



## BTL envision to be an excellent Water and Sanitation Public Enterprise

### [ Who We Are ]

**We are a public utility company's which responsible for providing clean water and improved sanitation services to the benefit of all citizens throughout the country. We are also responsible for raising financial resources for the sector.**

### [ Our Mission ]

**Our mission is; to increase universal and equitable access to safe drinking water and sanitation services to all populations in all territories; to maintain regular, continuous and efficient water supply and sanitation services; to promote affordable water and sanitation services that contribute to economic development, social, environmental and technological advancement; to improve public health; and to promote industrial, commercial and research development.**

### [ Our Core Values ]

#### **Integrity**

**we lead by example, committed and honesty in executing our tasks.**

#### **Respect**

**we will support each other, and respects individual believes, ideas, knowledges and skills.**

#### **People matter**

**in performing our tasks, safety and security of our clients, consumers and of our staffs will be our top priority.**

#### **Courage**

**in performing our tasks we will embrace changing to improved our service level, and facing challenges and risks with smart approach and cares.**

#### **Trust**

**our clients and consumers trust in us would be an important asset for us in performing our tasks. Their trust is a sign of our positive performance. Thus, we will perform our tasks to the maximum of our ability, provide clear information, respond to the clients' grievances on time, and deliver best service quality to gain their trust.**

## INTRODUCTION

Access to water and improved sanitation is transversal to all human activities and all sectors of the economy. Therefore, the program of the VIII Constitutional Government considers that a clear increase in investment for access to clean water and sanitation is unavoidable. Supporting this sector constitutes a simultaneous investment in health and improving the quality of life of the population, environment, and education, and as a direct consequence, economic growth.

However, it is both a challenge and a responsibility not only for the government, but also for society as a whole to achieve. To achieve this objective, both past experiences and examples of international good practices have shown that these public services must be implemented and managed through an autonomous public entity dedicated exclusively to this sector with specialized and motivated human resources team and a hierarchy structure exclusively committed to this purpose.

Thus, the 8th Government program recently have taking an institutional reform of the sector, to promote greater efficiency and sustainability, for the implementation of the Government's strategy and for effective technical and economic regulation in order to meet the goals set out in the Strategic Development Plan and the 6th Sustainable Development Goal (SDG).

This is the only way to guarantee an acute public service that aims to guarantee quality of the services provided assuring the implementation of public health safeguards in a framework of economic and financial sustainability, and quality assurance guarantee and reliability of said services provided.

As a starter for the creation of a Public Company, under the indirect administration of the State, it was proposed by His Excellency the Minister of Public Works to legally create the Bee Public Company of Timor-Leste (BTL, EP), in the form of Decree- Law.

Thus, the Decree-Law for creating the Bee Public Company of Timor-Leste (BTL, EP) was prepared and submitted to the Council of The Ministers. It was approved by the Council of The Ministers in April 1<sup>st</sup>, 2020, and promulgated by the President of the Republic in September 24<sup>th</sup>, 2020. As a result, the creation of the Public Company – Bee Timor Leste was created via Decree Law n. ° 41/2020.

The aforementioned Decree-Law creates BTL, E.P. as the Public Company, integrated in the indirect administration of the State, endowed with legal personality, administrative, financial and patrimonial autonomy, under the supervision and superintendence of the Minister of Public Works.

The Public Company mission is to assist the Government in the implementation of national policies for water and sanitation trough the integrated and sustainable management of water and sanitation related services.