## Modeling & Control of Human Acuated Systems

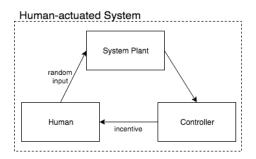
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# Human Actuated Systems (HAS)?



Dynamical systems where the system inputs are induced by human behaviours.

In such system...

- we cannot directly command human behavior
- still, their behaviours can be "encouraged" with (price) incentives.

# Human Actuated Systems (HAS)?





## Motivation and Objective

#### Motivation:

- Large-scale infrastructure has stochastic human decision-makers in the loop (e.g. smart grids, smart cities)
- We can collect data to better understand human behavior
- Behavioral economics and control theory are disparate disciplines

## Objective of this study

Construct a control-theoretic framework to optimize performance of human-actuated systems.

Specifically, we are trying to answer:

- How to model human behaviours with dynamical systems?
- Whow to incentivize human actuators to make desired behaviors for a system-wide benefit?

### Overview

- Literature
- System Model
- 3 Inventory Control Problem
- 4 Conclusion
- 5 Appendix: Reference Tracking Problem
- 6 Appendix: formulation of SQP problem

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## **Existing Literature**

In the existing controls literature,

- Human behaviors are addressed as noises/disturbances, [1-3]
- Human behaviors are to improve system performance [4]
- Finding optimal behaviors that mimic or improve upon human behavior [5]

In our previous study,

- Added a new perspective: Desired human behaviors are encouraged by incentives [6]
- Convex optimization with convexity constraints.
  - Restricted solution domain, allowing just few alternatives.

### In this study:

 Generalized model of human actuated system and control schemes, without restricting domain and number of alternatives.

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# System Modeling Framework

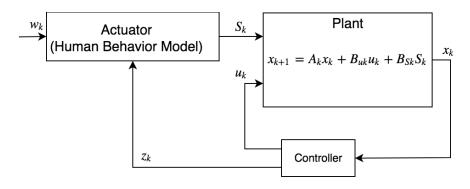


Figure: Block diagram of the Human-actuated system

## Discrete Choice Model (DCM)



### Professor Daniel Mcfadden

2000 Nobel Prize Winner in Economics

Berkeley, MIT, USC

Focus Area: Discrete Choice Theory

## Discrete Choice Model (DCM)

### Example of discrete choices:







If these were your only options, which of the following laptops would you choose to purchase?

	Brand	Microsoft	Apple	Google	
es	Operating System	Windows 10	OS X	Chrome OS	
	Screen Size	13.5"	13"	12"	
	Battery Life	12 hours	10 hours	12 hours	
	Front Camera	Yes	Yes	No	
	Rear Camera	Yes	No	No	
	Stylus	Yes	No	No	I would not
	Removable Keyboard	Yes	No	No	choose any of
	Price	\$1,499	\$1,299	\$999	these.
		0	0	0	0

Alt2

Attributes

Alt3

Alt1

# Discrete Choice Model (DCM)

$$U_j \doteq \beta_j^{\top} z_j + \gamma_j^{\top} w_j + \beta_{0j} + \epsilon_j, \tag{1}$$

where

 $U_j$ : Utility of j-th alternative,  $j \in \{1, ..., J\}$ 

 $\beta_j$ : Parameters of controlled attributes

 $z_j$ : Controlled attributes

 $\gamma_j$ : Parameters of uncontrolled attributes

w<sub>j</sub>: Uncontrolled attributes

 $\beta_{0j}$ : Alternative specific constant

 $\epsilon_j$ : Undefined errors

## Probability of Alternatives in Discrete Choice Model

### Logit model

Assuming that the undefined errors,  $\epsilon_j$ , have *iid* Extreme Value distribution, the probability of choosing *j*-th alternative is [7]:

$$\Pr(\text{alternative } j \text{ is selected}) = \Pr\left[\bigcap_{j \neq i} (U_j > U_i)\right] = \frac{e^{V_j}}{\sum_{i=1}^J e^{V_i}}, \quad (2)$$

where 
$$V_j \doteq \beta_j^{\top} \mathbf{z}_k + \gamma_j^{\top} w_k + \beta_{0j}$$
.

