

**Baishakhi Sen**  
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## SKILL SUMMARY/ HIGHLIGHTS

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- 10 years of professional experience in Information Technology, working across different geographies with multiple technologies and business applications.
- Extensive experience with analysis, design, development, and implementation of software applications.
- Proficient in analyzing and translating business requirements to technical requirements.
- Experience in leading and managing small teams. Handled multiple roles – Team Lead, Module Lead, Onsite Coordinator, Quality Coordinator, Developer.
- Experience in offshore-onsite coordination.
- Achieved Bravo award for delivery excellence and customer satisfaction.
- Completed Quality Ambassador Program in IBM. Experience in conducting Process Reviews and Internal Audits.
- Executed software projects for Retail, Insurance, Pharmaceutical, Food product and Graphic Arts industry.
- Good communication skills and interpersonal skills.
- Certified Associate in Project Management from PMI.

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## SKILLS

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IBM i-series (RPG/400, RPGLE, CL), DB2/400

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## CERTIFICATIONS

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**Introduction to Computer Science and Programming using Python by MIT**  
**Introduction to Computational Thinking and Data Science by MIT(Online/In Progress)**  
**Professional Certificate in Data Science by Harvard University (Online/In Progress)**  
**Certified Associate in Project Management (CAPM) from PMI (Jan 08)**

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## WORK EXPERIENCE

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### **IBM India Pvt. Ltd.**

**03/2005- 03/2010**

***Sara Lee USA (06/2009 – 03/2010)***

- **Role :** Senior System Engineer
- **Responsibilities :** Responsible for JDE technical development.
- **Application :** JD Edwards 7.3
- **Technologies :** AS400, RPG400, CL, QRY400, DB2/400
- **Tools :** Implementor, Robot

***PineValley (12/2008 – 04/2009)***

- **Role :** Senior System Engineer, Tech Lead
- **Responsibilities :** Responsible for Client Deliverables and leading a team of junior members.

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- **Technologies** : IBM i-Series (RPGLE, CL, SQL)
  - **Tools** : Aldon, Robot, Hawkeye, Rational Portfolio Manager

***Kodak Graphics Communications (01/2006 – 11/2008)***

- **Role** : Team Lead, Quality/Metrics Coordinator, Team Member
- **Responsibilities** : Responsible for Client Deliverables, leading a team of junior members, reporting to Senior management and Client, Quality Processes and Metrics submission
- **Technologies** : IBM i-Series (RPGLE, RPG/400, CL, SQL)
- **Tools** : Implementor, Robot, Rational Portfolio Manager, Rational Clearquest

***Medtronic Inc (03/2005 – 11/2005)***

- **Role** : Team member
- **Responsibilities** : Responsible for providing solution to customers related to the Distribution module in JD Edwards, Daily interaction with clients to understand their problem and deliver a quick solution, Leveraging AS/400 knowledge and technical skills to provide solutions to customers, Preparing weekly reports, Mentoring new team members.
- **Technologies** : JD Edwards World Soft on AS/400

**Infosys Technologies Pvt Ltd., India**

**09/2000-09/2004**

***Data Conversion, Sysco Corporation Ltd., Houston USA (05/2003 – 09/2003)***

- **Role** : Programmer Analyst
- **Responsibilities** : Interviewing the stakeholders and analyzing documents (current conversion processes, Interface Requirement Documents etc.) to identify the conversion needs, activities and effort, Preparation of detailed work plan and allocation of responsibilities.
- **Technologies** : MS Office, MS Project Plan

***Pharmerica Inc., Tampa, Florida (10/2002 – 05/2003)***

- **Role** : Offshore Module Lead, Onsite Coordinator
- **Responsibilities** : System Appreciation, Technical Specifications, Coding, Code Reviews, Unit and Integration Testing, Coordination between onsite and offshore
- **Technologies** : AS/400 (RPG/400, RPGLE, CL/400, SQL/400)

***Pharmerica Inc., (8/2002 – 10/2002)***

- **Role** : Module Lead for Portal Development, Developer
- **Responsibilities** : . As a Module Lead, responsible for training the team members in ASP and SQL Server and development and implementation of a portal for the client. As a developer, responsible for coding and unit testing.
- **Technologies** : AS/400 (RPG/400, RPGLE, CL/400, SQL/400), ASP, SQL Server 2000

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***Pharmerica Inc., (02/2002 – 07/2002)***

- **Role :** Developer
- **Responsibilities :** Coding, Unit Testing, Code Reviews, Also involved in module co-ordination
- **Technologies :** AS/400 (RPG/400, RPGLE, CL/400, SQL/400), ASP, SQL Server 2000

***Reports, Schlumberger (12/2001 – 01/2002)***

- **Role :** Developer
- **Responsibilities :** Documentation of reports and views, Database configuration.
- **Technologies :** Oracle 8.0, Seagate Crystal Reports

***Publix (07/2001 – 11/2001)***

- **Role :** Developer
- **Responsibilities :** Developing Test Plans, Developing Pseudo Documents, Coding, Unit Testing
- **Technologies :** ASP, VB 6.0, SQL Server 2000, XML, XSL, Javascript

***Excel Communications Inc. (03/2001 – 06/2001)***

- **Role :** Developer
- **Responsibilities :** Developing Program Specifications, Developing Test Plans, Coding, Unit Testing
- **Technologies :** PL/SQL server Pages, PL/SQL, Oracle 8i/9iAS, Javascript

***Internal project, Infosys Technologies Ltd (01/2001 – 02/2001)***

- **Role :** Developer
- **Responsibilities :** Coding, Unit Testing
- **Technologies :** ASP, VB 6.0, Oracle

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**EDUCATION**

<b>M.Sc (Engg), Chemical Engineering</b> <i>Indian Institute of Science, Bangalore, India</i> CGPA 7.9/8.0	2000
<b>B.E., Chemical Engineering</b> <i>Jadavpur University</i> 89.5%	1997

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