



Storyboard

Wings of Freedom
Group 8

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Setting 1



Hi bro. You said you had a query on dropping course ? Did you get it clarified?

No man. The support team haven't reached me yet. Imagine how much mails they be getting a day.

**Indian Institute of Technology
Madras**





Setting



Yeah. Great efforts and manpower has to be put into classifying and responding to queries from us.

Yeah. And think of getting irritated by replying to the same queries over and over !.

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Setting



Have you heard about the new software launched to solve queries in an optimized manner ?

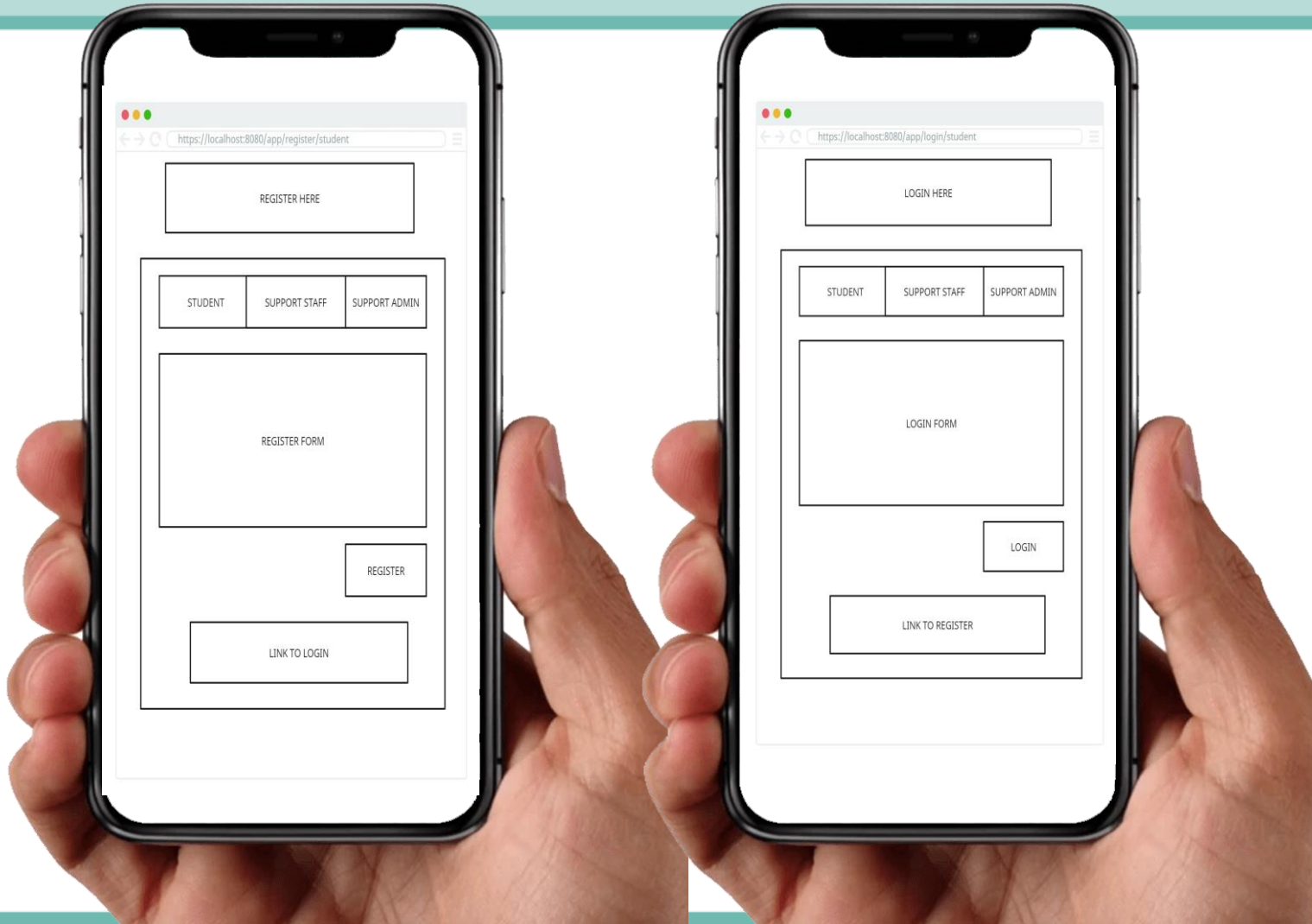
Wow. That would be helpful. Tell me more about it.

