ARCK
Elaboration Document

F.O.C.U.S.

Team Members:
215055772, Antin Phillips
215097939, Ruan Olivier
215063856, Charné Keen
215131495, Klara Lategan

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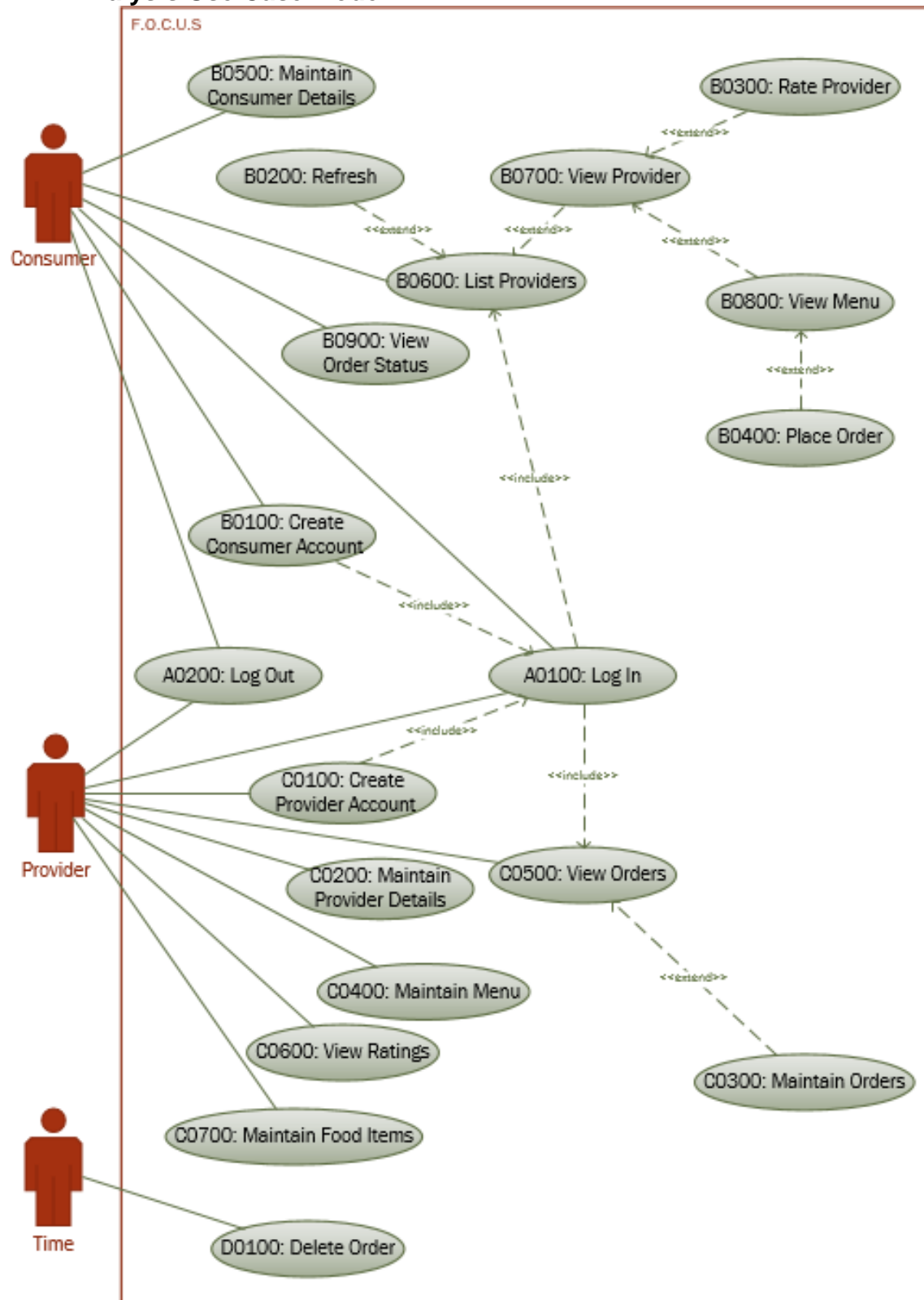# TABLE OF CONTENTS

1 FUNCTIONAL REQUIREMENTS

1.1 Analysis Use Case Model

F.O.C.U.S

Consumer

Provider

Time

B0500: Maintain Consumer Details

B0300: Rate Provider

B0200: Refresh

B0700: View Provider

<<extend>>

<<extend>>

<<extend>>

<<extend>>

B0600: List Providers

B0800: View Menu

B0900: View Order Status

<<extend>>

B0400: Place Order

<<include>>

B0100: Create Consumer Account

<<include>>

A0200: Log Out

A0100: Log In

C0100: Create Provider Account

<<include>>

<<include>>

C0200: Maintain Provider Details

C0500: View Orders

C0400: Maintain Menu

C0600: View Ratings

<<extend>>

C0700: Maintain Food Items

C0300: Maintain Orders

D0100: Delete Order

1.2 Use Case Glossary and Responsibilities

Team Member Responsible: Antin Phillips	
Use Case Id	**Use Case Name**
B0200	Refresh
D0100	Delete Order
Queries/Reports	
B0400	Place Order
B0600	List Providers
B0800	View Menu
B0900	View Order Status

Team Member Responsible: Klara Lategan	
Use Case Id	**Use Case Name**
A0100	Login
A0200	Logout
B0100	Create Consumer Account
B0300	Rate Provider
B0500	Maintain Consumer Details
Queries/Reports	
B0700	View Provider

Team Member Responsible: Charné Keen	
Use Case Id	**Use Case Name**
A0100	Login
C0200	Maintain Provider Details
C0400	Maintain Menu
C0700	Maintain Food Items
Queries/Reports	
C0600	View Ratings

Team Member Responsible: Ruan Olivier	
Use Case Id	**Use Case Name**
A0200	Logout
C0100	Create Provider Account
C0300	Maintain Orders
Queries/Reports	
C0500	View Orders

1.3 New Use Case Narratives

These are the Use Cases that were added after the submission of the requirements document. Updated narratives can be found in the resubmitted requirements document.

Use Case ID	Use Case Name	
B0900	View Order Status	
Primary Business Actors	**Other participating Actors**	
Consumer		
Description	Consumers can view the status of all their orders.	
Pre-Conditions	Consumer is logged in the system. Consumer wishes to view the status of their orders.	
Triggers	Consumer selects to view their order status.	
Post-Conditions	Consumer is presented with a list of their orders and their statuses.	
Basic Flow of Events	1. Consumer is shown a colour-coded, date order list of their past and current orders.	

Use Case ID	Use Case Name	
C0600	View Ratings	
Primary Business Actors	**Other participating Actors**	
Provider		
Description	Providers can view all ratings that consumers have given them. All ratings and comments for the specific provider will be shown.	
Pre-Conditions	Provider has logged into their account.	
Triggers	Provider selects to view their ratings.	
Post-Conditions	The provider's ratings are shown.	
Basic Flow of Events	1. Ratings are displayed, arranged by date (newest first).	

2 UI Prototypes

2.1 Team UI Guidelines

When placing multiple buttons inline, place the most likely/safest choice on the right. For example, when a provider wishes to create a new food item, the save button is displayed in the bottom right and is on the right of the cancel button. With logout, this convention is applied by having the safest option (cancel) to right of the logout button. This will help prevent errors, promote consistency and learnability.

Use the words "Save", "Cancel" and "Okay" as opposed to similar words wherever possible. Make use of "Login" and "Logout" as single words. Don't abbreviate any text on buttons or labels.

Both the app and website have their own layout which are similar, both are consistent within their own domain. Interfaces will be designed to minimise wasted space. Each interface will be designed with one functionality. The colour scheme to be used will be a dominant light blue and white, with black for text. Colour scheme will not be included in the UI designs, apart from where absolutely necessary. The font style will be consistent in each sub-system. Currently the font style to be used is Calibri.
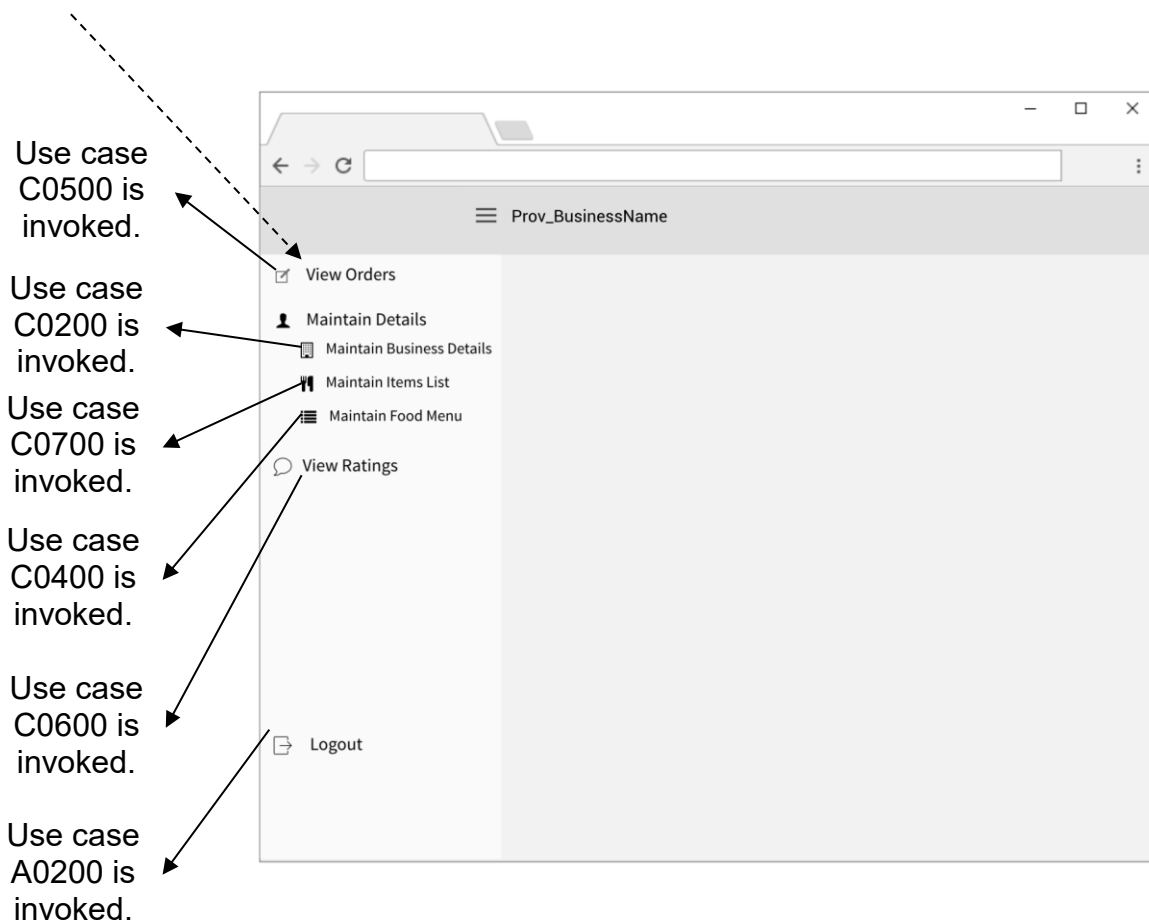
The navigation menu will always be on the left and will be accessible from the triple stripe icon located in the top-left of the screen. Within the navigation menu, the current page will be highlighted. The heading of the page will always be displayed at the top. Users will be able to navigate to any page within three actions by using the navigation menu. Navigating through the system and completing tasks will be intuitive.

