

Richard Rhodes

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Professional Development

The Code Institute

Diploma in Full Stack Web Development.

The Code Institute Full Stack Developer diploma course taught different frameworks and programming languages with a view to producing a competent full stack developer ready to enter the development workplace as quickly as possible. The mentored program focused on Python as the core language as well as JavaScript, JQuery MySQL, MongoDB and included frameworks such as AngularJS, Flask and Django, enabling students to build functioning applications with varying degrees of sophistication depending upon project requirements. Students were also exposed to Flexbox, Semantic Web & Font, Balsamiq Bootstrap, PyCharm as an IDE, MySQL Workbench, Twitter API and Streams and DS Data visualization. Mentors encouraged students to carry out research when encountering difficulties with code by utilizing resources such as Stack Overflow, general web searches on other developer platforms and collaborative assistance amongst other students using the Code Institute Slack channel. In addition, whilst completing the assigned assessment projects they also acted both as the end client and technical consultant where necessary.

Professional profile

I'm a fully qualified full stack web developer with a preference for front-end development, excellent communication skills and a keen interest in new media. Previous roles have provided the opportunity to excel in new business development, key account management and customer relations, as well as running my own businesses both in the UK and overseas. I am flexible and approachable with a keen eye for detail. My prior management skills are of great significance, as they assist in ability to manage workloads, collaborate effectively with colleagues and get the best from business relationships. I am looking to secure a challenging permanent role where my new skills, knowledge and previous experience can be applied.

Skills

Key Skills:	MS Office, Word Press, HTML, CSS, JavaScript, JQuery, AngularJS, MongoDB, MySQL, Python, Django, Bootstrap, FlexBox, UX/UI, Git and GitHub, Version Control, Web Scraping, Wireframes, Visualisation, D3.js, Flask, Data Dashboards, Stripe payments and subscriptions, PayPal payments and subscriptions, Forum Polls, Deployment of sample code and RESTful API's
Other:	Staff Management, Recruitment, Team Building and training, Personal Development Coach, Performance Management Project Management, Full clean UK Driving Licence
Interests:	Sailing, Photography, Walking, Growing Vegetables, Adventure Training and Camping

Career summary

Jun 2012 – Present

Freelance Photographer
Priceless Photography Ltd.

Current freelance work includes:

- Freelance Photography of varying disciplines.

Jan 2011 – Jun 2012

Call Centre Manager
Controlled Thought Limited (Wembley)

An outsource provider of telephone based contact centre solutions in Wembley. Clients included major ISP's, large financial institutions and bulk SMS service providers.

Key achievements:

- Streamlined coaching and development processes.
- Fostered a collaborative approach to staff development. Junior and senior staff worked with common goals in order to develop skills and improve performance.
- Identified areas for operational improvement and implemented change towards this.

Nov 2007 – Dec 2010

**Company Director
HDD Marketing (Malta)**

Importer and Distributor of Children's toys, Supplier of optical equipment to the general public, Online real-estate agency, Web Design and hosting solutions.

Key achievements:

- Secured exclusive import deals for the Maltese market for the "Swing-Car" ride-on inertia based toy and became their European CE Representative.
- Gained lucrative supply agreements with retailers in Malta, Spain and Italy.
- Gained over 60,000 views on promotional YouTube video which helped to boost sales in multiple markets.
- Zero commission, fixed fee online real-estate agency long before this became mainstream.
- All photos taken, dedicated webpage published and marketed online locally and internationally.
- Designed and hosted web pages and full sites primarily in the Timeshare industry.

Sep 2006 – Nov 2007

**Call Centre Manager
Centrecom Ltd. (Malta)**

Key achievements:

- Coached and developed project managers and the floor manager greatly improving service in all areas.
- Initiated incentive schemes for staff improving performance and morale.
- Implemented a more effective project specific recruitment policy.
- Reduced turnover of staff to less than 10% using a combination of new recruitment policy and fostering a culture of continuous personal development with all staff at all levels.
- Grew the business with international clients gaining market share and maximizing utilization of equipment.

Jan 2005 – Sep 2006

**Team Leader
Telepage Ltd. (Malta)**

Key achievements:

- Tracked and managed the progress of around 24 customer service agents.
- Engaged in continuous one to one coaching and regular performance feedback.
- Initiated and administered several incentive schemes across the whole floor to improve staff and company performance, and boost staff morale

Aug 2003 – Dec 2004

**In-house Sales Manager
Club Solana (Malta)**

Key achievements:

- Progressed from "Off Premise Contact" canvassing potential client to in-house Sales Manager within 6 months.

Oct 2000 – Aug 2003

**Corporate Account Manager
MicroWarehouse UK Ltd.**

Key achievements:

- Managed a portfolio of approximately 50 key accounts with an annual turnover of more than £2.5m.

Aug 1996 – Oct 2000

**Personal Lines Underwriter
Royal & Sun Alliance**

Key achievements:

- Completed my Certificate of Insurance Practice and completes most of my training towards ACII from the Chartered Insurance Institute.

Aug 1993 – Aug 1996

**Various Management Roles
Menswear and Sportswear Retail**

Key achievements:

- Progressed from Sales Rep to Assistant Manager then on to Footwear Manager with Sport & Ski (now Sports Direct) within 6 months.

Education

St. Joan Of Arc RC School. 1986 – 1993	8 GCSE's including Mathematics and English. 3 A-levels in Music, English Literature and General Studies
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Professional Development

The Open College May 2012	Diploma in life coaching (Distinction) from the Open College, which proved invaluable when dealing with training and development in every management role.
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The Code Academy December 2017	Diploma in Full Stack Web Development.
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Testimonial: Nishant Kumar – Developer, Author, Mentor at The Code Institute.	“I had the chance to monitor Richard during his Front-end Development Course at Code Institute. His dedication, enthusiasm and attention to details helped him make very good progress in a short period of time. I would recommend him to any potential employer, as a hard-working and fast-learning IT professional.”
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