# Bui Phuong Thao

buiphuongthao215@gmail.com

Phone: 0969480891

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### Introduction

Fresh graduate at National Economics University, majoring in Data Science in Economics and Business. Goal-oriented, Data Science and Artificial Intelligence enthusiast. Proficient at self-study, communication and teamwork, capable of working effectively under pressure.

### EDUCATION

### **National Economic University**

(2021 - present)

Major: Data Science in Economics and Business

- GPA: 3.53/4.0
- Achieved A,A+ in Calculus, Data Structure and Algorithm, and Data Preparation and Visualization course
- Top 30 finalists of RMIT Business Analytics Champion 2024

## EXPERIENCE

MB Ageas Life

(April 2025 – Present)

Data Intern, Digital Customer Experience Department

- Supported data extraction and processing using SQL to serve internal campaign and customer experience analysis
- Developed preprocessing data pipeline for modelling customer segmentation

ABI Game Studio Intern Data Analyst (July - November 2024)

• Designed and developed dynamic dashboards to visualize key performance metrics, improving team decision-making

## **PROJECTS**

Following items are clickable on PDF

#### • Credit Default Risk

An assignment of Risk Management course, classifying default and non-default customers using German Credit Data. SMOTE was used to rebalance while Weight of Evidence and Information Value were applied for feature selection. A result of 0.84 roc-auc score and accuracy of 0.83 was achieved.

### • Spam Review Detection

A NLP project to classify whether a review is generated by a human or computer. Text processing techniques were executed along with different words embedding approaches. TF-IDF was concluded to work best with 0.89 accuracy score when combined with Logistic Regression and boosting algorithms like AdaBoost.

### SKILLS

Programming language

Python, SQL

Libraries & tools

Power BI, Pandas, Numpy, Scikit-learn, Keras, Matplotlib, Seaborn, Apache Spark

#### CERTIFICATION

IELTS 8.0

Issued September 2020

HackerRank Python Certification (Basic)

Issued May 2024