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Sequence

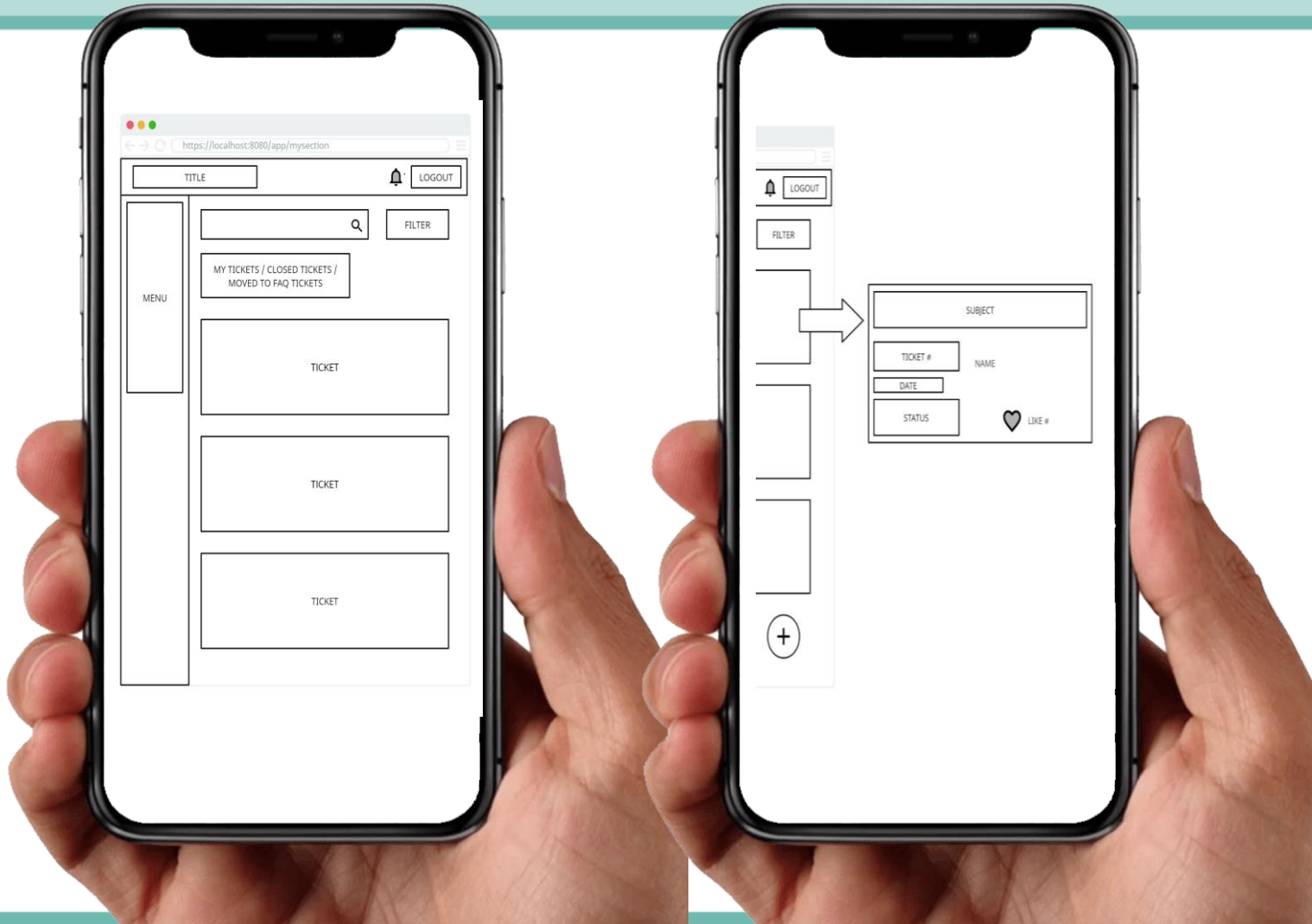


Create and register as a student. And you can search for a query topic.





Sequence



If the query already exists,
Add to the token. Or else
create your own query. You
will get notification as soon
as the team resolves the
query.