Errors will be reduced by making use of confirmation messages and clear labels for data input. Our UI prototypes do not model errors occurring, but error handling has been taken into account. There are no unclickable buttons, instead controls that should not be accessed will not be shown.

2.2   UI Designs

2.2.1   Masterpages (App & Website)

Provider Masterpage & Navigation Menu

The navigation menu will be expanded from the left.

Use case C0500 is invoked.

Use case C0200 is invoked.

Use case C0700 is invoked.

Use case C0400 is invoked.

Use case C0600 is invoked.

Use case A0200 is invoked.

Provider Administrative Password Request

The provider enters it's administrative password.

Please enter administrative password:

The password will be confirmed, and if it is correct the provider will be allowed more functionality.

The popup will disappear and the provider will be directed to the last page visited.

Cancel   Okay

Provider Delete Confirmation

Are you sure you want to

delete this?

The selected item will be deleted.

The request of deleting an item will be cancelled.

Delete   Cancel

Consumer Masterpage and Navigation Menu

The navigation menu will be expanded from the left.
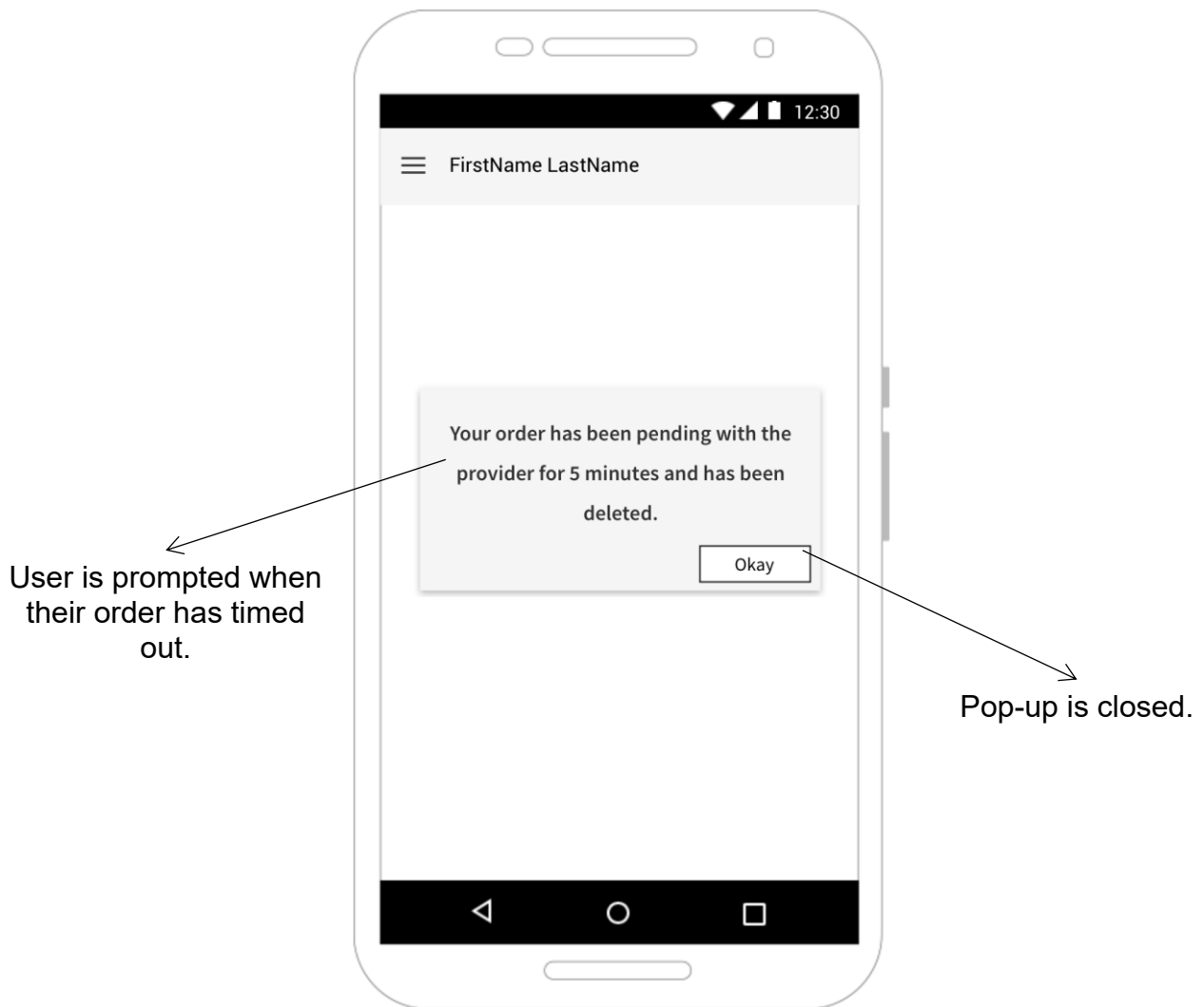
FirstName LastName

FirstName LastName

View Providers

Maintain Details

Order Status

Logout

Use case B0600 will be invoked.

Use case B0500 will be invoked.

Use case B0900 will be invoked.

Use case A0200 will be invoked.
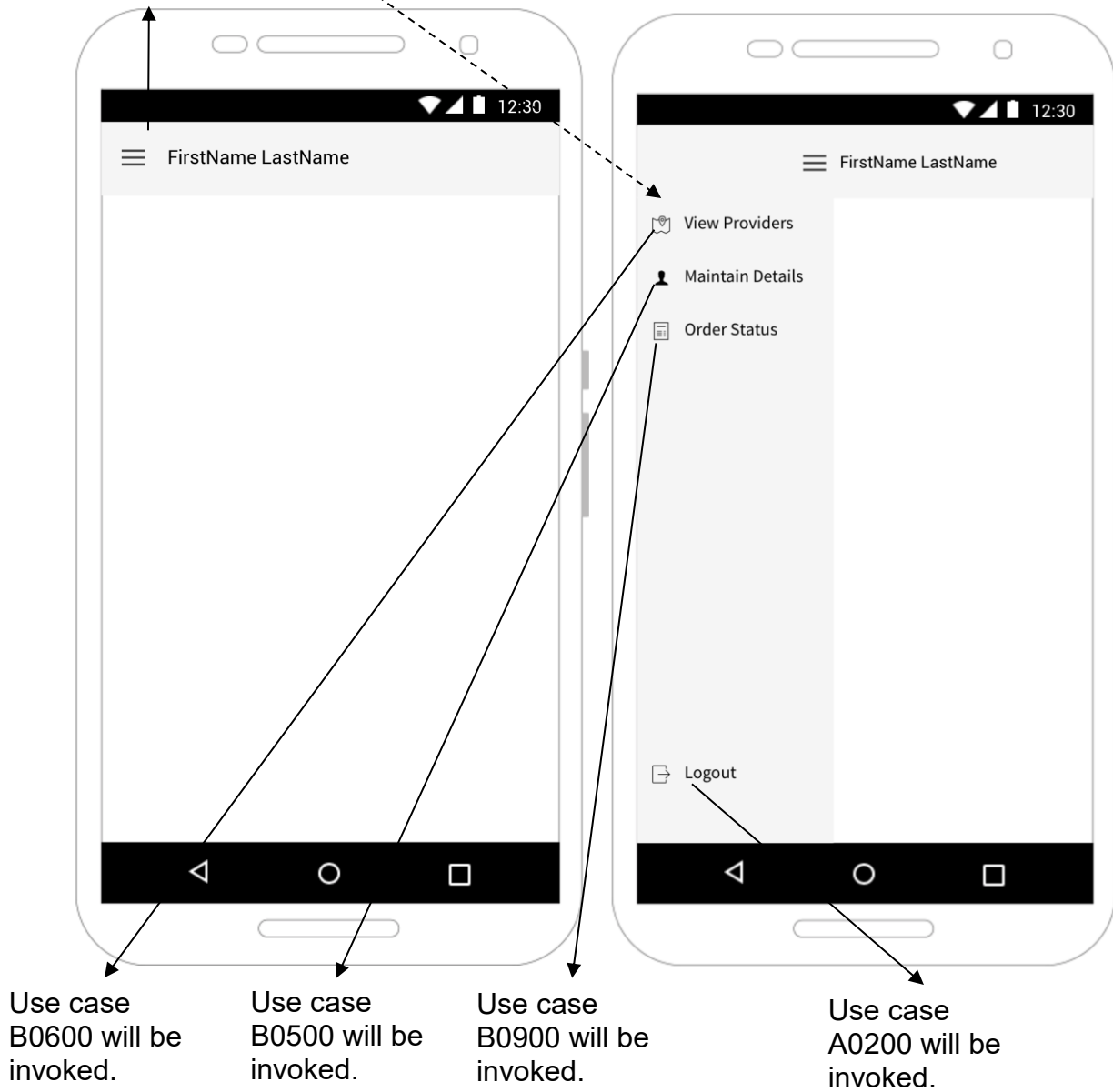
B0600 List Providers & B0200 Refresh

Map is centered on the user's current position.

