

Account No: 3119093291-8

Statement Date: 04/22/2024

Due Date: 05/13/2024

## Service For:

Benjamin Orndorff 840 WALLER ST APT 16 SAN FRANCISCO, CA 94117

### Questions about your bill?

Mon-Fri 7 a.m.-7 p.m. Saturday 8 a.m.-5 p.m. Phone: 1-800-743-5000 www.pge.com/MyEnergy

### Ways To Pay

www.pge.com/waystopay

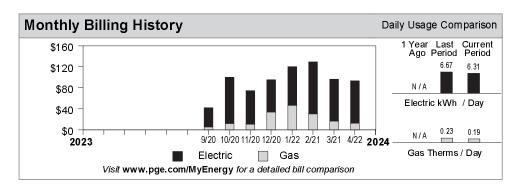
## **Your Account Summary**

| Amount Due on Previous Statement         | \$96.86 |
|--|---------|
| Payment(s) Received Since Last Statement | -96.86  |
| Previous Unpaid Balance                  | \$0.00  |
| Current PG&E Electric Delivery Charges   | \$52.79 |
| Electric Adjustments                     | -55.17  |
| CleanPowerSF Electric Generation Charges | 27.81   |
| Current Gas Charges                      | 12.90   |
| Gas Adjustments                          | -85.46  |

| CREDIT BALANCE - NO PAYMENT | ¢ 47 42  |
|-----------------------------|----------|
| DUE                         | -\$47.13 |



Current charges include a discount of \$140.63 for CA Climate Credit.



### Important Messages

California is fighting climate change and so can you! Your bill includes a Climate Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how at **cpuc.ca.gov/climatecredit**.

The gas summer Tier 1 (baseline) season begins on April 1. Your total Tier 1 quantities shown were calculated using your daily summer baseline allowance starting April 1 and your daily winter baseline allowance for any days in your billing period before April 1.

Continued on last page

No payment is due. Please retain for your records. Thank you.

#### 9990311909329180000009350000000000



Account Number: **3119093291-8** 

Total Amount Due:

No Payment Due

PG&E BOX 997300 SACRAMENTO, CA 95899-7300

BENJAMIN ORNDORFF 840 WALLER ST APT 16 APT 16 SAN FRANCISCO, CA 94117-3175



Account No: 3119093291-8

Statement Date: 04/22/2024

Due Date: 05/13/2024

## Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

# Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

 Servicio al Cliente en Español (Spanish)
 1-800-660-6789
 Dịch vụ khách tiếng Việt (Vietnamese)
 1-800-298-8438

 華語客戶服務 (Chinese)
 1-800-893-9555
 Business Customer Service
 1-800-468-4743

#### Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

#### Important definitions

City \_

Primary

Phone

Rotating outage blocks are subject to change without advance notice due to operational conditions.

**Tier 1/Baseline allowance:** Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

Wildfire Fund Charge: Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR, not PG&E.

Primary

Email

Power Charge Indifference Adjustment (PCIA): The PCIA is a charge to ensure that both PG&E customers and those who have left PG&E service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by PG&E on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources. Visit www.pge.com/cca.

Wildfire Hardening Charge: PG&E has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires, while reducing the total cost to its customers. Your bill for electric service includes a fixed recovery charge called the Wildfire Hardening Charge that has been approved by the CPUC to repay those bonds. The right to recover the Wildfire Hardening Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to PG&E. PG&E is collecting the Wildfire Hardening Charge on behalf of the Special Purpose Entity. For details visit: www.pge.com/tariffs/assets/pdf/tariffbook/ELEC PRELIM JF.pdf.

Recovery Bond Charge/Credit: Your bill for electric service includes a charge that has been approved by the CPUC to repay bonds issued for certain costs related to catastrophic wildfires. The Recovery Bond Charge (RBC) rate is currently \$0.00597 per kWh. PG&E has also contributed certain amounts to a trust fund which is used to provide a customer credit equal to \$0.00597 per kWh (Recovery Bond Credit). The right to recover the RBC has been transferred to one or more Special Purpose Entities that issued the bonds and does not belong to PG&E. PG&E is collecting that portion of the RBC on behalf of the Special Purpose Entities.

