# **Bert Olsson**

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Full-stack Development, Software Architecture & Detailed Design, Project Management, Technical Documentation.

## **AREAS OF EXPERTISE**

### General

- Software Engineering: Architecture and Design, Development, Debugging / Maintenance
- Change Tracking, Configuration Management, Deployment
- Technical Documentation: Requirements and Designs, User Guides, Reference Manuals
- Remote Operation: Multi-Year Experience in Successful Remote Interaction

# **Software Engineering & Development**

- System Architecture and Detailed Design
- Front-End Web UI Development in Various Frameworks
- Server-Side Software Design, Development, Deployment, and Documentation
- Data Consumption, Translation, and Storage (ETL)
- Data Modeling and Database Schema Definition
- Integration of 3<sup>rd</sup> Party APIs

Programming Languages	web rechnologies
<ul> <li>□ C ~ C++</li> <li>□ JavaScript ~ TypeScript</li> <li>□ Java</li> <li>□ PHP</li> <li>□ SQL</li> <li>□ UNIX Shell</li> </ul>	<ul> <li>☐ Angular ~ React ~ Vue</li> <li>☐ Chatbots (Kore.ai, DialogFlow, Azure Bot)</li> <li>☐ jQuery ~ HTML ~ CSS</li> <li>☐ Node.js ~ Express</li> <li>☐ AWS (Alexa, EC2, Lambda)</li> </ul>
Databases	Other Tools / Tech
<ul><li>MySQL</li><li>Mongo</li><li>Neo4j ~ Cypher</li><li>Oracle</li></ul>	<ul> <li>☐ CMS (WordPress ~ Contentful)</li> <li>☐ Git ~ Jira ~ Confluence</li> <li>☐ Photoshop ~ Lucidchart ~ XD</li> <li>☐ Pipeline (Grunt ~ Maven ~ Github Actions)</li> <li>☐ UNIX CLI</li> <li>☐ Digital Audio ~ Video Production</li> </ul>

## **WORK HISTORY**

## Olsson.Tech - President (Clinton NJ)

December 2017 - Present

Founder of Olsson. Tech, providing custom software engineering services, largely for **W2O Group** (now known as **Real Chemistry**).

Operating and interacting remotely for nearly three years, we have quickly & successfully integrated our skills into projects at the design, development, and deployment levels.

### **Real Chemistry Web Platform**

Design & development of a platform to facilitate the rebranding of **W2O** as **Real Chemistry**. Real-time updates to **realchemistry.com** are made using the **Contentful CMS**. Content is delivered via an **AWS Lambda** middleware layer.

[ AWS Lambda, JavaScript, React, Contentful, HTML~CSS ]

#### **Vue Microsite**

Development of a website for a pharma client; specifically, a medication purchase component, written using Vue and Vuex.

[ Vue, Vuex, JavaScript, HTML~CSS, .NET, C# ]

#### **Chatbots**

Architecture and development of prototype and production chatbots for **W2O**, as well as an external pharma client.

[Kore.ai, DialogFlow, AWS Lambda, Node.js, HTML~CSS]

#### **Alexa Skill**

Design and development of an Amazon Alexa Skill to be part of a W2O presentation for a big company that makes soup.

[ Alexa Skill, Amazon Lambda, Node.js ]

### **SCAI Web Site**

Architecture and development of the transitionforvalue.org website.

[ Moodle, PHP, JavaScript, HTML~CSS ]

In addition to these **W2O** projects, acted as customer interface and developer for a major update of the **Millea Bros Auctions** website (**milleabros.com**). The site is built in *WordPress*, using *Visual Composer*. Since deployment, we have continued to provide site maintenance.

Currently, working with **Millea** to design and build new CRM capabilities, which requires an integration with the *ArtBrain* auction platform.

