



CONSUMER PROTECTION  
AGENCY

# CONSUMER PROTECTION

ELECTRONICS WARRANTY PLAN



GET THE BEST IN WARRANTY  
PROTECTION WITH CONSUMER  
PROTECTION WARRANTY PLAN.





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## OVERVIEW

### WE'RE TAKING CONSUMER PROTECTION PLANS TO ANOTHER LEVEL.

The Consumer Protection Team is changing the dynamics and transforming the world of consumer protection plans. We hit two birds with one stone. We give you coverage for both the electronic devices that you have recently bought and those which you have owned, all under one plan. From TVs to gaming consoles, we've got your back. Home theatre systems, computers, small appliances, you name it. Our plan gives you a safe roof for all your electronics.

Our Electronics Warranty Plan isn't going to tempt you in with a low monthly fee and then slam you with a big deductible. The deductible our electronics warranty plan is a standard \$25 per claim.



You can also add Accidental Damage Coverage to your laptops, tablets, and smartphones so that you're covered if they fall to the floor or drop into water.

## GET THE PEACE OF MIND YOU'VE ALWAYS WANTED WITH A COVERAGE THAT ADEQUATELY SUITS YOUR NEEDS.

If you sit down to make a list of every type of electronics in your house from the biggest right down to the smallest, you are suddenly going to realize that you actually do have a lot of devices that you need to use regularly. From laptops, phones to TVs, there are so many devices we own that make our lives so much easier. What becomes of us then, when one of our devices completely stops working or gets damaged? Does this mean that life stops when our devices do? It really does not have to be this way.

## YOUR LIFE SHOULD BE AS SEAMLESS AS IT WAS BEFORE YOUR DEVICE STOPPED WORKING. AND IT CAN.

With our electronics protection plan, you can rest assured knowing that all of the devices in your home are protected





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in case of any damage. All your electronic devices will be covered under only one plan, so you don't need to keep tabs on different plans for different devices. We take out the worry and the hassle so you can use all your devices freely, without any worries.

## WAIT, IT GETS BETTER.

We've eliminated the trouble of contracts and set terms, and with only a small monthly fee under our electronics warranty plan, create your own peace knowing that all your electronics are insured.

## NO NEW ELECTRONICS? NO PROBLEM!

We still offer coverage for electronics that are up to 3 years old at the time of enrolment.

**What's holding you back? Sign up to our plan today!**

- Unlimited number of consumer electronic devices you can cover
- Accidental damage is readily available for laptops, smart phones and tablets







- No contract set, pay as you go!
- Get all your electronics up to 3 years old or newer at the time of enrollment covered.
- As long as you make your monthly payment, your coverage policy will never expire.

## FAQS

### How does the Consumer Protection Electronics Warranty Plan work?

For one low monthly fee, our electronics warranty plan covers mechanical failures and electrical failures that occur during normal use, and accidental damage from drops and spills. The plan covers those repairs necessary to return your device to its intended functionality under normal operation.

### How does the Electronic Warranty Plan work?

Our electronics warranty plan covers any mechanical or electronic failures arising from any accidental damage from spills or drops or during normal use for a small monthly fee. The plan covers the repairs needed to restore your device to its full functionality.

### How do I begin?

Once you enroll, you'll need to register your eligible devices. These include ones that you've purchased within the last 24 months. These devices must be registered within 30 days of your electronic warranty plan activation date. All future



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purchases must be registered within 30 days of their purchase date. Be sure to keep all of your receipts.

