



KORE Telematics Upgrade Alert

Upgrade Date: **March 7, 2007**
Upgrade Start: **12:00 am CST (Estimate)**
Upgrade End: **05:00 am CST (Estimate)**
Impact: **15 – 30 min (Estimate)**
Contingency Date: **March 8, 2007**
Outage Description: **Network Upgrade to GPRS Services**
Services Impacted: **VPN Service, GPRS IP assignments**

Summary:

On Wednesday March 7, 2007 from 12:00AM EST through to 05:00AM EST, there will be some interruptions in KORE Telematics VPN Services. During this time we will be upgrading various components of our GPRS platform. This will include adding geographically redundant connections from Montreal to Atlanta. The upgrade will also include increased volume capability resulting in additional IP address space.

Please take note of the following changes and impacts to your network connectivity:

1) There is a possibility of your device now routing non-VPN traffic through our Atlanta facility. The updated KORE Telematics Public Facing IP Addresses are as follows:

KORE Telematics Public IP Ranges:	<64.132.157.224 /28> <66.38.152.128 /28> <205.200.236.232 /29>
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2) Clients implementing a Site-to-Site VPN will need to arrange to have specific routes added to ensure post-upgrade functionality.

KORE Wireless Canada Device IP Ranges :	<10.131.0.0 /16> <10.178.0.0 /16> <10.164.0.0 /16>
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3) There will be some GPRS traffic disruptions during this maintenance window. After the network interruption VPN services may need to be re-established.

Yours in Service,

Network Operations
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