Sri Lanka Institute of Information Technology

Assignment 1

MLB_04.02_08

Life Insurance Management System

Internet and Web Technologies – IT1100

B.Sc. (Hons) in Information Technology

Group Details

Group Number: MLB_04.02_08

Project Title: Life Insurance Management System

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1 Introduction

A web-based application software called a Life Insurance Management System (Ceylon Insurance) is used to handle insurance-related tasks. It makes it possible for insurance businesses to keep and retrieve data on customers, insurance policies, and other relevant information. The system offers several features, including terms and conditions, instructions for insurance registration and benefits, special insurance policies, schemes, policy information, and registration for policies.

The goals of the project are to automate insurance functions and give clients internet access to insurance services. It provides an easy-to-use interface with controls for quick information access and navigation. Additionally, the system computes agent compensation based on client policy registration and enables agents and customers to access current policies, policy specifications, and policy terms and conditions.

The overall goals of the Life Insurance Management System (Ceylon Insurance) website project are to raise the success of insurance companies, improve insurance-related methods, and offer online services to consumers.

2 Personas

- 1st Persona

- 2nd Persona

TIM BERNESS LEE

SOFTWARE ENGINEER

Age - 26
Occupation - Software Engineer
Marital Status - Single
Residence - Madrid, Spain

BIO

Tim Berness Lee:
A software engineer with a bright future and a love of technology. He is looking for an easy and affordable way to protect their loved ones and his finances.

FAVOURITE BRANDS

PERSONALITY

Balanced

Legal Knowledge

Analytical

MOTIVATION

Tim Berness Lee is motivated by A positive work-life balance can be inspiring, particularly for people who cherish their free time.Compared to some other tech sectors, a career in software engineering within the insurance industry may offer more predictable working hours.

FUTURE GOALS

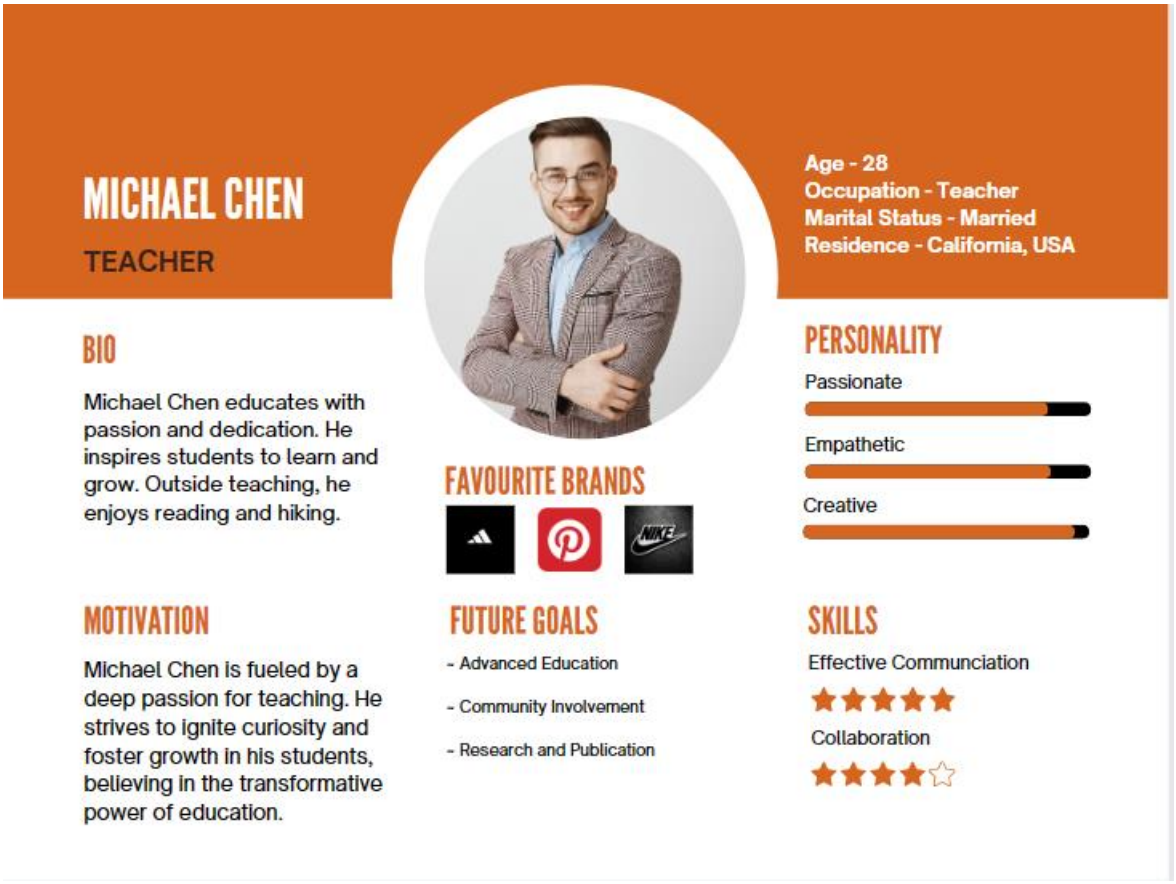
- Balance Work and Personal Life
- Stay Financially Secure
- Continued Personal Growth

SKILLS

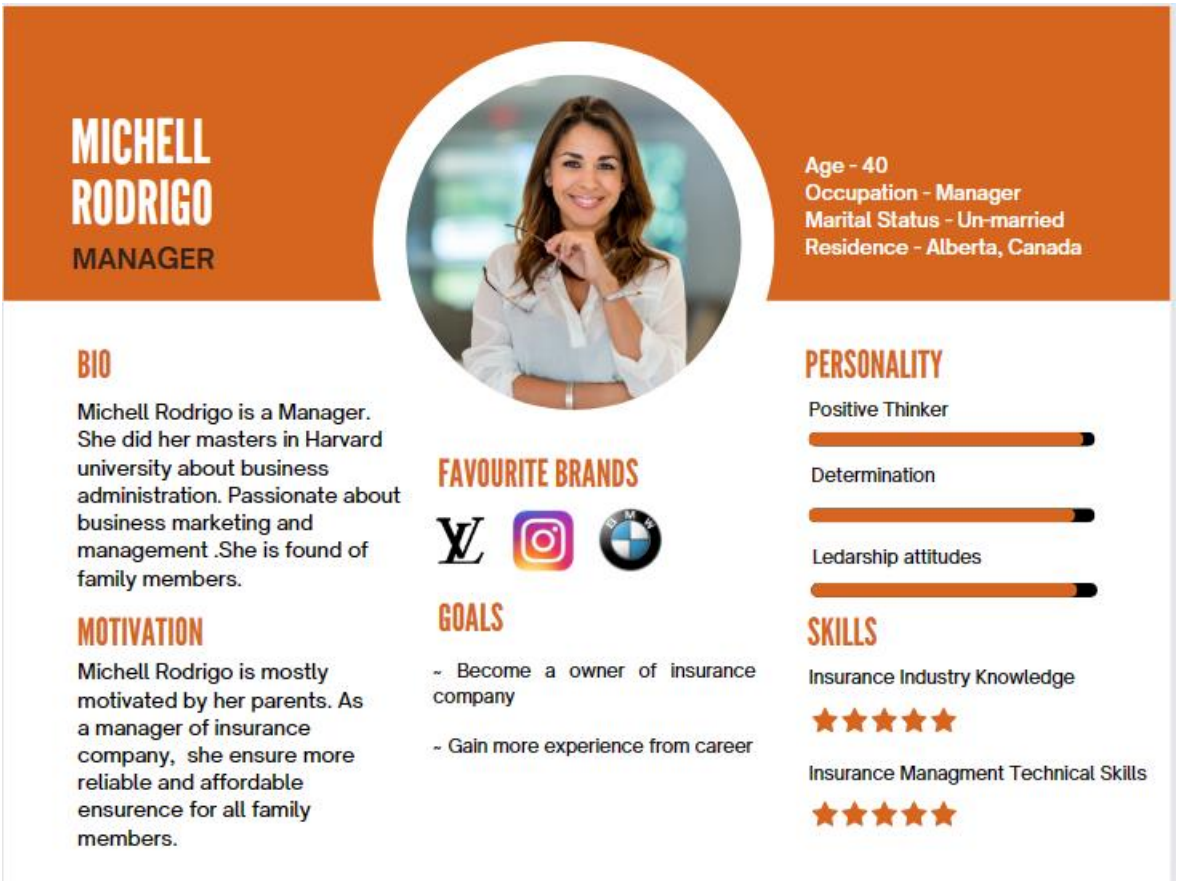
Financial Planning

Research Skills

- 3rd Persona


MICHAEL CHEN
TEACHER
Age - 28
Occupation - Teacher
Marital Status - Married
Residence - California, USA
BIO
Michael Chen educates with passion and dedication. He inspires students to learn and grow. Outside teaching, he enjoys reading and hiking.
FAVOURITE BRANDS
PERSONALITY
Passionate
Empathetic
Creative
MOTIVATION
Michael Chen is fueled by a deep passion for teaching. He strives to ignite curiosity and foster growth in his students, believing in the transformative power of education.
FUTURE GOALS
- Advanced Education
- Community Involvement
- Research and Publication
SKILLS
Effective Communciation
Collaboration