The radius in which providers will be displayed can be chosen.

Map of providers is refreshed.

The user's position will be shown on the map.

User will be able to move the map around by swiping the screen.

D0100 Delete Order

Your order has been pending with the provider for 5 minutes and has been deleted.

Okay

User is prompted when their order has timed out.

Pop-up is closed.
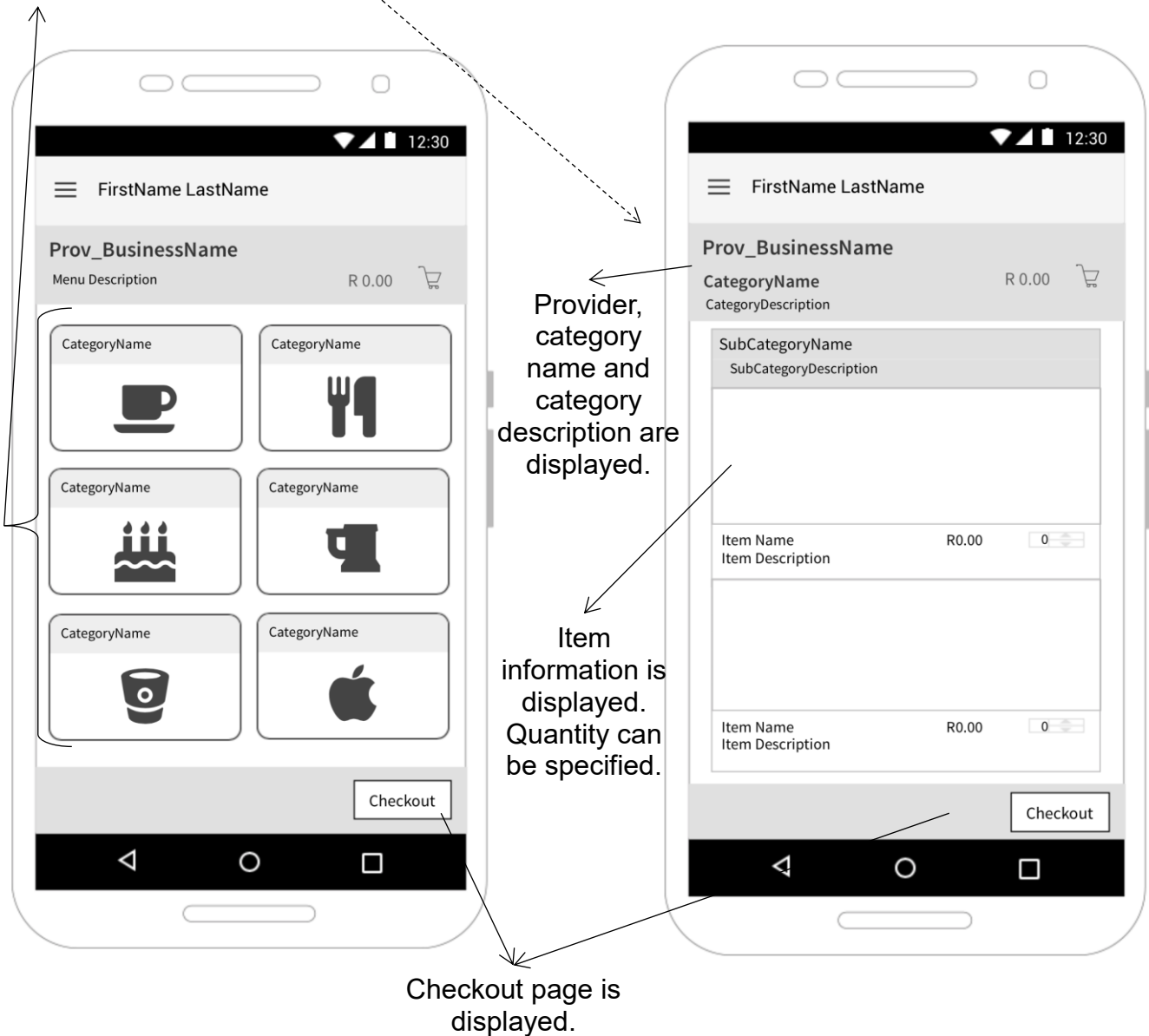
B0400 Place Order (Category View & Subcategory View)

Category is selected. Appropriate category screen is shown.

Provider, category name and category description are displayed.

Item information is displayed. Quantity can be specified.

Checkout page is displayed.

Screen 1 (Category View):

FirstName LastName

Prov_BusinessName
Menu Description   R 0.00

CategoryName
CategoryName
CategoryName
CategoryName
CategoryName
CategoryName

Checkout

Screen 2 (Subcategory View):

FirstName LastName

Prov_BusinessName
CategoryName   R 0.00
CategoryDescription

SubCategoryName
  SubCategoryDescription

Item Name   R0.00   0
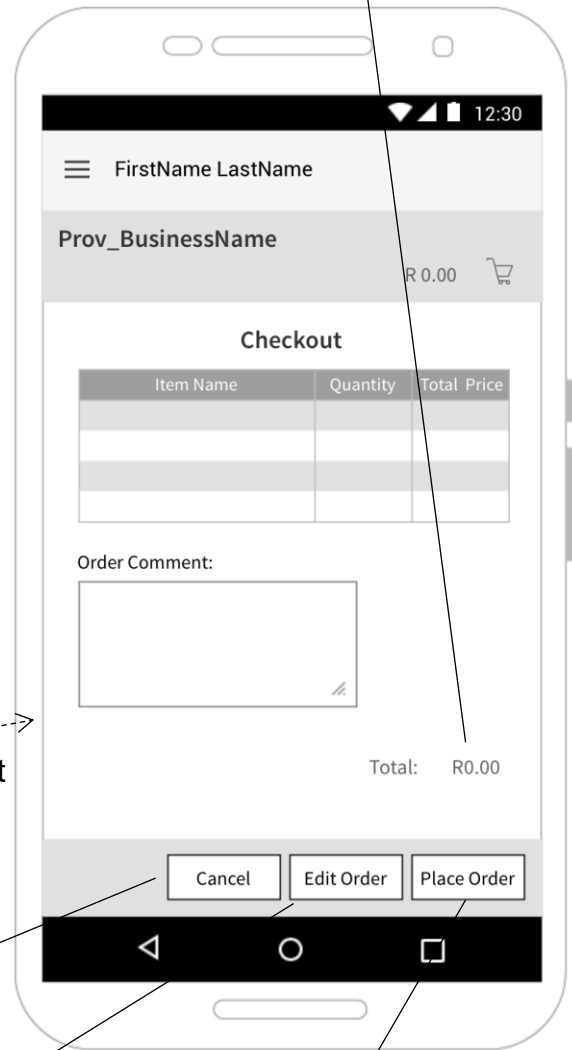Item Description

Item Name   R0.00   0
Item Description

Checkout

B0400 Place Order (Cart View & Checkout View)

A summary of the current order is displayed.

The total of the current order.

