

Dear Customer,

Ref: Family Day (Statutory Holiday)

Please be advised that the BSM Wireless head office will be closed on Monday February 18th 2008 for a Statutory Holiday.

In the case of an Emergency during regular business hours we will be able to offer limited support via our Customer Support line at 416-268-6556, or via email at customercare@bsmwireless.com. Please leave a message and a representative will respond to you shortly.

After regular business hours our Emergency Answering Service is available at 1-866-605-1200.

Our offices will resume normal operations on Tuesday February 19th. We thank you for your consideration and we apologize for any inconvenience this may cause.

Regards,

Your BSM Wireless Support Team
www.bsmwireless.com

Customer Support on Family Day (Statutory Holiday)

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