**Chaya Bhavana Kalyani**

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# Professional Summary

**Software Test Analyst** with 3.6 years of experience in **Manual** and **Automation** Testing acrossTelecom, Banking, and Healthcare domains.

* Skilled in **Selenium WebDriver** with **Java, TestNG** and **BDD Cucumber** frameworks for robust automation solutions.
* Proficient in **Functional, Regression, Integration, UAT** and **System Testing** with proven defect detection and reporting skills.
* Strong knowledge of **SDLC, STLC** and **Defect Life Cycle** with hands-on experience in **Agile Scrum methodology**.
* Expertise in defect tracking tools **(JIRA, HP ALM)** and version control systems **(GitHub)**.
* Basic hands-on experience in **API Testing (Postman)** and Performance Testing.
* Proven ability to **design, execute** and maintain **automation test scripts**, driving improved efficiency and reusability.
* Strong analytical and problem-solving skills with the ability to adapt quickly to new tools and technologies.
* Experience in **AI-driven automation**, including:
* Generating **test cases and automation scripts using ChatGPT and AI tools**, then enhancing them to meet project-specific requirements.
* Building **reusable and maintainable automation code** leveraging AI assistance.
* Accelerating script development and improving test coverage with AI-enhanced test design.

# Technical Skills

# Automation Tools & Frameworks: Selenium WebDriver, Java, Python, TestNG, Cucumber (BDD), Data-Driven Framework, Keyword-Driven Framework

# Manual Testing: Functional Testing, Regression Testing, System Integration Testing, Sanity Testing, UAT, Black Box Testing

# Defect Management: JIRA, HP ALM

# Version Control & Development Tools: GitHub, Eclipse, Visual Studio Code (VS Code)

# API Testing Tools: Postman

# Methodologies: Agile Scrum, Waterfall

# Operating Systems: Windows, Linux

# Professional Experience

* **Senior Associate - QA**, **Medicover Corporate Office** **| June 2024 – Present**:

Conducted **manual and automation testing** for web applications, ensuring high-quality releases. Performed **cross-browser testing** (Chrome, Firefox, Edge, Safari) to validate compatibility. Logged and tracked defects in **JIRA**, ensuring timely resolution and retesting. Performed **basic load and performance testing** to validate response time and stability. Verified **responsiveness and accessibility** across devices for seamless user experience.

* **Associate - Quality Control, Synechron Technologies Pvt Ltd, Hyderabad | March 2022 – January 2023**:

Developed and executed **automation test cases** using Selenium and TestNG. Designed test scenarios for **functional, regression, and integration testing**. Collaborated with developers and business analysts for requirement clarifications. Managed defect lifecycle using **JIRA**, ensuring timely bug resolution.

* **Software Engineer, Tech Mahindra Ltd | August 2015 – February 2017**:

Performed **functional and regression testing** for web applications. Created and executed detailed test cases to ensure requirement coverage. Reported and tracked defects in **HP ALM**, collaborated with developers for resolution. Prepared test reports and ensured compliance with project timelines.

# Project Experience

**Project: Medicover Hospitals Website Testing**

**Role: Senior QA Associate**

**Domain: Health Care**

**Project Description:** The Medicover Hospitals website is a comprehensive platform designed to provide detailed information about healthcare services, hospital facilities, doctors, and patient care. The website features online appointment booking, doctor search, health package details, and access to educational health blogs. It aims to enhance the user experience with a responsive design, seamless navigation, and efficient functionality to meet the needs of patients and stakeholders.

**Roles and Responsibilities:**

* **Test Planning & Requirement Analysis**: Reviewed website requirements to identify key functional and non-functional testing needs.
* **Automation Testing**: Developed and maintained test scripts using Selenium WebDriver, Java, and TestNG.
* **Defect Tracking**: Logged and tracked bugs using JIRA, ensured bug resolution and retesting.
* **Cross-Browser Testing**: Validated website performance across multiple browsers (Chrome, Firefox, Safari, Edge) to ensure compatibility.
* **Test Execution & Reporting**: Conducted manual and automated tests, prepared detailed test reports, and communicated findings to stakeholders.
* **Performance Testing:** Conducted basic load and performance testing to ensure the website meets traffic and speed requirements.
* **User Experience Testing:** Verified responsiveness and accessibility across devices, focusing on delivering a seamless user experience.

