

Phil Buczkowski
6620 Sheetram Rd.
Lockport, NY 14094
(716) 531-2110
buczkowski@gmail.com

Summary

Experience in setting up, troubleshooting, monitoring and maintaining various computer systems and networks.

Education / IT Certification / Training

Graduated from the University of Phoenix with a degree in the Associate of Arts with a concentration in Information Technology program September 2016

Linux/Unix Systems Administration Certificate from the O'Reilly School of Technology and the University of Illinois.

MCSA + Security (Microsoft Certified System Administrator with security specialization) Windows 2000

CompTIA Security+

Experience

August 2007 – Present Day Synacor Inc. Buffalo, NY
Junior Systems Administrator: (October 2008 – February 2011)
Systems Administrator: (February 2011 – April 2014)
Sr. Systems Administrator: (April 2014 – Present Day)

Support Synacor's service level agreements providing first level, third shift systems escalation support.

Monitoring the production and development server environment.

Maintaining communication with Synacor's Network Operations Center and Technical Support departments for immediate response to issues.

Diagnosing, investigating and correcting issues as they are found.

Performing development/production server builds and maintenance.

Managing server configurations with Puppet.

Processing DNS and other production changes.

Implemented version control and scripting to document and automate DNS changes.

Maintaining backups for servers in several separate data centers using BackupPC.

Handling day-to-day Systems Administration tasks as required.

Working on various projects as needed alone and with other members of the Systems Administration team.

Network Operations Center Operator: (August 2007 – October 2008)

Monitoring network traffic and services.

Monitoring servers and infrastructure.

Providing alerts, reports and notifications to clients and management.

Assisting Systems and Network teams with hands on data center support.

Automated testing of email services with Linux and custom Perl scripting.

Set up CiscoWorks with Windows Server 2003 as a means to backup critical network infrastructure configurations.

June 2005 – August 2007 Pat Nye's Painting Inc. Lockport, NY
Worked as a professional painter.

Managed other employees on multiple job sites.

Performed all aspects of interior and exterior painting.

November 2004 – May 2005 PB Computer Repair Lockport, NY
Started and operated PB Computer Repair as a sole proprietor.

Repaired hardware and remedied software problems on various PCs and Macs.

March 2004 – November 2004 Eastern Standard Productions Amherst, NY
Operated various machines in the production of audio cassettes and CDs.

June 1999 – March 2004 Kanoodle.com Inc. Amherst, NY
System Administrator:

Set up, migrated and maintained Microsoft Exchange.

Set up and maintained Windows and Linux file servers.

Administered Active Directory, IIS, DNS and DHCP.

Installed and maintained Norton Antivirus Corporate Edition.

Built bandwidth monitoring servers with Linux and MRTG (Multi Router Traffic Graphing).

Set up an IDS (Intrusion Detection System) using Linux.

Configured and maintained system backups on Windows and Linux servers.

Set up and maintained 70+ workstations in an office environment.

Programmer:

Developed the back end code for dynamic web pages using CGI, DBI and an in house module (similar to Perl's HTML::Mason module and PHP).

Created numerous utility scripts in Perl for processing data from Oracle databases.