

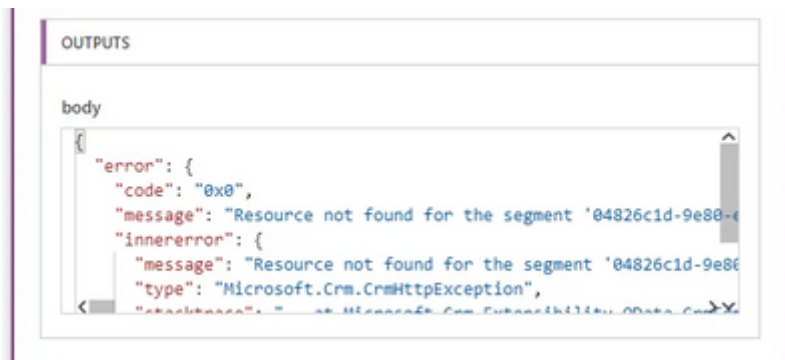



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- > **Resource not found for the segment issue in Power ...**

Article Options

nagaraja2026  05-07-2020 10:42 AMResource not found for the segment issue in Power Automate/Microsoft Flow  

Recently , I have come across this issue with Power Automate while I am trying to create a record using "Create a new record " action with Common Data Service(Current environment) connector based on some trigger.

I am not doing any complex stuff, just creating a quote line record and referencing a quote record. Referencing records is as simple as using dynamic content and populating it to a lookup attribute right !!! No, its not. Let's see.

Create Quote Line

*Entity name: Quote Lines

*Name: Name x

*Quantity: 1

Amount with Discount

Existing Product (Products): Choose the product to include on the quote to link the product's pricing and of

Manual Discount: Type the manual discount amount for the quote product to deduct any negotia

Price Overridden: Select whether the price per unit is fixed at the value in the specified price

Price Per Unit: Type the price per unit of the quote product. The default is to the value in the p

Product type: Product Type

Property Configuration: Status of the property configuration.

Quote (Quotes): Quote x

Add dynamic content

Select Product: Select whether the product exists in the Microsoft Dynamics 365 product

Ship To: Select whether the quote product should be shipped to the specified add

Ship To City: Type the city for the customer's shipping address.

Ship To Contact Name: Type the primary contact name at the customer's shipping address.

Ship To Country/Region: Type the country or region for the customer's shipping address.

Ship To Fax: Type the fax number for the customer's shipping address.

Ship To Name: Type a name for the customer's shipping address, such as "Headquarters" or "Fi

