



CONSUMER PROTECTION  
— • AGENCY • —

# CONSUMER PROTECTION

## HOME WARRANTY PLAN



GET THE BEST IN WARRANTY  
PROTECTION WITH CONSUMER  
PROTECTION WARRANTY PLAN.





# CONSUMER PROTECTION AGENCY



## OVERVIEW

When you join our home warranty plan, you can be certain that you're enjoying the most comprehensive coverage available in the market. The package includes 17 appliances in your home as well as four essential systems such as heating and plumbing.

## YOU HAVE MORE DEVICES? NO NEED TO WORRY.

Optional coverage is also available for over 15 other different systems and devices. The claim and service process has never been simpler and more streamlined with the home warranty plan!

Just call us if any of your registered devices or systems break down. Our knowledgeable and helpful claim staff will set up an appointment for you to have them repaired quickly and efficiently.



## WHAT'S STOPPING YOU? JOIN THE CONSUMER PROTECTION HOME WARRANTY PLAN TODAY!!

Get the service you deserve without breaking the bank. Enjoy:

- Coverage of 17 home appliances, irrespective of their age.
- Coverage for four key systems in your home including central air, plumbing, hot water heater and electrical.
- The deductible is only \$75 each claim.
- Option to cover more appliances is available
- Pay-as-you-go membership, as long as you make your monthly payment, your coverage will never lapse.
- Quick and easy service
- Service appointments available on the same day.
- Optional Accidental Damage coverage available for laptops, tablets and smartphones
- 24/7 hassle-free services
- Swap out the appliances you want to be covered at any time
- Covers all mechanical and electrical failures
- No contracts or long-term commitments

### Covered Items

- Clothes washer
- Clothes dryer
- Attic fan
- Bathroom exhaust fan
- Ceiling fan
- Dishwasher
- Refrigerator (with ice maker)
- Stand-alone freezer)
- Garage door opener



# CONSUMER PROTECTION AGENCY

- Doorbell
- Kitchen fan/exhaust hood
- Microwave (built-in countertop)
- Oven
- Range stove cooktop
- Trash compactor
- Garbage disposal
- Wall oven

## Choose 4 major systems

- Central AC
- Whirlpool bathtub
- Central heating
- Ductwork
- Hot water heater
- Electrical system
- Plumbing system







## Additional information

Washing machines and dryers are the most common appliances to fail. Refrigerators have a tendency to breakdown during the summer months, ovens often need maintenance during the winter holiday season.

# FAQS

## When does the Home Warranty Plan coverage start?

The warranty plan term begins on the same date of enrollment through the registration process. Products are eligible for coverage after a 30-day waiting period from the date of enrollment.

Newly bought devices must be registered in the home warranty plan within 30 days from the purchase date and are still eligible for coverage after the expiration of the manufacturer's original warranty.

### Optional coverages

- I Pool (in-ground only)
- SPA (in-ground only)
- additional central heating system
- additional central AC system
- whole home water softener
- lawn sprinkler system
- central vacuum
- septic system
- well pump
- whole house humidifier
- wine refrigerator
- free standing icemaker
- alarm system
- limited roof leak
- plumbing & lighting fixtures
- second refrigerator
- sump pump





# CONSUMER PROTECTION AGENCY

## How does the Home Warranty Plan work?

For one small monthly fee, the home warranty plan covers 17 home appliances and four systems of your choice for mechanical failures that occur during normal use. The plan covers those repairs necessary to return your product to its intended functionality under normal operation.

## Can I cancel my coverage?

You cancel your plan any time by either calling customer service or logging to user account and cancel.

## What is the difference between the Home Warranty Plan and the service plans given by most retailers?

A retailer's plan is costly and only covers the newly gadget for a limited period of time. Retailers





usually sell you a new plan for each purchase, and these plans frequently cost more than 20% of the device's initial price.

The electronic warranty plan is a low-cost option that covers all of your registered gadgets. You can also add on new purchases to your coverage with no additional costs.

## Why do I need a Home Warranty Plan?

Even modest appliance and system maintenance can be highly costly. If your registered product breaks down due to normal wear and tear during the coverage period, the home warranty plan protects you from footing unexpected repair or replacement costs.

Your registered products are just a phone call away from being diagnosed, repaired, replaced, or refunded. And it's all included in one affordable fee.







# CONSUMER PROTECTION AGENCY

## How long is the coverage?

As long as you pay the small monthly fee, your coverage will never expire. Alternatively, should you choose to pay annually, the expiration date will be 12 months from the date of payment indicated on the agreement.

## Do you take products from anywhere?

Any brand from any retailer is covered by the home warranty plan.

## Is the Home Warranty Plan insured?

Yes, the home warranty plan is insured by an A.M. Best "A-" rated insurance company.