- 4th Persona


MICHELL RODRIGO
MANAGER
Age - 40
Occupation - Manager
Marital Status - Un-married
Residence - Alberta, Canada
BIO
Michell Rodrigo is a Manager. She did her masters in Harvard university about business administration. Passionate about business marketing and management .She is found of family members.
MOTIVATION
Michell Rodrigo is mostly motivated by her parents. As a manager of insurance company, she ensure more reliable and affordable ensurence for all family members.
FAVOURITE BRANDS
GOALS
~ Become a owner of insurance company
~ Gain more experience from career
PERSONALITY
Positive Thinker
Determination
Ledarship attitudes
SKILLS
Insurance Industry Knowledge
Insurance Managment Technical Skills

- 5th Persona

JUDE ARNOLD

RETIRED ENGINEER

Age - 65
Occupation - Retired Engineer
Marital Status - Married
Residence - Layon, France

BIO

Jude Arnold is a retired engineer who had worked in a Civil engineering company.
He was born a professional who is extremely detail-oriented and has an intense sense of social duty.

FAVOURITE BRANDS

PERSONALITY

Organized and Proactive

Communicative

Methodical

MOTIVATION

He want to leave his family with money and hope to make sure his children and grandkids may live comfortably.He hope to achieve healthy and wellness life.

FUTURE GOALS

~ To obtain the best retirement plan possible
~ Get a coverage for long-term care needs or medical expenses.
- Acheive a long and healthy retirement.

