



JUBEL MOBELA

I.T TECHNICIAN

ABOUT ME

Results-driven IT Technician with expertise in troubleshooting, system administration, and network management. Skilled in resolving technical issues, ensuring system security, and providing excellent support to users. Passionate about optimizing technology for efficiency and reliability.

EXPERIENCE

ZAMLIFT

I.T technician/Customer Care **2024 - Present**

- Managing and maintaining IT infrastructure, including hardware, software, and networks.
- Troubleshooting technical issues and providing support to ensure seamless operations.
- Assisting customers with inquiries, technical support, and service requests.
- Implementing cybersecurity measures and system upgrades for enhanced security and performance.

BEM MOTORS

Auditor / IT Technician Assistant **2020 - 2021**

- Assisted in auditing financial and operational processes to ensure compliance.
- Provided IT support, including system maintenance and troubleshooting.
- Helped implement secure data management and reporting systems.

LUSO PRIVATE SCHOOL

Teacher / IT Technician **2019 - 2020**

- Taught IT-related subjects, equipping students with essential computer skills.
- Maintained and repaired school IT equipment, ensuring optimal functionality.
- Provided technical support to staff and students for software and hardware issues.

EDUCATION

Grade 12 Secondary School Certificate
Malela Secondary **2014-2018**

Diploma in Computer Systems Engineering
Northern Technical collage **2022-2023**

SKILLS

- Technical Troubleshooting and Problem Resolution
- Network and System Administration
- Hardware and Software Management
- Security and Data Protection
- Effective Communication and Technical Support
- Time Management and Task Prioritization

LANGUAGES

- English (Fluent)
- Bemba (Fluent)
- Nyanja (Basics)
- Lamba (Intermediate)

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Lusaka, Ndola and kitwe