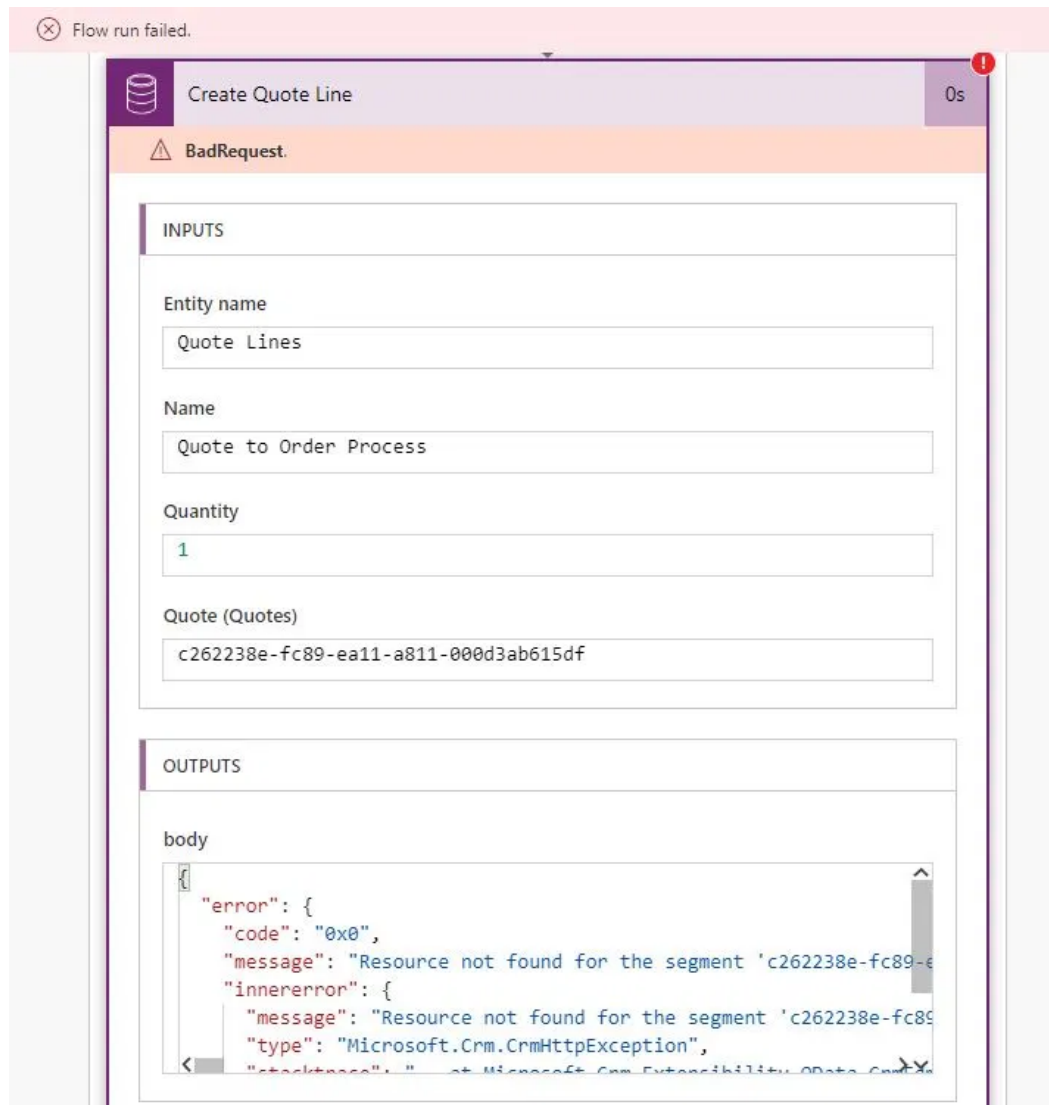
Dynamic content

Expression

quote

- Quote**
Unique identifier of the quote.
- Quote Delivery Method**
- Quote Discount (%)**
Type the discount rate that should be.
- Quote Discount Amount**
Type the discount amount for the quo

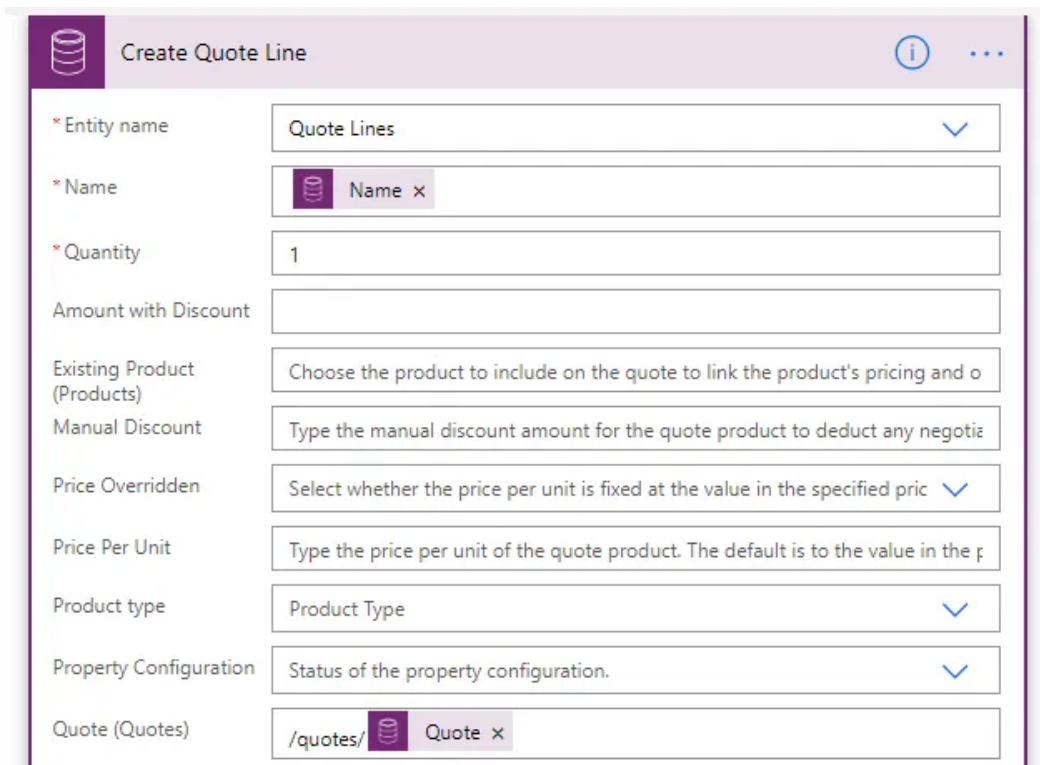
I just run the flow with the above setup and flow run got failed with "Resource not found for the segment 'c262238e-fc89-ea12-ba11-000d3ab615df'"