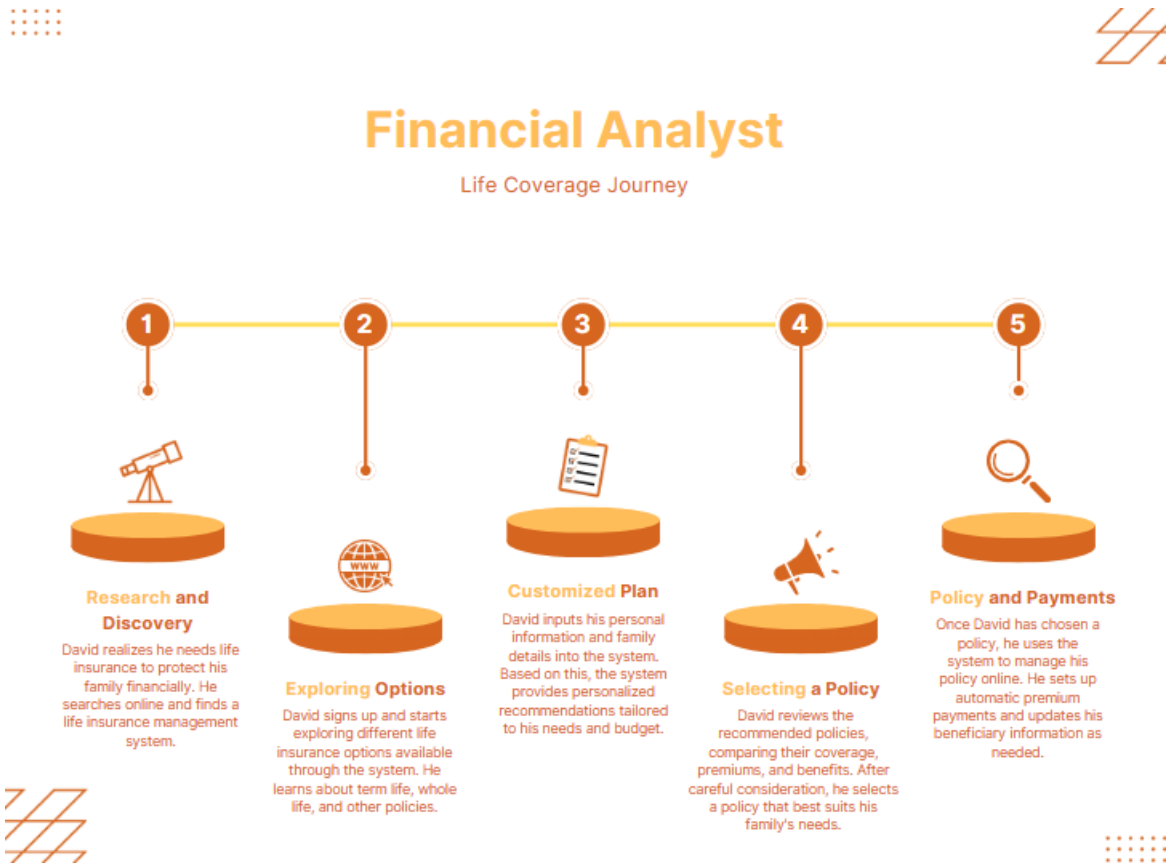
SKILLS

Problem-Solving

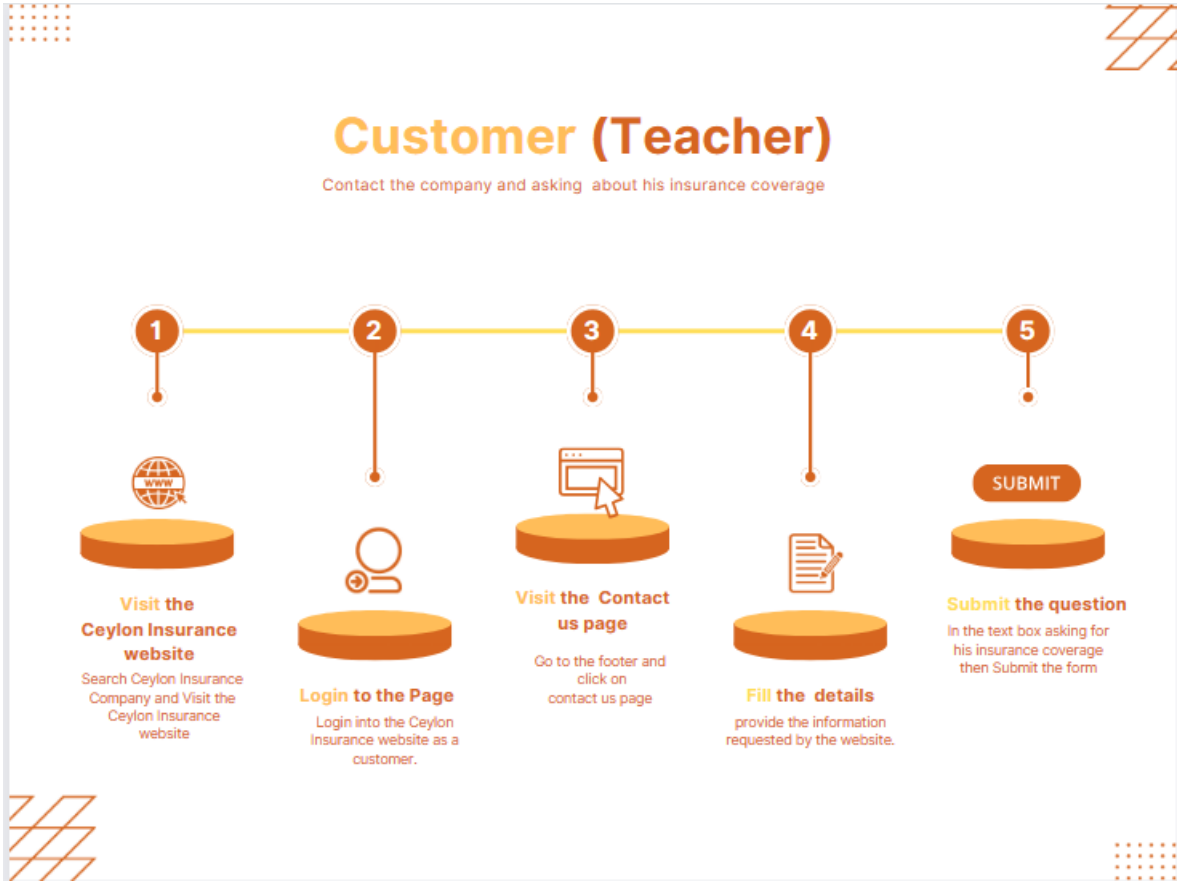
Technical Knowledge

3 User Journeys

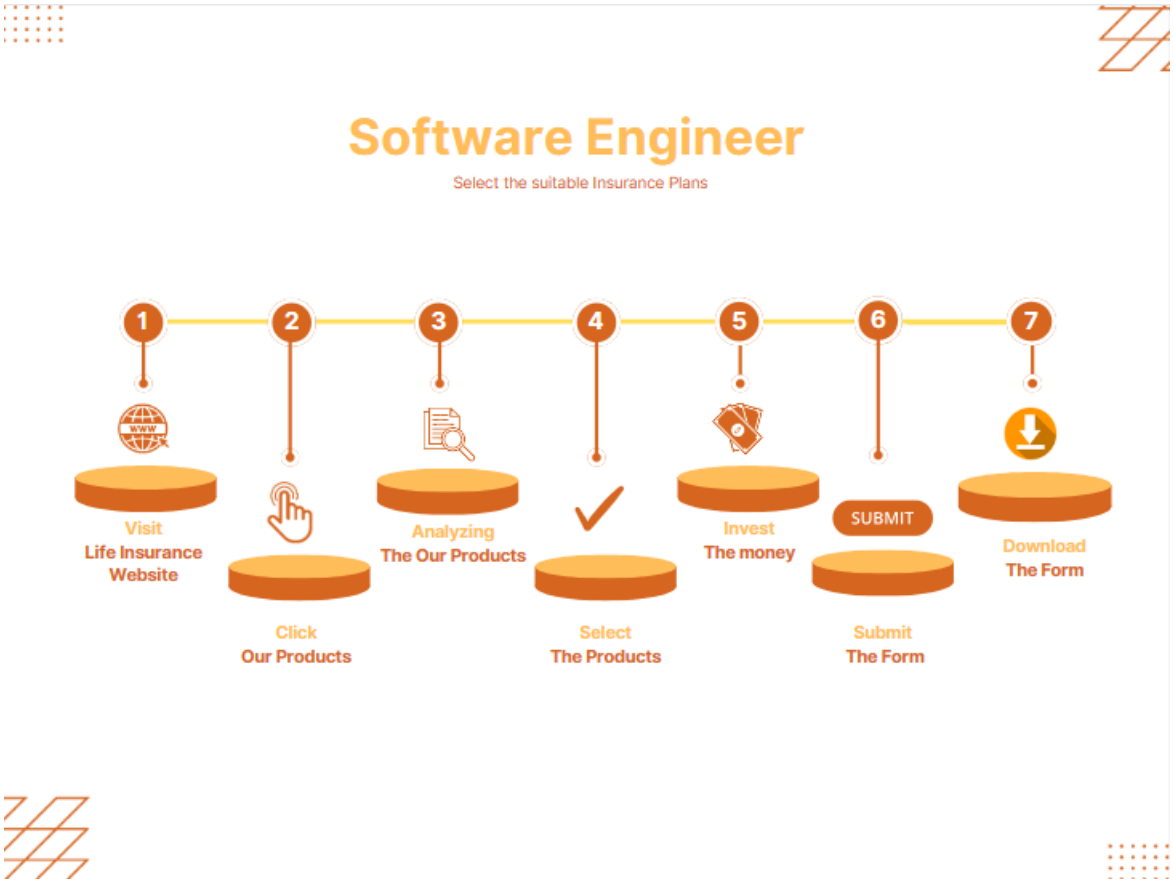
- 1st User Journey - Life Coverage Journey



