Benjamin Sweezy 1928 Ridge Road (919) 475-0852
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NCDIT Hiring Team,

I am excited to apply for the **IT Project Portfolio Manager** role at NCDIT. I have over a decade of experience in government agency IT management, most recently as the **Chief Information Officer** of a federal agency and as the director of the **Salesforce** Executive Center for Government.

Ten+ Years of IT Management Experience. I have had progressive responsibilities in information technology, culminating as CIO and Deputy Director of a government agency. I began as a business analyst and database administrator (DBA) for the executive information system analyzing the performance and health of 700+ major IT projects across U.S. government agencies. I was promoted to Product Manager of all information systems for the U.S. Federal Chief Information Officer, leading the overall vision, technical project management, weekly/daily scrum meetings, and all contractor oversight. Finally, as CIO, I led the entire portfolio of IT systems and services for a government agency.

Multiple Mission-Critical IT Projects. I led two major IT modernization programs as CIO. First, I led the agency's migration to cloud computing (Microsoft Office 365, Azure, and Amazon Web Services). Second, I led the replacement of the agency's legacy grants management system with a cloud-based Software as a Service (SaaS) replacement.

Responsibility for Government IT Contracts. For these major transformations, I was responsible for developing new approaches to acquiring the necessary resources and skills. Each of these efforts were multi-year transformations that had stalled–running behind schedule and over budget–prior to when I arrived. I revised the acquisition strategy and management approach for each, wrote new contracts for industry support, and led the creation of new integrated project plans with milestones, user outreach activities, and technical design. At both government agencies, I drafted new requests for proposal, statements of work,and model key deliverables for IT contracts. I conducted technical reviews of vendor proposals and led oversight of performance and government communication with each vendor to correct performance gaps outside of agreed parameters of cost, timeframes, and quality.

Responsibility for Supervisors and Team. I have experience supervising other project managers with IT responsibilities for a government agency. For example, I supervised a manager who led the team modernizing the state library performance reporting system, including roles such as business analyst, developers, and architect. I have authored government employee performance plans, position descriptions, and annual reviews for 9 direct reports, including supervisors.

IT Subject Matter Expert. I am an industry expert in government IT transformation, and have been invited to deliver talks at multiple industry events and to serve as the spokesperson for government agencies to the press. I led the research team for the Federal government's 2016 *State of Federal IT* review of all executive branch agencies' IT portfolios and practices. Finally, I was recognized by the Federal Computer Week "Federal 100" award for my leadership of government IT reform initiatives at the Office of Management and Budget. As the director of the Salesforce Executive Center for Government, I developed roundtable programs on current trends in government IT services, software, successful management models, procurement policy, and strategies for vendor management.

I relocated back to North Carolina during the pandemic from Washington, DC and am delighted for the opportunity to help strengthen the State's approach to digital transformation, technology, and data analytics across the diverse missions of executive agencies statewide.

Sincerely,
Benjamin Sweezy