## Probability of Alternatives in Discrete Choice Model

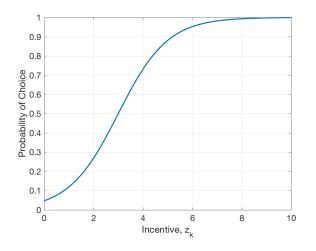


Figure: Binary Logit model example

## Mathematical Formulation of Human-actuated System

With a linear system plant,

$$x_{k+1} = A_k x_k + B_{uk} u_k + B_{Sk} S_k, (3)$$

#### where

- $x_k$  is state
- $\bullet$   $A_k$  is the system matrix
- B<sub>uk</sub> is the direct input matrix
- B<sub>Sk</sub> is the human input matrix
- $u_k$  is the direct input
- $S_k$  is the random human input to the system.
  - $S_k \in \{0,1\}^J$
  - $[S_k]_j = 1$  if alternative j is chosen and 0 otherwise
  - $\bullet \ \sum_{j\in\mathcal{J}} [S_k]_j = 1$

## Mathematical Formulation of Human-actuated System

Consider mean dynamics,

$$\bar{x}_{k+1} = A_k \bar{x}_k + B_{uk} u_k + B_{Sk} g(z_k, w_k),$$
 (4)

where

- $\bar{x}_k \doteq \mathbb{E}[x_k]$
- $g(z_k, w_k) \doteq \begin{bmatrix} \mathbb{E}\left[ [S_k]_1 \end{bmatrix} & \cdots & \mathbb{E}\left[ [S_k]_J \end{bmatrix} \end{bmatrix}^\top$
- $\mathbb{E}[[S_k]_j] = g_j(z_k, w_k) = \frac{e^{V_{jk}([z_k]_j, [w_k]_j)}}{\sum_{i=1}^J e^{V_{jk}([z_k]_i, [w_k]_i)}}, \quad \forall j \in \{1, \dots, J\}$ 
  - $\bullet \equiv \Pr([S_k]_j = 1)$

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## Inventory Control Problem





### Objective

Maximizing revenue by giving *price discount*,  $z_k$ , and *restocking inventories*,  $u_k$ .

## Inventory Control Problem

System dynamics,

$$x_{k+1} = x_k + u_k - B_S S_k, \tag{5}$$

#### where

- $x_k$  is the stock level of the item
- $u_k$  is the number of items ordered from supplier
- $S_k \in \{0,1\}^J$  is the vector of indicators
- $oldsymbol{\bullet}$   $B_{\mathcal{S}} = [0,1,...,J-1]^{ op};$  number of items purchased by a customer

(Mean dynamics is developed as previously mentioned.)

## Formulation of Optimization Problem

minimize<sub>$$u_k, z_k$$</sub>  $\sum_{k=0}^{N-1} \left[ c_u u_k - r B_S g(z_k, w_k) + \sum_{j=1}^{J} [c_z]_j [z_k]_j g_j(z_k, w_k) \right]$  (6)

subject to: 
$$\bar{x}_{k+1} = \bar{x}_k + u_k - B_S g(z_k, w_k),$$
 (7)

$$0 \le \bar{x}_k \le \bar{x}_{\mathsf{max}} \tag{8}$$

$$0 \le u_k \le u_{\mathsf{max}} \tag{9}$$

$$0 \le z_k \le z_{\text{max}},\tag{10}$$

#### where

- $c_u$  is the cost-per-unit from the supplier
- r is the revenue-per-unit from customers



# Solving Optimization with Dynamic Programming (DP)

The Bellman equation is

$$J_{k}(\bar{x}_{k}) = \min_{u_{k}, z_{k}} \left\{ c_{u} u_{k} - r B_{S} g(z_{k}, w_{k}) + \sum_{j=1}^{J} [c_{z}]_{j} [z_{k}]_{j} g_{j}(z_{k}, w_{k}) + J_{k+1}(\bar{x}_{k+1}) \right\},$$
where  $\bar{x}_{k+1} = \bar{x}_{k} + u_{k} = B_{S} g(z_{k}, w_{k})$  for  $k \in \{0, \dots, N-1\}$ 

where  $\bar{x}_{k+1} = \bar{x}_k + u_k - B_{Sg}(z_k, w_k)$  for  $k \in \{0, ..., N-1\}$ .