**Gas Public Purpose Program (PPP) Surcharge**. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

See the table reflecting "Your Electric Charges Breakdown" on the last page

near you, please visit www.pge.com or call 800-743-5000. Please bring a

State \_\_\_\_\_ ZIP code \_\_\_\_\_ . At a neighborhood payment center: To find a neighborhood payment center

copy of your bill with you.

| WIX, NOT F G&L.                                  | last page   |  |
|--|---|--|
| 'G&E" refers to Pacific Gas and Electric Company | a subsidiary of PG&E Corporation. © 2024 Pacific Gas and Electric Company. All rights reserved. |  |

| lease do not mark in box. For system use only.  |  |
|---|--|
|   |  |
| Update My Information (English Only)  | Ways To Pay  |
| Please allow 1-2 billing cycles for changes to take effect  Account Number: 3119093291-8  Change my mailing address to: | Online via web or mobile at www.pge.com/waystopay     By mail: Send your payment along with this payment stub in the envelope provided.     By debit card, Visa, MasterCard, American Express, or Discover: Call 877-704-8470 at any time. (Our independent service provider charges a fee |



Due Date: 05/13/2024

## **Details of PG&E Electric Delivery Charges**

03/15/2024 - 04/15/2024 (32 billing days)

Service For: 840 WALLER ST APT 16 Service Agreement ID: 3112435839 Rate Schedule: E1 TB Residential Service

|                                  |               |     | *                        |             |
|----------------------------------|---------------|-----|--------------------------|-------------|
| 03/15/2024 - 03/31/2024          | Your Tier Usa | ge  | 1 2                      |             |
| Tier 1 Allowance                 | 127.50        | kWh | (17 days <sub>X</sub> 7. | .5 kWh/day) |
| Tier 1 Usage                     | 118.057000    | kWh | @ \$0.42101              | \$49.70     |
| Generation Credit                |               |     |                          | -20.88      |
| Power Charge Indifference Adjust | ment          |     |                          | 1.33        |
| Franchise Fee Surcharge          |               |     |                          | 0.14        |
| SF Prop C Tax Surcharge          |               |     |                          | 0.30        |

| U4/U1/2U24 - U4/15/2U24 YOU          | ur Her Usa | ge  | 1 2                     |             |
|--------------------------------------|------------|-----|-------------------------|-------------|
| Tier 1 Allowance                     | 112.50     | kWh | (15 days <sub>X</sub> 7 | .5 kWh/day) |
| Tier 1 Usage                         | 83.763000  | kWh | @ \$0.42676             | \$35.75     |
| Generation Credit                    |            |     |                         | -14.82      |
| Power Charge Indifference Adjustment |            |     |                         | 0.95        |
| Franchise Fee Surcharge              |            |     |                         | 0.10        |
| SF Prop C Tax Surcharge              |            |     |                         | 0.22        |

## Total PG&E Electric Delivery Charges

2016 Vintaged Power Charge Indifference Adjustment

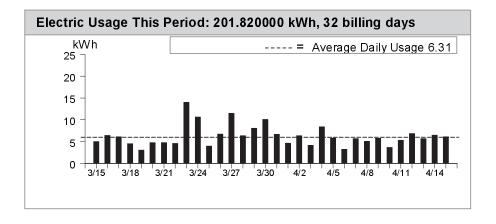
## **Adjustments**

California Climate Credit -\$55.17

## **Total Adjustments**

-\$55.17

\$52.79



#### **Service Information**

Meter #1008318641Total Usage201.820000 kWhBaseline TerritoryTHeat SourceB - Not ElectricSerialTRotating Outage Block3D

### **Additional Messages**

You received a California Climate Credit on your electric bill. Learn how you can use these savings to further reduce your energy costs and help fight climate change at cpuc.ca.gov/climatecredit.



Account No: 3119093291-8

Statement Date: 04/22/2024

Due Date: 05/13/2024

# Details of CleanPowerSF Electric Generation Charges

03/15/2024 - 04/15/2024 (32 billing days)

Service For: 840 WALLER ST APT 16

Service Agreement ID: 3118678190 ESP Customer Number: 3112435839

03/15/2024 - 04/15/2024

Rate Schedule: E-1

Generation - Total 201.820000 kWh @ \$0.13748 \$27.75

Net Charges 27.75

Energy Commission Surcharge

0.06

CleanPowerSF is a not-for-profit program managed by the City of San Francisco. We set our rates through a transparent and public process. We are now updating our electricity service rates for 2024. Learn more: www.sfpuc.org/PowerRates

# Total CleanPowerSF Electric Generation Charges

\$27.81

### Rate Identification Number



USCA-XXSF-0062-0000

www.pge.com/rin

To program your smart device, scan the QR code or enter the RIN code above and follow the on-screen instructions.

#### **Service Information**

Total Usage

201.820000 kWh

For questions regarding charges on this page, please contact:

CLEANPOWERSF 525 GOLDEN GATE AVE FL 7 SAN FRANCISCO CA 94102 1-415-554-0773 www.cleanpowersf.org

#### **Additional Messages**

CleanPowerSF is a not-for-profit program of the San Francisco Public Utilities Commission (SFPUC), which partners with PG&E to supply renewable electricity to the power grid.

CleanPowerSF replaces PG&E's charge for electric generation on your bill. This is not an additional charge. PG&E continues to send you a monthly bill, operate and maintain the electrical grid, and respond to outages.

