



Help Desk Outage Notification Form

Outage Date: Tuesday, October 17, 2006

Start Time: 02:59 EST A.M

End Time: 09:00 EST A.M

Service Type: Planned

Estimated

Outage Length: 20 Min(s)

Work Summary:

An upgrade of the Vancouver GGSN is required to support 3G. All IP sessions will be lost and have to reconnect. A series of intermittent outages can be expected.

Additional Comments:

GRE customers will experience an additional outage that results in no traffic.

Services Affected: GPRS

Area(s) Affected: Vancouver GGSN