

# Analyst, Revenue Accounting

American Airlines

Phoenix, AZ 85034

## American Airlines



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Job

Company

## Benefits

*Pulled from the full job description*

Health insurance

Dental insurance

401(k)

Flexible spending account

Employee assistance program

Vision insurance

Pet insurance

Location: Rio West E Bldg (PHX-RWE1)

Additional Locations: None

Requisition ID: 56353

## Intro

Are you ready to explore a world of possibilities, both at work and during your time off? Join our American Airlines family, and you'll travel the world, grow your expertise and become the best version of you. As you embark on a new journey, you'll tackle challenges with flexibility and grace, learning new skills and advancing your career while having the time of your life. Feel free to enrich both your personal and work life and hop on board!

## Why you'll love this job

- This job is a member of the Revenue Accounting Credit Card Fraud Team within the Finance Division.
- Responsible for reporting and analyzing data related to credit card fraud with a key role in supporting current and future process improvement initiatives.

## What you'll do

- Performs daily monitoring and regular analysis of credit card transactions
- Delivers efficient and accurate reporting of fraud data
- Prepares mid-month and month-end issues reports, in addition to completing ad-hoc reports
- Proactively identified and evaluates fraud trends across multiple sales channels
- Provides in depth, ad-hoc analysis including identifying and applying trends and root cause analysis
- Performs daily detailed analysis of declines and chargebacks to improve operational performance
- Develops presentations that summarize and communicates findings to management
- Makes recommendations to management on long-term strategic plans for fraud strategies
- Identifies issues, proposes solutions and coordinates/contributes to implementation
- Works with management and end-users to address data and process concerns
- Supports initiatives, projects and vendor relationships

## All you'll need for success

## Minimum Qualifications- Education & Prior Job Experience

- High School diploma or GED Equivalency
- 1 year related work experience in similar field/position
- General knowledge of payments, credit cards or fraud prevention

## Preferred Qualifications- Education & Prior Job Experience

- Bachelor's degree in relevant field or equivalent experience/training

## Skills, Licenses & Certifications

- Knowledge of Microsoft Office to include Word, Excel, Outlook, etc.
- Knowledge of basic SQL
- Knowledge of BI tools like Tableau
- Ability to logically structure analysis of complex issues and develops solutions to business problems and operational challenges
- Ability to both read and create process flows
- Proven track record of demonstrating analytical aptitude
- Ability to manage multiple relationships and projects, prioritizes opportunities, and takes initiative towards achieving common goals
- Ability to independently identify issues, analyze data and propose solutions
- Ability to present to various levels of management and tailor presentations as appropriate for each audience
- Strong organizational skills
- Ability to build relationships and interact productively
- Ability to work effectively as part of a team, as well as successfully in an independent role
- Willingness to show initiative and take ownership of job responsibilities
- Self-starter with logical, analytical, organizational and innovation skills
- Creative thought process, visionary attitude and innate curiosity

## What you'll get

Feel free to take advantage of all that American Airlines has to offer:

- Travel Perks: Ready to explore the world? You, your family and your friends can reach 365 destinations on more than 6,800 daily flights across our global network.
- Health Benefits: On day one, you'll have access to your health, dental, prescription and vision benefits to help you stay well. And that's just the start, we also offer virtual doctor visits, flexible spending accounts and more.
- Wellness Programs: We want you to be the best version of yourself – that's why our wellness programs provide you with all the right tools, resources and support you need.
- 401(k) Program: Available upon hire and, depending on the workgroup, employer contributions to your 401(k) program are available after one year.
- Additional Benefits: Other great benefits include our Employee Assistance Program, pet insurance and discounts on hotels, cars, cruises and more.

## Feel Free to be yourself at American

From the team members we hire to the customers we serve; inclusion and diversity are the foundation of the dynamic workforce at American Airlines. Our 20+ Employee Business Resource Groups are focused on connecting our team members to our customers, suppliers, communities and shareholders, helping team members reach their full potential and creating an inclusive work environment to meet and exceed the needs of our diverse world.

Are you ready to feel a tremendous sense of pride and satisfaction as you do your part to keep the largest airline in the world running smoothly as we care for people on life's journey? Feel free to be yourself at American.

Additional Locations: None

Requisition ID: 56353

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## Hiring Insights

### Job activity

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