BAILEY STEIN

CS STUDENT, ENTREPRENEUR, AND PRODUCER

CONNECT

Phone: (989) 372-0106
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EDUCATION

UNIVERSITY OF MICHIGAN
BS Computer Science
Minor in Writing
April 2020

COURSEWORK

Data Structures & Algorithms
User Interface Development
Digital Product Design
Web Systems

SKILLS

ADVANCED
JavaScript, Python, C++, HTML, CSS

INTERMEDIATE
jQuery, AWS EC2, WordPress

BASIC
C, C#, Java, Angular, React, Vue.js

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SOFTWARE
Sketch, Photoshop, Final Cut Pro

PROFILE

I am passionate about fulfilling high-quality user experiences and have a wide range of experience, from managing my online business with a strong emphasis on customer experience to developing user interfaces with a variety of tools and frameworks.

EXPERIENCE

INDEPENDENT BUSINESS OWNER | FROM DEC 2017 - PRESENT
REVCOO

- Deliver fast, reliable internet access to over 300 monthly subscribers across the United States via 4G LTE
- Tracked and responded to approximately 80 customer service tickets during August with personalized troubleshooting, answers to general questions, and billing accommodations
- Achieved 73% year-over-year subscriber growth by improving the customer experience with qualitative feedback analyses, subsidized equipment costs, and improved email response times

WRITER & VIDEO PRODUCER | FROM MAY 2015 - PRESENT
ANDROID AUTHORITY

- Published 68 written articles and 75 videos receiving 23.2 million views from a diverse global audience
- Collaborated with marketing teams at Samsung, Lenovo, ZTE, Huawei, and OPPO to produce native content for ad campaigns
- Reported on announcements from more than ten press events

PROJECTS

PROJECT DESIRE: A MEAN stack web app for shipping packages
PROJECT EMERALD: An online game about philosophical implications
4CASTR: A mobile weather app downloaded more than 90,000 times
REVCOO.COM: An online store for items needed for Revcoo service
PROJECT AUREOLIN: A single-page portfolio website template
TASK MANAGER CONCEPT: Wireframes for an app to help students