### **Vivoom — Senior Software Engineer** (Flemington NJ)

November 2019 - August 2020

Senior member of the tech team for the Vivoom video marketing platform. Main responsibility was analyzing the existing customer-facing AngularJS application, and the ground-up design of a more modern and generic approach. The solution used Angular 9 to reimplement the existing SPA, and allowed each customer instance of the app to be customized via JSON.

## Endava — Member of Digital Labs (Mendham NJ)

November 2015 - November 2017

After the purchase of Nickelfish by Endava, became a member of the Endava Digital Labs team.

#### **Artis**

Architecture and development of an internal blog and artifact manager for Endava. In addition to practical use by peers, a secondary goal was investigating *Graph Database* technology. We used the **Neo4**j database, and its Java API.

[Java, JSP, Neo4j Graph DB]

#### **VR**

Design and development of experimental virtual reality Android application. The effort was part of a feasibility assessment of VR headset control of many very remote cameras.

[ Java, Android SDK, Camera APIs ]

## Nickelfish IDM — Director of Engineering (Mendham NJ)

May 2010 - October 2015

Principal engineer and developer during the growth of Nickelfish IDM, reporting directly to the officers of the company.

#### **Coldwell Banker**

System architect, customer contact, and backend developer as technical lead of a multi-year effort culminating in a major update to **coldwellbanker.com**.

[ PHP, ETL, Web Services, MySQL, Unix Shell ]

### Wyndham / RCI

System architect, customer contact, and developer for over half-a-dozen Wyndham / RCI projects covering about 4 years.

[ PHP, Web Services, ETL, HTML~CSS, JavaScript, Java, MySQL, Oracle ]

#### **W2O Group**

Design and backend development for a number of web-based KPI dashboards in support of W2O work with Honeywell, Bayer, and others.

[ PHP, JavaScript, ETL of Metric and Social Media data ]

### **You Give Goods**

System architect, customer contact, and backend developer for **yougivegoods.com**. YGG has been connecting corporate and individual donors via its custom e-commerce platform for nearly ten years.

[ PHP, MySQL, Data Feeds, Payment Processing ]

In addition to the above, served as architect and developer of the server-side software for more than a dozen other Nickelfish projects, largely based on the LAMP stack. Clients included Benjamin Moore, Barker Black, Coleman Research, Fadó Irish Pubs, Howard Berger, Kitchen Expo, and Prudential.

## Telcom 21 — President (Lebanon NJ)

July 2006 – April 2010

President and founder of Telcom 21, providing custom development services for the telecom industry. The primary client was **Custom Toll Free (CTF)**, a provider of toll-free service.

CTF

Architecture, design, development, and customer interaction for a comprehensive toll-free management system, interacting with SMS/800 (the national toll-free number database). [C++, PHP, MySQL, API, HTML~CSS, JavaScript, ASN.1, MS Access ]

Divi

In addition to CTF work, I partnered with my friend Dave Vioreanu and his company Divi. Some of the projects were a flight status display for AT&T, as well as web sites for Pilates on 5<sup>th</sup> and The Connor Group.

## csf Corporation — Director of Toll-Free Systems (Somerset NJ) June 1991 – July 2006

Initially an architect and developer of custom solutions for *csf* clients (predominantly **AT&T**), and eventually moving into various leadership roles. Lead developer and then technical management for **8MS**, an application for management of toll-free numbers and their routing. Initially envisioned as a Windows-based client/server app, in 1994 it became our first web app.

Subsequently, created and managed a line of business that provided a means for companies and individuals to obtain quality toll-free numbers. Was the sole architect and developer of a new SaaS platform in support of this effort.

# Bell Laboratories — Member of Technical Staff (Murray Hill NJ) January 1977 – May 1991

Joined AT&T Bell Labs as a *Laboratory Assistant* in the summer of '76. Hired as a *Technical Associate* shortly thereafter. Promoted to *Senior TA*, and, ultimately, to *Member of Technical Staff*.

Major work areas: change and configuration management systems, early Windows client/server applications and technology bridges, internal and user documentation, many UNIX command-line and system-level tools.