



BARTŁOMIEJ STRUŻYŃSKI

IT SUPPORT
SPECIALIST

ABOUT ME

IT Support Specialist with hands-on experience in technical support, system administration, and network maintenance. Skilled in troubleshooting, end-user assistance, and working with Windows environments. Focused, communicative, and solution-oriented. Always looking to improve workflows and user experience.

SKILLS

- IT hardware configuration and troubleshooting
- Network configuration and administration (LAN/WLAN)
- Microsoft operating systems and Windows Server
- M365 platform management
- CCTV systems support (HikVision)
- Teamwork and problem-solving
- Documentation and reporting (Service Desk)

CONTACT

Wiązów, Poland

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🌐 bstruzynski.github.io/Portfolio

PROFESIONAL EXPERIENCE

Junior IT Specialist

Outsourcing24 Sp. z o.o. – Brzeg

Dec 2022 – Jun 2025 (2 years 7 months)

- Provided daily IT support for clients (Helpdesk)
- Installed and decommissioned IT hardware
- Managed virtual servers (Windows Server, Hyper-V), Active Directory, and RDS configuration
- Maintained local network and server infrastructure
- Reported task status using internal Service Desk Plus MSP system

Junior EDI Specialist

Absysco – Bydgoszcz

Nov 2019 – Dec 2022 (3 years 2 months)

- Maintained electronic data interchange systems
- Integrated systems for new clients
- Managed and maintained databases

Online Sales Specialist

P.H.U. Boyar – Olsztyn

Jan 2016 – Aug 2019 (3 years 8 months)

- Managed online sales channels (e-commerce, Allegro)
- Handled customer service and shop maintenance

EDUCATION

University of Computer Science and Management, Olsztyn

B.Sc. in Computer Science – Network Management

Oct 2015 – Apr 2020

High School Diploma – Computer Science

ZSP No. 2, Oława

Sep 2011 – May 2015

LANGUAGES

- English – Intermediate proficiency
- Polish – Native