Satisfaction



Wow. I got my first
ticket resolved. This app
is very helpful





Setting 2



Wow. The students are so excited with the program and we are flooded with queries.

Yeah. But wouldn't it be nice if we had some way to organise their queries. It would be easy for both ends.





Setting



Oh. Didn't You receive the notification about the application launched recently ?

Oh I was a bit late today. Can you tell me more about it ?





Sequence



Register as the support team member and you can see queries of the students organised.



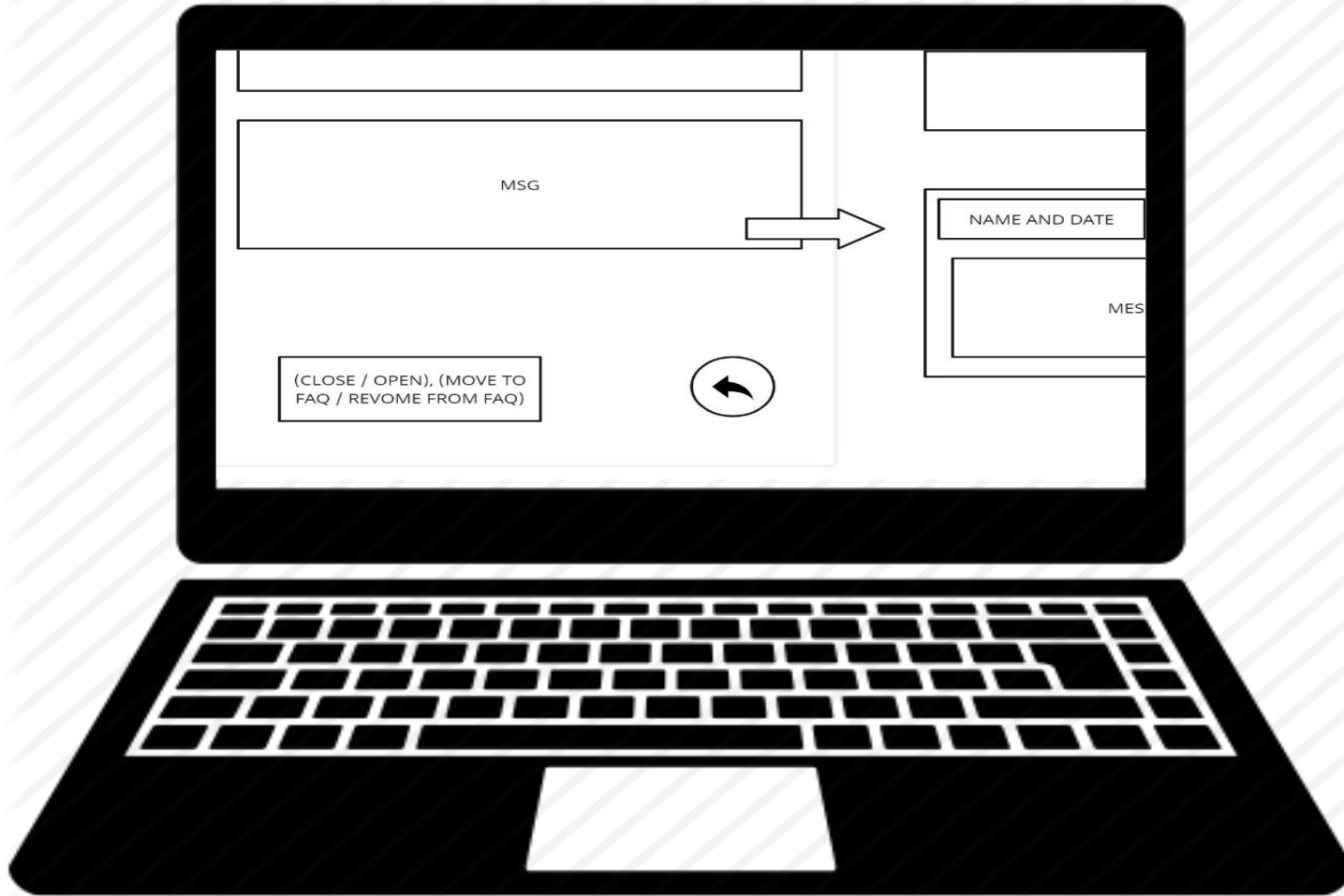


Satisfaction





Satisfaction



Once you resolve a query, the admin can add it to the FAQs so that it is helpful for future students. It is helpful to our IITM community.