FirstName LastName
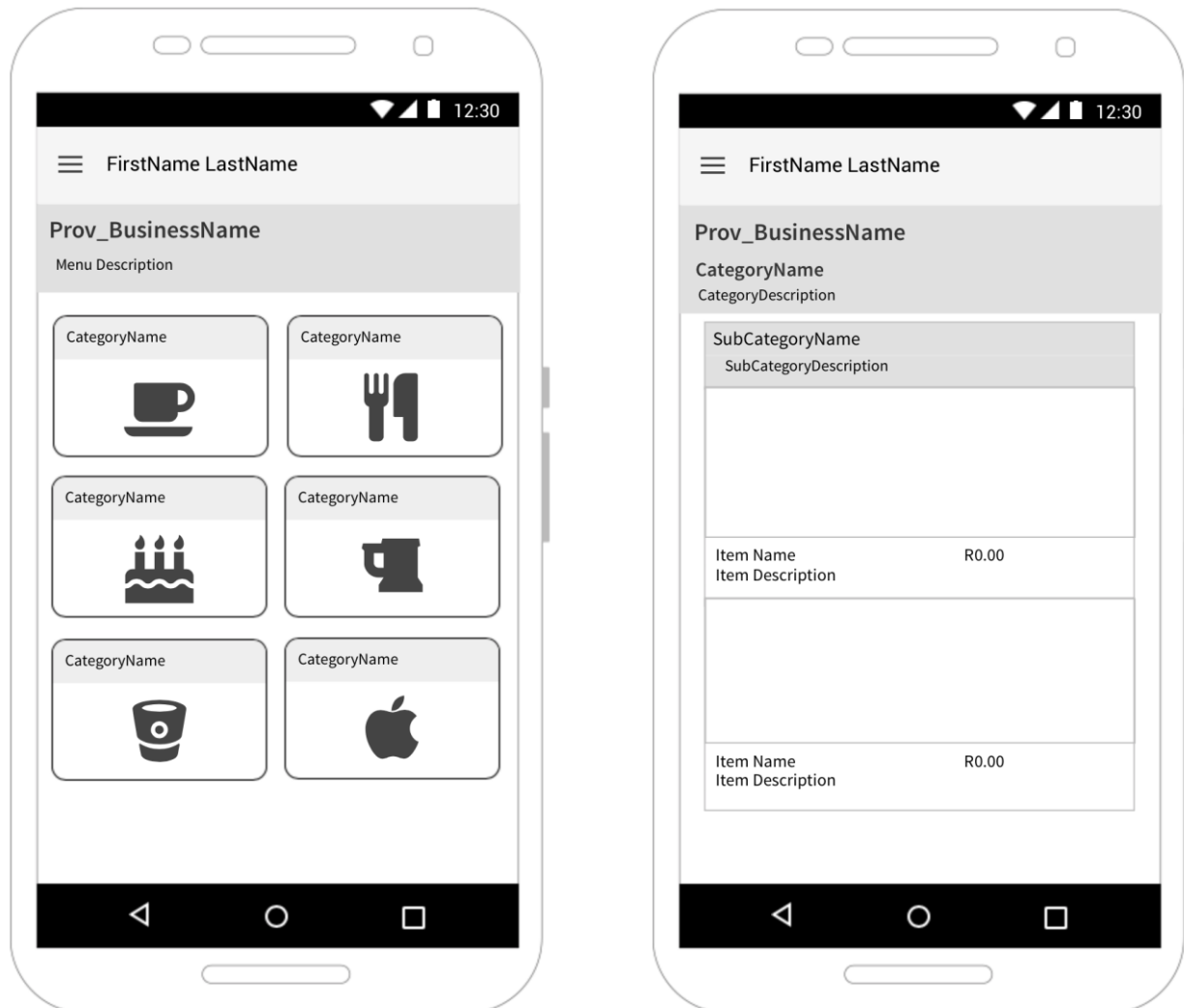
Prov_BusinessName

R 0.00

View Order

Item Name	QTY	Price

Checkout

FirstName LastName

Prov_BusinessName

R 0.00

Checkout

Item Name	Quantity	Total Price

Order Comment:

Total: R0.00

Cancel | Edit Order | Place Order

The checkout page is displayed.

Order is cancelled and user is returned to the menu page.

User is returned to menu page, order is not cancelled.

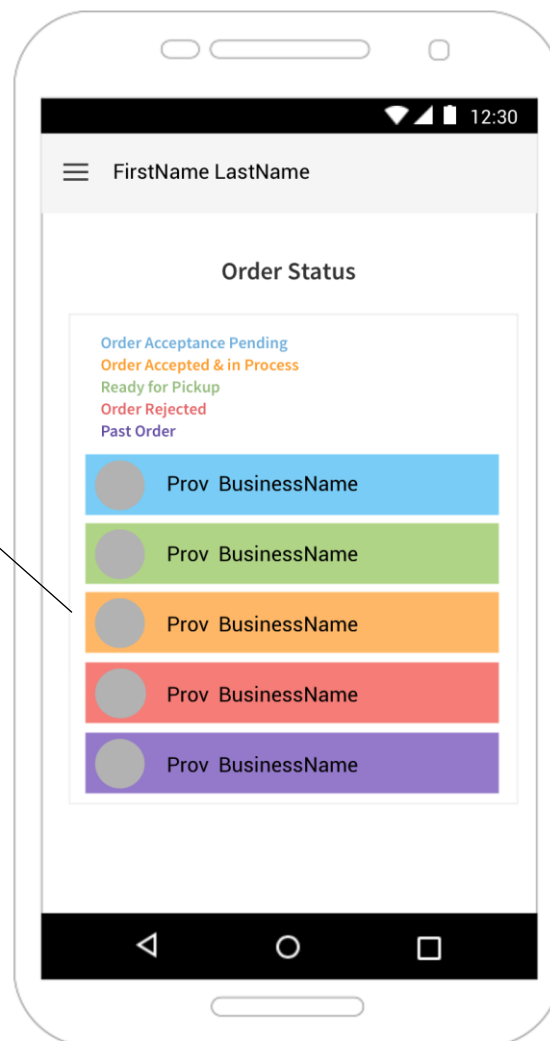Order is place and appropriate provider is notified.

B0800 View Menu (Category View & Subcategory View)

Phone 1 (Category View):

≡ FirstName LastName

Prov_BusinessName
Menu Description

CategoryName	CategoryName
CategoryName	CategoryName
CategoryName	CategoryName

Phone 2 (Subcategory View):

≡ FirstName LastName

Prov_BusinessName
CategoryName
CategoryDescription

SubCategoryName
   SubCategoryDescription

Item Name   R0.00
Item Description

Item Name   R0.00
Item Description

Similar to B0400 UI, except no order
functionality is present. No checkout button, no
cart view and no quantity specification.

