



## Power of Power Platform

Stay Ahead

# Resource not found for the segment issue in Power Automate/Microsoft Flow



Recently , I have come across this issue with Power Automate while I am trying to create a record using “Create a new record ” action with Common Data Service(Current environment) connector based on some trigger.

I am not doing any complex stuff, just creating a quote line record and referencing a quote record. Referencing records is as simple as using dynamic content and

populating it to a lookup attribute right !!! No, its not. Let's see.

**Create Quote Line**

\* Entity name: Quote Lines

\* Name: Name x

\* Quantity: 1

Amount with Discount

Existing Product (Products): Choose the product to include on the quote to link the product's pricing and of

Manual Discount: Type the manual discount amount for the quote product to deduct any negotia

Price Overridden: Select whether the price per unit is fixed at the value in the specified price

Price Per Unit: Type the price per unit of the quote product. The default is to the value in the p

Product type: Product Type

Property Configuration: Status of the property configuration.

Quote (Quotes): Quote x

Add dynamic content

Select Product: Select whether the product exists in the Microsoft Dynamics 365 product

Ship To: Select whether the quote product should be shipped to the specified add

Ship To City: Type the city for the customer's shipping address.

Ship To Contact Name: Type the primary contact name at the customer's shipping address.

Ship To Country/Region: Type the country or region for the customer's shipping address.

Ship To Fax: Type the fax number for the customer's shipping address.

Ship To Name: Type a name for the customer's shipping address, such as "Headquarters" or "Fi

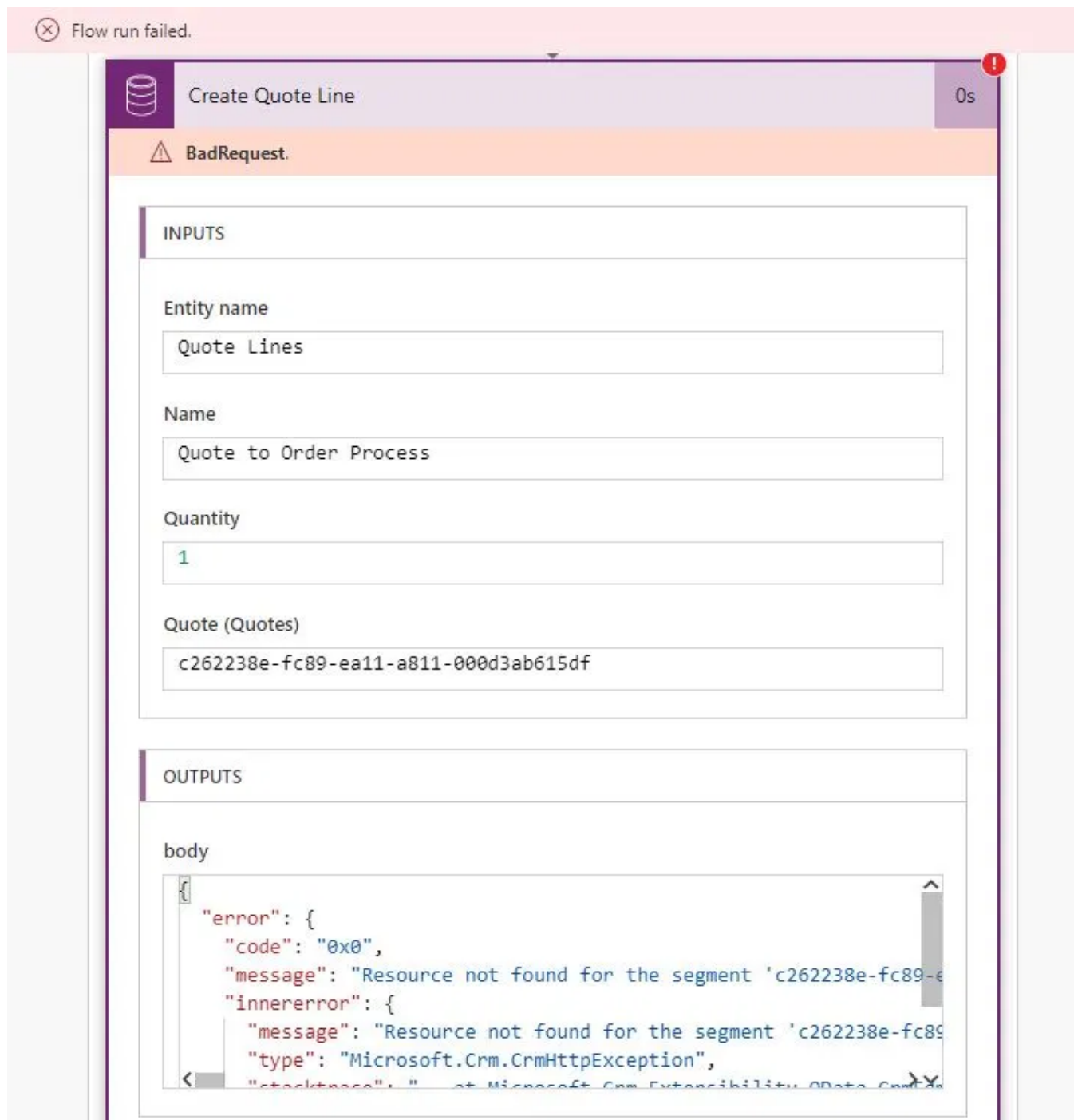
**Dynamic content**

Expression

quote

- Quote**  
Unique identifier of the quote.
- Quote Delivery Method**
- Quote Discount (%)**  
Type the discount rate that should be .
- Quote Discount Amount**  
Type the discount amount for the quo