After some digging , found the cause. The new **CDS (Current environment)** is the culprit. Issue is with the way of referencing attributes .It expects referenced attribute values in “**Odata Id**” format i.e

EntityNameInPlural(Record’sId/GUID).

So here in my case, for quote lookup attribute I should give like **/quotes/(Record’s Id/GUID).**



Create Quote Line

* Entity name: Quote Lines

* Name: Name

* Quantity: 1

Amount with Discount

Existing Product (Products): Choose the product to include on the quote to link the product's pricing and o

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Product type: Product Type

Property Configuration: Status of the property configuration.

Quote (Quotes): /quotes/ Quote

After making the above change, flow has run successfully.

The interesting thing is If you use old CDS connector, you wont face this issue. But we cannot be compromised to use old one cause the new connector gives us lot of advantages. Like, option to configure multiple trigger . Read [here](#).

If you want to know the difference between CDS vs CDS (Current environment) connectors, refer this excellent [article](#) by **Sara Lagerquist (MVP)**

Hope it helps. Original post is from my [blog](#).

Everyone's tags

(5):

CDS

CDS connector

Common Data Service

not found

Resource not found



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Comments

SandraSoniec 

07-03-2020 02:14 AM

Had the same issue. If you want to update a custom entity, don't forget the prefix to get it up and running!



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SandraSoniec 

07-20-2020 12:37 AM

@SkiMiquel Entities have a "display name" and "name". My custom entity has the display name "Standards" and name is "mc_standards". All my custom entities have "mc_" as prefix. You have defined your own during creation of your custom entity. You need to use the name for doing the update. Check the name of your entity in the power apps maker portal under Data > Entities > yourEntity. Then follow the instructions for updates.



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yamnjjt

08-26-2020 10:56 PM

Hey @Bluebug

I believe I had a similar issue.

My look up field is

- Display Name: Business Unit
- Name : prefix_BusinessUnit

And in the flow I have entered

/businessunits/{guid}

so it is the displayname in plural and in lower case and without spaces



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GringoInMiami 

09-02-2020 02:43 PM

Having the same problem with a custom entity but no matter what format I try, it can't seem to find it. Ugh...



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Reigningfear 

09-09-2020 04:38 PM

Thank you for posting the solution to this. My situation was very similar. In my case, I was pulling the record ID into a variable and placing that in the field as dynamic content thinking "Well it is asking for a GUID, so this should work." It did not work and ended up being very confusing. I was trying to update a field

whose LookUp was to the systemusers entity. Using the above suggestion of appending /entityname/(variable with GUID), I was able to get it working:

Supervisor (Users)

/systemusers/{x} Supervisor Record ID X

Something I noticed is even if you aren't creating a flow within a solution, this is still needed if you choose "Current Environment" in the trigger:



I chose this because I plan on adding the flow to a solution in the future. Hope this helps others who may be in a similar boat.