B0900 View Order Status

Order are arranged by date and are colour-coded to represent their status. (Colours are not final)
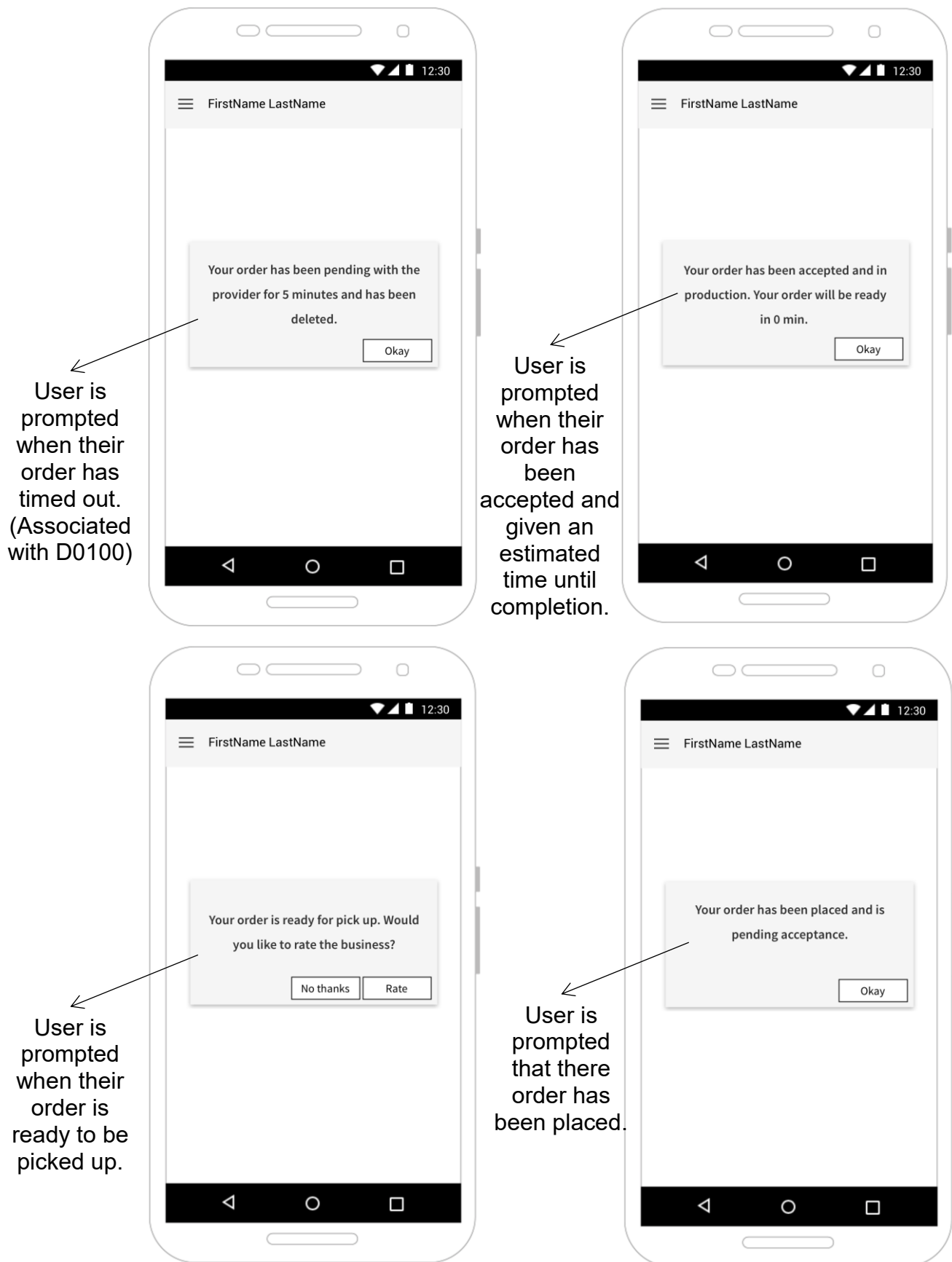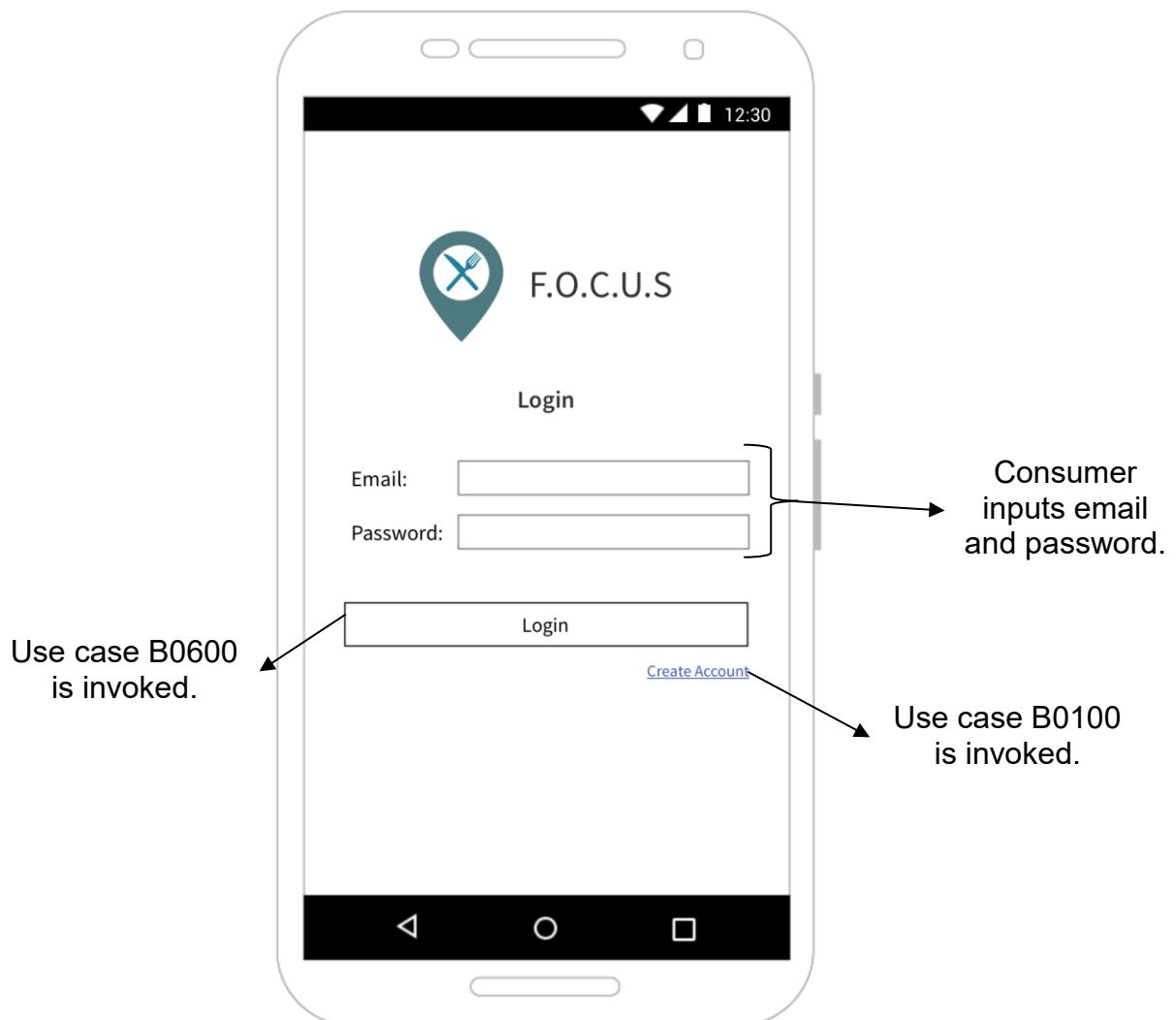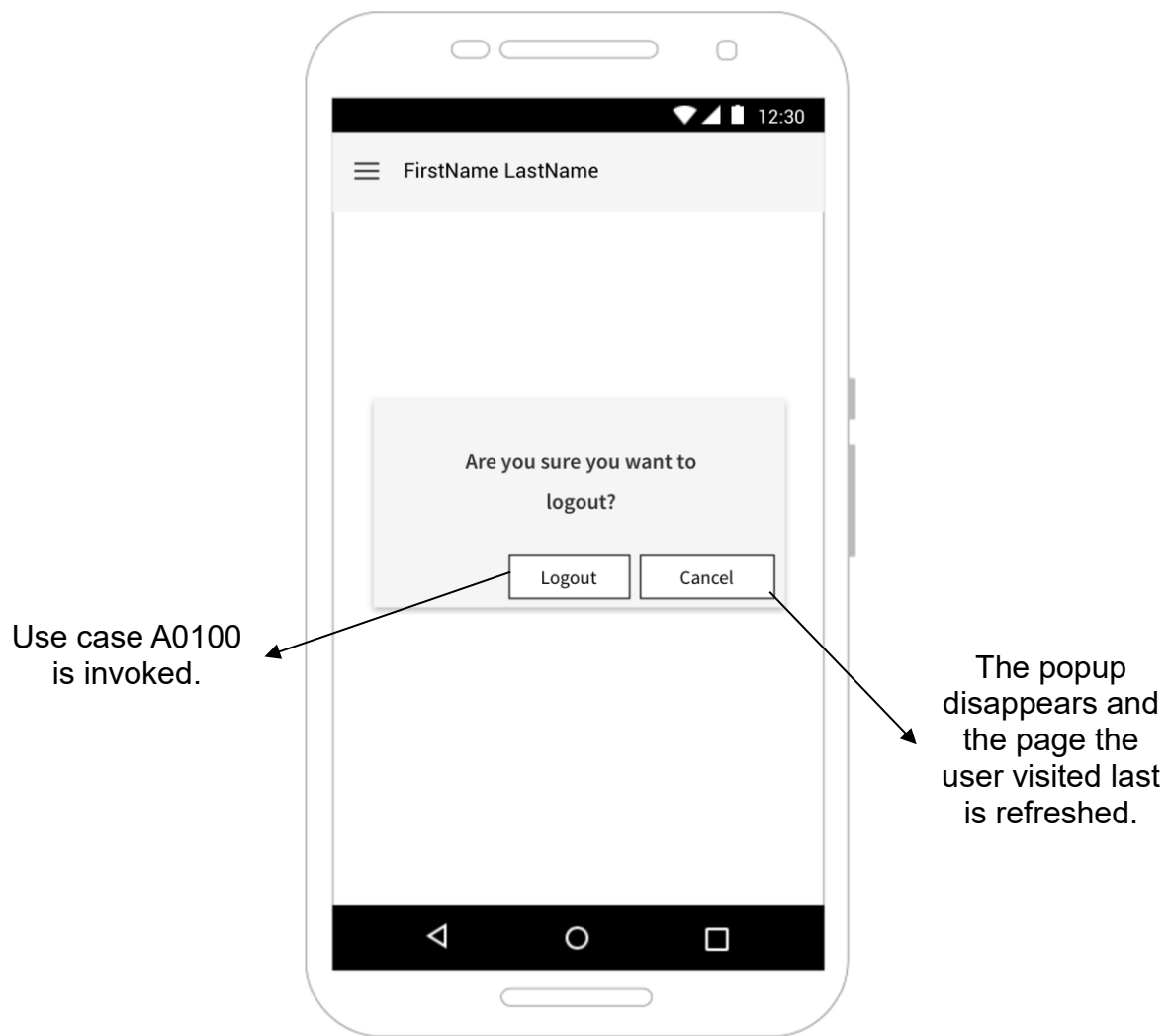
Order Status

Order Acceptance Pending
Order Accepted & in Process
Ready for Pickup
Order Rejected
Past Order

Prov BusinessName

Prov BusinessName

Prov BusinessName

Prov BusinessName

Prov BusinessName

FirstName LastName

B0900 View Order Status (Pop-ups)

Your order has been pending with the provider for 5 minutes and has been deleted.

Okay

User is prompted when their order has timed out. (Associated with D0100)

Your order has been accepted and in production. Your order will be ready in 0 min.

Okay

User is prompted when their order has been accepted and given an estimated time until completion.

Your order is ready for pick up. Would you like to rate the business?

No thanks   Rate

User is prompted when their order is ready to be picked up.

Your order has been placed and is pending acceptance.

Okay

User is prompted that there order has been placed.

A0100 Login (Consumer)

Consumer inputs email and password.

Use case B0600 is invoked.

Use case B0100 is invoked.

A0200 Logout (Consumer)

FirstName LastName

12:30

Are you sure you want to logout?

| Logout | Cancel |

Use case A0100 is invoked.

The popup disappears and the page the user visited last is refreshed.

B0100 Create Consumer Account

F.O.C.U.S

Create Account

First Name:

Last Name:

Email:

Phone Numer:

Password:

Confirm Password:
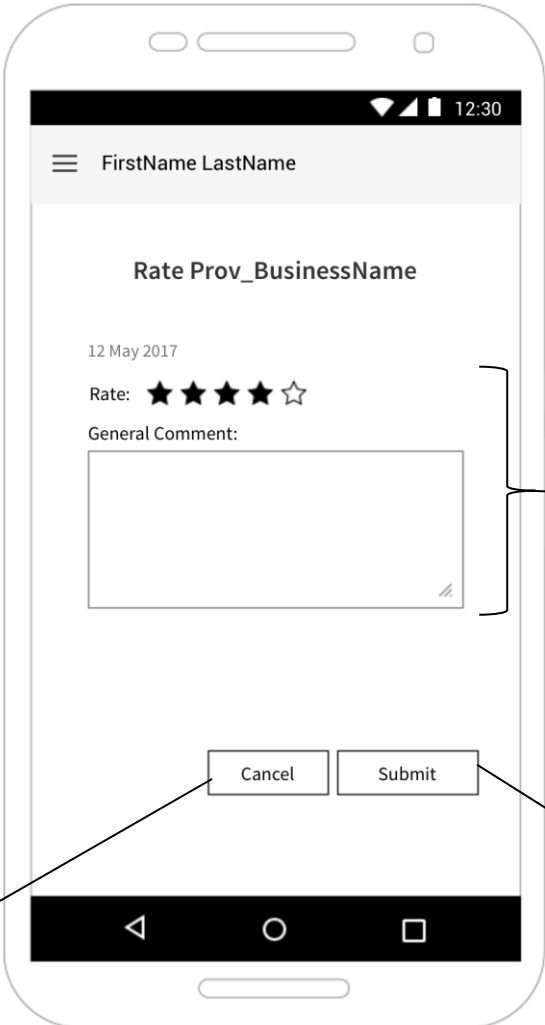
Cancel | Create Account

Consumer enters all necessary information.

