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Benjamin S. Ekis

Performance-driven and motivated Full Stack Developer student. Adept at managing and supervising other employees and determined to achieve extraordinary results. Possesses a strong attention to detail, well-developed time management skills, and ability to complete all projects within schedule and in a timely manner.

EXPERIENCE

Defenders - *Security Advisor*

August 2018 - Present

- Sells and installs ADT residential security systems based on customers needs.
- Responsible for providing excellent customer service and driving customer loyalty, quality and overall satisfaction.
- Other duties include servicing, programming, configuring, dismantling, reconstructing, converting, and trouble-shooting existing security and site automation solutions including, but not limited to, fire and carbon monoxide detection, networking, hosted video solutions, and access control.

Adams Beverages - *Merchandiser*

May 2018 - August 2018

- Communicated all merchandising needs to appropriate managers daily.
- Executed merchandising and floor moves based on seasonal changes, business needs and trends.

Wegmans Food Markets - *Customer Service Representative* **18**

March 08-Dec 14/March 17- July

- Helped determine weekly focus items and used successful merchandising and coordinating events to drive sales.
- Ensured superior customer experiences by addressing customer concerns, demonstrating empathy and resolving issues on the spot.
- Tracked sales of each product and based on projections - created production guide daily.

CaterTrax - *Menu Team Coordinator* **2016**

September 2015 - December

- Managed multiple client requests that arrived by phone, e-mail or the support ticket system.
- Assessed daily workload of team members to give accurate status updates, prioritized urgent client requests and distributed work effectively.

Aramark, Higher Education - University of Rochester - *Food Service Supervisor*

December 2014 - September 2015

- Oversaw the operations of multiple dining units, including the Eastman School of Music, catering events and student dining locations.
- Planned meals and purchased food for food service program.

EDUCATION

State University of New York at Purchase College — B.A., Liberal Studies: Arts

National Society of Leadership and Success