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LKinsman 

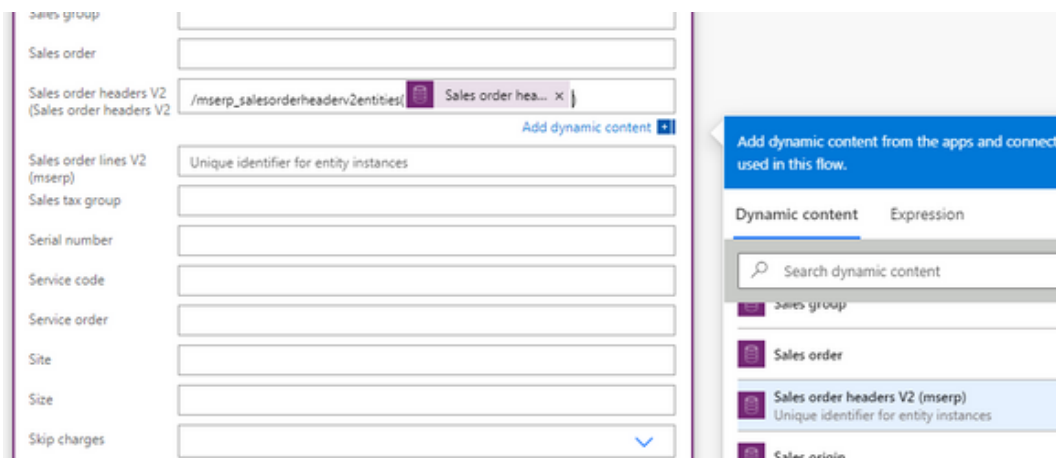
09-10-2020 01:16 PM

I just got this working using a Virtual Entity for SCM for sales order lines. I tried many combinations of the slashes and parentheses as described in this blog and the one linked from Sara Lagerquist. What finally worked for me was this:

- 1) Be sure to use the prefix for the virtual entity mserp_
- 2) Be sure the entity name is case sensitive. I got the exact value from the Odata result from the prior step where I created the sales order header. (mine showed as all lower case, including the v in 'v2'!)
- 3) the name of the entity is certainly plural in English, 'entities' in my case, not 'entitys'. Again, I got the exact spelling by looking at the OData output from the prior step on a test run.
- 4) I used a forward slash in front

5) I used parenthesis around the dynamic data from the prior step for the "unique identifier for entity instances". Don't pick the variable with the normal name for the field by accident!

So, my step to create the virtual entity Sales Order Lines V2 looks like this:



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binkster

11-24-2020 01:38 PM

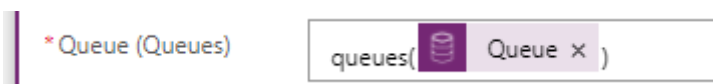
Below is the syntax that works for me for system entity lookups versus custom entity lookups.

Setting a lookup to a *system* entity:

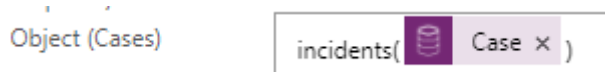
```
[system entity plural name]([variable])
```

For example:

Queues:



Cases:



Setting a lookup to a *custom* entity:

```
/[prefix_entitypluralname]([variable])
```

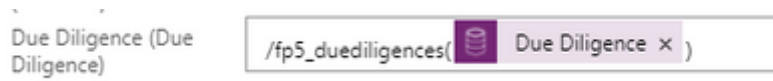
Important note: My custom entity is called 'Due Diligence' and I set the plural name to also be 'Due Diligence' with no 's'. I did a get record on a specific Due Diligence record, and the odata output tells me that there is an 's' on the end.

Here is a screenshot of the entity names from the 'classic' solution interface (note there is no 's' in the plural name)

And here is the odata output showing the 's' added on the end.

```
{
  "@odata.context": "https://800.apimicrosoft.com/dynamics.com/api/data/v9.1/$metadata#fp5_duediligences/$entity",
  "@odata.type": "Microsoft.Dynamics.CRM.fp5_duediligence",
  "@odata.id": "https://800.apimicrosoft.com/dynamics.com/api/data/v9.1/fp5_duediligences(e1e07e3f-c95f-4293-8a92-df3d663e555a)",
  "@odata.etag": "W/\"20066811\"",
  "@odata.etag": "fp5_duediligences(e1e07e3f-c95f-4293-8a92-df3d663e555a)"
}
```

I then set my lookup in the flow as shown below and it finally worked for me:



So my advice is to do a 'get record' on the entity you want to do a lookup to and confirm what the plural name is and then use that.



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