You can choose to upgrade from Green (at least 43% renewable energy) to SuperGreen (100% renewable energy) at cleanpowersf.org/supergreen.



Due Date: 05/13/2024

## **Details of Gas Charges**

03/16/2024 - 04/16/2024 (32 billing days)

Service For: 840 WALLER ST APT 16 Service Agreement ID: 3116651870 Rate Schedule: G1 TB Residential Service

|                         |                 | • |   |  |
|-------------------------|-----------------|---|---|--|
| 03/16/2024 - 03/31/2024 | Your Tier Usage | 1 | 2 |  |

 Tier 1 Allowance
 20.96 Therms (16 days x 1.31 Therms/day)

 Tier 1 Usage
 3.000000 Therms @ \$2.16783 \$6.50

 Gas PPP Surcharge (\$0.11051 /Therm)
 0.34

 SF Prop C Tax Surcharge
 0.06

| 04/01/2024 – 04/16/2024 Your Tier Usage 1 2 |                         |                 | • |   |
|---|-------------------------|-----------------|---|---|
|   | 04/01/2024 - 04/16/2024 | Your Tier Usage | 1 | 2 |

Tier 1 Allowance 8.96 Therms (16 days x 0.56 Therms/day) Tier 1 Usage 3.000000 Therms @ \$1.86657 \$5.60 Gas PPP Surcharge (\$0.11051 / Therm) SF Prop C Tax Surcharge 0.06

## Total Gas Charges

\$12.90

#### Service Information

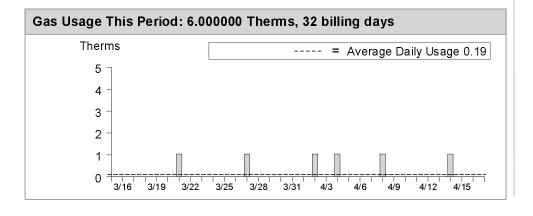
| Meter#                | 29128253        |
|-----------------------|-----------------|
| Current Meter Reading | 8,843           |
| Prior Meter Reading   | 8,837           |
| Difference            | 6               |
| Multiplier            | 1.040782        |
| Total Usage           | 6.000000 Therms |
| Baseline Territory    | T               |
| Serial                | Т               |
|                       |                 |

#### Gas Procurement Costs (\$/Therm)

| 03/16/2024 - 03/31/2024 | \$0.44671 |
|-------------------------|-----------|
| 04/01/2024 - 04/16/2024 | \$0.11949 |

### **Additional Messages**

You received a California Climate Credit on your natural gas bill. Households receive the natural gas credit once a year. Learn how you can use these savings to further reduce your energy costs and help fight climate change at cpuc.ca.gov/climatecredit.





Due Date: 05/13/2024

# **Details of Gas Charges (continued)**

Service For: 840 WALLER ST APT 16 Service Agreement ID: 3116651870

**Adjustments** 

California Climate Credit

-\$85.46

**Total Adjustments** 

-\$85.46



Due Date: 05/13/2024

## Important Messages (continued from page 1)

Energy Savings Assistance Program: provides free home improvements to help keep your home more energy efficient, safe and comfortable. Apply by answering a few simple questions at www.pge.com/energysavings or call 1-800-989-9744.

Programa Energy Savings Assistance: proporciona mejoras al hogar sin costo para ayudar a que este sea más eficiente en el consumo de energía, más seguro y más cómodo. Solicite respondiendo a unas pocas preguntas simples en www.pge.com/ahorreenergia o llamando al 1-800-989-9744.

**Electric power line safety** PG&E cares about your safety. Be aware of your surroundings and keep yourself, tools, equipment and antennas at least 10 feet away from overhead power lines. If you see an electric power line fall to the ground, keep yourself and others away. Call **9-1-1**.

Call 811 before you dig. A common cause of pipeline accidents is damage from digging. If you plan on doing any digging, such as planting a tree or installing a fence, please call 811 at least two working days before you dig. One free call will notify underground utilities to mark the location of underground lines, helping you to plan a safe project.

| Your Electric Charges Breakdown (from page 2) |         |
|---|---------|
| Conservation Incentive                        | -\$8.15 |
| Transmission                                  | 9.22    |
| Distribution                                  | 42.03   |
| Electric Public Purpose Programs              | 5.44    |
| Nuclear Decommissioning                       | -0.53   |
| Wildfire Fund Charge                          | 1.13    |
| Recovery Bond Charge                          | 1.20    |
| Recovery Bond Credit                          | -1.20   |
| Wildfire Hardening Charge                     | 0.41    |
| Competition Transition Charges (CTC)          | 0.20    |
| PCIA  | 2.28    |
| Taxes and Other                               | 0.76    |
| Total Electric Charges                        | \$52.79 |