

BENJAMIN TIMS

1600 Glenarm Pl, Apt 1505, Denver, CO | (207) 522-1294 | benjamintims@gmail.com | GitHub: btims512 | Portfolio: bentims.com

LANGUAGES AND TECHNOLOGIES

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| <ul style="list-style-type: none">JavaScriptReactHTMLCSSBootstrapTypeScriptMongoDB | <ul style="list-style-type: none">MongooseExpress.jsNodeEJSGitGithubVisual Studio Code | <ul style="list-style-type: none">PostmanCRUD operationsRESTful ArchitectureResponsive WebMongoDBMySQLNPM |
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PROJECTS

My Portfolio

Technologies used: React, Next.js, CSS, Styled-Components, cPanel

- Developed app using React showcasing my projects, technologies, and personal accomplishments. Implemented the use of styled-components and successfully launched app using cPanel hosting.

Project Insights

Technologies used: React, MongoDB, CSS

- Led front-end development in crowd-sourced business review app highlighting local minority owned businesses in the Austin area. Implemented the use of Yelp's API to achieve backend data with full CRUD functionality and launched app using AWS.

Chatthew

Technologies used: React, Styled-Components, Chatengine.io, Axios, Ant-Design, Netlify

- Developed chat app platform integrating the use of WebSockets. Complete with account sign-in landing page then dashboard displaying chatrooms. Implemented the use of styled-components and ant-design for styling. Launched app using Netlify.

EDUCATION

Austin Community College Software Bootcamp

2020 - 2021

- Successfully completed over 240 hours of classroom training in a 24-week course, as well as 200+ hours of take homes and project time.

WORK EXPERIENCE

Apple Inc.

2016 - Present

AppleCare Technical Trainer

- Led onboarding academy classes for both technical and non-technical new-hire employees.
- Delivered training courses for employees transitioning into technical roles within the company.
- Implemented training materials to improve the classroom learning environment, improved final scores by 12.6%.
- Provided courses on internal tools used within the company globally in both in-person and virtual environments.

Apple Inc.

2014 - 2016

AppleCare Senior Mentor

- Acted as lead Mentor for multiple new hire and transitional technical classes.
- Tier-2 level Mentor specializing in Return to Work mentoring which was a program to help advisors coming back to their role from a leave.
- Apart of Mentor Training Team which trained new Mentors and helped as they become acclimated in their new role on the Mentoring team.
- Collaborated with Training Development Team to design Mentoring for Success training curriculum which was used for every new mentor training class.

REFERENCES

Allen Pargmann - AppleCare Training Manager - pargmann@apple.com - (512) 636-4860

Alonso Garza - Software Engineer at Microsoft - alonsogg@live.com - (512) 784-1810

David Perez - UX/UI Designer - dvperez@live.com - (512) 810-0781