**Project: GBF Flex cube**

**Client: Wells Fargo**

**Domain: Banking**

**Project Description: Wells Fargo & Company** is an American multinational financial services company. GBF Flex cube is Banking process web application. Using this application, we can perform Customer creation, Account creation, Inbound and Outbound payments.

**Responsibilities:**

* **Requirement Analysis:** Analysed Business Requirement Specifications to identify testing needs and scope.
* **Test Case Design & Execution:** Created and executed detailed test cases for functional and non-functional testing.
* **Defect Identification & Tracking:** Identified defects, logged them in **JIRA**, and collaborated with the onsite lead for resolution.
* **Bug Resolution Collaboration:** Worked closely with developers to debug and resolve issues effectively.
* **Status Reporting:** Prepared daily status reports and communicated progress and findings to the onsite team.

**Project: Optus services**

**Client: Optus Pvt Ltd**

**Domain: Telecommunications**

**Project Description:** Optus is second largest Telecom Service Provider in Australia after Telstra. Project includes system integrated testing & system testing of impacted areas as per the business required systems-based Release change requests these are according to the business change requests suggested by the Optus business. Business processes include order provisioning, order activation, customer requested change orders, termination orders and port in orders.

**Project: White Page Listing (OPTUS Services)**

In this project we have optus custmers who avail optus services. The optus will maintain a directory (records) of the customers. In that directory all the customer details are recorded in a database. This project aims to display records of a customer in a directrory based on customer requirements.If a customers wants to display their details those particular customers details will be showed. If customers don’t want to display their details those particular details will not be displayed.

**Responsibilities:**

* **GUI and Functional Testing:** Conducted **Graphical User Interface (GUI)** and functional testing, including test execution, results analysis, defect reporting, and **Requirements Traceability Matrix (RTM)** preparation.
* **Regression Testing:** Performed extensive regression testing to ensure existing functionality remained unaffected after updates.
* **Report Preparation:** Prepared and shared daily, weekly, and monthly status reports with stakeholders to provide transparent updates on testing progress.
* **Review Participation:** Actively participated in peer reviews, defect review meetings, and functionality testing discussions.
* **Incident Analysis:** Investigated production incidents and defects using the **Problem Management Tool**, conducted root cause analysis, and recreated production issues in the testing environment with all possible scenarios and business flows.
* **Test Data Management:** Prepared and conditioned test data to support comprehensive testing scenarios and ensure accurate coverage.

**Project : RDSL Migration(Optus Services)**

The project which aims to migrate the customers from one plan to other selected plan and to test whether migrated plan is working properly or not.

**Responsibilities:**

* **GUI and Functional Testing:** Conducted **Black Box Testing** for GUI and functional modules, including test execution, results analysis, defect reporting, and **Requirements Traceability Matrix (RTM)** preparation.
* **Test Data Management:** Prepared and conditioned test data to support accurate and comprehensive test coverage.
* **Status Reporting:** Generated daily, weekly, and monthly status reports to communicate testing progress and outcomes to stakeholders.
* **Team Collaboration and Mentoring:** Worked closely with testers to coordinate tasks and provided **Knowledge Transfer (KT)** sessions to onboard and guide new team members.

**Project: OWS Tech Plan (Optus Services)**

In this project Change requests are end to end tested prior to prompting the codes into production environment. The release happens every couple of months and new change requests are delivered to meet business requirements. Several systems like OPOM, Arbor, PPIN, Proton and ICON are used in Optus.

**Responsibilities:**

* **Requirement Analysis:** Analyzed and understood project requirements to define the scope and objectives of testing.
* **Test Case Management:** Prepared and executed comprehensive test cases to validate functional and non-functional requirements.
* **Test Reporting:** Compiled detailed test reports and effectively communicated results to onsite teams and clients.
* **Bug Tracking & Reporting:** Logged defects in **HPQC/ALM**, prepared bug report documents, and tracked their resolution through defect management processes.
* **Defect Management:** Conducted defect retesting and ensured efficient defect resolution using **HPQC/ALM** tools.

**Education**

**B. Tech in Electrical and Electronics Engineering**  
Ravindra College of Engineering for Women, JNTUA Anantapur | 2015 | 74%

**Declaration**

I hereby declare that the data furnished above by me are true to the best of my knowledge.

**Bhavana Kalyani C**