Oct 28,2017

American Cleaning company

8602 Killam Industrial Pk.

Laredo, TX 78045

Re: model# 502xl broom

Dear customer service:

I am writing this letter in reference to the broom that I got and it is not holding up at all. The barcode on it: 082269 10502 3. It was bought a month ago and was hoping that it would be working fine. The model number is #502Xl ex0815206-082015 is written on back. The bristles on it is starting to come out and thus, will throw it out. This was not cheap @ $18.99 and wanted to request a full refund or full replacement to be sent. I look forward to your reply.

Regards,

Liza Arnold

1004 charlesgate

E. Amherst, NY 14051