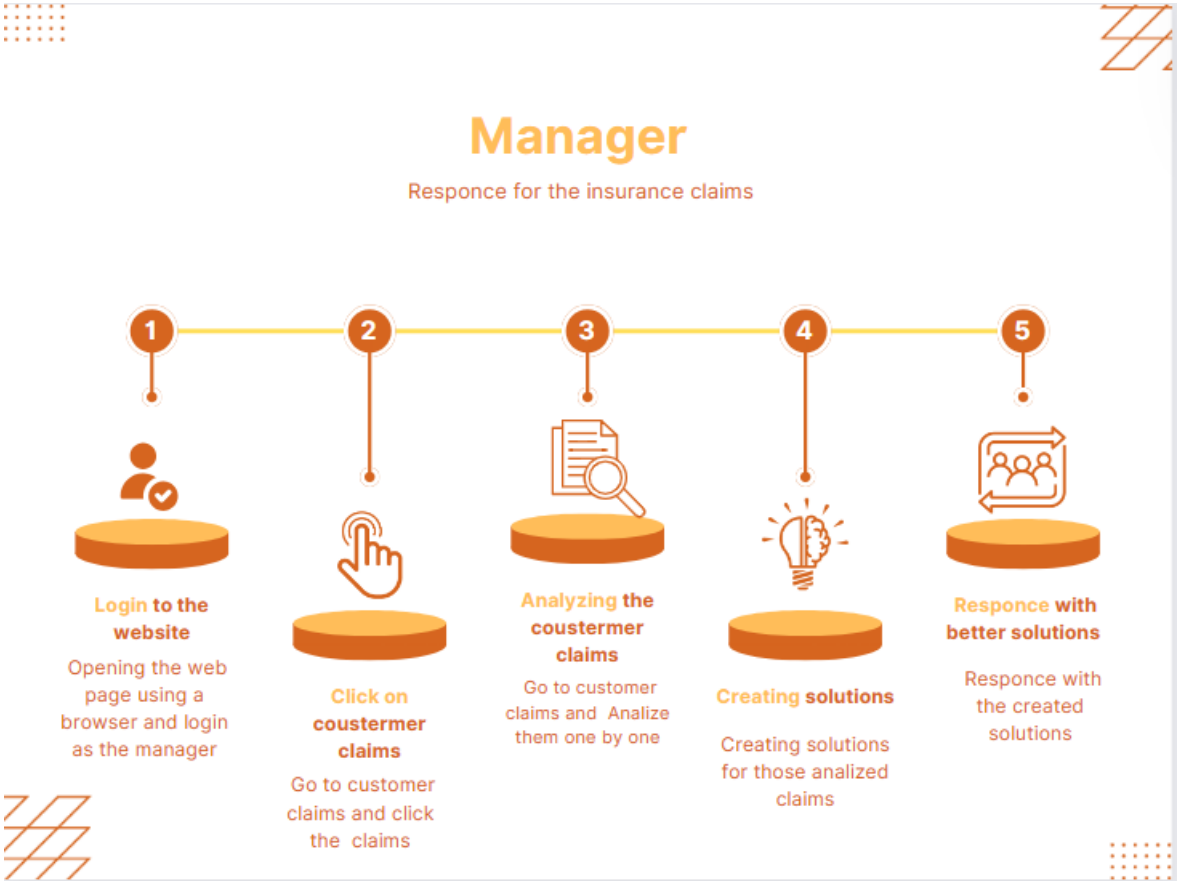
- 2nd User Journey - Contact the company and asking about this insurance coverage.



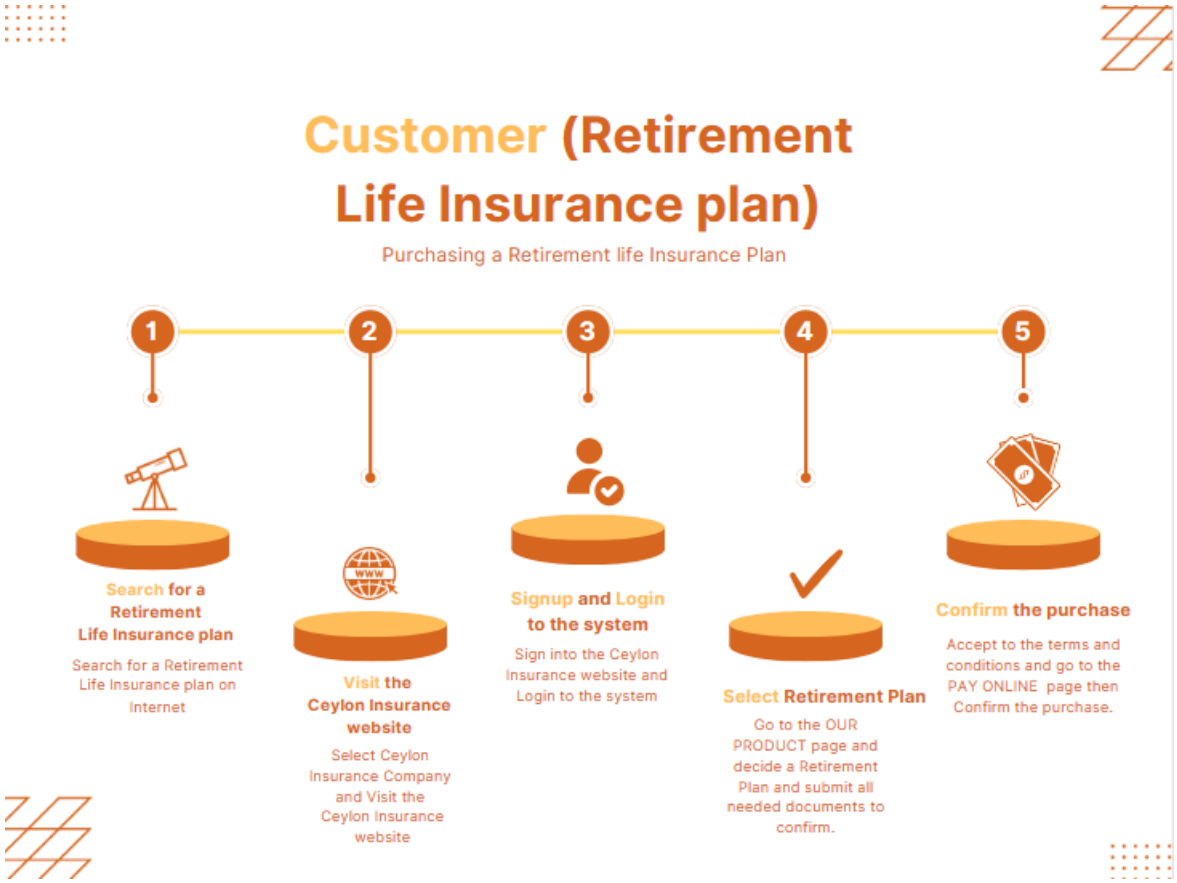
- 3rd User Journey - Select the suitable Insurance Plans