All new information is cleared and use case A0100 is invoked.

New information is saved and use case A0100 invoked.

B0300 Rate Provider

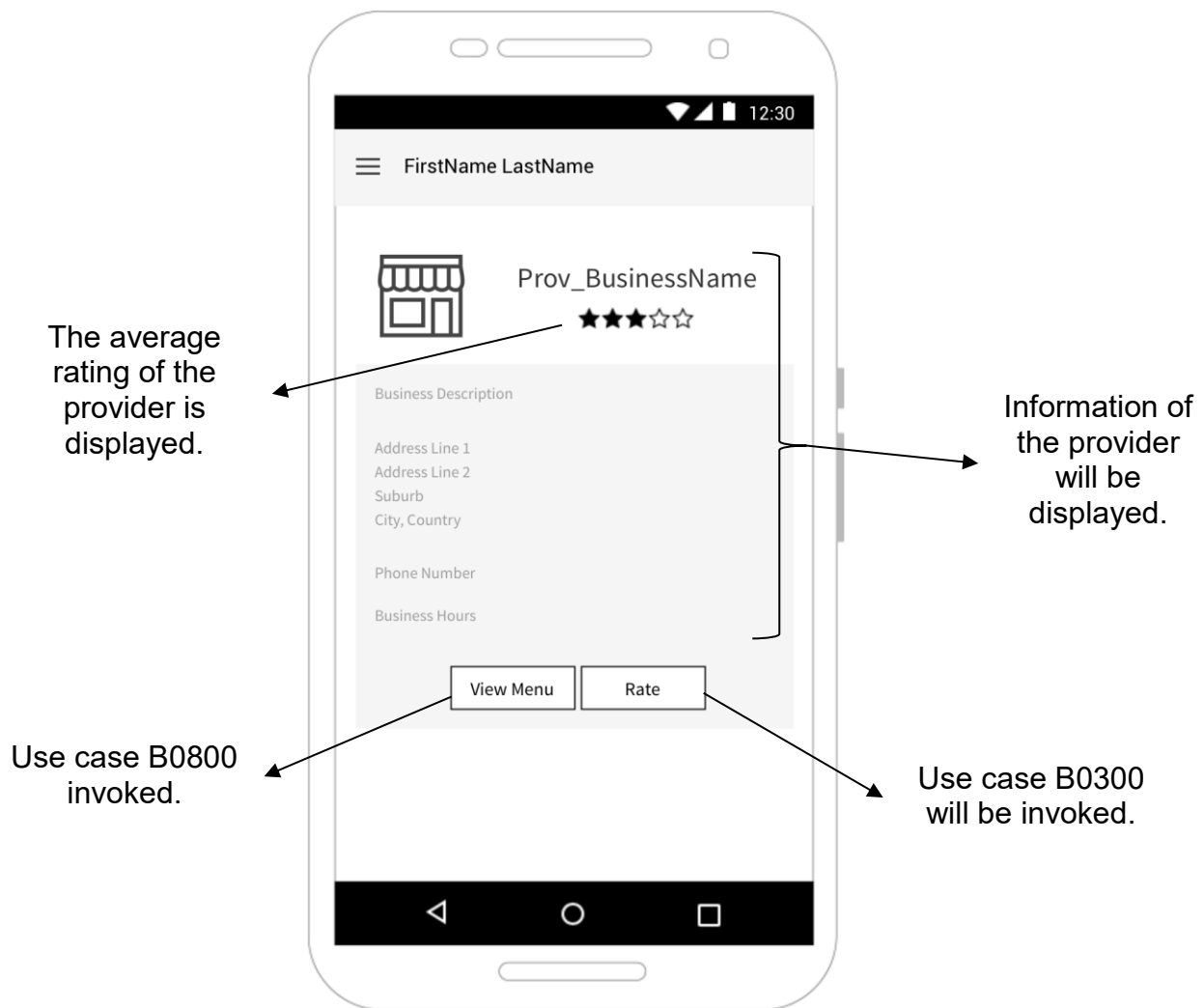Consumer rates a provides and is allowed to give a general comment.

New information is saved and use case B0700 is invoked.

All new information will be cleared and use case B0700 is invoked.

B0300 Rate Provider

FirstName LastName

Rate Prov_BusinessName

12 May 2017

Rate: ★ ★ ★ ★ ☆

General Comment:

Consumer rates a provider and is allowed to give a general comment.

Cancel   Submit

New information is saved and use case B0700 is invoked.

All new information will be cleared and use case B0700 is invoked.

B0700 View Provider

The average rating of the provider is displayed.

Information of the provider will be displayed.

Use case B0800 invoked.

Use case B0300 will be invoked.

FirstName LastName

Prov_BusinessName

★★★☆☆

Business Description

Address Line 1
Address Line 2
Suburb
City, Country

Phone Number

Business Hours

View Menu   Rate

12:30

A0100 Login (Provider)

Use case C0500 is invoked.

Provider inputs email and password.

Use case C0100 is invoked.
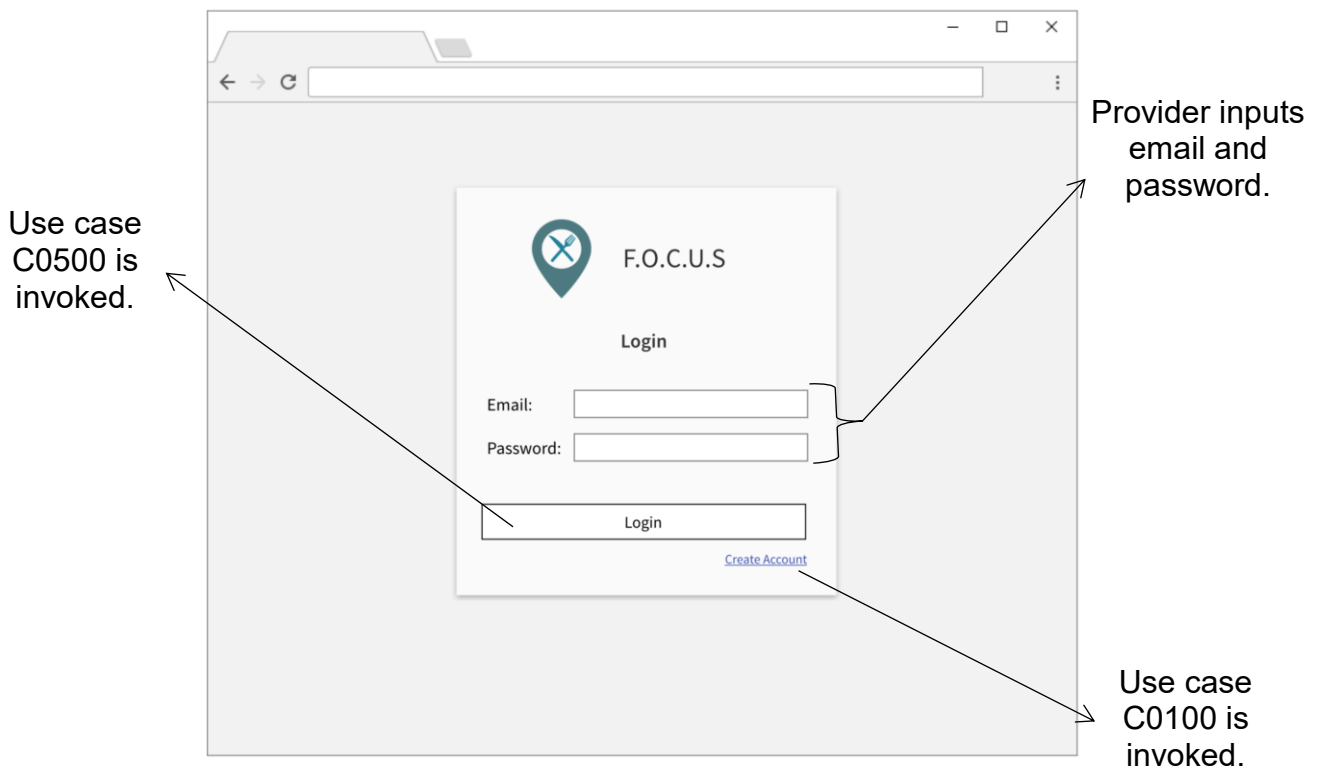
C0200 Maintain Provider Details

Provider can select their location on Google maps and their address will be filled automatically.

Provider modifies appropriate details.

Maintain Details

Email:	joe.soap@gmail.com
Password:	******
Admin Password:	******
Business Name:	Joe's Restaurant
Phone Number	071 349 1203
Address:	49 Beach Road
	Address Line 2
	Humewood
	Port Elizabeth
	South Africa
Business Hours:	10:30 - 12:30 Weekdays
Allow Ordering:	⬤

Cancel   Save

Modified information is saved and page is refreshed with new information.

Will be no by default. Provider can choose whether ordering over the system is allowed.

Modified information is not saved and page is refreshed with old information.

C0600 View Ratings

Provider's current rating is shown (average of ratings)

Provider's ratings are shown in order of latest date.

Prov_BusinessName

View Ratings

Current Rating: ★ ★ ★ ☆

Date	Description	Rating
		★ ★ ★ ★ ☆
		★ ★ ★ ★ ☆
		★ ★ ★ ★ ☆

C0700 Maintain Food Items

Add Item button is pushed and pop is brought up.

An item can be selected and Modify Item pop up is brought up.

Maintain Items List

Name	Description	Price	Availability
			☑
			☑
			☑

+ Add Item

Cancel Save

Modified information is not saved and page is refreshed with old information.

