Résumé

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Technical Skills

Experience

RackSpace Hosting

- Supported customers, and automated alerts, via tickets and phone calls, performing Linux maintenance.

- Developed a Python tool specifically for use with the Rackspace API.

- Was responsible for performing Linux maintenance and administration tasks.

- Installation and configuration of Apache web server, extended base functionality with third-party modules.

- Troubleshooting Magento setup and installation and caching functionality.

- Python Development to implement business logic for manual Linux administration tasks.

- Used OpenStack extensively to manage cloud servers.