- 4th User Journey - Response for the Insurance claims

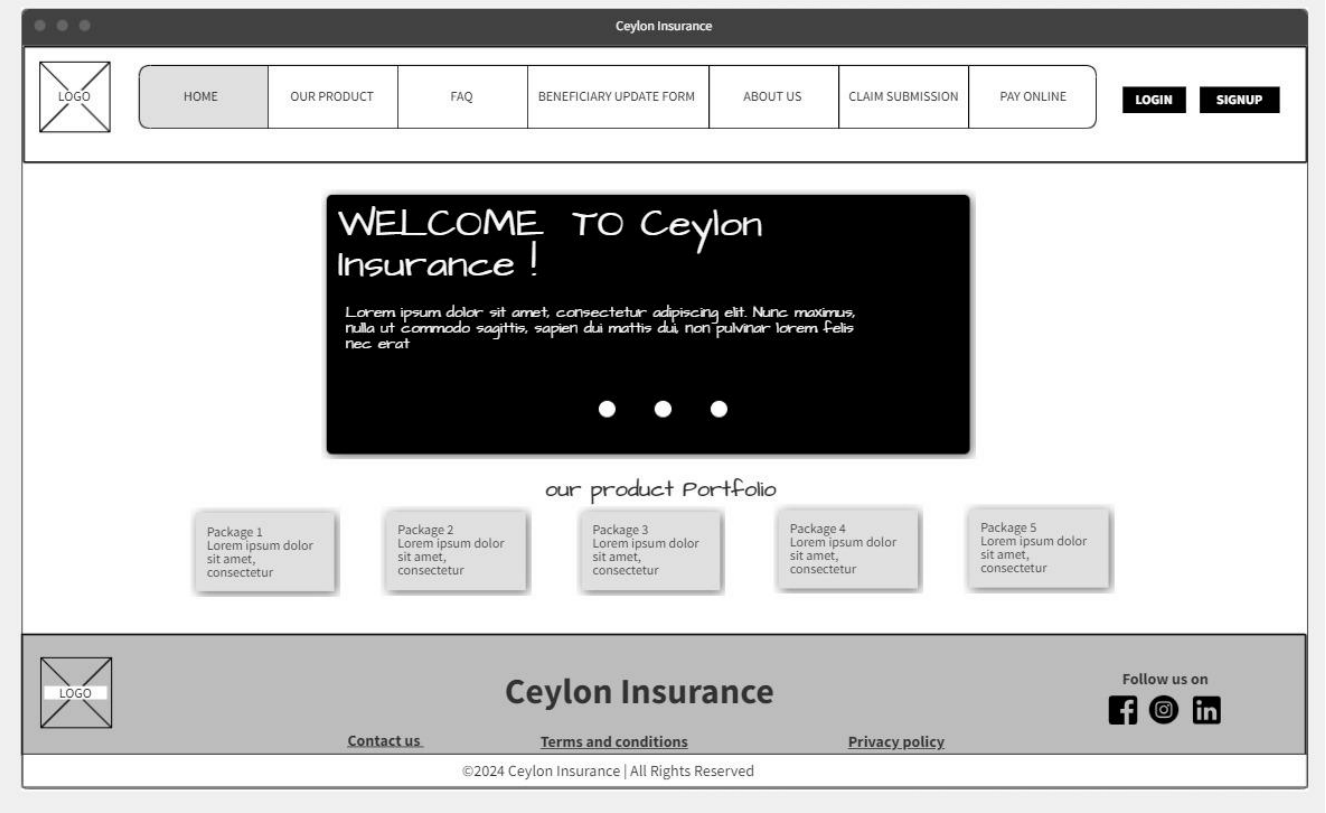


- 5th User Journey - Purchasing a Retirement Life Insurance Plan

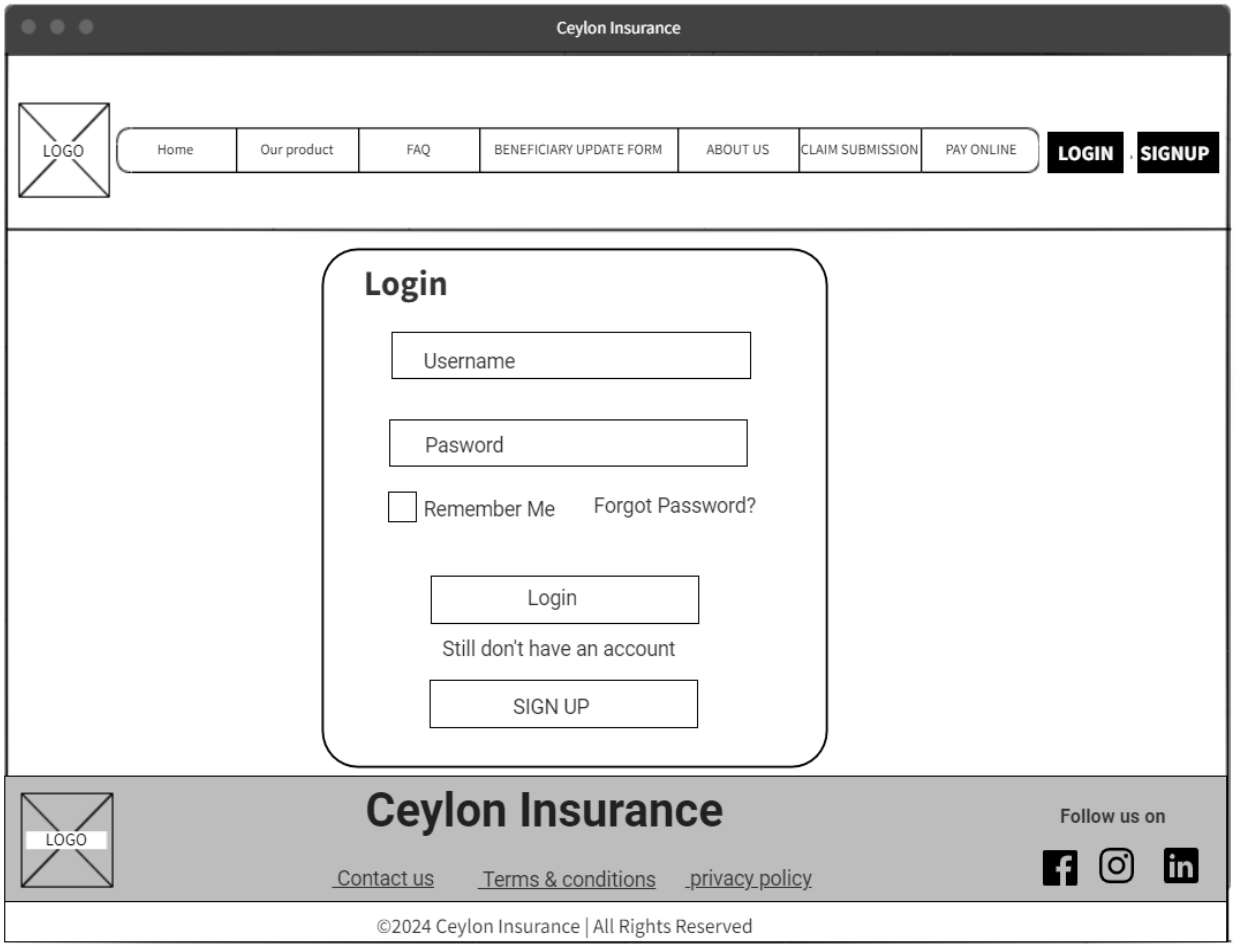


4 Wire Frames

- Home Page



- Login Page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CLAIM SUBMISSION
