuery(query_id,solution,answered_by)

+ upvoteQuery(query_id)

- deleteQuery(query_id)
```

SEQUENCE DIAGRAM