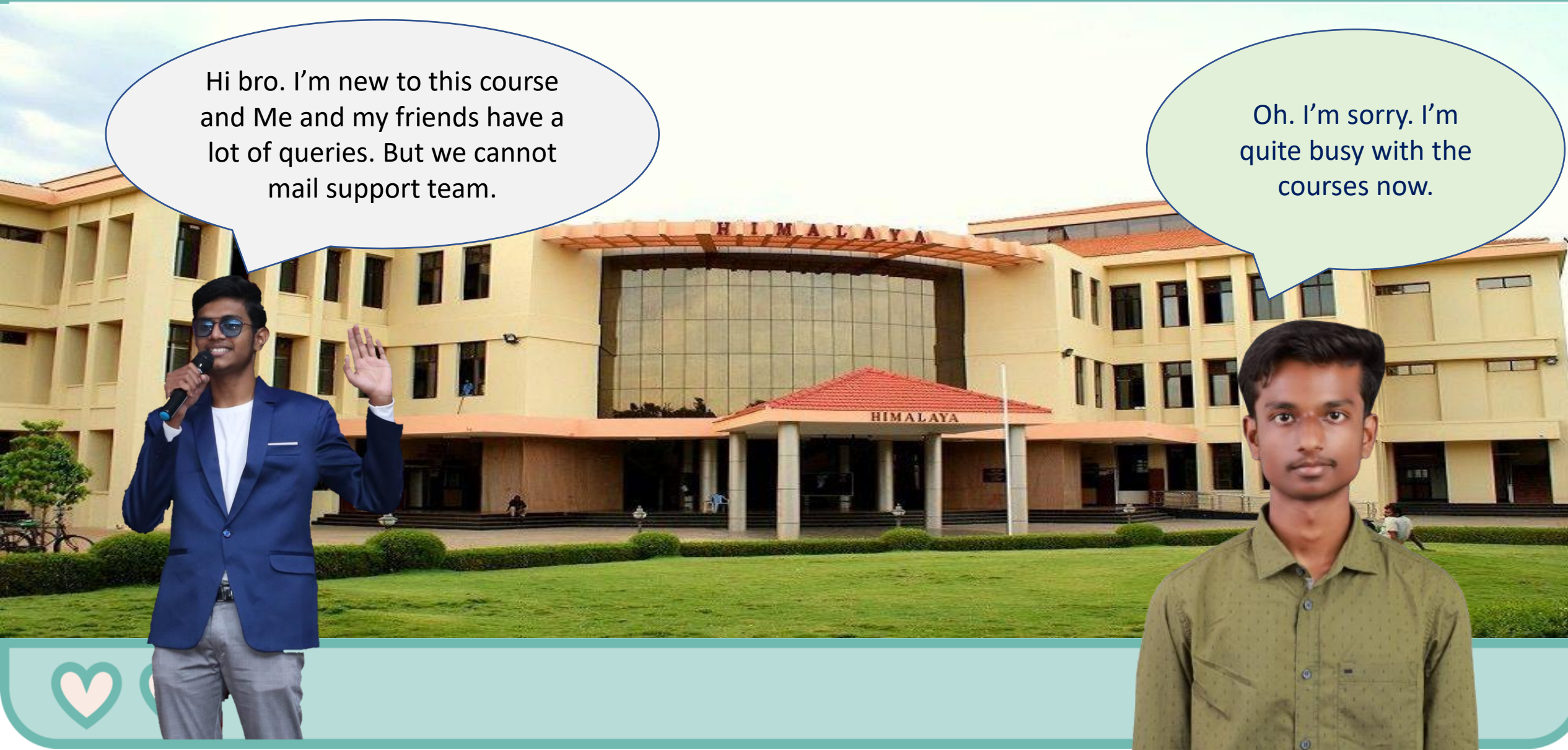


Setting 3



Hi bro. I'm new to this course and Me and my friends have a lot of queries. But we cannot mail support team.

Oh. I'm sorry. I'm quite busy with the courses now.