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SIGNUP
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Username
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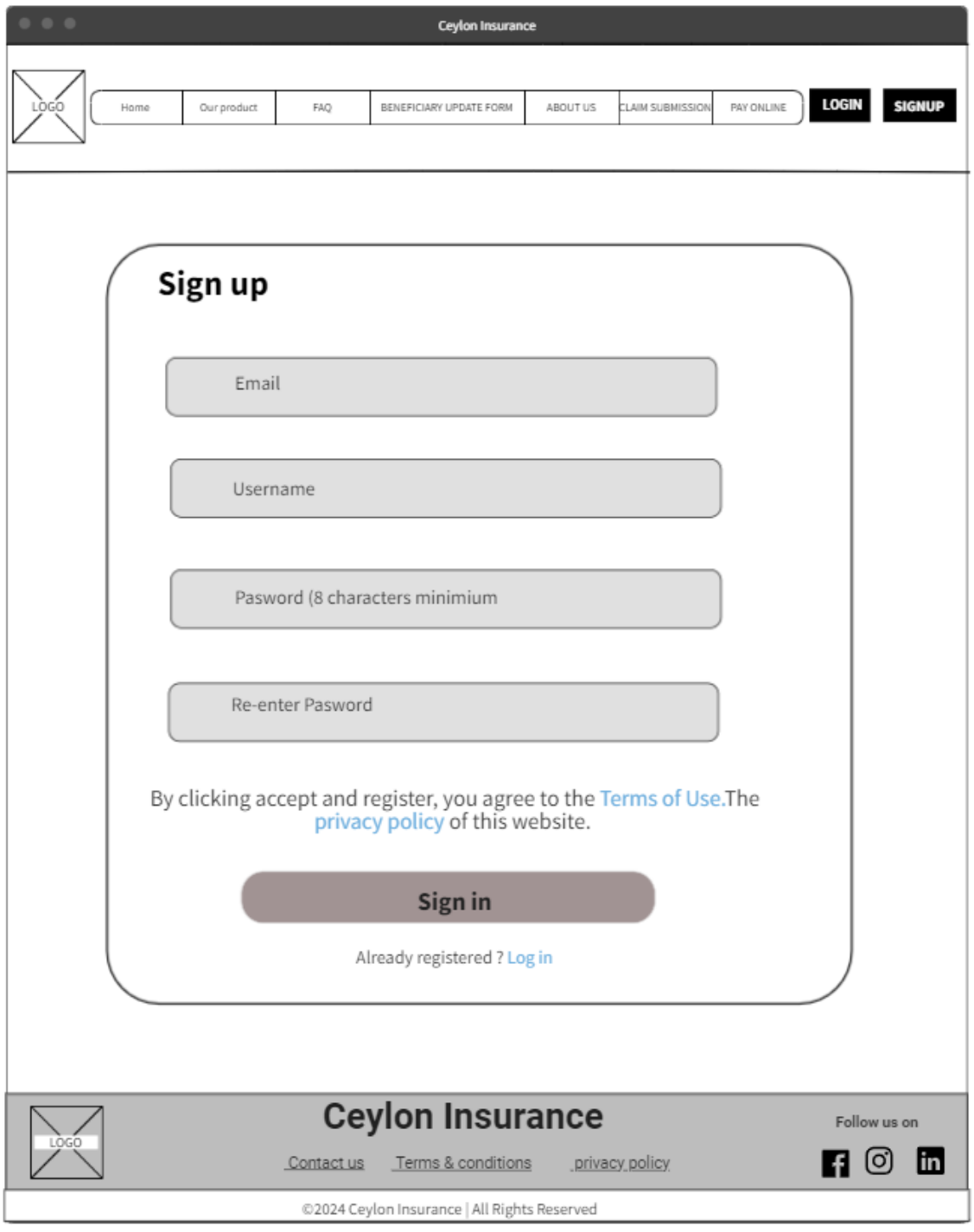
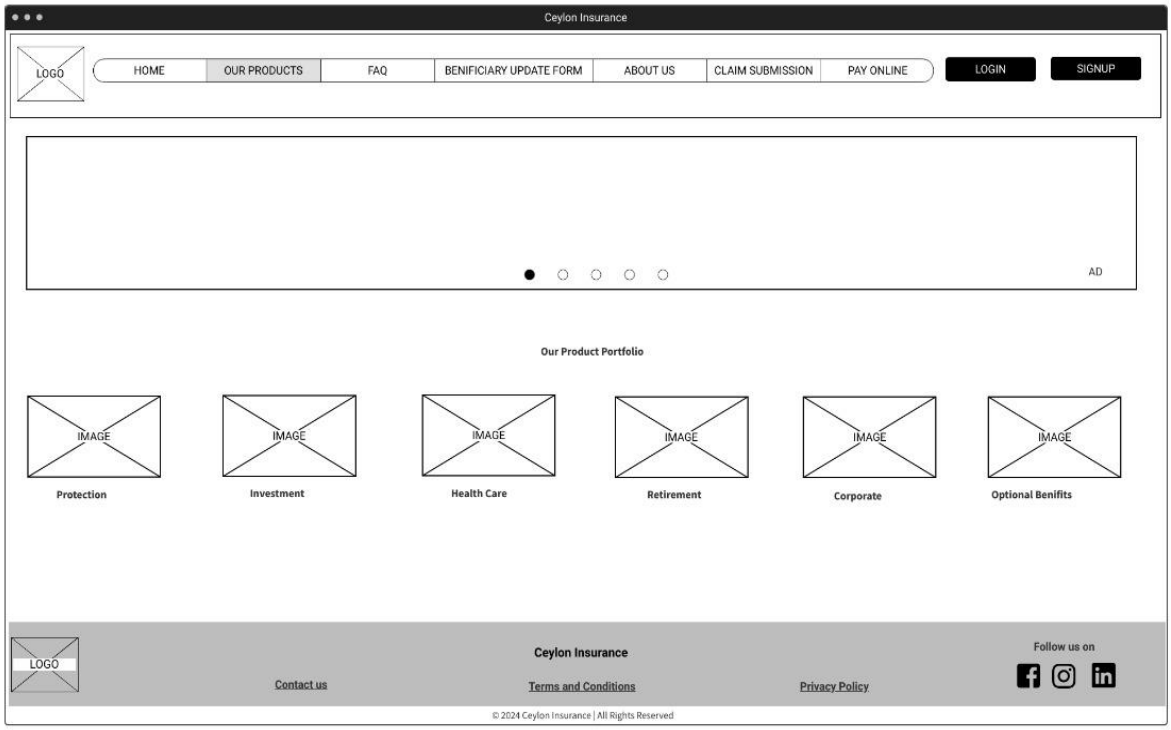
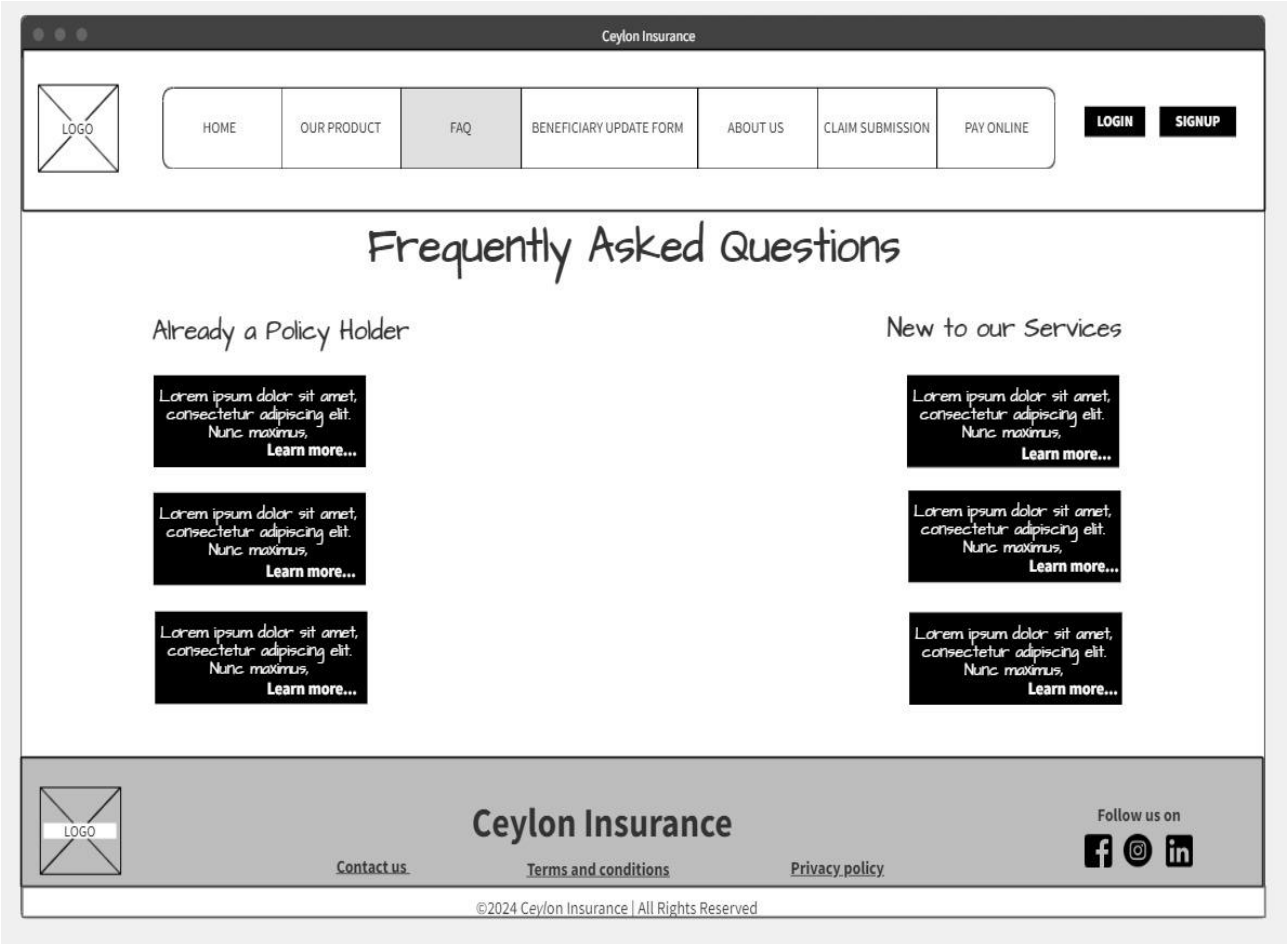
- Register Page



