



LUNA CADENA

UX / UI DESIGN

Bilingual ux/ui designer with experience in bilingual and audiovisual content creation and customer service. I am a person who likes to learn new things, likes to work in a team and I always like to give my best in everything I do.

• CONTACT



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<https://www.behance.net/lunacadena>

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Cra. 91 #20A-75, 00000111 Bogotá

• SKILLS

Design ★ ★ ★ ★ ★

Figma ★ ★ ★ ★ ★

Interface Design ★ ★ ★ ★ ★

Customer Service ★ ★ ★ ★ ★

Journey Maps ★ ★ ★ ★ ★

Desing Thinking ★ ★ ★ ★ ★

• LANGUAGES

Spanish ★ ★ ★ ★ ★

English ★ ★ ★ ★ ★

• EDUCATION

SEP 2022 - NOV 2022

UX RESEARCH

CoderHouse, Bogotá

JUN 2022 - AUG 2022

UX WRITING

CoderHouse, Bogotá

FEB 2022 - APR 2022

ADVANCED UX/UI DESIGN

CoderHouse, Bogotá

NOV 2022 - FEB 2022

UX/UI DESIGN

CoderHouse, Bogotá

FEB 2017 - NOV 2019

HIGH SCHOOL

Gimnasio Campestre Bilingüe Marie Curie, Mosquera

FEB 2012 - NOV 2016

PRIMARY

Colegio Bilingüe San Ángel, Bogotá

• HOBBIES

Design

Volleyball

Dance

Sing

• QUALITIES

Team work

Active listening

Responsible

Discipline

Open to new ideas

Creative

Sociable

• EXPERIENCE

MAY 2022 – PRESENT

CUSTOMER SERVICE SPECIALIST

Tyba, Bogotá

- Customer service.

MAY 2021 – OCT 2021

BILINGUAL CALL CENTER AGENT

Sitel, Bogotá

- Customer service.
- Technical support.

OCT 2019 – DEC 2020

BILINGUAL CONTENT CREATOR

Bookii, Bogotá

- Creation of English courses for children and adults.
- Management of native teachers.
- Creation of digital content for social media.

• CERTIFICATES

MAR 2022

PLATZI: FIGMA, INTERFACE DESIGN

NOV 2022

CODERHOUSE: UX/UI DESIGN, INTERFACE DESIGN AND USER EXPERIENCE

• REFERENCES

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