Leandro Frossard

IT Consultant - Billing, RA & Fraud at Oi S.A

lmfrossard@msn.com

Summary

20 years of experience in Information Technology/TELCO.

Project Management
Business and Technical Assessments
Telecom Systems Architecture
Fraud Management, Detection and Prevention
Revenue Assurance
Billing & Cobilling
Credit Analisys

Experience

IT Consultant - Billing, Fraud & Revenue Assurance at Oi S.A
September 2015 - Present

In charge of Fraud, Revenue Assurance and Billing projects(Kenan).

Roles and Key Responsibilities
• Plan and execute projects with high technical and human resource complexity;
• Build and maintain ethical relationships of trust and leadership with projects stakeholders.
• Understand the functional and technical requirements, both holistically and specialized.
• Plan and organise projects, following the best practices defined by PMI in order to control risks, allocate
  resources and manage crisis and escalations;
• Organise projects, timelines and resource maps as a facilitator tool of project management;
• Participate as a key technical resource in all phases of the project: assessment, design, implementation and
  post-rollout (quality assurance);

Project Manager / IT Expert at Oi S.A
December 2002 - August 2015 (12 years 8 months)
• Technical Leader of the Fraud and Revenue Assurance. Acting in strategic projects to provide the better
  solutions, negotiate price and proposals with the system integrator and vendor
• Responsible for the delivery of all strategic projects in the area
• Team leading, coaching and support to internal staff
• Act as a key resource in delivering or supporting critical issues to the end users;

• 2nd the Functional Manager during his periods of absence;

Consultant at HP

July 1998 - December 2002 (4 years 5 months)

Roles History and Key Responsibilities

• 1998-2001 – Intership

• 2001-2002 – Technical Consultant

• Deliver fraud management projects under the HPFMS as an outsourced resource, collaborating with technical knowledge to projects design, implementation and support;

• Perform presentation and demonstration of HPFMS.

Specific technologies:

• UNIX (Tru64, Cluster), Oracle DB, Windows Servers, TCP/IP.

Education

Ibmec Business School
MBA, Business, 2007 - 2009
Universidade Gama Filho
Bacharelado, Gerenciamento de Sistemas, Redes e LAN/WAN, 2000 - 2003

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Linked in.

Contact Leandro on LinkedIn