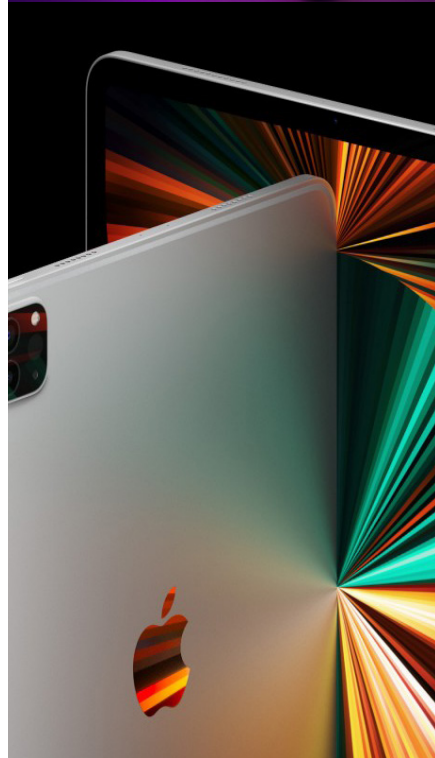
## How can I start?

You'll need to enroll your eligible devices once you've joined, which include any devices that you've bought in the recent 24 months. These devices should be registered within 30 days of the activation date of your electronic warranty plan.

For any future electronics, register them within 30 days of their purchase and make a point of keeping a receipt for this and generally other electronics you purchase.

## What's the difference between your Electronics Warranty Plan and service plans offered by retailers?

A retailer's plan is costly and only covers the newly gadget for a limited period of time. Retailers usually sell you a new plan for each purchase, and these plans frequently cost more than 20% of the device's initial price. The





electronic warranty plan is a low-cost option that covers all of your registered gadgets.

## How do I cancel?

You cancel your plan any time by either calling customer service or logging to user account and cancel.

## Does it matter where I bought my device?

Any brand from any retailer is covered by the Electronics Warranty Plan.

## Who repairs my device if it breaks?

Only approved service repair personnel are allowed to fix your damaged product. Our electronics warranty plan offers you the same level of assistance that you would receive from the product's manufacturer or seller, if not higher.

## How long are my products covered?

As long as you pay the small monthly fee, your coverage will never expire.

## What consumer electronics products are eligible for coverage?

The following items fall under our electronics warranty program: laptops, smartphones, tablets, monitors, eReaders, printers, televisions, game consoles, desktops, cameras, home audio, car audio, video equipment, home





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theaters, accessories, Mp3 players and alarm clocks.

In order to be eligible for the our electronics warranty plan, the following criteria must be met:

For devices purchased in the last 24 months

- All devices must have been purchased within the last 24 months from the date of the plan purchase.
- The manufacturer's original or factory-refurbished warranty must provide at least 90 days parts and labor coverage.
- Coverage only applies to products used non-commercially.
- Eligible products must be registered within 30 days of initial plan activation.
- Eligible products must be in good, working order at time of registration.
- Customer must be able to provide a valid, readable sales receipt at time of claim for each registered product showing the product's original





date of purchase and the individual sales price paid per product. For newly products

- Eligible devices must be registered within 30 days of purchase.
- The manufacturer's original or factory-refurbished warranty must provide at least 90 days parts and labor coverage.
- Coverage only applies to products used non-commercially.
- Eligible products must be in good, working order at time of registration.
- Customer must be able to provide a valid, readable sales receipt at time of claim for each registered product showing the product's original date of purchase and the individual sales price paid per product.





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### Is there a cover for accidental damage if I drop my phone or the screen cracks?

Yes. Accidental damage is covered on all your registered devices.

### What happens if I need service?

When a registered product has to be repaired, call our customer service department.. We have a chain of service repair centers ready to help you with your problem. If the cost of repairing your product surpasses the amount you initially paid for it, or if it can't be restored because the parts are no longer available or the cost of repair is too steep, you may be eligible for a replacement payment of up to the original buying price (excluding sales tax) of the product.

### Is there a deductible during repair?

Yes. The deductible for the our electronics warranty plan is \$25 per claim.

### Do I need to keep my receipts?

Yes. Please remember to keep all of your receipts since a copy of your receipt for the device may be required when requesting repair assistance.

### How do I ask for a repair service request if something breaks?

To submit a service request, dial customer service. When requesting a repair, you may be asked to produce a copy of your original purchase receipt.

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**ELECTRONICS WARRANTY PRICING: \$29.99/monthly**



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