Modified information is saved and page is refreshed with new information.

Modify Item

Name: Californian Pizza

Description: Thin based pizza, with chicken, feta, mozzarella and bacon toppings.

Price: R99.00

Availability: ☑

⊗ Delete this item

Cancel Save

Add Item

Name:

Description:

Price:

Availability: ☑

Cancel Add

Item is permanently deleted from the database.

Modified information is not saved and page is refreshed with old information. Pop up closes.

Modified information is saved and page is refreshed with new information. Pop up closes.

Item creation is cancelled. Pop up closes.

New item is created and added to the database. Pop up closes.

C0400 Maintain Food Items

Modify Category/
Subcategory
button is pushed
and relevant pop
is brought up
(see pop up
below).

Add Item
button is
pushed and
pop is
brought up.

Maintain Food Menu

| CategoryName | | | | ⓘ ⌃ |
| SubCategoryName | | | | ⓘ ⌃ |
Name	Description	Price	Availability	
			☑	
			☑	
			☑	

+ Add Item

| SubCategoryName | ⓘ ⌄ |

+ Add Subcategory

| CategoryName | ⓘ ⌄ |

+ Add Category

Cancel   Save

Modified
information is
saved and page
is refreshed with
new information.

Add Category button
is pushed and pop is
brought up (see pop
up below).

Add Subcategory
button is pushed and
pop is brought up
(see pop up below).

Modified information is
not saved and page is
refreshed with old
information.

Selected
subcategory will
be shown here
but can be
changed.

Adding an item
is cancelled.
Pop up closes.

Add Existing Item

🔍 [   ]   **+ Add New Item**

Item Name	Availability
	☑
	☑
	☑

SubCategory: [Select   ▾]

Cancel   Add

Add Item pop up is
shown (can be found
under use case C0700)

Availability is shown
here but cannot be
changed.

Selected item is added
to the specified
subcategory. Pop up
closes.

C0400 Maintain Food Items (Pop-ups)

Add Category

Name:

Description:

Cancel   Add

Category is not created. Pop up is closed.

Category is created. Pop up is closed.

Add SubCategory

Name:

Description:

Category: Select ▾

Cancel   Add

Subcategory is created. Pop up is closed.

Subcategory is not created. Pop up is closed.

Modify Category

Name: Desserts

Description: All desserts come with ice-cream or cream.

⊗ Delete category

Cancel   Save

Modified information is not saved. Pop up is closed.

Category/Subcategory is permanently deleted from the database.

Modified information is saved. Pop up is closed.

Modify SubCategory

Name: From the Grill

Description: Meals come with chips, rice or salad and your choice of sauce.
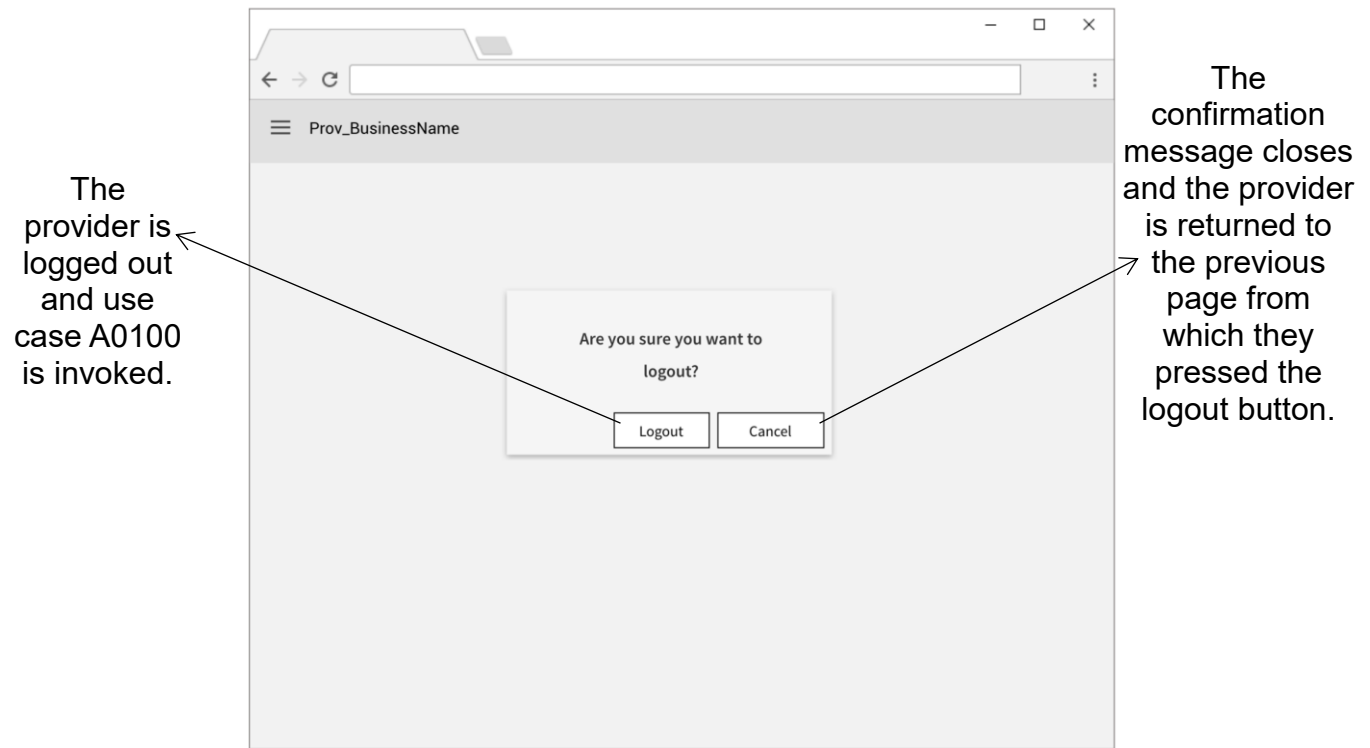
Category: Mains ▾

⊗ Delete subcategory

Cancel   Save

Modified information is not saved. Pop up is closed.

Modified information is saved. Pop up is closed.

A0200 Logout (Provider)

The provider is logged out and use case A0100 is invoked.

Are you sure you want to logout?

Logout   Cancel

The confirmation message closes and the provider is returned to the previous page from which they pressed the logout button.

Prov_BusinessName

C0100 Create Provider Account

Provider can select their location on Google maps and their address will be filled in automatically. This information can be edited.

The provider inputs the appropriate details. All details are required.

All information is cleared and use case A0100 is invoked.

The provider's account is created and use case A0100 is invoked.

C0500 View Orders
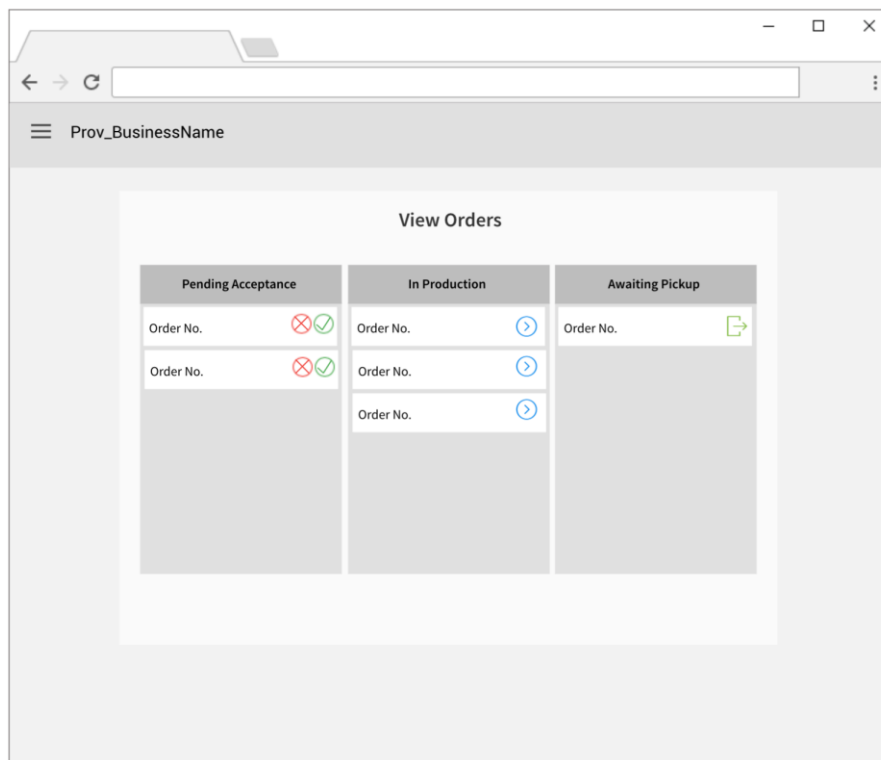
The provider is provided with a list view of all current order. The orders are grouped based on their current phase. Pressing one of the buttons invokes use case C0300.

C0300 Maintain Order

An order's details can be viewed by pressing on the order's number.

An order can be declined by the provider. The provider is asked to confirm the deletion.

An order can be accepted and moved to the next phase by the push of the button. A confirmation message popup appears.

An order can be moved to the next phase by the push of the button. A confirmation message popup appears.

View Orders

Pending Acceptance	In Production	Awaiting Pickup
Order No. ⊗ ⊘	Order No. ⊙	Order No. ↪

Order

Item Name	Quantity	Total Price

Order Comment:
Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nunc maximus, nulla ut commodo sagittis, sapien dui mattis dui, non pulvinar lorem felis nec erat

Total: R0.00

Estimate Time Of Completion:

20 ⏶⏷ min

Cancel   Okay

Confirm move of order number x?

Cancel   Yes

Closes the popup and the order's phase remains unchanged.

