**Use Case: Login**

**Scope:** Money Manager

**Level:** user goal

**Primary Actor:** Customer

**Stakeholders and Interests:**

* Customer – Wants to access his or her account quickly, while preventing unauthorized access to his account by other users.
* System Administrator – Wants to help the customer reset the password in the event that it has been forgotten.
* System Storage – Wants to verify the customer’s login information.

**Preconditions:** Customer has a valid account.

**Success Guarantee:**  Customer identification is authenticated. Customer proceeds to the home page.

**Main Success Scenario:**

1. Customer provides proof of identification.
2. System checks with System Storage to validate the identification.
3. System Storage confirms user’s identification.
4. User is presented with the home screen.

**Extensions:**

\*a. At any time, the Customer cancels the login request.

1. The System exits.

\*b. At any time, the System fails.

1. The System exits.

1a. The Customer has forgotten his identification information.

1. Customer elects to have his identification information reset.
2. System sends a notification message to System Administrator of the request to reset the Customer’s information.
3. System Administrator updates System Storage and notifies user of new identification information.

3a. System Storage is unable to confirm user’s identification.

1. System Storage notifies the System of error encountered when attempting identification confirmation.
2. System notifies user of the problem and presents the user with the option of attempting another login.