
KORE Telematics Network Upgrade Alert

Upgrade Date:	June 13, 2007
Upgrade Start:	June 13, 2007 - 01:00 CDT
Upgrade End:	June 13, 2007 - 05:00 CDT
Impact:	Users will see a 30 minute interruption of service
Outage Description:	Network Upgrade – New Mobile Device IP Range
Services Impacted:	GPRS/VPN connections

Summary:

On June 13, 2007 KORE will be completing the addition of a new Mobile Device IP range. Users with a Hardware VPN connection to KORE must complete the actions listed below to ensure ongoing service is not disrupted. Be advised that you may experience a 30 minute outage affecting VPN and GPRS services during the maintenance window. We apologize for any inconvenience this may cause. Your patience is appreciated.

Action:

Hardware VPN users must update their configurations to allow for the new range:

10.110.0.0/15

Best Regards,

Network Operations Center
KORE Telematics Inc.