### Simulation Overview

### Consider:

- 30 customers
- Three alternatives:
  - buy nothing
  - buy one
  - buy two
- customers buy less items without discount
- customers are less sensitive to price discount for two items

### Simulation Result

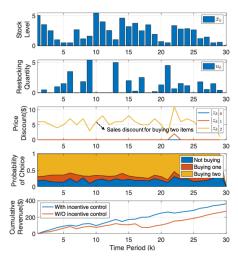


Figure: A simulation result for an inventory control problem.

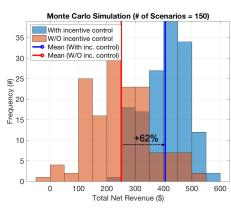


Figure: Monte Carlo simulation results for over 150 randomized scenarios.

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### Conclusion

#### Contributions:

- Proposed mathematical framework to model human-actuated dynamical systems
- Bridged decision-making in behavioral economics with control theory
- Various applications
  - e.g., Energy system operation; demand response program, EV charging station management, etcs.

### On-Going work:

- Demand Response incentive control, with Smart-Grid-Smart-City dataset from Australia.
- Controller design with higher order moments, replacing simplified mean dynamics.

### Reference

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- [3] Maruyama, Gisiro. "Continuous Markov processes and stochastic equations." Rendiconti del Circolo Matematico di Palermo 4.1 (1955): 48.
- [4] Leeper, Adam Eric, et al. "Strategies for human-in-the-loop robotic grasping." Proceedings of the seventh annual ACM/IEEE international conference on Human-Robot Interaction. ACM, 2012.
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- [7] Train, Kenneth E. Discrete choice methods with simulation. Cambridge university press, 2009.

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## Reference Tracking Problem

### Objective

Minimizing a deviation of the system plant's expected state trajectory  $\bar{x}$  from a reference trajectory  $x^{\text{ref}}$ .

with

$$f(\bar{x}_k, u_k, z_k, w_k) = A\bar{x}_k + B_u u_k + B_S g(z_k, w_k), \quad k \in \{0, ..., N-1\}. \quad (12)$$

The optimization problem

$$\min_{\bar{x}_{k}, u_{k}, z_{k}} F = \sum_{k=0}^{N-1} \left[ (\bar{x}_{k} - x_{k}^{\text{ref}})^{\top} Q_{k} (\bar{x}_{k} - x_{k}^{\text{ref}}) \right]$$

$$+ (u_{k} - u_{k}^{\text{ref}})^{\top} R_{uk} (u_{k} - u_{k}^{\text{ref}})$$

$$+ (z_{k} - z_{k}^{\text{ref}})^{\top} R_{zk} (z_{k} - z_{k}^{\text{ref}}) \right]$$

$$+ (\bar{x}_{N} - x_{N}^{\text{ref}})^{\top} Q_{N} (\bar{x}_{N} - x_{N}^{\text{ref}})$$

$$(13)$$

$$\sup_{k \to \infty} \bar{x}_{k+1} = f(\bar{x}_{k}, u_{k}, z_{k}, w_{k}),$$

$$(16)$$

$$(17)$$

# Solving with Sequential Quadratic Program (SQP)

Sequential Quadratic Programming (SQP) iteratively finds sub-optimal control polices by solving quadratic approximations to the original problem at every iteration.

(Details of reformulating it to a SQP problem is in Appendix.)

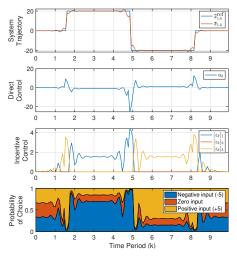
### Simulation Overview

### Consider a third order system

$$A = \begin{bmatrix} 0.1 & 1 & -1 \\ 1 & 0.1 & 1 \\ 1 & 0 & 0.5 \end{bmatrix}, \tag{18}$$

- the open-loop system is *unstable*, yet *controllable*
- the human's choice  $\in \{-5, 0, +5\}$
- the same probability over alternatives without incentive
- the human is equally sensitive to all incentives for choosing each alternative.

### Simulation Result



### Findings:

- (i) For  $k \in [2, 4]$  and  $k \in [5.5, 7.5]$ ,  $u_k \approx 0$ , yet  $([z_k]_1 \neq 0, [z_k]_3 \neq 0)$
- $\rightarrow$  Optimal strategy: is to leverage human actuation  $z_k$  instead of direct control  $u_k$ .
- (ii) the control effort cost with incentive control (349.1) is lower than that without incentive control (472.13).
- → Strong potential for cost savings in practical CPHS control problems

Figure: Simulated reference tracking results solved via SQP.

