Jon Chen

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Work Experience

rippling   *Senior Software Engineer*   *February 2024 - Current*

- Leading the cross-functional effort to launch iOS device management for Rippling customers

coalition, inc.   *Senior Software Engineer*   *October 2023 - February 2024*

- Worked on launching new Machine Learning pipeline for classifying documents and extracting data from insurance documents contributing to 30% of total business
- Produced strategies for improving accuracy and speed of ML models

twitch.tv   *Software Engineer (Auth)*   *February 2021 - March 2023*

- Designed authentication service (Golang) operating at over 1 million requests per second in aws ecs
- Led team of 6 engineers to execute on refactoring authentication service
- Redefined how 1st party (GraphQL) and 3rd party (OAuth2) apps authenticate to Twitch
- Scaled up Twitch's identity platform on aws ecs for high visibility partner events

twitch.tv   *Software Engineer (Identity)*   *January 2020 - February 2021*

- Worked on high priority action items resulting from security postmortems
- Designed mass password reset pipeline used by incident response team

twitch.tv   *Software Engineer (Security)*   *January 2017 - January 2020*

- Tech lead on service to service auth product (Golang)
- Tech lead on employee user auth service (Golang)
- Major contributor to secrets management system (Golang, AWS)

twitch.tv   *Software Engineer (Systems Engineering)*   *January 2015 - January 2017*

- Migrated Twitch from bare metal to AWS