Sourabh Beniwal

Software Engineer Full Stack

Melbourne, Australia, +61411058940, sourabhbeniwal@outlook.com

Professional summary

Results-driven Technology Professional with a unique blend of ICT, software development, and healthcare experience. Demonstrated ability to rapidly adapt to new technologies and deliver innovative solutions that enhance operational efficiency. Proven track record in stakeholder engagement, problem-solving, and implementing technical solutions aligned with organizational objectives. Strong foundation in APS values of integrity, commitment, accountability, and respect.

Employment history

ICT Support Officer, Mar 2024 - Present

Department of Defence, Melbourne

- Developed and implemented an automated solution for printer mapping and configuration on print servers, streamlining the deployment process and reducing task completion time from multiple days to minutes
- Coordinate and prioritise service desk tickets across multiple technical teams and external vendors, ensuring timely resolution and maintaining service level agreements (SLAs)
- Implement ITIL 4 frameworks to enhance service delivery and incident management processes, resulting in improved operational efficiency
- Provide responsive technical support to Defence personnel, resolving complex ICT issues promptly to maintain operational readiness.
- Contribute to long-term ICT strategy, aligning technological advancements with evolving Defence requirements and future operational demands.

ER Registered Nurse, Apr 2021 - Jul 2023

Department of Health, Darwin, NT

- Coordinated critical care efforts, enhancing patient outcomes under pressure
- Meticulously documented patient care, maintained accurate medical records, and ensured compliance with hospital policies and regulatory requirements.
- Fostered interdisciplinary teamwork, bridging communication gaps among healthcare professionals. Led initiatives to streamline patient handoffs and care transitions.

Education

Graduate Certificate in Computer Science, Jan 2023 - Aug 2024

Monash University , Melbourne, AU

Completed an intensive program in advanced computing principles and software development methodologies, mastering key areas such as database systems, computer architecture, networking protocols, and object-oriented programming.

Software Engineering Bootcamp, Jan 2023 - Oct 2024

Holberton School Australia, Melbourne, AU

Completed a 9-month intensive software engineering course, focusing on hands-on, project-based learning in C programming, Unix, Python, and JavaScript for back-end and full-stack development.

Bachelor of Nursing, May 2017 - Aug 2020

Charles Darwin University, Darwin, NT

Courses

Database Design and Programming with C++, May 2022 - Nov 2023

Deakin University

Modern Search Engine Optimisation

Frontend Masters

Web Accessibility

Frontend Masters

Skills

Project Management, Agile Methodologies, Risk Management, Stakeholder Communication, Team Leadership, Software Development, DevOps, UI/UX Design, API Development, Database Management, Technical Writing, Data Analysis, System Architecture, Artificial Intelligence, Machine Learning.

Links

LinkedIn: linkedin.com, My Website: meetsourabh.vercel.app.

Additional information

Volunteer Experience, Barayamal- First Nations Entrepreneurship Initiative

- Engineered Chrome extensions promoting Indigenous culture using Chrome DevTools, JavaScript, and modern web technologies
- Implemented responsive design principles ensuring cross-browser compatibility and optimal user experience
- Collaborated with stakeholders to align technical solutions with cultural sensitivity requirements