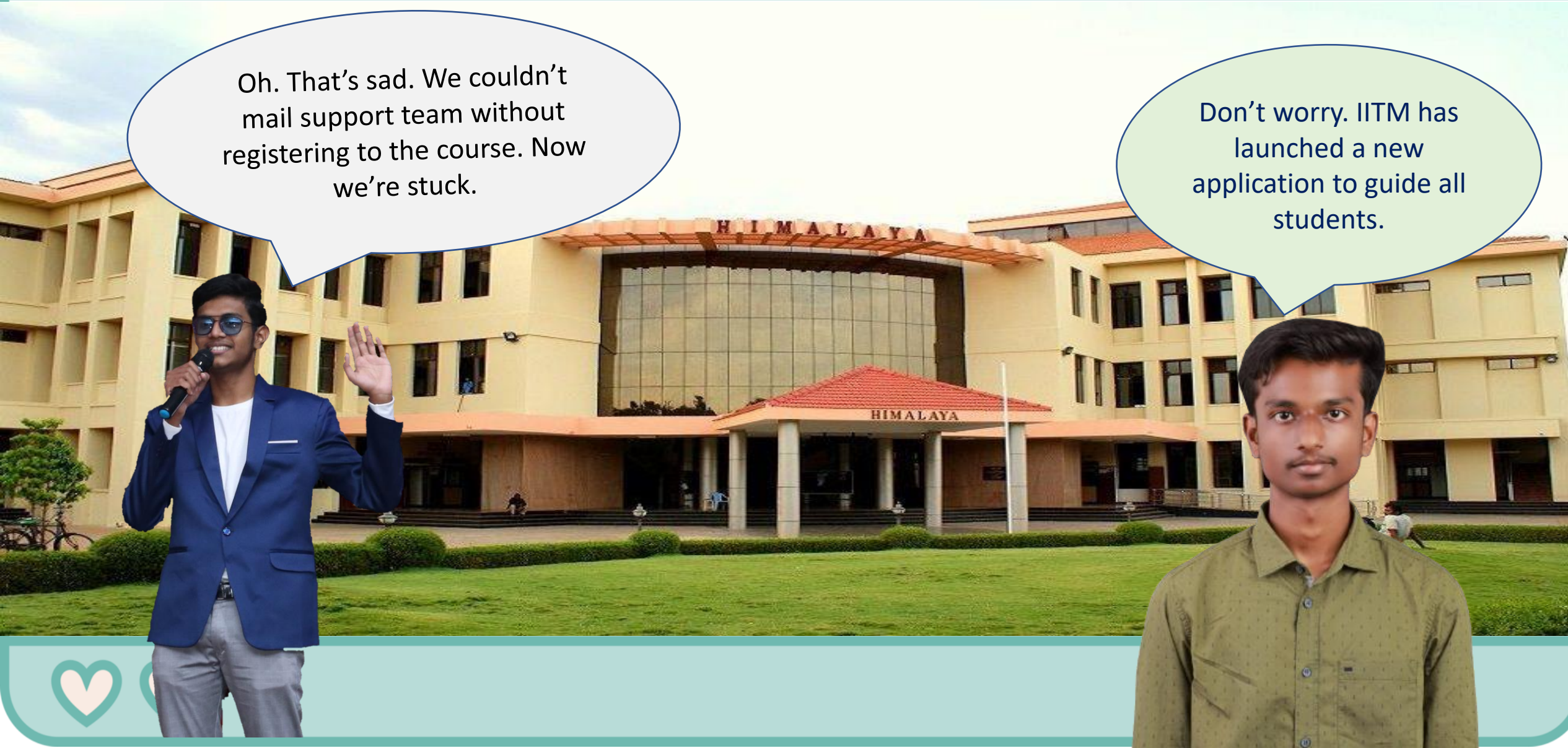


Setting



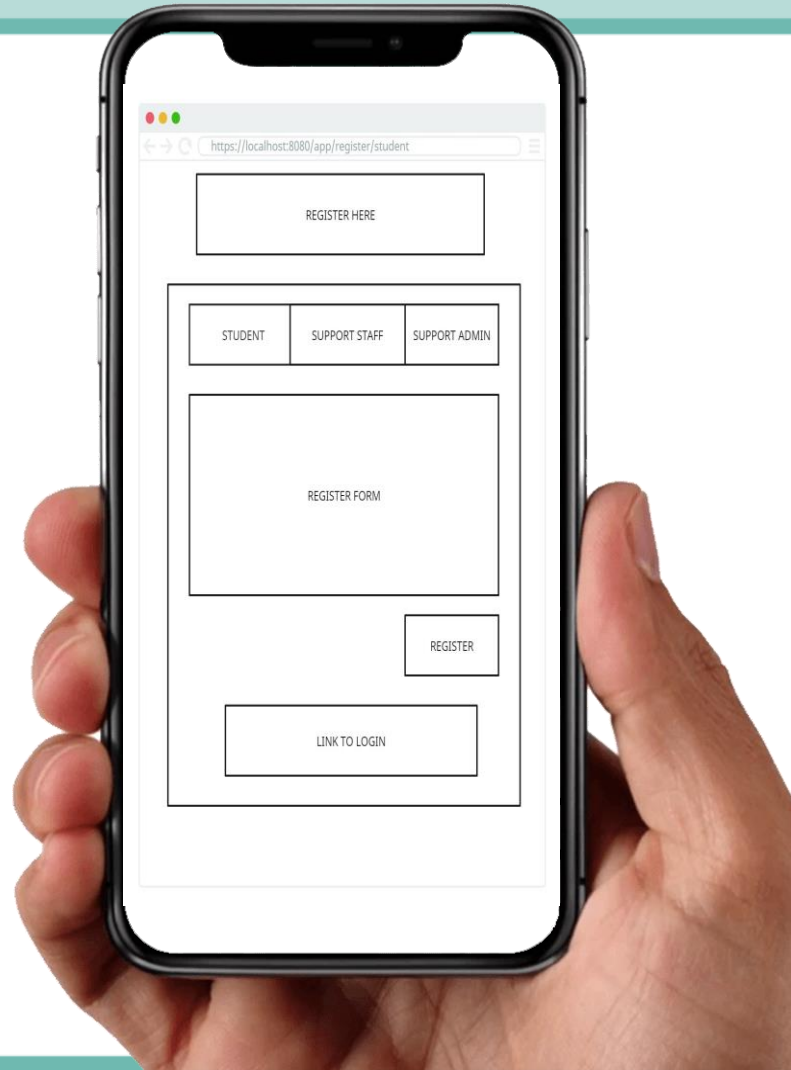
Oh. That's sad. We couldn't mail support team without registering to the course. Now we're stuck.

Don't worry. IITM has launched a new application to guide all students.





Sequence



You can go check the FAQ's that has queries that are often asked .





Satisfaction



FAQs

- 1. Ques:** Do I have to take the MLP course and the MLP Project in the same term?
Ans: No, you may take the MLP course in one term and the project in the next.
- 2. Ques:** Can I take my viva before the project's deadline?
Ans: Yes, if you are confident that you have successfully completed the project and your Kaggle notebook is ready (refer to the viva section), and if you are comfortable taking the viva before the project deadline is over, you can. However, grades for your 'rank' component will be computed only after the deadline is over. That means you can still make submissions to improve your rank after the viva. The final grade will be computed only after you have taken your viva voce exam and the project's deadline is over.
- 3. Ques:** Can I finish the project this term and take the viva next term?
Ans: No, the project and viva have to be taken in the same term. As per the recent committee decision students have to complete the project and viva in the same term. Every term the problem statement will change.
- 4. Ques:** How can I set my team name as my roll no.?
Ans: Team name can be set once you join the competition. Goto Dashboard -> Team -> then set the name of the team.
- 5. Ques:** How can I know that I have followed the project registration steps properly and my registration is approved?
Ans: This information will be provided to you at the end of MLP Project Registration deadline i.e. after 26 Dec 2022.
- 6. Ques:** When can I expect my final grade for this project?
Ans: After 2 weeks of the last round of viva examination.
- 7. Ques:** How should I approach my project?
Ans: One way to start your project is to quickly build a baseline model. Then keep improving your pipeline for the entire project. You will have to repeat the end to end ML (video from MLP Week 1) process multiple times.
- 8. Ques:** I have many models to the dataset, but I am stuck and not able to improve my score.
Ans: You may try hyper parameter tuning and feature engineering. Look at the samples your model is making incorrect predictions, try to learn why that is and improve your

Wow. All my queries are neatly organised and is available here. Thank you.