## Is the Consumer Protection Home Warranty Plan insured?

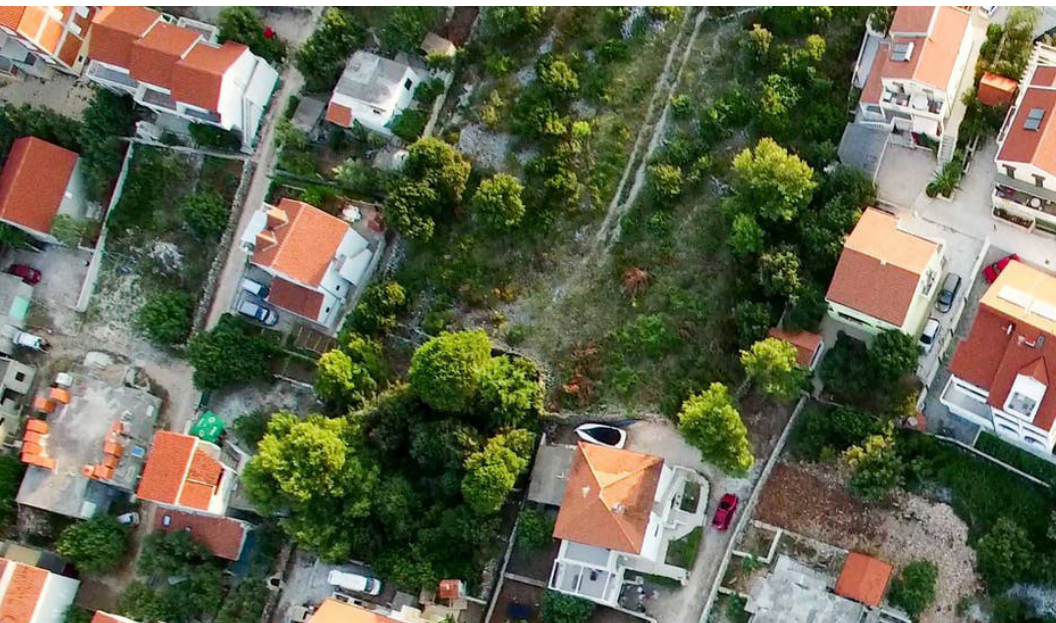
Yes, Consumer Protection Home Warranty Plan is insured by an A.M. Best "A-" rated insurance company.

## Is there any deductible for repairs?

Yes, there is a \$75 deductible paid to the technician repairing your appliances or system.

## Who repairs my devices if they break?

Only approved service repair personnel are allowed to fix your damaged product. The Consumer Protection Home Warranty Plan offers you the same level of assistance that you would receive from the product's manufacturer or seller, if not higher.





# CONSUMER PROTECTION AGENCY

## How do I file a service request?

You can call customer service to request for service on any of your registered appliances.

## Have any questions not listed above?

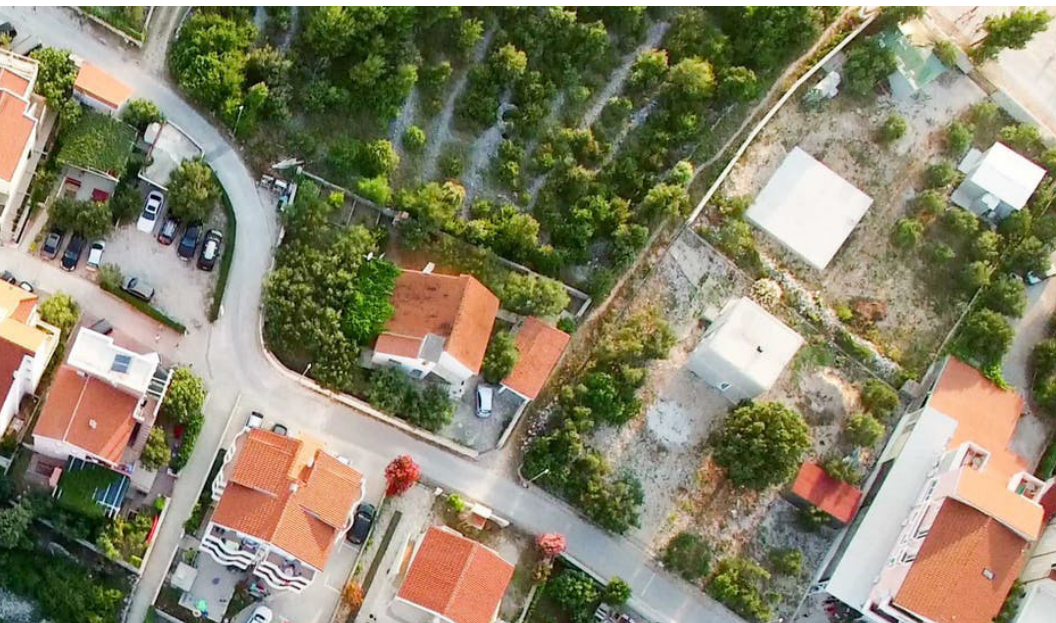
PLEASE REFER TO YOUR HOME WARRANTY PLAN FOR COMPLETE DETAILS.

## HOME WARRANTY (ANNUAL PLAN): \$719.88

AUTO WARRANTY (ANNUAL PLAN): \$599.88

ELECTRONIC WARRANTY (ANNUAL PLAN): \$358.88

BUNDLE THEM (PICK 3) \$1,559.88 (savings of \$119.76)





# CONSUMER PROTECTION

---

• AGENCY •

4645 Avon Lane Suite #325. Frisco, Texas 75033  
[www.consumerprotection.agency](http://www.consumerprotection.agency)