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24	When asked about pending approvals---->Error Processing service request.
38	Thread should auto reset if bot fails to respond to any question.
56	When file uploaded through bot the same is downloading as HTML file. (file name and bucket name not updating in database properly.)
63	Not able to regularize attendance as response is Error processing request
67	Need to make changes in Policy API (Policy is not getting downloaded)
70	Any option to hide the list of items displaying in bot like Token generation.
71	Not able to raise query in help desk---required parameters not asking.
72	Not able to download reports--->service is not onboarded as required response format in CSV which is not available.
73	Not able to download Payslip--->Error Processing request.
74	Instead of error processing or sorry not able to fetch details user friendly message should be displayed.
75	Not able to apply leave
76	Any username, password, secrete key etc. should not be hardcoded instead it should be soft coded.
77	At 1st instance bot not gives responses and not auto trains, start giving response from 2nd instance.



Chatbot Testing Status			
Sr. No	API Name	On-board Status	Testing Status
1	/roster_view_all	Done	Working
2	/emp_leave_apply	Done	Not working
3	/Attendance_Regularization	Done	Not working
4	/Leave_summery	Done	Working
5	/Get_birth_date	Done	Working
6	/Get_anniversary	Done	Working
7	/self_profile	Done	Working
8	/Pending_approval_details	Done	Not working
9	/Approve_pending_approval	Done	Sometimes
10	/Get_My_team	Done	Working
11	/Get_Leave_request_status	Done	Working
12	/Get_Attendance_ot_policy	Done	Working
13	/Get_Attendance_policy	Done	Working
14	/Get_OT_balance	Done	Working
15	/Get_Leave_Application_policy	Done	Sometimes
16	/Get_leave_configuration_policy	Done	Sometimes
17	/Attendance_summary	Done	Working
18	/Get_shift_type	Done	Working
19	/Get_Holiday_List	Done	Working
20	/Pending_approval_count_summary	Done	Not working
21	/Help_Desk	Done	Not working
22	/Leave_revoke_request_Date	Done	Working
23	/Get_help_desk_query	Done	Working
24	/Re_open_query	Done	Working
25	/category_help_desk	Done	Working
26	/nature_help_desk	Done	Working
27	/subCategory_help_desk	Done	Working
28	/Get_Policy_List	Done	Not working
29	/Approved_name_based_pending_approval	Done	Sometimes
30	/Export_Report	Not Done	Not working
31	/Get_Attendance_ot_policy	Done	Working
32	/Get_OT_Details	Done	Working
33	/PaySlip	Done	Not working
34	/mark_attendance	Done	Working

Remark
CSV output format not available

URL: [https://sit1.osourceglobal.com/INT\\_UAT\\_ZENX\\_HRMS](https://sit1.osourceglobal.com/INT_UAT_ZENX_HRMS)

Company  
User Name  
Password

Osource  
PS123  
Pass@123