



Help Desk Outage Notification Form

Outage Date: Monday, October 30, 2006

Start Time: 00:01 EST A.M

End Time: 06:00 EST A.M

Service Type: Planned

Estimated

Outage Length: 0 Min(s)

Work Summary:

Montreal SGSN upgrade to prepare the node for 3G implementation.

Additional Comments:

There is a possibility of one to three 5min outages during this upgrade. If the upgrade fails, techs will fall back to the original configuration. This could cause a failure of up to 20min in reattaching to the data network.

Note: If this upgrade fails, the contingency night has been set for Tuesday October 31, 2006. Same time lines.

Services Affected: GPRS

Area(s) Affected:

MONGSN00:Eastern Canada (Quebec to Newfoundland)