I just run the flow with the above setup and flow run got failed with “Resource not found for the segment ‘c262238e-fc89-ea12-ba11-000d3ab615df’”



After some digging , found the cause. The new **CDS ( Current environment)** is the culprit. Issue is with the way of referencing attributes .It expects referenced attribute values in “Odata Id” format i.e

**EntityNameInPlural(Record’sId/GUID).**

So here in my case, for quote lookup attribute I should give like **/quotes/(Record’s Id/GUID).**

After making the above change, flow has run successfully.

The interesting thing is If you use old CDS connector, you wont face this issue. But we cannot be compromised to use old one cause the new connector gives us lot of advantages. Like, option to configure multiple trigger . Read [here](#).

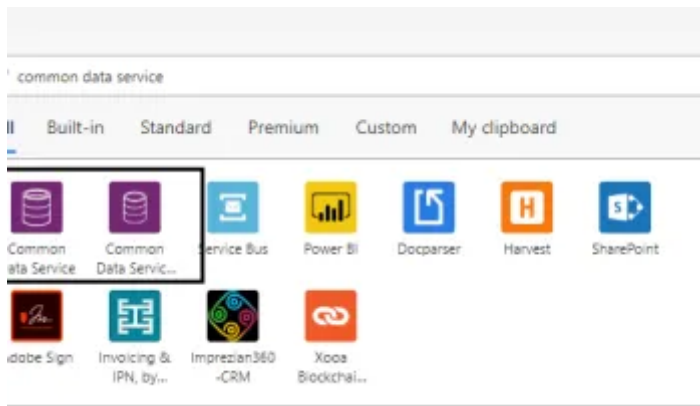
If you want to know the difference between CDS vs CDS (Current environment) connectors, refer this excellent [article](#) by Sara Lagerquist (MVP)

Hope it helps.

Like this:

Loading...

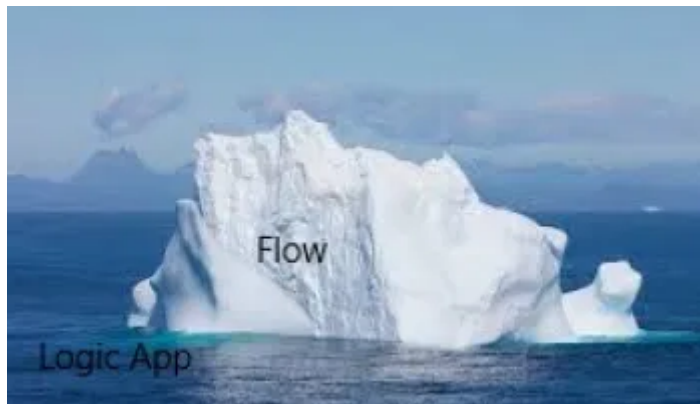
Related



### [When a record is created, updated or deleted trigger for CDS: Power Automate](#)

November 27, 2019

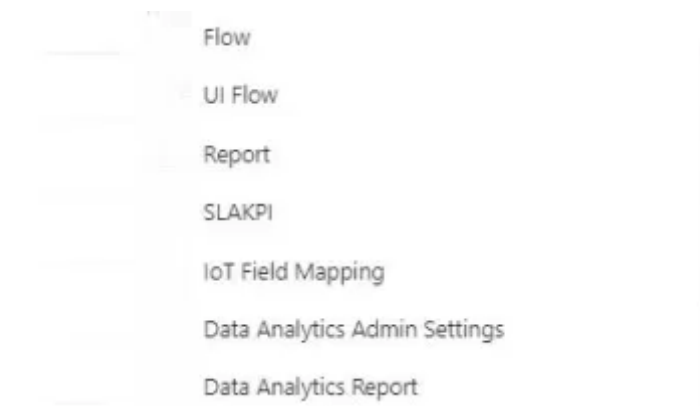
In "Power Automate/Flow"



### [Power Automate vs Azure Logic Apps](#)

November 19, 2019

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### [Connection references : Power Automate](#)

September 16, 2020

In "Power Platform"

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Nagaraja Emmadisetty / May 1, 2020 / Common Data Service, Dynamics 365 CE, Power Automate/Flow, Power Platform / common data service current environment connector, Referencing attributes in Power Automate or microsoft flow, Resource not found for the segment

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## 2 thoughts on “Resource not found for the segment issue in Power Automate/Microsoft Flow”

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**Simon**

May 12, 2020 at 8:31 pm

Thanks for this. How is this product even considered production ready with this type of quirks.

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**Anon**

May 4, 2020 at 4:19 am

Thanks for sharing!

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**Comments are closed.**