- Our Product Page



- FAQ Page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ABOUT US
CLAIM SUBMISSION
PAY ONLINE
LOGIN
SIGNUP
Frequently Asked Questions
Already a Policy Holder
New to our Services
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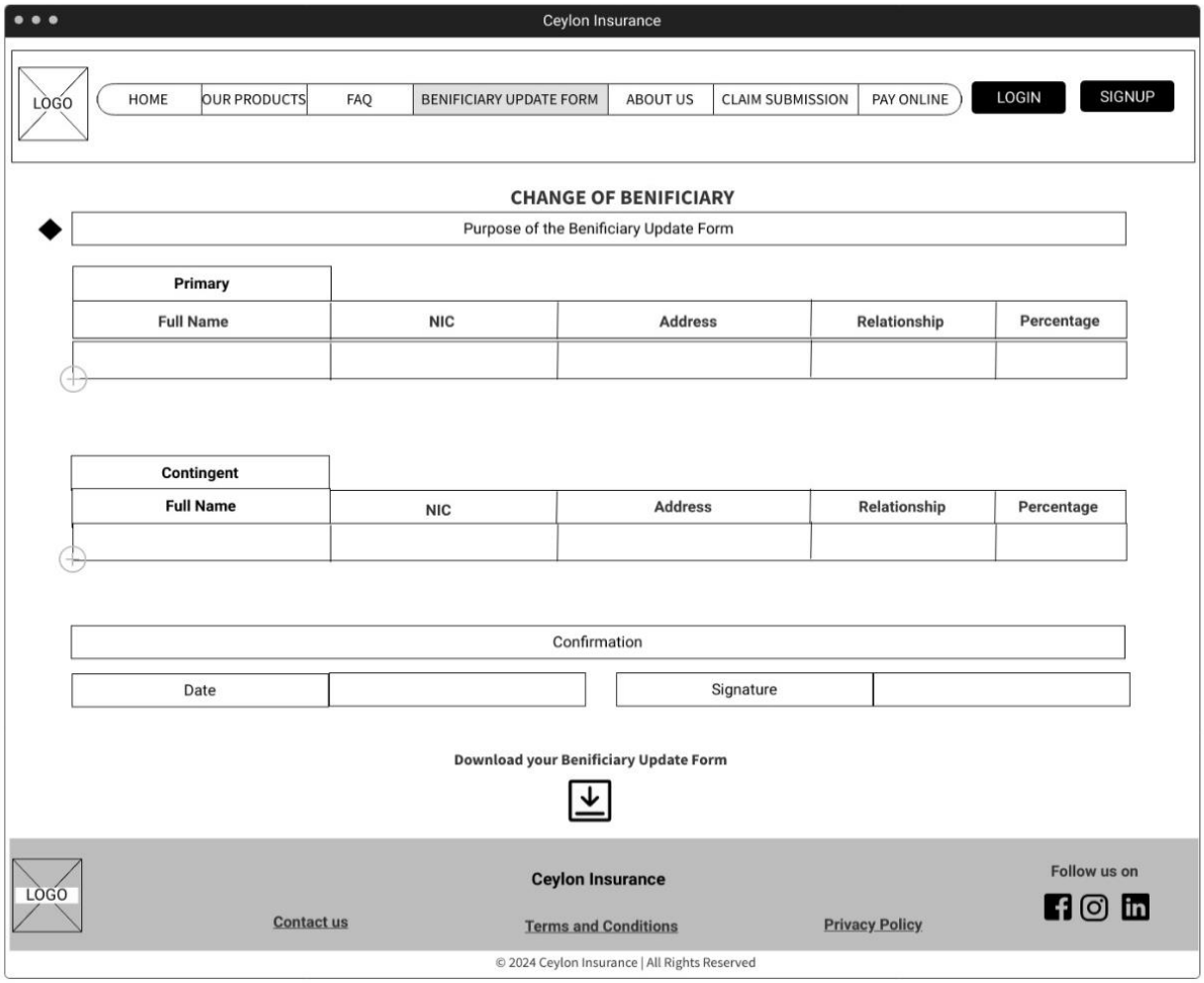
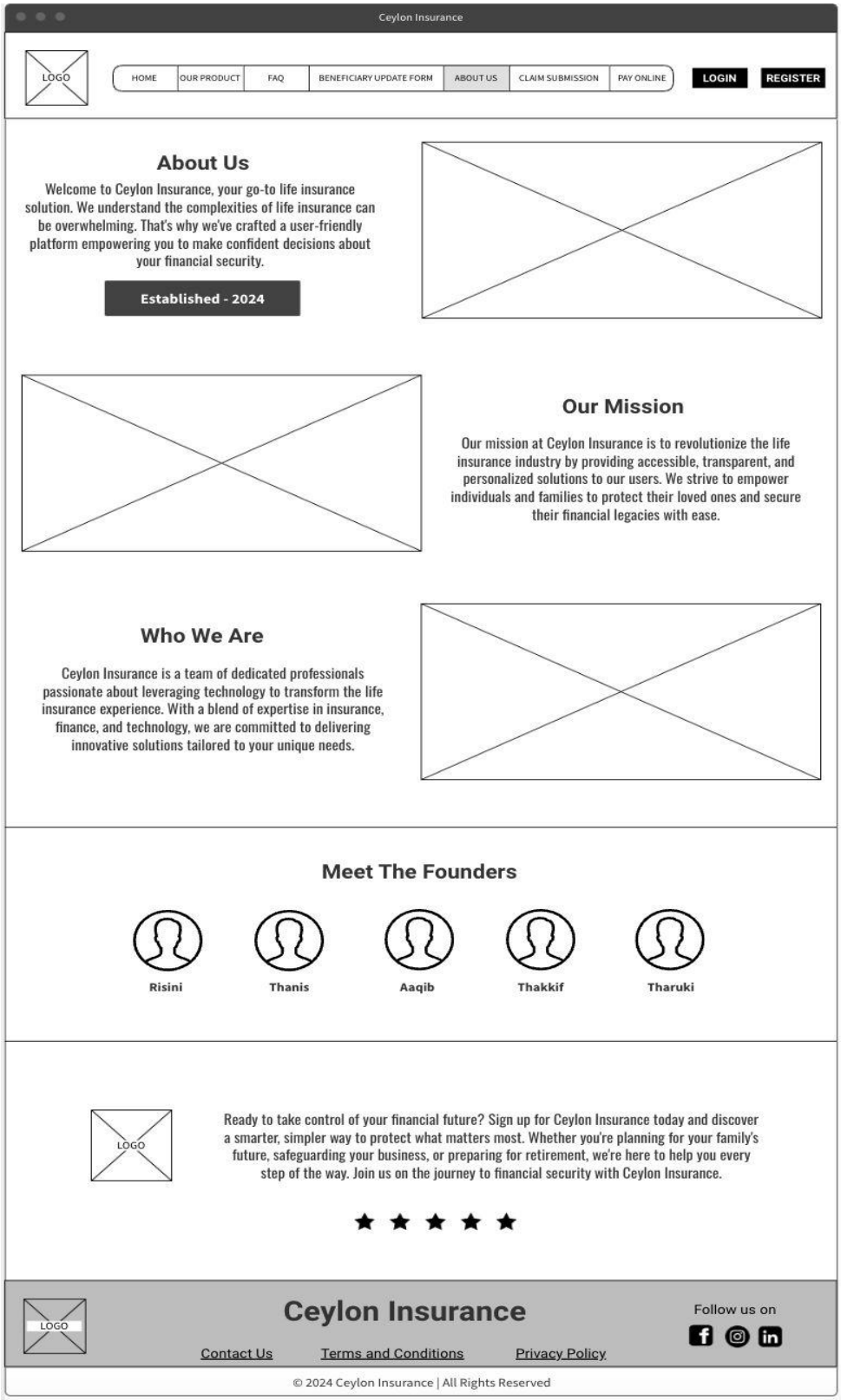
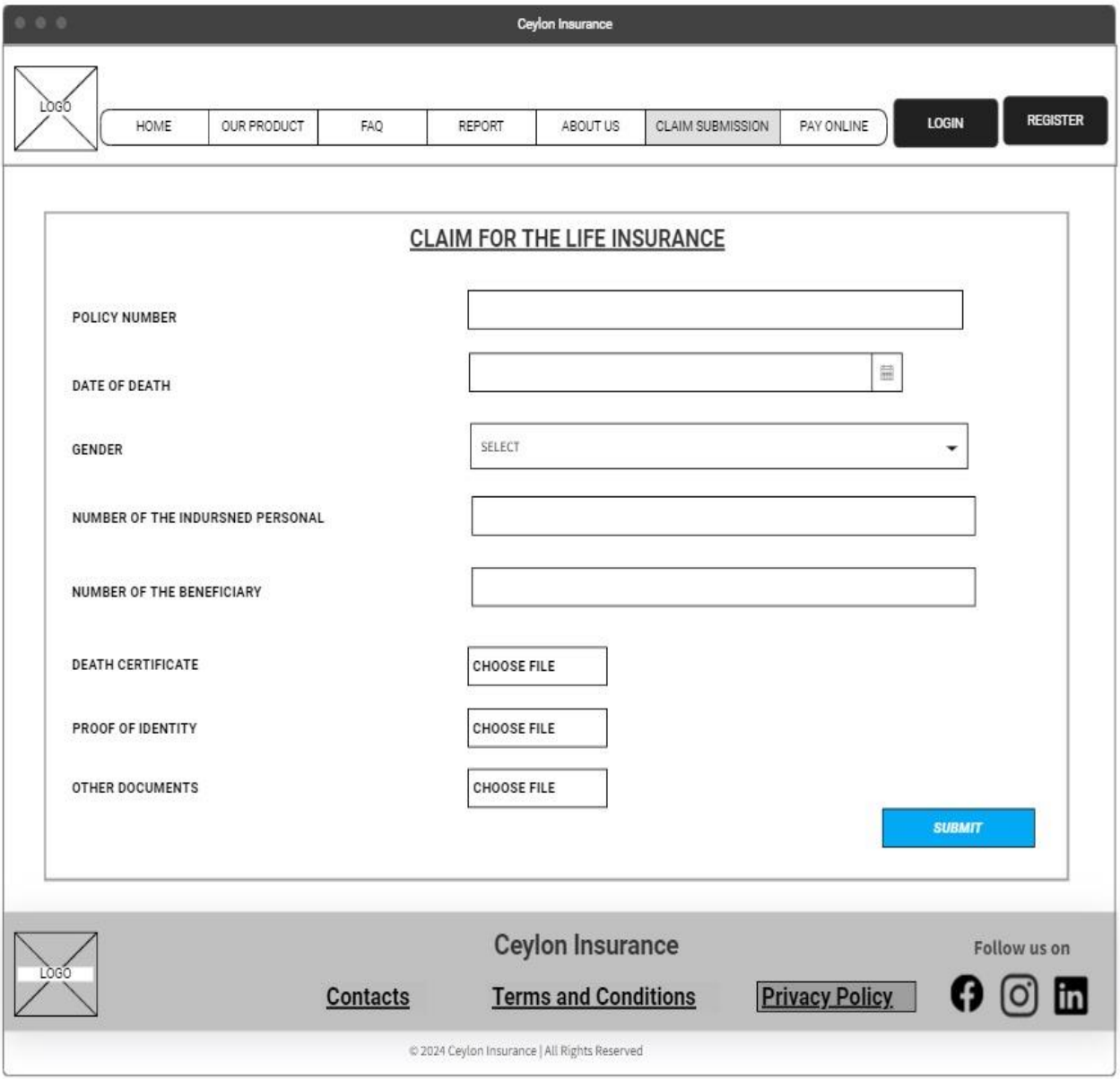
- Beneficiary Update Form