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### Linearization

SQP essentially replaces the nonlinear constraint (16) with a linear approximation. Using Taylor's theorem, we can approximate the system as<sup>1</sup>

$$\tilde{\mathbf{x}}_{k+1} = \tilde{A}_k \tilde{\mathbf{x}}_k + \tilde{B}_{uk} \tilde{\mathbf{u}}_k + \tilde{B}_{zk} \tilde{\mathbf{z}}_k, \tag{19}$$

where  $\tilde{x}_k \doteq \bar{x}_k - \bar{x}_k^{\mathrm{ref}}$ ,  $\tilde{u}_k \doteq u_k - u_k^{\mathrm{ref}}$ ,  $\tilde{z}_k \doteq z_k - z_k^{\mathrm{ref}}$ , and

$$\tilde{A}_{k} \doteq \nabla_{\bar{x}} f_{k} \left( \bar{x}_{k}^{\text{ref}}, u_{k}^{\text{ref}}, z_{k}^{\text{ref}}, w_{k} \right)^{\top}$$
 (20)

$$\tilde{B}_{uk} \doteq \nabla_u f_k \left( \bar{x}_k^{\text{ref}}, u_k^{\text{ref}}, z_k^{\text{ref}}, w_k \right)^{\top}$$
(21)

$$\tilde{B}_{zk} \doteq \nabla_z f_k \left( \bar{x}_k^{\text{ref}}, u_k^{\text{ref}}, z_k^{\text{ref}}, w_k \right)^{\top}.$$
 (22)

<sup>&</sup>lt;sup>1</sup>The derivation takes only one vector of controlled incentive  $z_k \in \mathbb{R}^J$ , but can be easily extended to multiple incentive controls by extending the dimension of  $z_k$ , i.e.  $z_k \in \mathbb{R}^{J \times s}$ , where s > 1 is the number of incentive controls. This results in s - 1 additional columns to  $\tilde{B}_{zk}$ , which corresponds to the partial derivatives of  $f_k(\bar{x}_k, u_k, z_k, w_k)$  with respect to each additional incentive controls.

## Linearization (Cont'd)

Note that  $\tilde{A}_k = A$  and  $\tilde{B}_{uk} = B_u$  since  $f_k(\bar{x}_k, u_k, z_k, w_k)$  is linear with respect to  $\bar{x}_k$  and  $u_k$ . Denote by  $\tilde{B}_{zk,m}^{\top}$  the *m*-th row of  $\tilde{B}_{zk}$  for  $m=1,\ldots,n$ . Then,

$$\tilde{B}_{zk,m}^{\top} = \begin{bmatrix} \frac{\beta_{k1} \exp\{V_{k1}([z_{k}^{\text{ref}}]_{1,[w_{k}]_{1}})\}}{\left(\sum_{i=1}^{J} \exp\{V_{ki}([z_{k}^{\text{ref}}]_{i,[w_{k}]_{i}})\}\right)^{2}} \psi_{k,m}(z_{k}^{\text{ref}}, w_{k}, 1) \\ \vdots \\ \frac{\beta_{jk} \exp\{V_{kJ}([z_{k}^{\text{ref}}]_{J,[w_{k}]_{J}})\}}{\left(\sum_{i=1}^{J} \exp\{V_{ki}([z_{k}^{\text{ref}}]_{i,[w_{k}]_{i}})\}\right)^{2}} \psi_{k,m}(z_{k}^{\text{ref}}, w_{k}, J) \end{bmatrix}^{\top}$$
(23)

where for  $j=1,\ldots,J$ , the function  $\psi_{k,m}$  is defined

$$\psi_{k,m}(z_k^{\text{ref}}, w_k, j) = \sum_{i=1}^{J} \left( [B_{zk,m}^{\top}]_j - [B_{zk,m}^{\top}]_i \right) \exp\{V_{ik}([z_k^{\text{ref}}]_i, [w_k]_i)\}.$$
(24)