Closes the popup and moves the order to the "In Production" phase. The estimated time of completion is sent as a notification to the consumer.
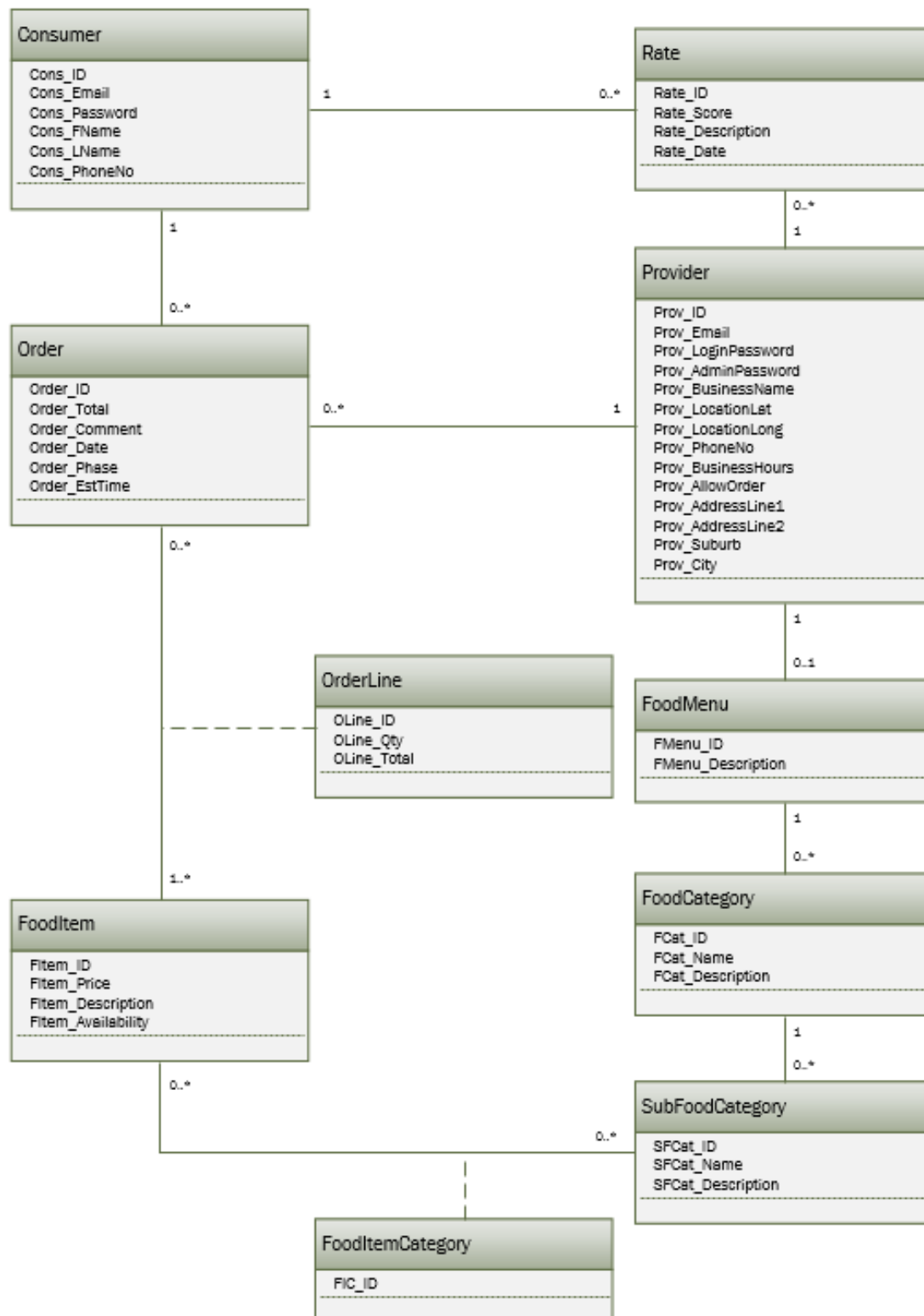
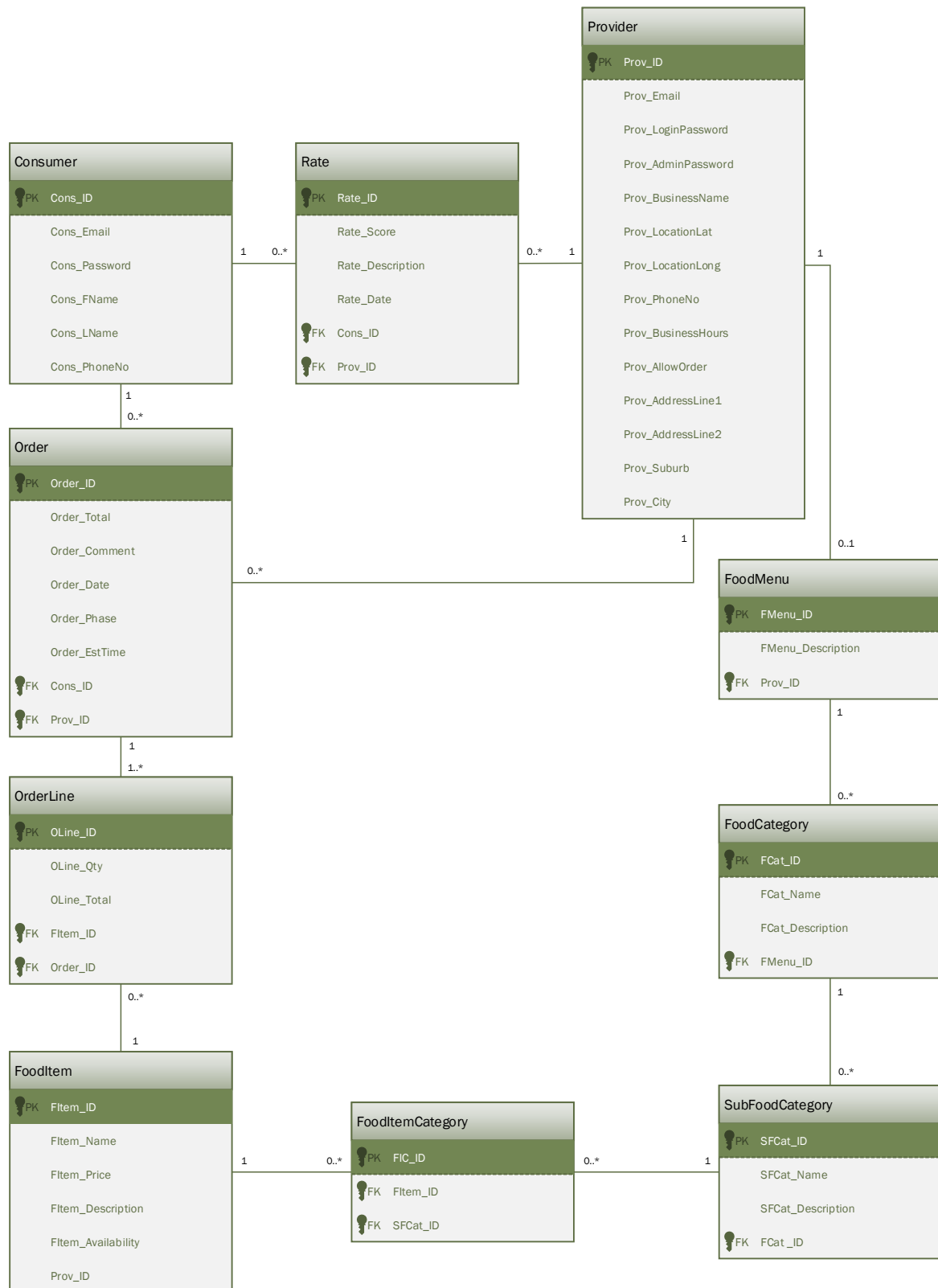Closes the popup and the order's phase remains unchanged.

Closes the popup and moves the order to the next phase. If the order was in the "Awaiting Pickup" phase, the order is removed from the View Order screen.

3 DATA REQUIREMENTS

3.1 Domain Class Diagram

Consumer
- Cons_ID
- Cons_Email
- Cons_Password
- Cons_FName
- Cons_LName
- Cons_PhoneNo

Rate
- Rate_ID
- Rate_Score
- Rate_Description
- Rate_Date

Order
- Order_ID
- Order_Total
- Order_Comment
- Order_Date
- Order_Phase
- Order_EstTime

Provider
- Prov_ID
- Prov_Email
- Prov_LoginPassword
- Prov_AdminPassword
- Prov_BusinessName
- Prov_LocationLat
- Prov_LocationLong
- Prov_PhoneNo
- Prov_BusinessHours
- Prov_AllowOrder
- Prov_AddressLine1
- Prov_AddressLine2
- Prov_Suburb
- Prov_City

OrderLine
- OLine_ID
- OLine_Qty
- OLine_Total

FoodMenu
- FMenu_ID
- FMenu_Description

FoodItem
- FItem_ID
- FItem_Price
- FItem_Description
- FItem_Availability

FoodCategory
- FCat_ID
- FCat_Name
- FCat_Description

SubFoodCategory
- SFCat_ID
- SFCat_Name
- SFCat_Description

FoodItemCategory
- FIC_ID

Consumer 1 — 0..* Rate
Rate 0..* — 1 Provider
Consumer 1 — 0..* Order
Order 0..* — 1 Provider
Provider 1 — 0..1 FoodMenu
FoodMenu 1 — 0..* FoodCategory
FoodCategory 1 — 0..* SubFoodCategory
Order 0..* — 1..* FoodItem (OrderLine)
FoodItem 0..* — 0..* SubFoodCategory (FoodItemCategory)

3.2 Implementation Ready Class Diagram

Note: The Prov_ID attribute in FoodItem is only there to speed up queries and is not a foreign key.