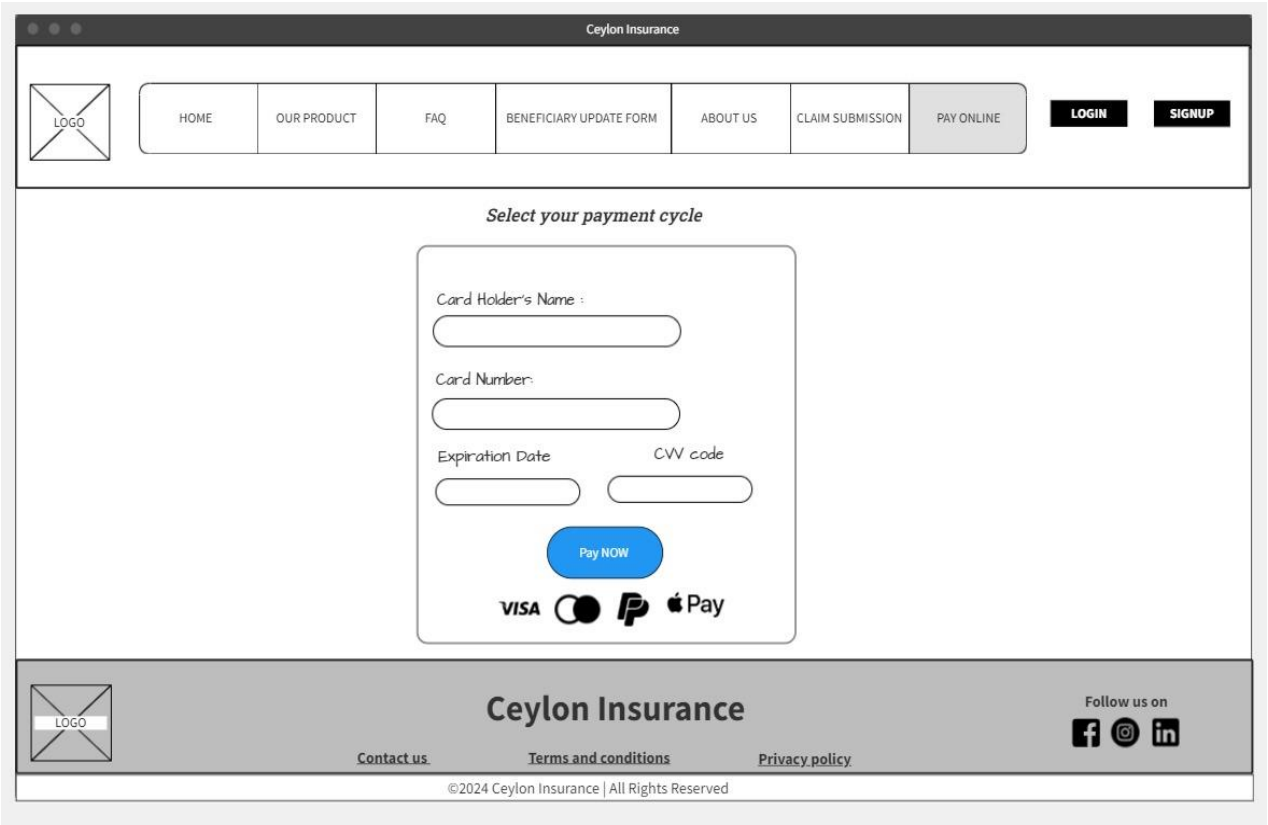
- About Us Page



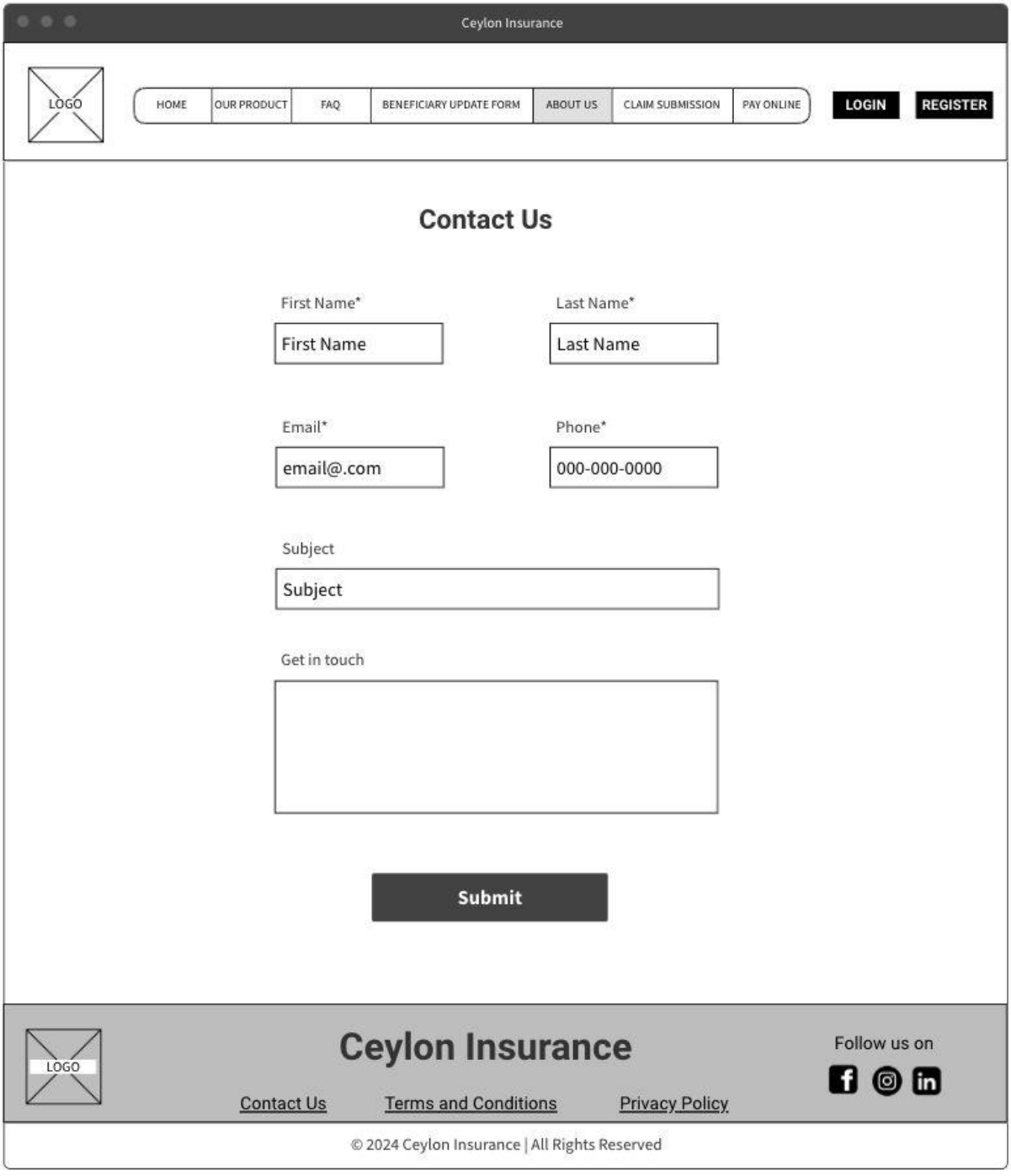
- Claim Submission Form



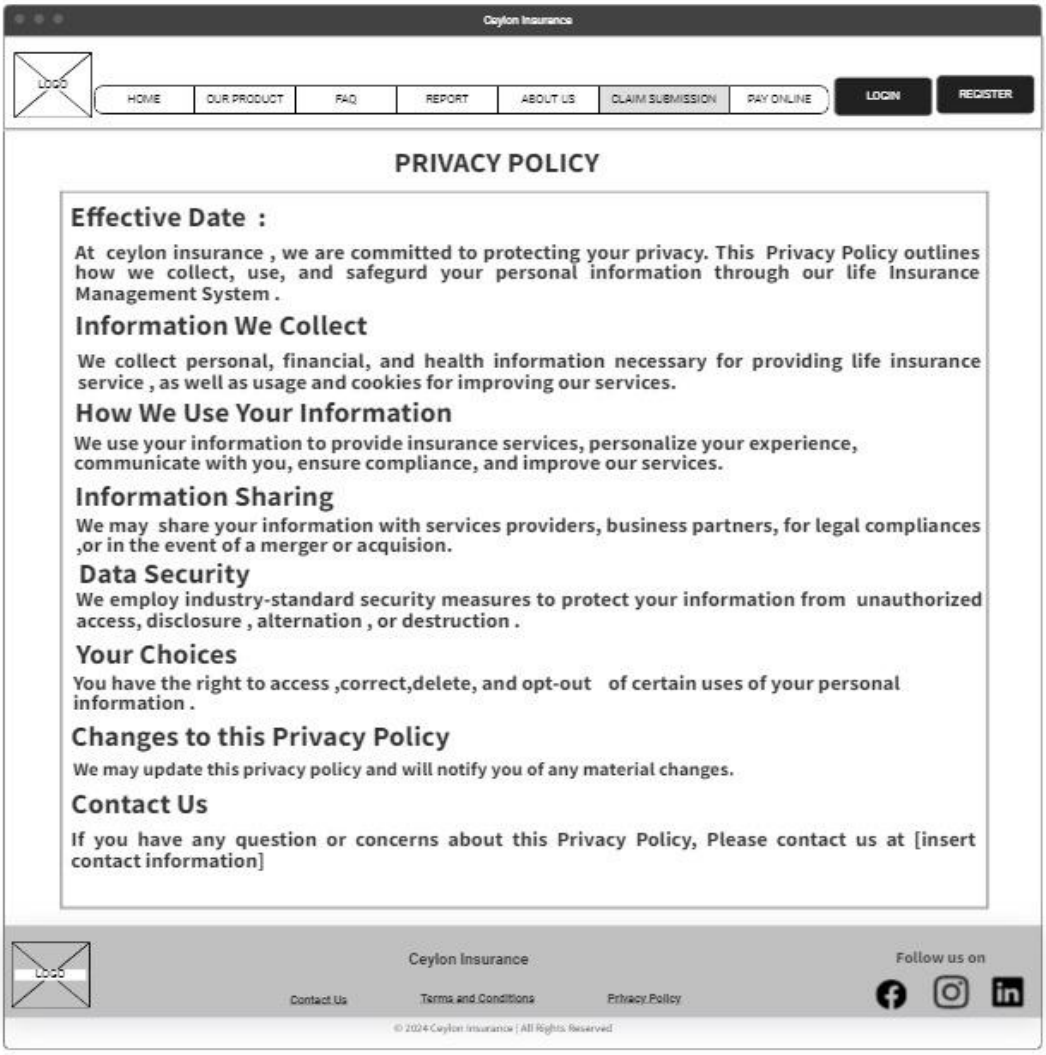
- Pay Online Page



- Contact Us Page



- Privacy Policy Page



5 Individual Contribution

	Student ID	Student Name	Individual Contribution
1	IT23228276	Aaqib A. R	• Persona: Financial Analyst • User Journey: Life Coverage Journey • Wireframe: About Us Page, Contact Us Page
2	IT23223530	Ahamed I.M. T	• Persona: Software Engineer • User Journey: Select the suitable Insurance Plans • Wireframe: Our Product, Beneficiary Update form
3	IT23220942	Thanis Ahamed A.R	• Persona: Teacher • User Journey: Contact the company and asking about this insurance coverage • Wireframe: Privacy Policy Page, Claim Submission Page
4	IT23222236	Erathnage T. N	• Persona: Manager • User Journey: Response for the insurance claims . • Wireframe: Login Page, Register Page.
5	IT23222786	Budara V.P. R	• Persona: Customer • User Journey: Retirement Life Insurance Plan. • Wireframe: Home Page, FAQ Page, Pay Online Page.