

# Okonkwo Godspower Onyebuchi

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## Education

### BSc Software Development

Brigham Young University–Idaho

Anticipated – Dec. 2025

Rexburg, Idaho, U.S.A.

- Data Structures and Algorithms.
- RESTful APIs.
- Object Oriented Programming.
- API integration and documentation.
- Unit testing and quality assurance.
- Project Management

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## Experience

### Technical Support Manager - Lead

Mustard Financial Holdings

Aug. 2022 – Aug. 2023

Ikeja, Lagos, Nigeria (Remote)

- Designed and executed a cutting-edge onboarding process, leading to a 40% increase in user adoption within the first two months, setting a new company record.
- Collaborated closely with the product development team to align customer needs with product features, resulting in a 30% reduction in customer churn and a 15% increase in average contract values, solidifying our competitive edge.
- Took the lead in resolving intricate technical challenges, resulting in a swift 20% reduction in support ticket response times, earning acclaim for precision and effectiveness.

### Web Development & Python Teaching Assistant (Volunteer)

Kibo Schools

Feb. 2022 – Sep. 2022

New York, NY, USA (Remote)

- Conducted weekly one-on-one code reviews, offering targeted feedback that led to a 25% increase in code quality and efficiency.
- Spearheaded the development of a student-run project, fostering collaborative teamwork and enhancing problem-solving skills, resulting in a 25% rise in project success rates.
- Implemented data-driven progress tracking, allowing for customized student guidance, and contributing to a remarkable 20% growth in overall student success rates.

### Stake Technology Specialist & Stake Clerk

Awka Stake of The Church of Jesus Christ of Latter-day Saints

Feb. 2021 – Present

Awka, Anambra, Nigeria

- Spearheaded training sessions for stake leaders and members on technology tools and platforms, resulting in a 30% increase in digital literacy and engagement, and facilitating better communication and collaboration among leaders.
- Collaborated with IT teams to address technical issues and provide timely resolutions, maintaining an exceptional uptime rate of 99.9% for essential technology systems and services.
- Implemented efficient record-keeping and data management process, reducing administrative time by 10% and increasing overall office productivity.

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## Personal

- **Profile:** I'm a passionate and hardworking developer with experience in building web applications and RESTful APIs for businesses and organizations. My area of expertise includes technical writing, API integration and documentation, technical and customer support.
- **Skills:** Analytical, strong problem-solving and critical thinking skills, interpersonal skill, and a good team player, result driven, python, Django, DRF, Node.js, React.js, Next.js, PHP, AWS, GitHub, JavaScript, tailwind CSS, LINUX, PostgreSQL.