

# TRINITY CARPENTER

DOB: 03/25/04 ☎(252)-218-1419

📍 565 Highland Ave. Rochester, NY 14620

✉ aquaarrow82@gmail.com

*Seeking a server position*

## EDUCATION

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### **Monroe Community College**

*Sep 2022 - May 2024*

*Psychology Associates Degree, GPA upon graduation 3.721*

### **Wilson Community College**

*Aug 2020 - May 2022*

*Took several dual-enrollment college classes through WCC while attending high school*

### **Wilson Preparatory Academy Wilson NC**

*Aug 2018 - May 2022*

*Took several advanced placement (AP) classes: AP Research, AP Literature, AP Language/English, and AP US Gov. Weighted GPA 4.047 Unweighted GPA 3.714*

*- Cum Laude Graduate*

## SKILLS

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<b>Interpersonal Skills:</b>	Can accurately read patrons and exceed their expectations through highly personalized connections throughout the dining experience
<b>Problem Solving:</b>	Able to promptly understand, address, and resolve guest's complaints apologetically
<b>Collaboration Skills:</b>	Loves to work efficiently within any team to ensure every job gets done well
<b>Product Knowledge:</b>	Excels at memorizing product information and descriptions of various dishes and beverages
<b>Event Coordination :</b>	Vast experience with setting up and working at special events and large gatherings

## WORK EXPERIENCE

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### **Server/Bartender, Native Eatery & Bar Rochester NY**

*Feb 2024 - Present*

*Primarily worked behind the bar creating a large array of classic craft cocktails and pouring an excellent rotating selection of craft beer and seasonal wine in a beautiful upscale dining venue within the heart of Rochester. Also served numerous guests at tables, retaining and providing information about various specials and featured dishes. Served/bartended during many special events including weddings, business parties, baby showers, and more.*

- Mastered extensive craft cocktail recipes
- Excelled at service during special events

### **Server/Bartender, Olive Garden Greece NY**

*June 2022 - May 2024*

*Served guests in a casual American-Italian dining setting, promptly serving endless soup, salad, and pasta while personalizing connections with tables. Prioritized excellent, quick, and kind service for each and every table. Kept the bar-top and all its components in a clean and organized state, handled transactions, and responsibly crafted/served a wide variety of alcoholic cocktails and beers as well as speciality non-alcoholic drinks, coffees, and mixes.*

- Frequently given large parties to personally serve and impress
- Recognized as a remarkably hard-working server by managers and have received many guest compliments

### **Front of House Food Service Worker/Team Member, Chick-Fil-A - Wilson NC**

*July 2020 - April 2022*

*Served thousands of patrons over the years in both the dining room and drive-through serving meals, taking orders, resolving complaints, performing 'table-touch-ins', and generally ensuring a pleasant experience for each and every guest.*

- Received the 'Speedy' team member award (2021)
- Became trainer certified (2022)