### Reformulation with stacked variables

To apply the SQP framework to the aforementioned optimization problem, we first rewrite the optimization problem with respect to stacked variables v and  $v^{\rm ref}$ 

minimize<sub>v</sub> 
$$(v - v^{\text{ref}})^{\top} H(v - v^{\text{ref}})$$
 (25) subject to:

$$\begin{bmatrix} \bar{x}_{\text{init}} - \{v\}_{\bar{x}_0} \\ A\{v\}_{\bar{x}_0} + B_u\{v\}_{u_0} + B_S\{v\}_{z_0} - \{v\}_{\bar{x}_1} \\ \vdots \\ A\{v\}_{\bar{x}_{N-1}} + B_u\{v\}_{u_{N-1}} + B_S\{v\}_{z_{N-1}} - \{v\}_{\bar{x}_N} \end{bmatrix} = 0,$$
 (26)
$$[\{v\}_{z_0}, ..., \{v\}_{z_{N-1}}] \ge 0,$$
 (27)

## Reformulation with stacked variables (Cont'd)

where

$$v = [\bar{x}_0, u_0, z_0, ..., \bar{x}_{N-1}, u_{N-1}, z_{N-1}, \bar{x}_N], \tag{28}$$

$$v^{\text{ref}} = [\bar{x}_0^{\text{ref}}, u_0^{\text{ref}}, z_0^{\text{ref}}, ..., \bar{x}_{N-1}^{\text{ref}}, u_{N-1}^{\text{ref}}, z_{N-1}^{\text{ref}}, \bar{x}_N^{\text{ref}}],$$
(29)

$$H = diag\{Q_0, R_{u0}, R_{z0}, ..., Q_{N-1}, R_{u(N-1)}, R_{z(N-1)}, Q_N\},$$
(30)

and  $\{v\}_{(*)}$  denotes the elements of the stacked variable v that correspond to (\*).

We then take a second-order approximation of the Lagrangian function  $\mathcal{L}$  of (25)-(27) with respect to an optimal solution  $\hat{v}^{(i)}$  obtained at iteration i. We also linearize the equality constraints (26) with respect to  $\hat{v}^{(i)}$ 

## Formulation of SQP optimization problem

We eventually formulate the SQP optimization problem

minimize<sub>p</sub> 
$$F^{(i)} + \nabla F^{(i)\top} p + \frac{1}{2} p^{\top} \nabla_{vv}^2 \mathcal{L}^{(i)} p$$
 (31) subject to:

$$(\operatorname{diag}\{\begin{bmatrix} A & B_u & \tilde{B}_{zk} \end{bmatrix}\}_{k=0}^{N-1})^{\top} p$$

$$+\begin{bmatrix} \bar{x}_{\text{init}} - \{\hat{v}^{(i)}\}_{\bar{x}_{0}} \\ A\{\hat{v}^{(i)}\}_{\bar{x}_{0}} + B_{u}\{\hat{v}^{(i)}\}_{u_{0}} + B_{S}\{\hat{v}^{(i)}\}_{z_{0}} - \{\hat{v}^{(i)}\}_{\bar{x}_{1}} \\ \vdots \\ (A\{\hat{v}^{(i)}\}_{\bar{x}_{N-1}} + B_{u}\{\hat{v}^{(i)}\}_{u_{N-1}} \\ + B_{S}\{\hat{v}^{(i)}\}_{z_{N-1}} - \{\hat{v}^{(i)}\}_{\bar{x}_{N}} \end{bmatrix} = 0, \quad (32)$$

$$\nabla c(\hat{v}^{(i)})^{\top} p + c(\hat{v}^{(i)}) \ge 0, \tag{33}$$

where p is the SQP decision variable, and  $B_k$  is defined in (22). Gradient  $\nabla c(\hat{v}^{(i)})$  has a value of 1 in the place of elements that correspond to the incentive control  $z_k$ .

## Update algorithm and convergence

Once we obtain  $p^*$  from the aforementioned SQP, the optimal control  $\hat{v}^{(i)}$  at iteration i is updated according to

$$\hat{\mathbf{v}}^{(i+1)} = \hat{\mathbf{v}}^{(i)} + \alpha^{(i)} \mathbf{p}^*. \tag{34}$$

Then, the algorithm iterates until a set of convergence criteria are satisfied, e.g.  $p^* < \epsilon$  for some  $\epsilon > 0$ .

SQP inherits the convergence rate of the quasi-Newton method, and convergence can be guaranteed by an appropriate choice of  $\alpha^{(i)}$  assuming appropriate regularity conditions hold and unlikely edge cases (e.g. infeasibility of the problem) do not arise.