



Help Desk Outage Notification Form

Outage Date: Saturday, October 21, 2006

Start Time: 00:01 EST A.M

End Time: 04:00 EST A.M

Service Type: Planned

Estimated

Outage Length: 0 Min(s)

Work Summary:

Montreal SGSN upgrade to prepare the node for 3G implementation.

Additional Comments:

If the upgrade fails, techs will fall back to the original configuration. This could cause a failure of up to 30min in attaching to the data network. .

Services Affected: GPRS

Area(s) Affected:

MONGSN00:Eastern Canada (Quebec to Newfoundland)